

APPLICATION FOR CONSENT UNDER CLASS 4 AND TAB GAMBLING VENUE POLICY

- Create a new venue for electronic gaming machine(s) and a number of electronic gaming machines at the new venue; or
- Increase the number of electronic gaming machines at an existing venue.

(Tick as appropriate)

Applicant Details

Name of society making application	<u>The Lion Foundation 2008</u>
Address	<u>Private Bag 106605</u>
	<u>Auckland City,</u>
	<u>Auckland 1143</u>
Contact person	<u>Samantha Alexander</u>
Position	<u>Compliance Manager</u>

Agreement to comply with Council's policy on six monthly information disclosure on Class 4 venue activities. Yes
 No

Venue Details

Trading Name of (proposed) venue	<u>Woody's & Barluga/Rove Bar</u>
Corporate name (if different from above)	<u>Fibs Limited</u>
Physical address	<u>33 Ardmore Street,</u>
	<u>Wanaka</u>
	<u>9305</u>
Postal address	<u>33 Ardmore Street</u>
	<u>Wanaka</u>
	<u>9305</u>

Primary activity of venue

Describe the primary activity of the venue and provide evidence of this.

Tavern - please see covering letter.

Physical layout of venue

Attach details of the physical layout of the venue showing the gaming area separated for the remainder of the venue.

Number Gaming Machines Proposed

Proposed Number of machines

7

Existing number of machines (existing venues)

7

Licence Details

Provide details of liquor licenses held at the (proposed) premises:

Liquor Licence Application pending - please proof of application attached.

People

Provide names of management for the (proposed) venue:

Venue Manager / Venue Operator - Julian Field

Venue Manager / Venue Operator - Joel LeBreton

Venue Manager - Stewart Alan Cassels Darling

Public Notice

Attach evidence to this application that the public notice provisions have been complied with.

Fees

Application fee \$ 500.00 (incl GST)

Hearing fee (if required) \$ 300.00 (incl GST)

Fees must be paid at the time of application. The application is not complete and will not be considered if the fee is not paid. The hearing fee will be payable if a hearing is required. The hearing will not take place unless the fee has been paid in advance.

Fees are payable to the Queenstown Lakes District Council.

Office Use Only

Date received:

Hearing date

Date accepted as
complete:

Due date

2 September 2021

Queenstown Lakes District Council
Private Bag 50072
Queenstown
9348

Attention:- Finance and Regulatory Services

Dear Sirs

Re: Woody's Bar: Application for Class 4 Venue Consent to Relocation of Electronic Gaming Machines from Fitzpatrick's Irish Pub

I enclose herewith an application from The Lion Foundation 2008 ("TLF") in respect of the proposed relocation of up to 7 gaming machines currently licenced to operate at **Fitzpatrick's Irish Pub**, 59 Helwick Street, Wanaka¹ to **Woody's & Barluga/Rove Bar**, 33 Ardmore Street, Wanaka 9305 (Attachment 1). Both venues are owned and operated by Fibs Limited.

TLF is currently licenced to operate 7 electronic gaming machines (EGMs) at Fitzpatrick's Irish Pub (Attachment 2). TLF, however only operates 3 of the 7 EGMs. Whilst TLF is seeking to relocate the entitlement to operate 7 EGMs, the current physical configuration of Woody's permits a maximum of four EGMs. The net effect of the relocation will not increase the number of gaming machines entitled to operate in the district.

Compliance with Council's Gambling Venue Policy ("Policy") :

1. Public Notice –. The public notice (Attachment 3) has been placed in the following publications -
 - Otago Daily Times - 3 June 2021 and 16 June 2021. However, these dates were Thursdays and not Saturdays as the Policy requires. Due to this oversight, the public notice was placed again on 17 July 2021 and 24 July 2021 (being Saturdays). Refer invoices (Attachment 4), and confirmatory email (Attachment 5).
 - Mountain Scene - 3 June 2021 and 16 June 2021 .
 - Central Wanaka News – 3 June 2021 and 16 June 2021.
 - Wanaka Sun – 3 June 2021 and 10 June 2021 (Attachment 6)

We respectfully submit that TLF has complied with the intent of the QLDC Gambling Policy and members of the community have had appropriate notice and opportunity to oppose this application.

¹ Alternate property address: 59 Brownston Street, Wanaka

2. Landowner consent -please see attached letter from the landlord, indicating its consent in respect of this application (Attachment 7)
3. Letter of support – Fibs Limited – please see attached letter of support from the Venue Operator (Attachment 8).
4. Venue Details – the Venue is located down Post Office Lane and operates as a Tavern. The Venue consists of two separate bars – Woody’s Sports Bar and Barluga/Rove Bar, both of which are owned and operated by Fibs Limited. The EGMs will be located in Woody’s Sports Bar. Please see attached floor plan of the existing Venue (Attachment 9).
The Venue is well established in Wanaka, providing several options for entertainment of the community. The Venue has been part of the community since 2005. Fibs Limited took over the Venue in July 2015. The Venue’s Facebook page can be visited here:-
<https://www.facebook.com/woodyswanaka> .
5. Harm Minimisation- Staff at the Venue will undergo comprehensive harm minimisation training (including refresher training) on a regular basis. TLF has also recently developed an online Learning Management System as an additional Harm Minimisation Training tool. This tool will be accessible to all venue staff, and it is our expectation that all venue staff undertake the training available via this system. We will also work closely with the local problem gambling service provider to ensure a safe, responsible gaming environment for all customers. Our website provides customers with access to details of all local problem gambling service providers (www.lionfoundation.org.nz). In addition, venue staff have access to a customised venue portal, which has the latest suite of harm minimisation material published by the Health Promotion Agency (HPA).

Please see TLF’s current Harm Minimisation Policy & Policy for Minimising Risk of Underage Gambling (Attachment 10). Furthermore, we will work with the Venue to develop a venue specific Harm Minimisation Policy, which policy also provides for the minimisation of the risk of underage gambling. A draft venue specific policy is included in this application (Attachment 11), however it is important to note that specific venue specific content has yet to be included.

6. Appropriate Location – the Policy stipulates that the venue should not adversely impact on certain institutions. In this regard we wish to note:
 - The Venue is a mere 82m away from the Upper Clutha Plunket Rooms – situated at 51 Ardmore Street, Wanaka. However, the Plunket Rooms are not operating during the opening hours of the Venue. A google search on 10 August 2021 (Attachment 12) clearly shows the operating hours of the Venue and the Plunket Rooms.
 - The Venue is not located near any Schools, early childhood centres, kindergartens or places of worship. A site inspection conducted on 12 August 2021 by TLF did not reveal any further locations (eg School bus stops) to which the Policy may refer.
 - The relocation of EGMs to the Venue does not create a concentration of gambling venues. There are three venues which currently offer Gambling as a form of entertainment to the patrons. We submit that all venues are currently within an easy walking distance from each other. The proposed relocation does not alter this situation.

7. Proposed Gambling Area – The attached schematic (Attachment 13) reflects the location of the Gaming Room within the existing venue footprint. The schematic currently only includes 3 EGMs as we are not convinced that the available floor space will accommodate 4 EGMs. The room would be separated from the venue by a wall(s) which will be erected.
8. Signage- in accordance with the QLDC Policy, no signage promoting the Gaming Room (or jackpots /prizes) will be visible from the street or other public place. The Venue owners are familiar with the Policy and have abided by provisions thereof whilst operating EGMs at Fitzpatrick’s Irish Pub.
9. Primary Purpose – the Venue is a well-known hospitality site, established some 16 years ago. The Venue owners and operators are residents of the Wanaka Community and have experience in the hospitality industry and are no strangers to the Class 4 Gaming industry.
A Liquor licence application is currently pending before the Council – please see acknowledgement of receipt (Attachment 14).
Managers certificates of Joel LeBreton [68/CERT/0068/2019], Julian Field [069/CERT/532/2014] and Stewart Alan Cassels Darling [68/CERT/0101/2018] are attached (Attachments 15).
10. Grants to community - TLF is proud of its distribution of funds to local communities. It is our policy to return Authorised Purpose to the communities from which the funds were raised. Please see attached list of all grants distributed for funds generated in the district (Attachment 16) over the previous 2 financial years (1 April 2019- 31 March 2021).
11. Payment of Application Fee – will be made immediately upon invoice.

Please let us know if you require any further information by contacting me or alternatively:

Tony Goldfinch – Chief Executive
The Lion Foundation
Email: tony.goldfinch@lionfoundation.org.nz
Mobile: 0274 964 309

Yours faithfully



Samantha Alexander
Compliance Manager
0272 088 588
sam.alexander@lionfoundation.org.nz



CLASS 4 VENUE LICENCE

THE LION FOUNDATION (2008) LICENCE 2044084 GMV2000316

Pursuant to section 67 of the Gambling Act 2003 THE LION FOUNDATION (2008) is authorised to conduct class 4 gambling by way of up to 7 gaming machines at FITZPATRICK'S IRISH PUB for the sole objective of applying and/or distributing the net proceeds from the gambling to or for the following authorised purpose(s):

1. FUNDS AVAILABLE FOR DISTRIBUTION WILL BE APPLIED TO THE FOLLOWING PURPOSES:

A CHARITABLE PURPOSE,

A NON-COMMERCIAL PURPOSE THAT IS BENEFICIAL TO THE WHOLE OR A SECTION OF THE COMMUNITY, PROMOTING, CONTROLLING AND CONDUCTING RACE MEETINGS UNDER THE RACING ACT 2003, INCLUDING THE PAYMENT OF STAKES.

2. INCLUDES BUT IS NOT LIMITED TO THE PROVISION, OR THE ASSISTANCE IN THE PROVISION OF FACILITIES, EQUIPMENT OR PLAYING/TRAINING UNIFORMS FOR SPORTING CLUBS AND AMATEUR SPORTING TEAMS AFFILIATED TO THE APPROPRIATE REGIONAL OR NATIONAL BODY, PLAYING IN RECOGNISED, PUBLISHED LEAGUES OR COMPETITIONS.

3. INCLUDES BUT IS NOT LIMITED TO GRANTS FOR CHARITABLE PURPOSES INCLUDING THE RELIEF OF POVERTY OR WELFARE ASSISTANCE THROUGH DONATIONS TO RECOGNISED SOCIAL SERVICE OR WELFARE AGENCIES.

4. INCLUDES BUT IS NOT LIMITED TO GRANTS TO EDUCATIONAL OR TRAINING ORGANISATIONS FOR SCHOLARSHIPS OR EQUIPMENT WHICH IS ADMINISTERED BY THE RECIPIENT EDUCATIONAL ORGANISATION.

5. INCLUDES BUT IS NOT LIMITED TO GRANTS TO RECOGNISED CULTURAL OR PHILANTHROPIC (TO THE EXTENT IT IS CHARITABLE) ACTIVITIES OR GROUPS.

6. WITH THE EXCEPTION OF GRANTS TO NATIONAL SOCIETIES OR AGENCIES, FUNDS ARE MAINLY DISTRIBUTED WITHIN THE LOCAL COMMUNITY IN WHICH THEY ARE RAISED. NO PAYMENT, COMMISSION OR ANY OTHER KIND OF REWARD, FINANCIAL OR OTHERWISE, CAN BE ATTACHED OR DEMANDED AS A CONDITION FOR EITHER; THE ISSUING OF A GRANT APPLICATION FORM, OR THE PAYMENT OF A GRANT.



VENUE DETAILS

Venue Name FITZPATRICK'S IRISH PUB
Venue Operator FIBS LIMITED
Venue Manager Joel Robert Le Breton
Venue Description Hotel
Venue Location 59 BROWNSTON STREET
WANAKA
OTAGO

Dated at Auckland this
Friday, 21 May 2021.

*The authority granted by this licence commences on **21/05/2021** and expires on **31/07/2021** subject to sections 56(6) and 72(6) of the Act.*



Schedule of Gambling Equipment Applying to FITZPATRICK'S IRISH PUB

Gaming Machines

Serial Number	Machine	Model Approval Number	Game	Game Approval Number
00700127	VIRIDIAN WIDE SCREEN CASINO TOP	1050114	Moon Race - Lightning Cash	G5351-1/18
09997300	Podium KP3	1390121	Selexion Hot5 (2)	G4424-1/15
01964692	GU4 CASINO TOP	10713	MULTISTAR MONEY (SC6720J4.3) (25 LINES)	G0955-4/07



Licence Conditions applying to FITZPATRICK'S IRISH PUB

Primary activity must be available

Primary activity must be available

The holder of a class 4 venue licence must not conduct class 4 gambling at the venue specified on the licence unless the primary activity at the venue is offered and available at that time.

Licence must be displayed

Licence must be displayed

The holder of a class 4 venue licence must ensure that the class 4 venue licence is at all times displayed in clear view of the public and in close proximity to the gaming machines at the relevant venue.

Change of details

Change of details

(1) The holder of a class 4 venue licence must, as soon as practicable, advise the Secretary, and provide new contact details, if there are changes to the postal address and/or telephone number of a venue operator and/or venue manager;

(2) If the holder of a class 4 licence makes substantive changes to a venue agreement, the licence holder must, as soon as practicable:

(a) advise the Secretary that amendments have been made to a venue agreement; and

(b) provide the Secretary with a copy of the amended agreement or the parts of the agreement that have been amended.

Late banking

Late banking

The holder of a class 4 operator's licence must:

(a) immediately notify the Secretary if gaming machine proceeds relating to a venue are not banked in accordance with Regulation 4 of the Gambling (Class 4 Banking) Regulations 2006 ; and

(b) immediately cease the conduct of class 4 gambling at the venue until the outstanding proceeds are banked; and

(c) use all reasonable endeavours, including civil or criminal proceedings to recover the outstanding proceeds.

Ardmore Property Trust

P O Box 509 | WANAKA | 9343

02/09/2021

To whom it may concern.

Re: Woody's Sports Bar

We, Ardmore Property Trust, being the owners of the premises located at 33 Ardmore Street Wanaka, consent to our tenants, FIBS Limited, to operate four only gaming machines from the business known as Woody's Sports Bar.

Yours faithfully,



Kevin King

Director

Ardmore Property Trust Limited

Ardmore Property Trust

P O Box 509 WANAKA 9343 | t: 03 443 7107 | m: 0274 347 389 | e: kmbl@xtra.co.nz

19 August 2021

The Queenstown Lakes District Council
Finance and Regulatory Services
10 Gorge Road
Queenstown,
9300

To Whom it may Concern

I write this letter in support of an application by The Lion Foundation 2008 ("TLF").

I confirm that TLF is applying to relocate the Electronic Gaming Machines (EGMs) currently licenced and operating at Fitzpatrick's Irish Pub to another venue owned and operating by Fibs Limited, namely Woody's & Rove (previously Barluga) (Woody's). Currently, TLF is licenced to operate 7 EGMs at Fitzpatrick's Irish Pub. Of the 7 that are licenced, only three are operating at Fitzpatrick's.

We are fully supportive of this application to relocate, as it is our desire to have gaming as an entertainment option for our patrons at Woody's, an activity which will also continue generate much needed funding for the local community. The relocation of an existing licence will not grow gambling in Wanaka.

TLF may operate 4 EGMs at Woody's and we are fully supportive of this initiative, providing the physical space allocated to the proposed gaming room can accommodate this number.

In my discussions with The Lion Foundation, I am confident that with the resources and levels of training provided by them, the Woody's team will be able to effectively minimise the impact of gambling harm on our customers and community.

If the Council were to approve the application, Fibs Limited believes that the decision will have a positive impact on the community.

Kind regards



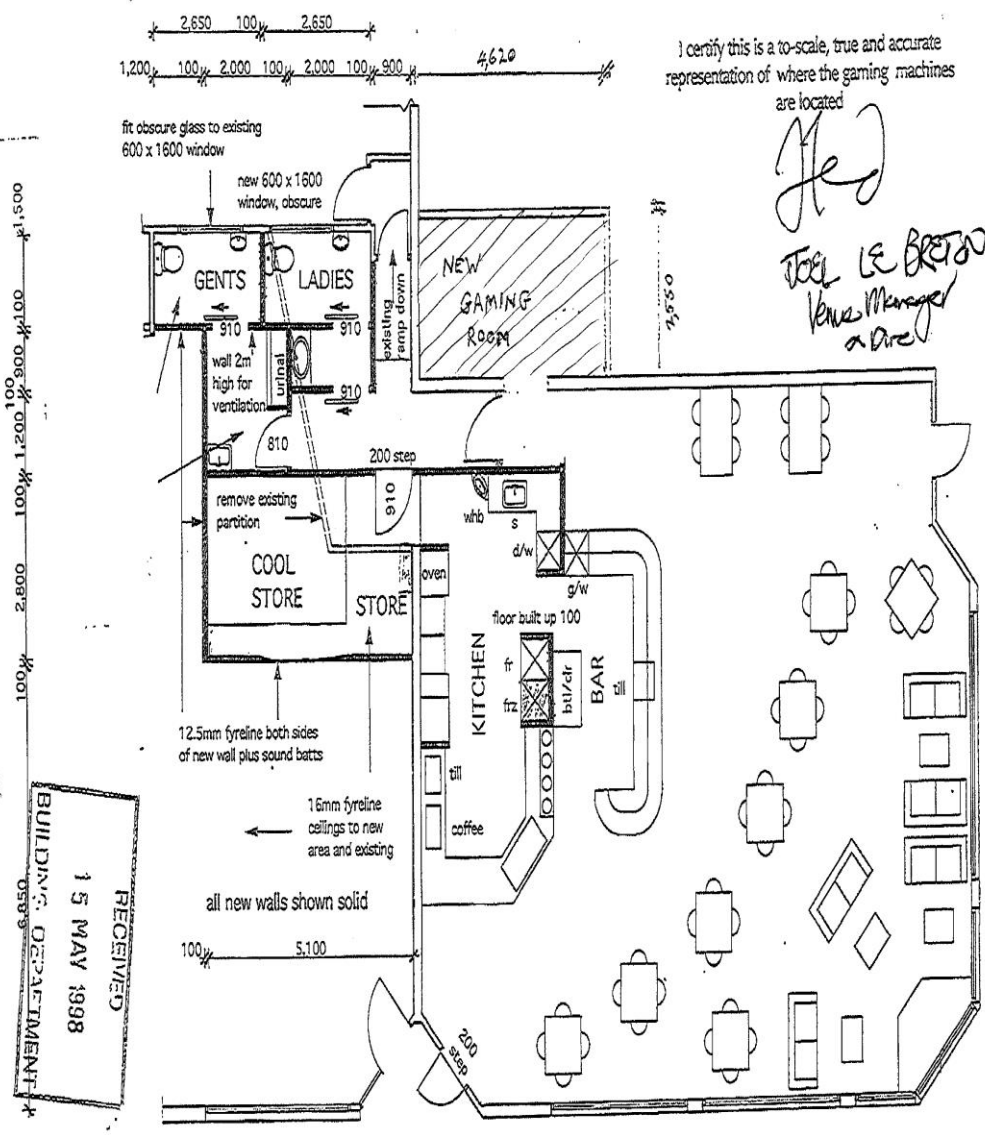
Julian Field
Director , Fibs Limited



Licence Condition

Defined Gambling Area Applying to FITZPATRICK'S IRISH PUB

Handwritten notes:
MAGNUS
MAGNUS-BROWN
AM OPERATIONS
15 MAY 1998



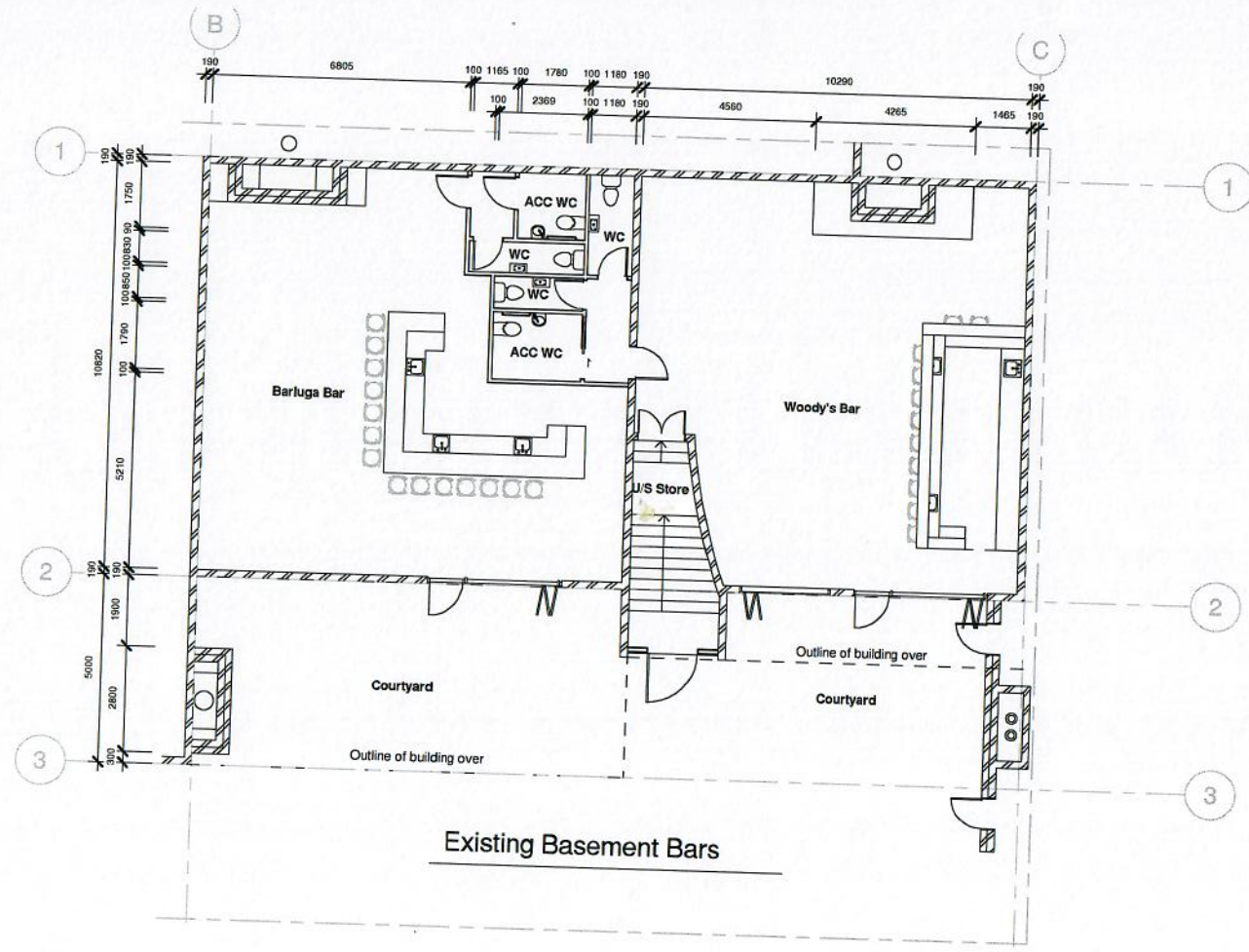
I certify this is a to-scale, true and accurate representation of where the gaming machines are located

Handwritten signature: Joel Le Breton
Venue Manager & Dir

FLOOR PLAN 1:100

"A8"

Notes:
 - Existing 20 series Masonry Block Wall
 - Existing timber framed wall
 No alterations required to other tenancy's other than cosmetic touch up's following smoke damage.
 Total Restaurant floor area = 145.0m²



SCALE 1:100
 0 10 20 30 40 50 60 70 80 90 100 mm

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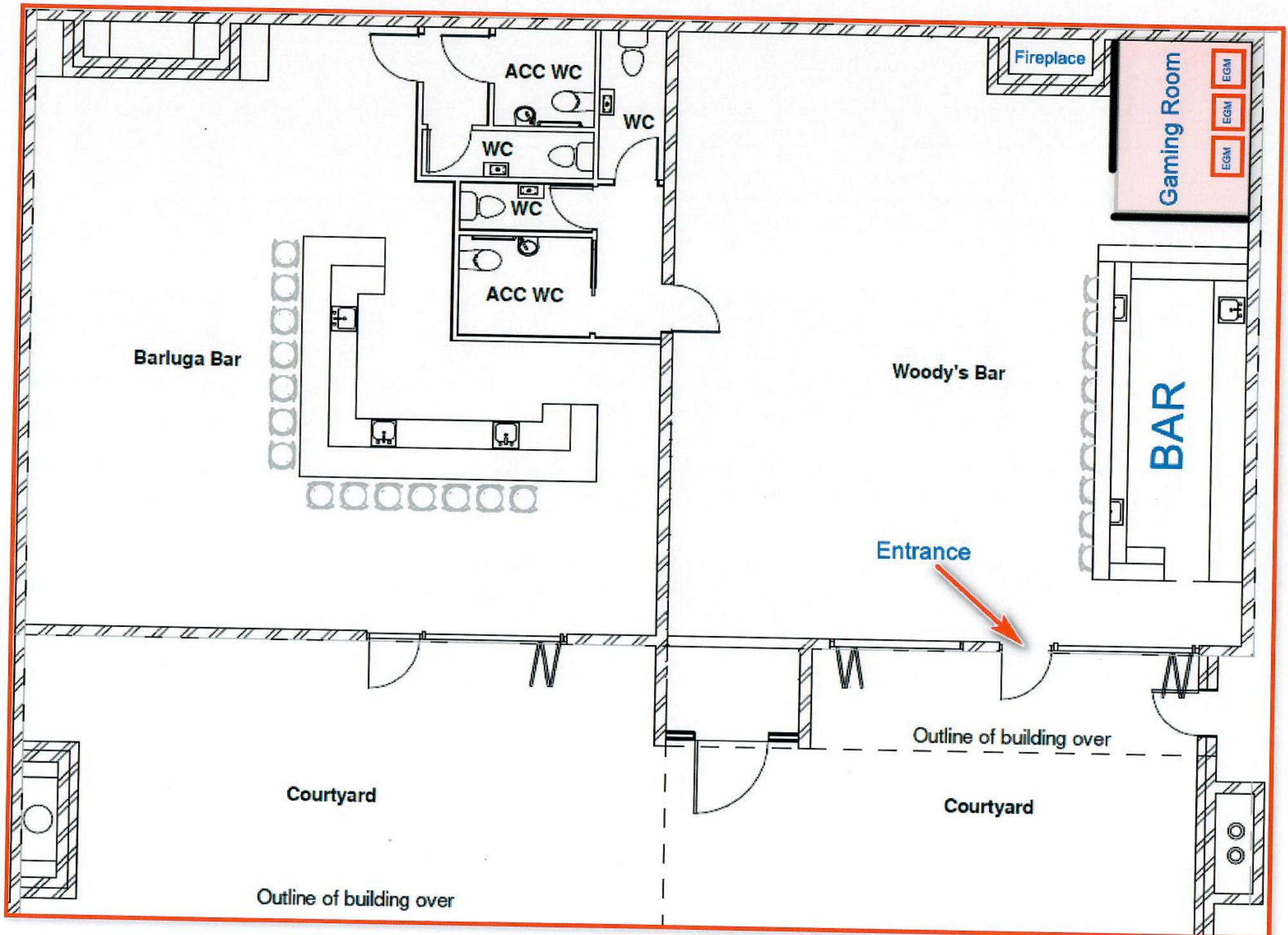
BREEN greenhomes

THE BREEN CONSTRUCTION CO LTD
 PO BOX 97, ALEXANDRIA
 PH 02 480 9180 FAX 02 480 9214
 hb@breen.co.nz
 www.breen.co.nz

DATE	DESCRIPTION	DRAWN	DATE	REVISION TITLE
05/02/2019		MK	05/02/2019	Existing Floor Plans
		APPROVED	SCALE	PROJECT STATUS
		JS	1:100	CONSENT

PROJECT NUMBER	019-090	CURT	10/09/18	REV	A200
PROJECT NAME	CDE RESTAURANT FIRE REPAIR 37 Aramiro Street, Wanaka				





ON-LICENCE

Sections 14 to 16 and 64, Sale and Supply of Alcohol Act 2012

Pursuant to the Sale and Supply of Alcohol Act 2012 (the Act) **FIBS Limited** (the licensee) is authorised to sell and supply alcohol on the premises situated at **33 & 37 Ardmore Street, Wanaka** and known as "**WOODY'S & BARLUGA/ROVE**", to any person for consumption on the premises and to let people consume alcohol there.

The authority conferred by this licence must be exercised through a manager or managers appointed by the licensee in accordance with Subpart 7 of Part 2 of the Act.

CONDITIONS

This licence is subject to the following conditions:

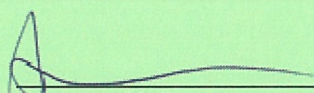
- a) No alcohol is to be sold on the premises on Good Friday, Easter Sunday, Christmas Day, or before 1 pm on Anzac Day to any person other than any person who is present on the premises for the purpose of dining.
- b) Alcohol may be sold only on the following days and during the following hours:
 - Indoor Areas**
Monday to Sunday 8.00 am to 2.30 am the following day
 - Outdoor Lane Area**
Monday to Sunday 8.00 am to 10.00 pm
 - Outdoor Area (UNDER EAVES)**
Monday to Sunday 8.00 am to 2.30 am the following day
- c) The following steps must be taken to promote the responsible consumption of alcohol:
 - i) A minimum of three substantial food types must be readily available at all times that the premises are authorised to be open for the sale of alcohol. Menus must be visible and food should be actively promoted. The range or style of food will be as shown on any menu submitted. Food must be suitable for a single customer, at a reasonable price and served within a reasonable time of being ordered.
 - ii) The licensee must have available for consumption on the vessel, at all times when the vessel are open for the sale of alcohol, a reasonable range of non-alcoholic refreshments and low-alcohol beverages.
 - iii) Drinking water must be freely available to customers whilst the vessel is open for business.
 - iv) The licensee must ensure that signs are prominently displayed within the vessel detailing information regarding alternative forms of transport from the premises.
- d) The following steps must be taken to ensure that the provisions of the Act relating to the sale of alcohol to prohibited persons are observed: display of appropriate signs adjacent to every point of sale detailing the statutory restrictions on the supply of alcohol to minors and the prohibition of sale to intoxicated persons, identifications of minors.
- e) The following part of the premises is designated as **supervised the entire time: Woody's Sports Bar. The remainder of the premises and outside areas are undesignated until 10.00 pm after which time the entire premises will become supervised** in accordance with the plans of the premises submitted to the District Licensing Committee on 25th August 2015, 7th January 2016 and 7th June 2019.
- f) According to the Sale and Supply of Alcohol (Fees) Regulations 2013 the premises is assigned the fees category:
High – Tavern

DURATION

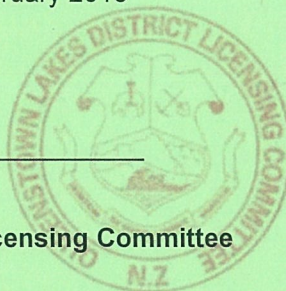
Subject to the requirements of the Act relating to the payment of fees, and to the provisions of the Act relating to the suspension and cancellation of licences, this licence continues in force –

- a) Either-
 - i) Until the close of the period for which it was last renewed; or
 - ii) If it has never been renewed, until the close of the period of 12 months after the day it was issued; but
- b) If an application for the renewal of the licence is duly made before the licence would otherwise expire, either –
 - i) Until the close of the period of 3 years after the period for which it was last renewed; or
 - ii) If it has never been renewed, until the close of the period of 4 years after the day it was issued.

ORIGINALLY DATED at QUEENSTOWN this 3rd day of February 2016



Anthony Hall
Secretary
Queenstown Lakes District Licensing Committee



Subject to the requirements of the Act relating to the payment of fees, and to the provisions of the Act relating to the suspension and cancellation of licences, this licence expires on: **3rd day of February 2020.**

NOTE: This licence replaces licence number 68/ON/0698/2017 issued by the Queenstown Lakes District Licensing Committee on the 22nd September 2017.

The Lion Foundation's Harm Minimisation Policy & Policy for Minimising Risk of Underage Gambling

Introduction

Counselling assistance and the treatment of problem gambling is the responsibility of suitably qualified and experienced health practitioners. However, our venue managers and venue staff can assist by seeking to identify potential problem gamblers and providing information to these people about the help services that are available and the exclusion process.

Training

Our venue managers and venue personnel will participate in training to keep up to date with procedures for identifying problem gamblers and the problem gambler intervention process. This training is provided by The Lion Foundation. At least one person who has undertaken the training must be at our venues when the gaming machines are operational.

The training will focus on how to provide a culture of care for gambling customers.

What is Problem Gambling?

A problem gambler is a person whose gambling causes harm or may cause harm.

Harm –

- a. Means harm or distress of any kind arising from, or caused or exacerbated by, a person's gambling; and
- b. Includes personal, social, or economic harm suffered –
 - i. By the person; or
 - ii. The person's spouse, partner, family, whanau, or wider community; or
 - iii. In the workplace; or
 - iv. By society at large.

Problem gambling can be described as occasional or regular gambling to excess to the extent that it leads to problems in other areas of life, particularly with finances and inter-personal relationships. These problems range from minor ones involving, for example, arguments with the family over gambling expenditure, to problems involving a compulsive addiction to gambling resulting in major financial or inter-personal difficulties.

What are the Signs?

It can be very difficult for our venue staff to tell whether someone is experiencing problems with their gambling. While with alcohol there are a number of overt signs that indicate a person is intoxicated, the signs that indicate a person may be having a problem with gambling are less obvious.

A person may be identified as a potential problem gambler if three or more different general signs of problem gambling are observed. The general signs are:

- a. Gambles for long periods (three or more hours) without taking a break;
- b. Gambles most days;
- c. Finds it difficult to stop at closing time;
- d. Becomes angry at or stands over other players;
- e. Is rude to other gamblers or staff;
- f. Complains to staff about losing;
- g. Puts large wins straight back into the machine;
- h. Unsuccessfully tries to withdraw money two or more times;
- i. Has EFTPOS withdrawals repeatedly declined;
- j. Leaves the venue to find more money to gamble;
- k. Tries to play two or more machines;
- l. Plays intensely without reacting to what's going on around them;
- m. Plays very fast (high spend per line);
- n. Shows frustration (grunting/groaning, playing roughly);
- o. Shows some signs of distress (looks depressed, sweating, nervous/edgy); and/or
- p. Has gambling rituals or superstitions (rubbing, talking to machine).

A person may be identified as a potential problem gambler if any one of the following strong signs are present:

- a. Tells staff that gambling is causing them problems;
- b. Shows obvious signs of distress (crying, holding head in hands, shaking);
- c. Has an angry outburst towards a staff member, customer or machine (shouting/swearing, kicking/hitting machine);
- d. Appearance or personal hygiene deteriorates significantly;
- e. Tries to borrow money from customers or staff;

- f. Gambles from opening to closing;
- g. Friends or family raise concerns about the gambler; and/or
- h. Goes out of their way to avoid being seen at the venue (including asking staff to not let others know they are there).

Problem Gambling Procedures

If a problem gambler is identified, the venue manager will approach the person concerned and offer information and advice to the person about problem gambling. The venue manager should approach the person in a polite manner and ask to speak to them privately, in a separate area. The person should at all times be treated with respect, sensitivity and a willingness to help.

The information and advice will be provided by handing the person a harm minimisation card/pamphlet. The venue manager may also wish to recommend that they contact a suitably qualified counsellor in the field of problem gambling; for example:

- Gambling Helpline 0800 654 655
- Maori Gambling Helpline 0800 654 656
- Pasifika Gambling Helpline 0800 654 657
- Gambling Debt Helpline 0800 654 658
- Youth Gambling Helpline 0800 654 659
- Text 4 Help 8006

In addition to providing the harm minimisation card/pamphlet, the venue manager must also explain the self-exclusion order procedure.

Record Keeping – Gaming Incident & Observation Register/Log Book

A Gaming Incident & Observation Register/Log Book is kept at all our venues. If a person shows any of the indicators of a problem gambler, our venue staff will endeavour to make a record of this in the log book.

Exclusion Order

Exclusion orders must be issued to self-identified problem gamblers.

The venue manager, or a person acting on behalf of the venue manager, may also, after offering advice or information to a person who is an actual or potential problem gambler, elect to issue an exclusion order to a player.

Only the venue manager or person acting on behalf of the venue manager may issue exclusion orders. However, if a person requests to be excluded, the self-exclusion request should be actioned immediately by the most senior member of staff at the venue, in the event that the venue manager is not immediately available. The venue manager gives their authorisation for self-exclusion requests to be actioned by other venue staff.

The venue manager has the ability to determine the length of the exclusion period (no more than 2 years). The venue manager will use his or her discretion in determining what is appropriate in the circumstances. The Lion Foundation has a policy of setting the minimum period of any exclusion order as 3 months. The venue manager will use a longer term (6, 9, 12, 15, 18 or 24 months) if this is considered appropriate.

The venue manager, or person acting on behalf of the venue manager, may refuse to issue an exclusion order if the person requesting the exclusion order fails or refuses to comply with a request to:

- a. Provide the person's name and date of birth; and
- b. Either provide a recent photograph of the person or consent to a photograph of him or her being taken.

It is also permissible to refuse to issue an exclusion order if the photograph provided is of poor quality.

Multi-Venue Exclusion Order Requests

When a multi-venue exclusion order request is received (an MVE request), the venue manager (or person authorised by the venue manager) should immediately:

- a. Complete an exclusion order (the MVE request is not itself an exclusion order);
- b. Return the exclusion order to the MVE co-ordinator;
- c. Advise the staff of the new exclusion; and
- d. Forward a copy of the exclusion order to The Lion Foundation.

Policy for Minimising Risk of Underage Gambling

The gaming area is under regular supervision by the venue staff. When there are players in the gaming room, the staff will endeavour to go into the gambling area no less than four times per working hour to check whether anyone under 18 is playing a gaming machine.

Any individual who looks 21 years or under and enters the gaming area will be requested by staff to show photo identification to verify their age.

Any person who fails or refuses to provide photo identification will be asked to leave the gaming area and not re-enter the gaming area. The photo identification must be a:

- a. Valid, current Passport; or
- b. New Zealand Photo Driver's Licence; or
- c. Kiwi Access Card; or
- d. Hospitality NZ 18+ Card.

Prize money will not be paid to any person who looks under 21 years of age and refuses to produce photo identification confirming that they are 18 years or older. The prize money will be held along with details of the individual's name, address and the date the prize was won. The prize will be held for seven days and paid to the individual if photo identification is provided confirming that the individual is 18 years or older. If suitable identification is not provided within seven days, then the funds will be banked into The Lion Foundation's gaming account.

Legal Responsibilities

The Gambling Act 2003 and the Gambling (Harm Prevention and Minimisation) Regulations 2004 require that:

- a. The venue has a policy for identifying problem gamblers. The venue manager, or person acting on their behalf, must take all reasonable steps to ensure that the policy is used to identify actual or potential problem gamblers (section 308). **Failure to do so may result in a fine of up to \$5,000.00.**
- b. There is always a staff member who has received problem gambling awareness training at the venue at all times when gambling is available. A trained staff member must be able to approach a player and provide appropriate information about problem gambling (regulation 12).
- c. A notice is displayed in the gambling area advising customers that you have such a policy and that a copy of the policy will be made available on request (section 308). **Failure to supply a copy of this policy when requested may result in the venue manager being fined up to \$5,000.00**
- d. Once a problem gambler has been identified, or there are reasonable grounds to believe that the person is a problem gambler, staff must approach that person and offer information or advice about problem gambling (section 309). That information or advice must include a description of the self-exclusion procedure (section 309(2)).
- e. After offering the advice and information an exclusion order may be issued by the venue manager (or person acting on their behalf). This prohibits the person from entering the gambling area for a period of up to two years (section 309(3)).
- f. An exclusion order must be issued promptly if a person has identified themselves as being a problem gambler and has requested that the venue prohibit them from entering the gambling area (section 310). **A venue manager (or person acting on their behalf) who fails to issue a self-exclusion order when requested commits an offence and is liable for a fine of up to \$5,000.00.**
- g. Staff must take all reasonable steps (including issuing an exclusion order) to provide continued assistance on an on-going basis to a person they believe is a problem gambler, after the initial approach, if the person's ongoing behaviour means there are still reasonable grounds to believe the person is a problem gambler (section 309A).
- h. Excluded persons must not be permitted to enter the gambling area, and must be removed if they do so (section 311). A venue manager (or person acting on their behalf) who allows an excluded person to enter the

gambling area or fails to remove an excluded person may **commit an offence and is liable for a fine of up to \$5,000.00** (section 312).

- i. The venue manager must keep a record of exclusion orders (section 312A), including:
 - The person's name and date of birth (if provided); and
 - Whether the person self-excluded, or received a venue-initiated exclusion; and
 - The date which the exclusion order was issued and the date of expiry; and
 - Any conditions imposed on the person's re-entry into the venue.
- j. No-one aged 18 or under is allowed to gamble on the gaming machines at the venue (section 302). **Offences may result in a fine of up to \$5,000.00.**
- k. Providing credit for gambling is prohibited (section 15).
- l. No ATMs are permitted in the gambling area of a venue (regulation 3).
- m. No advertising relating to a gaming machine jackpot can be published either outside the venue or inside the venue in a way that is visible or audible to persons outside the venue (regulation 9 and 10).
- n. The following must be available to players (regulation 11):
 - Cards/Pamphlets containing information about the odds of winning on gaming machines and the characteristics of problem gambling, including the recognised signs of harmful gambling and how to seek advice.
 - Signage that is clearly visible, which encourages players to gamble only at levels they can afford and contains advice about how to seek assistance for problem gambling.

Last updated: *April 2019*

Approved Grants - Queenstown Lakes District Council Prev 2FY

Grant Request Number	Organisation Name	Amount Requested	Allocated Amount from QLDC TLA
Org TLA: Queenstown Lakes District Council (49 records)			
Category: Community - Culture - Arts (19 records)			
9027471	Community Networks Wanaka	\$10,000	\$3,000
9028560	Friends of Bullock Creek Inc	\$20,000	\$15,600
9031984	Friends of Bullock Creek Inc	\$8,000	\$8,000
9024865	Lake Wanaka Sounz Inc	\$10,000	\$6,000
9031997	Lake Wanaka Sounz Inc	\$14,000	\$8,390
9026736	Queenstown Cat Rescue	\$8,373	\$2,000
9027133	Queenstown Lakes District Council	\$8,000	\$5,000
9030699	Queenstown Lakes District Council	\$5,000	\$5,000
9025266	Showgrounds Community Sports Centre Trust	\$39,671	\$17,000
9027483	Southern Lakes Arts Festival Trust	\$3,500	\$2,945
9030709	Southern Lakes Arts Festival Trust	\$14,351	\$9,000
9031551	WAI Wanaka	\$5,300	\$2,166
9026510	Wanaka Arts Soc Inc	\$4,425	\$4,000
9029878	Wanaka Arts Soc Inc	\$4,900	\$4,188
9025065	Wanaka Community House Charitable Trust	\$50,000	\$15,000
9025635	Wanaka Community Toy Library	\$6,500	\$5,000
9026802	Wanaka Rodeo Club Inc	\$38,756	\$15,000
9027357	Wanaka Rodeo Club Inc	\$30,188	\$10,000
9031354	Wheels at Wanaka Charitable Trust	\$14,000	\$12,400
	Subtotal		\$149,689
Category: Education (3 records)			
9028628	Kahu Youth Trust	\$25,000	\$12,000
9025697	Wanaka Preschool Early Childhood Centre Inc	\$8,000	\$5,000
9025788	Wanaka Primary School	\$60,000	\$10,000
	Subtotal		\$27,000
Category: Health (1 record)			
9031748	Wanaka Search & Rescue Inc	\$9,377	\$7,949
	Subtotal		\$7,949
Category: Sport (26 records)			
9026315	Aspiring Athletics Club	\$8,076	\$6,702
9029411	Aspiring Athletics Club	\$2,447	\$1,875
9027399	Aspiring Gymsports Inc	\$15,000	\$10,000
9026899	Challenge Wanaka Sports Trust	\$25,000	\$15,000
9029984	Challenge Wanaka Sports Trust	\$11,580	\$11,580
9027643	Disc Golf Wanaka Inc	\$5,000	\$2,500
9027003	Luggate Albion Cricket Club Inc	\$5,376	\$3,000
9030311	Luggate Albion Cricket Club Inc	\$8,500	\$8,500
9024981	Netball Upper Clutha Inc	\$8,090	\$5,000
9029059	Netball Upper Clutha Inc	\$10,115	\$2,528
9026387	Pioneer Netball Club Inc	\$2,600	\$2,600
9027307	Snow Sports N Z Inc	\$102,215	\$10,000
9030432	Snow Sports N Z Inc	\$20,000	\$10,000
9025698	Upper Clutha Hockey Club Inc	\$15,513	\$8,000
9030330	Wakatipu Branch of the Central Otago Pony Club Inc	\$1,715	\$1,715
9027822	Wanaka Associated Football Club Inc	\$15,730	\$10,000
9025279	Wanaka Bowling Club Inc	\$5,250	\$5,250
9030440	Wanaka Bowling Club Inc	\$10,000	\$10,000
9031473	Wanaka Bowling Club Inc	\$60,000	\$50,000
9028036	Wanaka Golf Club Inc	\$100,000	\$70,000
9032058	Wanaka Golf Club Inc	\$20,000	\$20,000
9030082	Wanaka Rodeo Club Inc	\$29,478	\$15,000

9024802	Wanaka Rowing Club Inc	\$10,500	\$4,000
9026464	Wanaka Squash Rackets Club Inc	\$50,000	\$25,000
9027284	Wanaka Swim Club Inc	\$61,445	\$8,000
9031319	Wanaka Waterski Club inc	\$4,805	\$2,617
	Subtotal		\$318,867
	TOTAL QLDC		\$503,505

Org TLA: LF National (10 records)

Category: Community - Culture - Arts (3 records)

9031416	Mothers Helpers	\$178,964	\$2,000
9031423	N Z Symphony Orchestra Foundation	\$70,260	\$1,250
9031634	Rock Quest Charitable Trust	\$167,993	\$7,500

Category: Health (3 records)

9026994	N Z Land Search & Rescue Inc	\$78,560	\$5,000
9029314	N Z Land Search & Rescue Inc	\$285,105	\$6,000
9024861	Royal N Z Coastguard Inc	\$35,000	\$2,000

Category: Sport (4 records)

9027500	N Z Jet Sprint Assn Inc	\$20,640	\$2,000
9030718	N Z Jet Sprint Assn Inc	\$21,568	\$3,120
9030851	Tennis N Z Inc	\$150,000	\$16,000
9027244	Yachting N Z Inc	\$85,420	\$2,000

Org TLA: Ashburton Licensing Trust (1 record)

Category: Health (1 record)

9025734	Royal N Z Plunket Trust	\$300,000	\$2,500
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Org TLA: Christchurch City Council (1 record)

Category: Health (1 record)

9027393	Southern Hearing Charitable Trust	\$100,000	\$2,000
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Org TLA: Dunedin City Council (4 records)

Category: Community - Culture - Arts (1 record)

9031085	Presbyterian Support Otago Inc	\$50,000	\$10,000
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Category: Health (1 record)

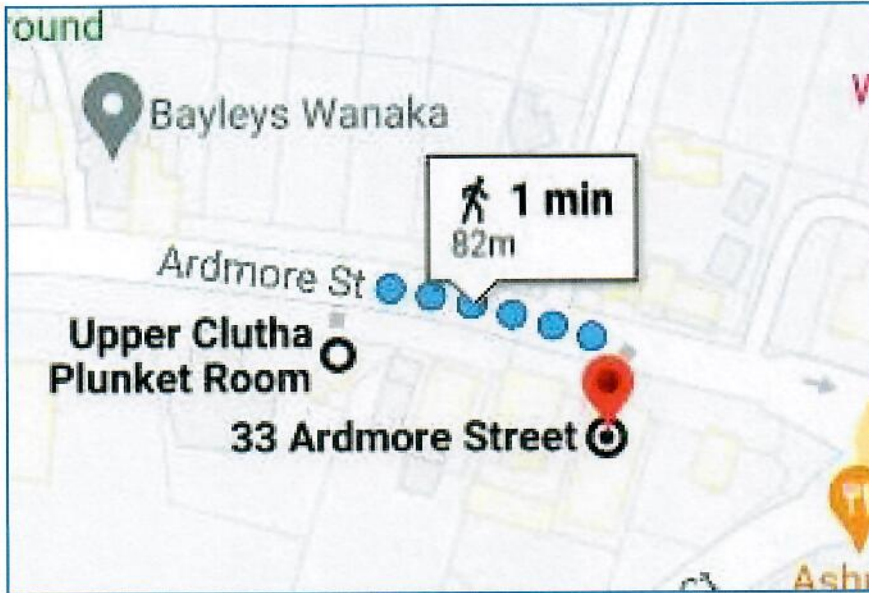
9031279	Otago Community Hospice Trust	\$95,000	\$5,000
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Category: Sport (2 records)

9027888	Sport Otago	\$25,000	\$3,500
9030320	Sport Otago	\$30,000	\$2,500

Confidential Information - Do Not Distribute

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Distance from proposed venue to Plunket. Plunket operating hours as per below (as at 10 August 2021)

Upper Clutha Plunket Room

[Directions](#) [Save](#) [Call](#)

Child health care centre in Wanaka

Address: 51 Ardmore Street, Wanaka 9305

Hours:

Tuesday	9am–3pm
Wednesday	9am–3pm
Thursday	9am–2pm
Friday	9am–2pm
Saturday	Closed
Sunday	Closed
Monday	9am–3pm

Venue operating hours:

Woodys Sports Bar

[Website](#) [Directions](#) [Save](#) [Call](#)

4.3 ★★★★★ 52 Google reviews

Sports bar

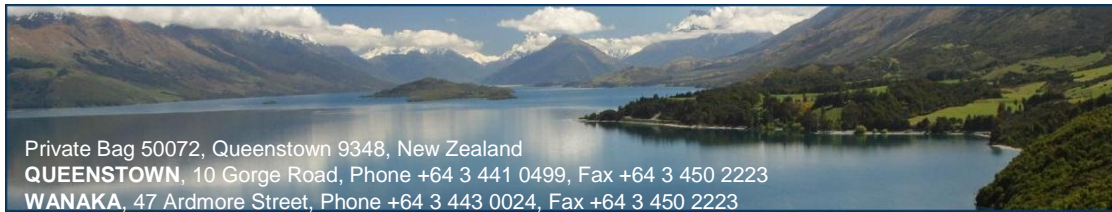
Lively sports bar featuring pool tables & foosball, plus occasional DJs & live music.

Service options: Dine-in · No delivery

Address: 33 Ardmore Street, Wanaka 9305

Hours:

Tuesday	Closed
Wednesday	4pm–2:30am
Thursday	4pm–2:30am
Friday	4pm–2:30am
Saturday	4pm–2:30am
Sunday	4pm–12am
Monday	Closed



TAX INVOICE

GST No: 49-635-680

FIBS LIMITED
 C/- LIQUOR LICENSING BUREAU
 PO BOX 182
 ARROWTOWN 9302

Application Reference:	Alcohol Licence - ON601-R20
Site Address:	37 ARDMORE STREET WANAKA 9305
Trading Name:	WOODY'S + BARLUGA (POST OFFICE LANE BARS)
Tax Invoice Number	2020311608
Invoice Date:	15 January 2020

CHARGE SUMMARY

Charge Description	Qty	Comment	Exclusive amount	GST Amount	Inclusive Amount
Premises ANNUAL Alcohol Licence ARLA Fee	1		\$75.00	\$11.25	\$86.25
Premises Alcohol Licence Annual Fee	1		\$825.00	\$123.75	\$948.75
Premises Alcohol Licence Application Fee	1		\$815.00	\$122.25	\$937.25
Premises Alcohol Licence ARLA Fee	1		\$75.00	\$11.25	\$86.25
Total			\$1,790.00	\$268.50	\$2,058.50

✂ Payments can be made at www.qldc.govt.nz/online-payments and select **Application Payment**

OR PLEASE DETACH AND RETURN THIS SECTION WITH YOUR PAYMENT TO:
Queenstown Lakes District Council
 10 Gorge Road, Queenstown

Please email account enquiries to: debtors@qldc.govt.nz
 Direct payments can be made to: BNZ Queenstown 02-0948-0002000-00

Issue Date	15 January 2020	Invoice No	2020311608
Contact:		Receipt Source:	
Applicant:	FIBS LIMITED		
Application Ref:	ON601-R20	Amount:	\$2058.50

Amount Tendered for Payment \$

Receipt No

Payment Method: Cash Cheque Card



NOTICE OF RENEWAL OF MANAGER'S CERTIFICATE

Section 226, Sale and Supply of Alcohol Act 2012
Form 20

Joel Robert Le Breton

Your Manager's Certificate **68/CERT/0068/2019** is renewed.

Subject to the requirements of the Act relating to the payment of fees, and to the provisions of the Act relating to the suspension and cancellation of Certificates, this certificate expires on the **12 January 2022**, unless again renewed.

DATED at Queenstown 05 February 2019

A handwritten signature in blue ink, appearing to be "A. Hall", written over a horizontal line.

Anthony Hall
Secretary
Queenstown Lakes District Licensing Committee



This certificate is valid only if it has an original signature and seal

DUNEDIN DISTRICT LICENSING COMMITTEE

RENEWAL OF MANAGER'S CERTIFICATE

Section 228, Sale and Supply of Alcohol Act 2012

JULIAN JENVEY FIELD

Your Manager's Certificate 069/CERT/532/2014 is renewed.

Subject to the requirements for the Act relating to the payment of fees, and to the provisions of the Act relating to the suspension and cancellation of managers' certificates, unless renewed again this certificate shall expire on 19 November 2023.

DATED at Dunedin this 26th day of January 2021



Kevin Mechen

Kevin Mechen
Secretary

DUNEDIN DISTRICT LICENSING COMMITTEE



QUEENSTOWN
LAKES DISTRICT
COUNCIL

NOTICE OF RENEWAL OF MANAGER'S CERTIFICATE


Section 226, Sale and Supply of Alcohol Act 2012

STEWART ALAN CASSELS DARLING

Your Manager's Certificate (**68/CERT/0101/2018**) is renewed.

Subject to the requirements of the Act relating to the payment of fees, and to the provisions of the Act relating to the suspension and cancellation of Certificates, this certificate expires on the **19 January 2024**, unless again renewed.

Originally Dated at Queenstown this 8th day of February 2018



Anthony Hall
Secretary
Queenstown Lakes District Licensing Committee





Tax Invoice/Statement

Allied Press Limited
GST Registration 27-997-198

THE LION FOUNDATION
PRIVATE BAG 106 605
AUCKLAND CITY
AUCKLAND, 1143
NORTH ISLAND

Customer Number: T216661
Invoice Date: 30/06/2021
Invoice Number: T216661/Jun21
Page: Page 2 of 2

Balance B/Fwd: 0.00

Payments

Payment Date	Payment Ref	Description	Payment Amt
			0.00
Total Payments			0.00

Prior Period Adjustments

Adjustment Date	Description	Net Amount	GST Amount	Total Amount
				0.00
Total Prior Period Adjustments				0.00

Publications

Publ. Date	Invoice Ref	Customer Ref	Booking Ref	Description	Ad Space	Net Amount	GST Amount	Total Amount
Mountain Scene								
03/06/2021	IN00509636		2388640	LION FOUNDATION GAMBLING QLDC	12 x 2	168.00	25.20	193.20
							Total Mountain Scene	193.20
The News Central Otago								
03/06/2021	IN00509819		2388638	LION FOUNDATION GAMBLING QLDC	12 x 2	123.60	18.54	142.14
17/06/2021	IN00515271		2392979	GAMBLING NOTICE QLDC	12 x 2	123.60	18.54	142.14
							otal The News Central Otago	284.28
Otago Daily Times								
03/06/2021	IN00509864		2388637	LION FOUNDATION GAMBLING QLDC	12 x 2	278.40	41.76	320.16
17/06/2021	IN00515373		2392981	GAMBLING NOTICE QLDC	12 x 2	278.40	41.76	320.16
							Total Otago Daily Times	640.32
							Total Current Charges	1,117.80
Total Amount Due - THE LION FOUNDATION								1,117.80

Samantha Alexander

From: Christine O'Donnell <christine.odonnell@thenews.co.nz>
Sent: Monday, 31 May 2021 5:00 PM
To: Samantha Alexander
Subject: Re: Public Notice - QLDC Class 4 Gambling venues Policy
Attachments: 2388637.pdf

Hi Sam

No worries I can do this I have also made them smaller but still readable they are now 12 x 2 so the cost will be for two weeks

12 x 2 The Otago Daily Times will be \$540.00 plus gst

12 x 2 The Central Wanaka News will be \$247.20 plus gst

12 x 2 The Mountain Scene will be \$336.00 plus gst

So the same cost but a smaller size advertisement

Please see attached your proof, please let me know by 2pm tomorrow if this is correct to proceed with

Kind Regards

Christine O'Donnell

REGIONAL SALES MANAGER

P 03 440 0030 M 027 325 3383 E christine.odonnell@alliedpress.co.nz

Reach 295,000 people each week with the ODT and ODT.co.nz*

*Source: Nielsen CMI Q3 19-Q2 20

Otago Daily Times | odt.co.nz

The News Central Otago



On 31/05/2021 4:07 p.m., Samantha Alexander wrote:

Hi Christine

I forgot to advise that I will need the adverts to run over **two consecutive weeks** please !!

Samantha Alexander
Compliance Manager

+64 27 2088 588

Sam.Alexander@lionfoundation.org.nz



Level 2, Custom House,
50 Anzac Ave, Auckland 1010
0800 802 908

www.lionfoundation.org.nz



From: Samantha Alexander

Sent: Monday, 31 May 2021 3:45 PM

To: Christine O'Donnell <christine.odonnell@thenews.co.nz>

Subject: RE: Public Notice - QLDC Class 4 Gambling venues Policy

Tax Invoice To
Samantha Alexander Compliance Manager

Wanaka Sun (2003) Ltd
PO Box 697
Wanaka, 9343

Tax Invoice

GST No. 86-772-086

Date	Tax Invoice #
3/06/2021	24820

Description	S.O. No.	P.O. No.	Due Date	Terms
				20/07/2021
Description	Qty	Rate	GST AMT	Amount
Advertising for the week 3/6/2021- Edition Number 1029	40	3.60	21.60	144.00

Subtotal	\$144.00
GST	\$21.60
Total	\$165.60

REMITTANCE ADVICE

Payments can be made by direct credit to our bank account:
ANZ Wanaka 06 0943 0070880 00

A late payment fee will be applied to overdue amounts
at the rate of 2.5% month calculated on a daily basis
from the date payment is due.

Invoice To

Phone #	Fax #	E-mail
03 443 5252	03 443 5250	accounts@thewanakasun.co.nz

Account #	
Due Date	20/07/2021
Balance Due	\$165.60



Advertisement

Your interior/exterior house painting requirements call Ben and we'll give you a FREE QUOTE!
0204 0133 350
 ben@btpainting.com
 www.btpainting.com

7.0 - 8.0 m Skip Bins
 4.0 m Hard Fill Skips
 4.0 m Rubble Bin With Lid
 Contact Johnny
 Ph: 0222 5802 11 (054 244) • W: www.skipit.nz
 When you want to get rid of it - just skip it!

NOTICE
 Can help (100% online) and drop items, only \$7 for a big bag. Here in the year machine at Dunedin, Otago 2-5 seven days.
Business Moving International. The Wanaka chapter of 200+ people weekly at 7am Tuesday morning. Great networking opportunity to grow your business. Contact: Sandra Jankovic for information 021 973 0433

RIORS
SOUTHERN MAINTENANCE
 Insurance Jobs
 Small Extensions
 Air S/B Extensions
31 977
 ance@hotmail.com

STORAGE
 Clean, dry, safe storage available now
Exactor Self Storage
 12 Gordon Road, Wanaka, Ph: 021 262 1630.

WANTED
Live-in Domestic Helper and Child Carer for Family of Chinese and NZ descent living in Wanaka district. Must be experienced. Please forward CVs to PO Box 798 Wanaka 9343.

WANTED
 The Salvation Army Family Store requires a good supply of household goods. If you can help this would be appreciated. Your donations can be dropped at 48 Hillside Street or phone for a pick up call 0206.

FRIDAY
TERBOX
FRIDAY
THURSDAY
 Wanaka Sun

TRADES & SERVICES ADVERTS FROM \$50 +GST

SUN TEAM
 WANAKA'S INDEPENDENT NEWSPAPER ISSUE 1029
 The Office: 48 Hillside Street, Wanaka, 9343
 Phone: 0204 0133 350
 Email: news@wanakasun.co.nz
 Advertising: advertising@wanakasun.co.nz
 Website: www.wanakasun.co.nz

PUBLIC NOTICE
 Application to relocate 7 Electronic Gaming Machines from Fitzpatrick's Irish Pub, 58 Helwick Street, Wanaka to Woody's Sports Bar 33 Ardmore Street, Wanaka.

The Lion Foundation (2008) will apply to Queenstown Lakes District Council to relocate the electronic gaming machines, currently licensed to operate at Fitzpatrick's Irish Pub, 58 Helwick Street, Wanaka to "Woody's Sports Bar" situated at 33 Ardmore Street, Wanaka.
 The following information is provided pursuant to the requirements of the Class 4 and TAD Granting Venue Policy:
 1. Applicant: The Lion Foundation 2008
 2. Physical Location of Venue: 33 Ardmore Street, Wanaka
 3. Trading name of Venue: Woody's Sports Bar
 4. Number of Electronic Gaming Machines proposed at venue: 7
 5. Objectors to the granting of this application should be made to Queenstown Lakes District Council, Private Bag 500 72, Queenstown 9048.
 6. Period for objections: within 21 days of the first Public Notice published on 3 June 2021

Noticeboard | Papa Pānui
 Dog Registration for 2021/2022
 A friendly reminder that licenses for the 2021/2022 registration period for all registered dogs will be sent out shortly. If you have not received your license, please update your dog's details and any contact changes to your profile address. For collection also visit us on www.wanaka.govt.nz

BURY AT WANAKA POOL
 3 MAY - 4 JUNE / 14.3K. 2021
 Local primary schools are visiting Wanaka Secondary Centre for their school swimming and water safety programme from 14.05.21 to 4 June and there is a public access to the pool during that time from 10.00am - 2.00pm, every day, except

YOUR AD WILL REACH

Kyfe Karamaena Lawyers
 1 level 1, 1 Lombard Street, Wanaka
 Ph: 03-445 2245, www.kyfe.co.nz

enliven
Casual Cook
 Aspiring, Wanaka
 Position, within Bellwin - the South's largest provider of aged residential care. Seeking a cook with experience cooking for large quantities of people.
 Applications close each week. For further information, please contact Madeleine Bodalle, Manager of Learning on 020 222 2010. We'd love to postage our resume for you! AND to reply
www.jobscan.org.nz/jobs

central wholesale
RETAIL SHOP ASSISTANT / OFFICE ADMINISTRATOR
 Are you a skilled multi-tasker who takes pride in responsibility and customer service? Are you a sharp shooter with top quality sales product knowledge and total work experience with skills to

SHARE SAVE LIKE

Wanaka Sun Published on Jun 2, 2021

Advertisement

DETAILS STORIES INSIDE

5 MIN READ
Sport
 Page 16

Similar to



NSW Coles	03.09 au	Encarte	03.09 au
03.09 - 09.09	09.09 2014	Koch	09.09 2014

Tax Invoice To
Samantha Alexander Compliance Manager

Wanaka Sun (2003) Ltd
PO Box 697
Wanaka, 9343

Tax Invoice

GST No. 86-772-086

Date	Tax Invoice #
10/06/2021	24821

Description	S.O. No.	P.O. No.	Due Date	Terms
				20/07/2021
Description	Qty	Rate	GST AMT	Amount
Advertising for the week 10/6/2021- Edition Number 1030	40	3.60	21.60	144.00
			Subtotal	\$144.00
			GST	\$21.60
			Total	\$165.60

REMITTANCE ADVICE

Payments can be made by direct credit to our bank account:
ANZ Wanaka 06 0943 0070880 00

A late payment fee will be applied to overdue amounts
at the rate of 2.5% month calculated on a daily basis
from the date payment is due.

Invoice To

Phone #	Fax #	E-mail
03 443 5252	03 443 5250	accounts@thewanakasun.co.nz

Account #	
Due Date	20/07/2021
Balance Due	\$165.60

WOODY'S & BARLUGA/ROVE BAR

Harm Minimisation Policy & Policy for Minimising Risk of Underage Gambling

Introduction

Counselling assistance and the treatment of problem gambling is the responsibility of suitably qualified and experienced health practitioners. However, venue managers and venue staff can assist by seeking to identify potential problem gamblers and providing information to these people about the help services that are available and the exclusion process.

Training

The venue manager and venue personnel will participate in training to keep up to date with procedures for identifying problem gamblers and the problem gambler intervention process. This training is provided by The Lion Foundation. At least one person who has undertaken the training must be at the venue when the gaming machines are operational.

The training will focus on how to provide a culture of care for gambling customers.

What is Problem Gambling?

A problem gambler is a person whose gambling causes harm or may cause harm.

Harm –

- a. Means harm or distress of any kind arising from, or caused or exacerbated by, a person's gambling; and
- b. Includes personal, social, or economic harm suffered –
 - i. By the person; or
 - ii. The person's spouse, partner, family, whanau, or wider community; or
 - iii. In the workplace; or
 - iv. By society at large.

Problem gambling can be described as occasional or regular gambling to excess to the extent that it leads to problems in other areas of life, particularly with finances and inter-personal relationships. These problems range from minor ones involving, for example, arguments with the family over gambling expenditure, to problems involving a compulsive addiction to gambling resulting in major financial or inter-personal difficulties.

What are the Signs?

It can be very difficult to tell whether someone is experiencing problems with their gambling. While with alcohol there are a number of overt signs that indicate a person is intoxicated, the signs that indicate a person may be having a problem with gambling are less obvious.

A person may be identified as a potential problem gambler if three or more different general signs of problem gambling are observed. The general signs are:

- a. Gambles for long periods (three or more hours) without taking a break;
- b. Gambles most days;
- c. Finds it difficult to stop at closing time;
- d. Becomes angry at or stands over other players;
- e. Is rude to other gamblers or staff;
- f. Complains to staff about losing;
- g. Puts large wins straight back into the machine;
- h. Unsuccessfully tries to withdraw money two or more times;
- i. Has EFTPOS withdrawals repeatedly declined;
- j. Leaves the venue to find more money to gamble;
- k. Tries to play two or more machines;
- l. Plays intensely without reacting to what's going on around them;
- m. Plays very fast (high spend per line);
- n. Shows frustration (grunting/groaning, playing roughly);
- o. Shows some signs of distress (looks depressed, sweating, nervous/edgy); and/or
- p. Has gambling rituals or superstitions (rubbing, talking to machine).

A person may be identified as a potential problem gambler if any one of the following strong signs are present:

- a. Tells staff that gambling is causing them problems;
- b. Shows obvious signs of distress (crying, holding head in hands, shaking);
- c. Has an angry outburst towards a staff member, customer or machine (shouting/swearing, kicking/hitting machine);
- d. Appearance or personal hygiene deteriorates significantly;
- e. Tries to borrow money from customers or staff;

- f. Gambles from opening to closing;
- g. Friends or family raise concerns about the gambler; and/or
- h. Goes out of their way to avoid being seen at the venue (including asking staff to not let others know they are there).

Problem Gambling Procedures

If a problem gambler is identified, the venue manager will approach the person concerned and offer information and advice to the person about problem gambling. The venue manager should approach the person in a polite manner and ask to speak to them privately, in a separate area. The person should at all times be treated with respect, sensitivity and a willingness to help.

The information and advice will be provided by handing the person a harm minimisation card/pamphlet. The venue manager may also wish to recommend that they contact a suitably qualified counsellor in the field of problem gambling; for example:

- Gambling Helpline 0800 654 655
- Maori Gambling Helpline 0800 654 656
- Pasifika Gambling Helpline 0800 654 657
- Gambling Debt Helpline 0800 654 658
- Youth Gambling Helpline 0800 654 659
- Text 4 Help 8006

In addition to providing the harm minimisation card/pamphlet, the venue manager must also explain the self-exclusion order procedure.

Record Keeping – Gaming Incident & Observation Register/Log Book

A Gaming Incident & Observation Register/Log Book is kept at the venue. If a person shows any of the indicators of a problem gambler, staff will endeavour to make a record of this in the log book.

Exclusion Order

Exclusion orders must be issued to self-identified problem gamblers.

The venue manager, or a person acting on behalf of the venue manager, may also, after offering advice or information to a person who is an actual or potential problem gambler, elect to issue an exclusion order to a player.

Only the venue manager or person acting on behalf of the venue manager may issue exclusion orders. However, if a person requests to be excluded, the self-exclusion request should be actioned immediately by the most senior member of staff at the venue, in the event that the venue manager is not immediately available. The venue manager gives their authorisation for self-exclusion requests to be actioned by other venue staff.

The venue manager has the ability to determine the length of the exclusion period (no more than 2 years). The venue manager will use his or her discretion in determining what is appropriate in the circumstances. The Lion Foundation has a policy of setting the minimum period of any exclusion order as 3 months. The venue manager will use a longer term (6, 9, 12, 15, 18 or 24 months) if this is considered appropriate.

The venue manager, or person acting on behalf of the venue manager, may refuse to issue an exclusion order if the person requesting the exclusion order fails or refuses to comply with a request to:

- a. Provide the person's name and date of birth; and
- b. Either provide a recent photograph of the person or consent to a photograph of him or her being taken.

It is also permissible to refuse to issue an exclusion order if the photograph provided is of poor quality.

Multi-Venue Exclusion Order Requests

When a multi-venue exclusion order request is received (an MVE request), the venue manager (or person authorised by the venue manager) should immediately:

- a. Complete an exclusion order (the MVE request is not itself an exclusion order);
- b. Return the exclusion order to the MVE co-ordinator;
- c. Advise the staff of the new exclusion; and
- d. Forward a copy of the exclusion order to The Lion Foundation.

Policy for Minimising Risk of Underage Gambling

The gaming area is under regular supervision by the venue staff. When there are players in the gaming room, the staff will endeavour to go into the gambling area no less than four times per working hour to check whether anyone under 18 is playing a gaming machine.

Any individual who looks 21 years or under and enters the gaming area will be requested by staff to show photo identification to verify their age.

Any person who fails or refuses to provide photo identification will be asked to leave the gaming area and not re-enter the gaming area. The photo identification must be a:

- a. Valid, current Passport; or
- b. New Zealand Photo Driver's Licence; or
- c. Kiwi Access Card; or
- d. Hospitality NZ 18+ Card.

Prize money will not be paid to any person who looks under 21 years of age and refuses to produce photo identification confirming that they are 18 years or older. The prize money will be held along with details of the individual's name, address and the date the prize was won. The prize will be held for seven days and paid to the individual if photo identification is provided confirming that the individual is 18 years or older. If suitable identification is not provided within seven days, then the funds will be banked into The Lion Foundation's gaming account.

Legal Responsibilities

The Gambling Act 2003 and the Gambling (Harm Prevention and Minimisation) Regulations 2004 require that:

- a. The venue has a policy for identifying problem gamblers. The venue manager, or person acting on their behalf, must take all reasonable steps to ensure that the policy is used to identify actual or potential problem gamblers (section 308). **Failure to do so may result in a fine of up to \$5,000.00.**
- b. There is always a staff member who has received problem gambling awareness training at the venue at all times when gambling is available. A trained staff member must be able to approach a player and provide appropriate information about problem gambling (regulation 12).
- c. A notice is displayed in the gambling area advising customers that you have such a policy and that a copy of the policy will be made available on request (section 308). **Failure to supply a copy of this policy when requested may result in the venue manager being fined up to \$5,000.00**
- d. Once a problem gambler has been identified, or there are reasonable grounds to believe that the person is a problem gambler, staff must approach that person and offer information or advice about problem gambling (section 309). That information or advice must include a description of the self-exclusion procedure (section 309(2)).
- e. After offering the advice and information an exclusion order may be issued by the venue manager (or person acting on their behalf). This prohibits the person from entering the gambling area for a period of up to two years (section 309(3)).
- f. An exclusion order must be issued promptly if a person has identified themselves as being a problem gambler and has requested that the venue prohibit them from entering the gambling area (section 310). **A venue manager (or person acting on their behalf) who fails to issue a self-exclusion order when requested commits an offence and is liable for a fine of up to \$5,000.00.**
- g. Staff must take all reasonable steps (including issuing an exclusion order) to provide continued assistance on an on-going basis to a person they believe is a problem gambler, after the initial approach, if the person's ongoing behaviour means there are still reasonable grounds to believe the person is a problem gambler (section 309A).
- h. Excluded persons must not be permitted to enter the gambling area, and must be removed if they do so (section 311). A venue manager (or person acting on their behalf) who allows an excluded person to enter the

gambling area or fails to remove an excluded person may **commit an offence and is liable for a fine of up to \$5,000.00** (section 312).

- i. The venue manager must keep a record of exclusion orders (section 312A), including:
 - The person's name and date of birth (if provided); and
 - Whether the person self-excluded, or received a venue-initiated exclusion; and
 - The date which the exclusion order was issued and the date of expiry; and
 - Any conditions imposed on the person's re-entry into the venue.
- j. No-one aged 18 or under is allowed to gamble on the gaming machines at the venue (section 302). **Offences may result in a fine of up to \$5,000.00.**
- k. Providing credit for gambling is prohibited (section 15).
- l. No ATMs are permitted in the gambling area of a venue (regulation 3).
- m. No advertising relating to a gaming machine jackpot can be published either outside the venue or inside the venue in a way that is visible or audible to persons outside the venue (regulation 9 and 10).
- n. The following must be available to players (regulation 11):
 - Cards/Pamphlets containing information about the odds of winning on gaming machines and the characteristics of problem gambling, including the recognised signs of harmful gambling and how to seek advice.
 - Signage that is clearly visible, which encourages players to gamble only at levels they can afford and contains advice about how to seek assistance for problem gambling.

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