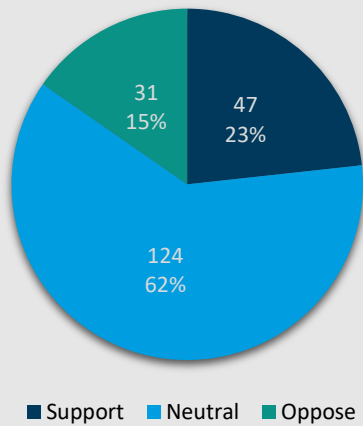
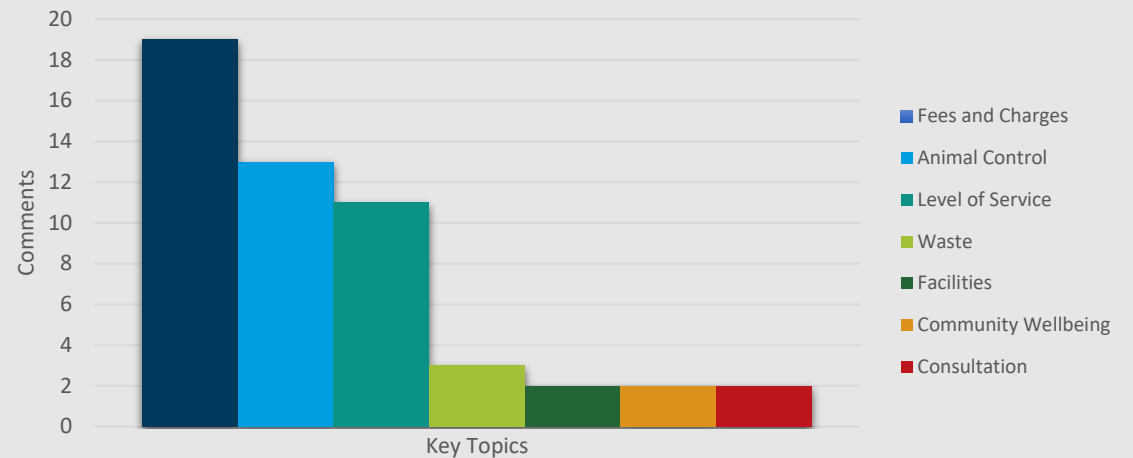


# SUMMARY OF ANNUAL PLAN SUBMISSIONS ON ANIMAL CONTROL FEES

What is your position on the proposed changes to animal control fees?



Key topics commented on



<b>Responsible Officer</b>	<b>Comments</b>	<b>Response #</b>	<b>Response</b>	<b>No.</b>	<b>Contribution</b>
Carrie Edgerton	QLDC provides the Animal Control service, which is funded largely by user fees (70%) with the balance coming from rates. Due to increased inflation and increased overheads, it is necessary to make an adjustment to the user fees to align with the agreed cost recovery in the Revenue and Finance Policy.	3	Oppose	1	I see little user value in the current fees, any increase is unjustified given the level of service received.
Carrie Edgerton	Council has deferred budgeted Animal Control Officer resource by 12 months to avoid a 40% increase to dog registration. QLDC provides a service, it budgets that service based on user fees and compliance. Due to increased inflation and increased overheads, QLDC need to make an adjustment to the user fees to align with the agreed split in the Revenue and Finance Policy to maintain agreed levels of service.	3	Oppose	2	This is just a way of paying yet more council wages to administer what should be a very simple service.
Carrie Edgerton	It is not proposed to change the structure of the fee schedule as it promotes a high level of compliance and control of dogs within the district. The existing and proposed fee structures provide for a reduction in fees for the following positive features: a neutered dog; a fenced property; and a dog with positive history with Queenstown Lakes District Council (QLDC).	3	Oppose	3	I feel that the % rise is too drastic, and should not be even across all dog "groups" It is unfair that those with well behaved dogs, and fenced in dogs face similar rises to those whom create most of the issue with dangerous dogs.
-		-	-	<b>No.</b>	<b>Contribution</b>
Carrie Edgerton	There is a range of tools QLDC have available to them for enforcement of non-compliance. The QLDC Enforcement Strategy outlines QLDC's approach to enforcement.	1	Support	1	we need further deterrents to bad owners

<p>Carrie Edgerton and Laura Gledhill</p>	<p>Poo bins are not an animal control budget item; they fall under the waste management activity. We did have approximately 20 Bag dispensers across the district however, when the Plastic Bag Ban come into place nationally, the dispensers were removed. We have now found an alternate bag solution and the plan is re-instate the dispensers over the next 12 months.</p> <p>With regards to dog waste, we rely on dog owners in our community to do the right thing and dispose of it in an appropriate manner. This includes using bins where they are provided, or alternatively picking the waste up and taking it with them. Requests for additional dog waste bins are added to our Public Litter Bin Improvements Programme. The budget for this Programme is allocated annually and includes funding for both new and replacement public litter bin installations across the District, of which dog waste bins forms a part.</p>	<p>3</p>	<p>Oppose</p>	<p>2</p>	<p>If you are going to put these fees up at least do something as a sweetener like install more dog bins around the place etc.</p>
<p>Carrie Edgerton</p>	<p>The Animal Control activity covers the costs of providing for three full time Animal control officers; three animal control vehicles; uniforms and PPE; an afterhours response service; two pound facilities to secure roaming dogs; dog training sessions organised yearly for Wanaka and Queenstown; a yearly dog walk event for both Wanaka and Queenstown; school education on dog safety; dog bark collar loaning service; signage on our trails and reserves related to dog control matters; poo bag dispensers and the lifelong tags for registration. The Animal control officers respond to public requests regarding</p>	<p>3</p>	<p>Oppose</p>	<p>3</p>	<p>no value in existing dog registration fees. no justification in increase. you'll stop people registering at all.</p>

	dogs and stock and will if required, investigate and action breeches of the Dog Control Act 1996.				
Carrie Edgerton	QLDC provides the Animal Control service, which is funded largely by user fees (70%) with the balance coming from rates. Due to increased inflation and increased overheads, it is necessary to make an adjustment to the user fees to align with the agreed cost recovery in the Revenue and Finance Policy.	1	Support	4	Animal ownership is another area where the benefits are to the individual (animal owners) and the potential harms are to the community as a whole. I support the fees being at least enough to cover the costs of effective animal control services.

<p>Carrie Edgerton</p>	<p>QLDC provides the Animal Control service, which is funded largely by user fees (70%) with the balance coming from rates. Due to increased inflation and increased overheads, it is necessary to make an adjustment to the user fees to align with the agreed cost recovery in the Revenue and Finance Policy.</p> <p>Each cost centre (e.g. animal control) receives an allocation of QLDC shared service costs, and also an allocation of directorate admin costs (e.g. Regulatory Admin). QLDC overheads for shared services include costs for customer services, finance, knowledge management, human resources, legal, and council offices. These shared service costs have increased from the 2022-23 annual plan mainly due to higher staff costs, an increase in knowledge management service contract costs and lease payments. Regulatory directorate admin costs have also increased due to additional FTE for regulatory support and due to increases in insurance premiums. Direct costs associated with animal control costs have not significantly changed, however the increase in overheads has required a review of the charges to align with the cost recovery target set in the Revenue and Financing policy.</p> <p>The Animal Control activity covers the costs of providing for three full time Animal control officers; three animal control vehicles; uniforms and PPE; an afterhours response service; two pound facilities to secure roaming dogs; dog training sessions organised yearly for Wanaka and Queenstown; a yearly dog walk event for both Wanaka and Queenstown;</p>	<p>3</p>	<p>Oppose</p>	<p>5</p>	<p>There are more and more pets in the area, which is a great sign, showing that people love the area and want to stay long term. Instead of increasing the rates, it would be better to understand the costs associated and reduce them. \$24K/year compare to the budget means nothing and it would annoy people, since we are paying for nothing (no dog park or dedicated services as far as I'm aware)</p>
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	<p>school education on dog safety; dog bark collar loaning service; signage on our trails and reserves related to dog control matters; poo bag dispensers and the lifelong tags for registration. The Animal control officers respond to public requests regarding dogs and stock and will if required, investigate and action breeches of the Dog Control Act 1996.</p>				
Carrie Edgerton	<p>The proposed fee for a neutered dog with a fenced property and positive history is \$85.00. Animal Control do patrol Glenorchy and attend all urgent RFS in the district within 2 hours. Any dog owner in the district is welcome to join either dog walk event each year.</p> <p>Council has deferred budgeted Animal Control Officer resource by 12 months to avoid a 40% increase to dog registration.</p>	2	Neutral	6	<p>We consider that the rise in the cost of an annual dog licence to over \$200 should not be necessary when, for example a similar licence in Invercargill costs \$50 and we suggest the model that Council is using for this service should be reviewed to see why the costs locally are so much higher than elsewhere.</p> <p>As an outlier settlement, Glenorchy does not have dog parks, council led dog walks, or regular animal patrols and the licence does not provide value for animal</p>

					owners. Accordingly the costs are such that many will fail to register their animals.
Carrie Edgerton	QLDC provides the Animal Control service, which is funded largely by user fees (70%) with the balance coming from rates. Due to increased inflation and increased overheads, it is necessary to make an adjustment to the user fees to align with the agreed cost recovery in the Revenue and Finance Policy.	1	Support	7	Owners should bear costs rather than the community.
Carrie Edgerton and Laura Gledhill	<p>Poo bins are not an animal control budget item; they fall under the waste management activity. We did have approximately 20 Bag dispensers across the district however, when the Plastic Bag Ban come into place nationally, the dispensers were removed. We have now found an alternate bag solution and the plan is re-instate the dispensers over the next 12 months.</p> <p>With regards to dog waste, we rely on dog owners in our community to do the right thing and dispose of it in an appropriate manner. This includes using bins where they are provided, or alternatively picking the waste up and taking it with them. Requests for additional dog waste bins are added to our Public Litter Bin Improvements Programme. The budget for this Programme is allocated annually and includes funding for both new and replacement public litter bin installations across the District, of which dog waste bins forms a part.</p>	3	Oppose	8	Poo bag dispensers are always empty. There are absolutely no rubbish bins to dispose poo. The council has put notices saying put your dog poo in the bins provided, what bins ??? . The life long tags are cheap, sharp and flimsy and can cut a dog if not filed. I am sorry but if you are hiking dog rego fees basic facilities like bins, poo bags must be available.

Carrie Edgerton	QLDC provides the Animal Control service, which is funded largely by user fees (70%) with the balance coming from rates. Due to increased inflation and increased overheads, it is necessary to make an adjustment to the user fees to align with the agreed cost recovery in the Revenue and Finance Policy.	3	Oppose	9	Why all the control? Just sort the bad dogs out
Carrie Edgerton	QLDC provides the Animal Control service, which is funded largely by user fees (70%) with the balance coming from rates. Due to increased inflation and increased overheads, it is necessary to make an adjustment to the user fees to align with the agreed cost recovery in the Revenue and Finance Policy.	1	Support	10	The number of dogs in the QLDC area appears to have increased. While having pets is very beneficial to many people, pet owners should be responsible for their animals.
Carrie Edgerton	QLDC provides the Animal Control service, which is funded largely by user fees (70%) with the balance coming from rates. Due to increased inflation and increased overheads, it is necessary to make an adjustment to the user fees to align with the agreed cost recovery in the Revenue and Finance Policy.	2	Neutral	11	Think it is a limited service in Queenstown anyway.
Carrie Edgerton	The existing and proposed fee structure allows for a reduction in fees for having a neutered dog, a fenced property, and a dog with positive history with Queenstown Lakes District Council (QLDC).	3	Oppose	12	As a responsible dog owner of a chipped, well fenced dog, with no call to need a dog control - we should get a reduced licensing fee, not an increased one.
Carrie Edgerton	QLDC provides the Animal Control service, which is funded largely by user fees (70%) with the balance coming from rates. Due to increased inflation and increased overheads, it is necessary to make an adjustment to the user fees to align with the agreed cost recovery in the Revenue and Finance Policy.	2	Neutral	13	Don't own pets.
Carrie Edgerton	The existing and proposed fee structures provide for a reduction in fees for the following positive features: a neutered dog; a fenced property; and a dog with positive history with Queenstown Lakes District Council (QLDC). Control of cats would	3	Oppose	14	Responsible dog owners should not have to be punished by those who are picked up by pound. Can't you just increase the bad owners. Why not have a fee for cats?



	require a QLDC Bylaw to be created. currently there is no desire to create a Cat Bylaw, however if it became a desire, it could be considered by Council.				
Carrie Edgerton	The provision of Dog Parks does not fall within the Animal Control budgets. It is a consideration for our parks and reserves team. Dog parks have previously been considered. Animal Control is aware of both the benefits and concerns involved with dog parks.	3	Oppose	15	If there was a suitable dog park that was fully fenced, I would be more inclined to support.
Carrie Edgerton	The provision of Dog Parks does not fall within the Animal Control budgets. It is a consideration for our parks and reserves team. Dog parks have previously been considered. Animal Control is aware of both the benefits and concerns involved with dog parks.	3	Oppose	16	Would be okay if there was a dog park available.
Carrie Edgerton	QLDC provides the Animal Control service, which is funded largely by user fees (70%) with the balance coming from rates. Due to increased inflation and increased overheads, it is necessary to make an adjustment to the user fees to align with the agreed cost recovery in the Revenue and Finance Policy.	3	Oppose	17	Increase in rate for pet dog is too high for many families/ individuals.
Carrie Edgerton	The existing and proposed fee structures provide for a reduction in fees for the following positive features: a neutered dog; a fenced property; and a dog with positive history with Queenstown Lakes District Council (QLDC). Control of cats would require a QLDC Bylaw to be created. currently there is no desire to create a Cat Bylaw, however if it became a desire, it could be considered by Council. The Animal Control activity covers the costs of providing for three full time Animal control officers; three animal control vehicles; uniforms and PPE; an afterhours response service; two pound facilities to	3	Oppose	18	Increasing fees across the board is not an equitable way of covering the fees for nuisance dogs. Responsible dog owners should not be "footing the bill" for irresponsible dog owners. I'd be supportive of the increase if we were "seeing" more, as responsible dog owners, for our money (i.e. poo bins and dispensers).  Implementing a registration fee for cats, while reducing dog registration would make more sense. Cats are a threat to wildlife and directly impacting our efforts to have a predator-free region.

	secure roaming dogs; dog training sessions organised yearly for Wanaka and Queenstown; a yearly dog walk event for both Wanaka and Queenstown; school education on dog safety; dog bark collar loaning service; signage on our trails and reserves related to dog control matters; poo bag dispensers and the lifelong tags for registration. The Animal control officers respond to public requests regarding dogs and stock and will if required, investigate and action breeches of the Dog Control Act 1996.				A side note - the "incentive" that is offered for de-sexing animals is also not significant enough. It costs approximately \$450-\$500 to de-sex a dog and if it lives 10-12 years, the \$40 saving between registration categories only just reaches the cost involved in de-sexing. From a budget/cash flow perspective it's cheaper to pay \$40 a year than to de-sex an animal which doesn't really incentivise de-sexing.
Carrie Edgerton	The existing and proposed fee structure allows for a reduction in fees for having a neutered dog, a fenced property, and a dog with positive history with Queenstown Lakes District Council (QLDC).	1	Support	19	Dogs are continually roaming all over the place Might make owners more responsible
Carrie Edgerton	QLDC provides the Animal Control service, which is funded largely by user fees (70%) with the balance coming from rates. Due to increased inflation and increased overheads, it is necessary to make an adjustment to the user fees to align with the agreed cost recovery in the Revenue and Finance Policy.	3	Oppose	20	Animal pets are an integral part of many families' lives , so fees should be kept to an absolute minimum
Carrie Edgerton	The Animal Control activity covers the costs of providing for three full time Animal control officers; three animal control vehicles; uniforms and PPE; an afterhours response service; two pound facilities to secure roaming dogs; dog training sessions organised yearly for Wanaka and Queenstown; a yearly dog walk event for both Wanaka and Queenstown; school education on dog safety; dog bark collar loaning service; signage on our trails and reserves related to dog control matters; poo bag dispensers and the lifelong tags for registration. The Animal	3	Oppose	21	Huge increase for nothing, What are people getting for this increase in fees. I understand we have introduced community dog walks, what a joke is this not what people already do when going for a walk with friends. the large increase in price will just encourage people who are struggling to not register their dogs.

	control officers respond to public requests regarding dogs and stock and will if required, investigate and action breaches of the Dog Control Act 1996.				
Carrie Edgerton	Neutrality noted.	2	Neutral	22	NA
Carrie Edgerton	All dangerous and menacing classified dogs incur higher fees. The existing and proposed fee structures provide for a reduction in fees for the following positive features: a neutered dog; a fenced property; and a dog with positive history with Queenstown Lakes District Council (QLDC).	3	Oppose	23	Rather than increase rate for all put a premium on certain breeds to discourage them.
Carrie Edgerton	The Revenue and Finance Policy stipulates that the cost of the Animal Control activity should be recovered 70% from fees and charges and 30% through rates.	1	Support	24	User pays - fair.
Carrie Edgerton	Neutrality noted.	2	Neutral	25	nothing
Carrie Edgerton	The Revenue and Finance Policy stipulates that the cost of the Animal Control activity should be recovered 70% from fees and charges and 30% through rates.	3	Oppose	26	There are more registered dogs in the district, therefore more fees to the council. Why do you need to increase the fees. Dogs get people out exercising, great company , good for peoples well being. Good dog ownership should be encouraged.
Carrie Edgerton	Neutrality noted.	2	Neutral	27	N/A
Carrie Edgerton	The Revenue and Finance Policy stipulates that the cost of the Animal Control activity should be recovered 70% from fees and charges and 30% through rates.	1	Support	28	Support this approach

Carrie Edgerton	The existing and proposed fee structures provide for a reduction in fees for the following positive features: a neutered dog; a fenced property; and a dog with positive history with Queenstown Lakes District Council (QLDC).	2	Neutral	29	Again, costs need to be covered but any increases will put pressure on some households for whom a pet is an important part of their wellbeing. Discount for Community Card holders??
Carrie Edgerton	Working dogs pay a significantly smaller fee for registration than a regular pet dog registration. The existing and proposed fee structure allows for a reduction in fees for having a neutered dog, a fenced property and a dog with positive history with Queenstown Lakes District Council (QLDC).	3	Oppose	30	<p>I recommend that council reviews dog registration charges and allocates the cost of service between pet dogs and working dogs to the appropriate category. Farmers have no choice but to have working dogs and these are generally not the dogs that cause issues within our community. A dog registration fee set too high will cause dog owners of both categories to not register their dogs. This has ongoing implications for the community, public safety, and animal health in terms of T. ovis eradication.</p> <p>A comparison with neighboring councils current charges shows CODC working dog registration at \$45 and Clutha DC at \$12.</p> <p>This would suggest some incredible inefficiencies in the QLDC processing and dog control team. I note that dog control fees are taken from user pays, the Governance and Regulatory charge and the Regulatory rate differential and I wonder just what the true cost of dog control in the district actually is per dog compared to what is being charged.</p> <p>I would also suggest that a rebate scheme is introduced for volunteer dogs in authorized schemes like Hone Hato St John therapy pets.</p>

Carrie Edgerton	Animal control do not ordinarily deal with wild animals, so trapping is not something we are involved with. The activity primarily deals with the control of dogs and wandering stock.	2	Neutral	31	I think trapping is the best way for animal control around used pieces of land, it is safe for people and pets.
Carrie Edgerton	The Revenue and Finance Policy stipulates that the cost of the Animal Control activity should be recovered 70% from fees and charges and 30% through rates.	3	Oppose	32	getting to expensive.
Carrie Edgerton	There is an existing additional fee for having more than two dogs on a property. The existing and proposed fee structure allows for a reduction in fees for having a neutered dog, a fenced property, and a dog with positive history with Queenstown Lakes District Council (QLDC). dangerous and menacing classified dogs are required to pay at least 50% more than a pet dog.	1	Support	33	<p>I believe if people choose to have more than 2-3 dogs, then the registration should increase to reflect that.</p> <p>Or another way is I think if they have 1 or 2 for company and they aren't a dangerous breed then the fee could be dicounted.</p> <p>Dangerous dogs - I don't know how common this is and how often the call outs for this are down tehre.</p> <p>Once again - I am thinking this is User Pays rather than an across the board rate increase</p>

Carrie Edgerton	<p>QLDC provides the Animal Control service, which is funded largely by user fees (70%) with the balance coming from rates. Due to increased inflation and increased overheads, it is necessary to make an adjustment to the user fees to align with the agreed cost recovery in the Revenue and Finance Policy.</p> <p>Each cost centre (e.g. animal control) receives an allocation of QLDC shared service costs, and also an allocation of directorate admin costs (e.g. Regulatory Admin). QLDC overheads for shared services include costs for customer services, finance, knowledge management, human resources, legal, and council offices. These shared service costs have increased from the 2022-23 annual plan mainly due to higher staff costs, an increase in knowledge management service contract costs and lease payments. Regulatory directorate admin costs have also increased due to additional FTE for regulatory support and due to increases in insurance premiums. Direct costs associated with animal control costs have not significantly changed, however the increase in overheads has required a review of the charges to align with the cost recovery target set in the Revenue and Financing policy.</p> <p>The Animal Control activity covers the costs of providing for three full time Animal control officers; three animal control vehicles; uniforms and PPE; an afterhours response service; two pound facilities to secure roaming dogs; dog training sessions organised yearly for Wanaka and Queenstown; a yearly dog walk event for both Wanaka and Queenstown;</p>	3	Oppose	34	Please provide the data for increased costs for services such as extra patrol for dangerous dogs.
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	<p>school education on dog safety; dog bark collar loaning service; signage on our trails and reserves related to dog control matters; poo bag dispensers and the lifelong tags for registration. The Animal control officers respond to public requests regarding dogs and stock and will if required, investigate and action breeches of the Dog Control Act 1996.</p>				
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Carrie Edgerton	<p>QLDC provides the Animal Control service, which is funded largely by user fees (70%) with the balance coming from rates. Due to increased inflation and increased overheads, it is necessary to make an adjustment to the user fees to align with the agreed cost recovery in the Revenue and Finance Policy.</p> <p>Each cost centre (e.g. animal control) receives an allocation of QLDC shared service costs, and also an allocation of directorate admin costs (e.g. Regulatory Admin). QLDC overheads for shared services include costs for customer services, finance, knowledge management, human resources, legal, and council offices. These shared service costs have increased from the 2022-23 annual plan mainly due to higher staff costs, an increase in knowledge management service contract costs and lease payments. Regulatory directorate admin costs have also increased due to additional FTE for regulatory support and due to increases in insurance premiums. Direct costs associated with animal control costs have not significantly changed, however the increase in overheads has required a review of the charges to align with the cost recovery target set in the Revenue and Financing policy.</p> <p>The Animal Control activity covers the costs of providing for three full time Animal control officers; three animal control vehicles; uniforms and PPE; an afterhours response service; two pound facilities to secure roaming dogs; dog training sessions organised yearly for Wanaka and Queenstown; a yearly dog walk event for both Wanaka and Queenstown;</p>	3	Oppose	35	They are already high. Makes no sense that they would need to be increased.
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	school education on dog safety; dog bark collar loaning service; signage on our trails and reserves related to dog control matters; poo bag dispensers and the lifelong tags for registration. The Animal control officers respond to public requests regarding dogs and stock and will if required, investigate and action breeches of the Dog Control Act 1996.				
Carrie Edgerton	Neutrality noted.	2	Neutral	36	not applicable
Carrie Edgerton	Neutrality noted.	2	Neutral	37	not applicable
Carrie Edgerton	There has historically been a 5-6% increase of dogs registered each year. QLDC expects the number of dogs in each fee category will increase relative to the overall increase in dogs in the district in 2023/2024.	1	Support	38	There are way too many dogs around. Perhaps this will get rid of some.

Carrie Edgerton	The Revenue and Finance Policy stipulates that the cost of the Animal Control activity should be recovered 70% from fees and charges and 30% through rates.	2	Neutral	39	Not enough information in the draft consultation document however the term "dangerous dogs" is sure to subliminally influence people.
Carrie Edgerton	Neutrality noted.	2	Neutral	40	neutral
Carrie Edgerton	Neutrality noted.	2	Neutral	41	N/A
Carrie Edgerton	The Revenue and Finance Policy stipulates that the cost of the Animal Control activity should be recovered 70% from fees and charges and 30% through rates.	3	Oppose	42	Most proposed changes to animal control fees are in the 30% range which does not reflect current economic changes. If building and consent fees are only going up 5% so should animal control fees.
Carrie Edgerton	The Revenue and Finance Policy stipulates that the cost of the Animal Control activity should be recovered 70% from fees and charges and 30% through rates.	2	Neutral	44	People who have dogs should pay for them.
Carrie Edgerton	The Revenue and Finance Policy stipulates that the cost of the Animal Control activity should be recovered 70% from fees and charges and 30% through rates.	3	Oppose	45	Can't afford it