
“ We’ve got 5.5 million visitor nights (a year) in the district with 24,000 ratepayers. The numbers simply don’t work ”

MAYOR JIM BOULT



INTRODUCTION

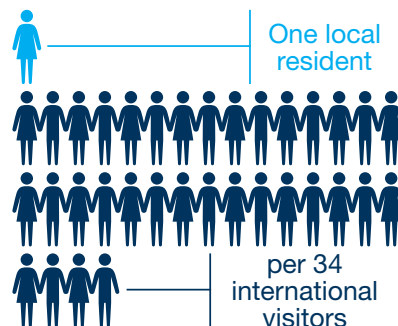
TE WHAKATAKIKA

Tēnā koutou katoa.

The 2018-2028 Ten Year Plan outlined our commitment to making Queenstown Lakes District a place where people can afford to live, where you don't waste time in traffic, you have great transport options, places to enjoy, relax, exercise or be enriched and entertained. Where you can rely on the infrastructure and services, and best of all that these things all complement the incredible landscapes in which we live. We continue to strive to achieve that and to innovate by exploring ways to be more efficient, sustainable, cost-effective and future-thinking. As such we have made significant progress on a number of projects and you will read more about those later.

This Council has long advocated with Central Government to find a way to ease the burden of infrastructure investment on ratepayers. We believe we have a model that can achieve this and ensures that visitors to our beautiful district make a much-needed contribution to tourism-related infrastructure. The Council continues to work with Central Government on what an alternative funding stream would look like.

Whether you live here or are just visiting, everyone's flushing the toilet and driving on the roads so it's only right that everyone shares the cost. If we don't get this alternate funding stream we can't keep up with the investment that's needed over time. The investment that's needed for roading, water, upgrading our town centres, transport and facilities will not be available in time to ensure that what it means to live here or visit the district does not become degraded. This is the strong case we have made to Central Government and it has agreed. Our situation is exceptional in Aotearoa New Zealand. No other location in the world experiences the quantum of our visitor ratio (one local resident per 34 international visitors). The response to the Queenstown Lakes unique challenge will need to be exceptional. We look forward to sharing more with the community on developments with the Government as they progress.



A big focus for this annual plan is our journey towards zero waste. We've reached a crossroads in the district around our commitment to recycling, composting and reducing the rubbish we make. It's not radical, fringe or alternative to reduce our carbon footprint - it's our only option. Climate change is bigger than any of us and will need global change. As a Council and a community we must accept that the actions of every individual can shift the outcomes for future generations. We need to act now.

We're excited to be rolling out a new solid waste service from 1 July and for many this will be a significant change in how they manage waste and to rethink what they can recycle, reuse and reduce. This new consistent, district-wide service comes with innovation and education to reflect this Council's commitment to the district's environment. We acknowledge this is a step in our collective journey towards zero waste and you will all be at different stages along that pathway. We encourage you all to join us in continuing that journey.

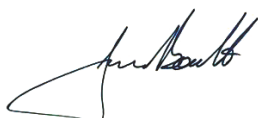
Defining our district's future was the work undertaken in creating a community vision. Under the title of 'A Unique Place. An Inspiring

You can still make a submission, including the ability to seek community funding and grants. See Submissions on the last page or online at www.qldc.govt.nz

Future | He Wāhi Tūhāhā. He Āmua Whakaohoho' key thinkers from the district created objectives for a draft vision which was shared during December and January for community feedback. The vision aims to capture key themes for how we want to live, work and play in the future. The Council will commit to the final community vision to underpin key strategies and future thinking across number of areas, including a review of our 30 year Infrastructure Strategy, the QLDC masterplanning processes such as Wānaka Town Centre and the Te Kirikiri Frankton Masterplan, and the Council's Climate Change Strategy.

We hope that you are heartened by the progress we have made in beginning to implement this ambitious Ten Year Plan, and encouraged by the plans we have before us. There are some incredibly exciting developments ahead of us, so please take the time to tell us what you think.

JIM & MIKE



JIM BOULT

Mayor,
Queenstown Lakes District Council



MIKE THEELEN

Chief Executive,
Queenstown Lakes District Council

OUR APPROACH TO THE 2019-2020 ANNUAL PLAN

The 2018-2028 Ten Year Plan was the most detailed and complex financial plan undertaken by QLDC. It also contained by far and away the boldest ten-year capital delivery programme, three times bigger than the previous plan produced by this Council. The Council is satisfied it can rely on that analysis for Year 2 of the Ten Year Plan as the basis for the 2019-2020 budget.

The 2019-2020 Annual Plan does not include any new capex bids but there are some changes to the timing or approach for certain projects as we move into delivery mode. The only changes to the Ten Year Plan operating budgets are those that are absolutely necessary (e.g incorporating re-tendered contracts like Solid Waste).

AN UPDATE ON THE 2018-2028 TEN YEAR PLAN PROGRESS | HE AROTAKEKA Ō TE MAHERE-Ā-TEKAU TAU 2018-2028

WĀNAKA MASTERPLAN

After valuable insight was gathered during a variety of early-engagement activities in late 2018, Council has undertaken considerable development of options for the centre of Wānaka with particular regard to how it interfaces with the lakefront. During early March 2019, activities will be popping up in the town centre streets to gather your feedback on the concepts for Wānaka's transport infrastructure, streetscape and design, public transport and parking. Engagement activities will shape and refine these designs as we look towards planning for delivery and investment in the 2021-2031 Ten Year Plan.

WĀNAKA LAKEFRONT

With the Mount Aspiring Carpark section complete stage two of the development plan, the South Beach Construction (opposite Pembroke Park), is underway. This will be followed by the Lakeside Construction in the spring. The project spans three-to-four years with the goals in keeping with the principles defined through community consultation in 2016, a return of green spaces along the natural splendour of the lakefront, including pedestrianisation, more opportunities for active travel and making the area more people friendly. In particular the Main Beach upgrade is being developed to integrate with the wider Wānaka Masterplan. You can see the whole plan at www.qldc.govt.nz

QUEENSTOWN TOWN CENTRE MASTERPLAN

One of the big issues in the 2018-2028 Ten Year Plan was the investment in the Queenstown Town Centre Masterplan. Council officers have been developing designs and business cases to progress these, working closely with NZ Transport Agency and Otago Regional Council. Titled 'Wakatipu Way to Go' you'll see further community engagement in April 2019 sharing options for much of the transport infrastructure.

Wakatipu Way to Go focuses on the journey from Queenstown Airport and Frankton via State Highway 6 to and around Queenstown Town Centre. This also includes the Wakatipu Active Travel Network, the Frankton Masterplan, and the Lake Wakatipu Water Ferry Service. This continues to reflect Council's commitment to delivering a safe, connected and accessible transport network for people travelling in and around the Wakatipu area.

The 2018-2028 Ten Year Plan also contained assumptions regarding the much-needed \$148.8M Queenstown arterial project with an assumed \$119M (80%) of New Zealand Transport Agency (NZTA) funding. The detailed arterial business case will be completed in October this year, followed by an NZTA approval process. Once complete we will better understand the financial commitment and timings. We do however know

that from the commencement of designation we will be 18 months in the construction process.

NEW QUEENSTOWN DESTINATION PLAYGROUND

In line with the Wānaka Beach destination playground the new Queenstown Bay playground was opened in December last year. The 22-year old playground next to the Queenstown Gardens was completely revamped and happiness rules.

PROJECT MANAWA

We are continuing to work with Ngāi Tahu on what might be possible on Stanley Street, including the proposed Queenstown Council accommodation project (Project Connect) and other venues that could act as a centre for arts and culture in the district. The partnership with Ngāi Tahu and what it may deliver is something we aim to bring to the community during Autumn 2019 with both parties keen to understand what locals wants from such a space, alongside modern commercial and community facilities.

INVESTING IN THE WĀNAKA OFFICES

The commitment to ensuring Wānaka-based Council staff are able to support the growing community has meant that investing in office space is a priority. During the last quarter of

2018, the Ardmore Street office in Wānaka had a makeover. The finished accommodation will include a new layout and two relocatable buildings installed behind the existing office, delivering all services from one central location. This is an interim solution and Council will need to plan for further growth in the future as part of the Wānaka Town Centre Masterplan.

RESPONSIBLE CAMPING

Responding to the freedom campers who chose to behave irresponsibly in our district was a big focus for everyone last year. We formalised the freedom camping ban at Waihakaata Lake Hayes and Puahuru Shotover Delta and kicked off summer's responsible camping hubs, thanks to funding from Central Government. A lot of effort went into developing the Responsible Camping Strategy, a multi-agency approach to manage all forms of camping across the district, and championed by this Council to bring together key stakeholders such as the Ministry of Business, Innovation & Employment, Department of Conservation, NZTA, Land Information New Zealand, and CamperMate. This model is now being replicated throughout Aotearoa New Zealand, and in their first few weeks over the summer Te Kirikiri Frankton's Hawthorne Drive hub saw over 1,100 visitors and Wānaka's Ballantyne Road hub had over 1,500 campers stop by.

LUGGATE HALL

The upgrade project is now in the detailed design phase and procurement gearing up for this incredibly exciting passive build project which is very much being developed in partnership with the Luggate community. This innovative community facility will be the first ultra-low energy, healthy building of its kind in Aotearoa New Zealand. The drive towards completion in 2020/21 will be eased with the installation of a temporary facility this year.

MAJOR FRANKTON STORMWATER UPGRADE

A stormwater upgrade to future proof the Te Kirikiri Frankton area kicked off in January 2019. Delivered in two stages this project will upgrade stormwater pipes, install a new stormwater outlet with native planting and include a minor realignment of the Frankton Track – all to allow for increased demand through population growth and rain events greater than one in every 20 years. A bonus of the significant trenching work is the creation of a new playing field from the fill, just above the Remarkables Primary School.

FRANKTON LIBRARY AT REMARKABLES PARK

The Council was delighted to open the new library in Te Kirikiri Frankton at the end of last year. Located on the ground floor of Remarkables House on the corner of Hawthorne Drive and Red Oaks Drive, the library provides a comprehensive service to the fast-growing local community lending more than 5,500 books in its first month. The opening was fast-tracked with a decision to lease to meet current demand for at least three years and assess ongoing demand for a permanent library facility in Te Kirikiri Frankton.

\$2 BUSES AND BOATS IN WAKATIPU

What a great journey this service has been on with more to come. Since launching in November 2019, the \$2 Orbus service exceeded expectations with around 1.26M passenger trips taken. It's a fantastic step in the right direction but can't stop there. We've a lot of work to do to get people thinking differently about how we travel and that will need to include Otago Regional Council making changes to the service so it's meeting the needs of our growing community, such as more direct services which we continue to advocate for.

Ferry services form a significant part of Transport planning for Wakatipu. The proposed new

Frankton Beach Jetty will support the Otago Regional Council business case to deliver a water-based public transport service and aligns with Council's recent acquisition of the Butson/Lapsley wharf in Queenstown Bay. This will also be an opportunity to support the existing private ferry services and future ORC service offerings with bike and car parks and a realignment of the Frankton Track.

SPORT & RECREATION MASTERPLANS

A joint masterplan project is underway to map future development for Wanaka Recreation Centre (WRC) and Queenstown Events Centre (QEC) over the next 20 years. Connecting recreation centres with residential, commercial and education hubs, especially via active travel links being explored in the Wānaka and Frankton masterplans, is a particular focus.

The project will add detail to the \$12M investment programme for QEC outlined in the 2018-2028 Ten Year Plan that includes two additional indoor courts, a multi-use artificial turf and an upgrade of its gym and group fitness facilities. The WRC masterplan will also be refreshed to explore what is next after the delivery of the new Wānaka pool in June 2018, significantly improving recreation and aquatic facilities for the Upper Clutha community.

NEW ARROWTOWN COMMUNITY CENTRE

The Arrowtown Community Sports Facility at Jack Reid Park officially opened in January after a ten-year journey and significant community support. The facility will be managed by the Council which boosted its funding of the facility last year to ensure its successful completion.

WAITANGI DAY

Tāhuna Queenstown had the huge honour of hosting Ngāi Tahu's 2019 Otago and Southland Waitangi Day commemorations

traditionally held in Ōtepoti Dunedin and Bluff. For its part the Council is continuing its journey to work in partnership with local iwi. This includes developing a Te Tiriti o Waitangi Implementation Framework to support the organisation in developing iwi partnerships and honouring our commitment to the Treaty, delivering Te Tiriti workshops for all staff and providing learning opportunities in Te Reo Māori.

WATER SUPPLY FOR SMALLER SCHEMES – EXTENDING CURRENT TARGETED RATES URBAN APPROACH

During the 2018-2028 Ten Year Plan consultation, we indicated that the Two-Tier Charge system for Water Supply targeted rates will be implemented from 1 July 2019 for Tāhuna Glenorchy, Hāwea and Luggate schemes. This approach was introduced to the Arthurs Point scheme from 1 July 2018 and is based on the assumption that larger properties tend to use more water than smaller, less expensive properties. The approach will apply a fixed targeted rate which applies to all properties (recovering 50% of the cost), and a capital value based rate (recovering the remaining 50%). Further details are available in the 2018-2028 Ten Year Plan, which details how 80% of residential properties will pay less for water supply with the balance (e.g. accommodation and mixed use) paying more.

WHAT'S CHANGED | KĀ PANONITAKA

The journey towards zero waste.

As a Council and a community we must act now and work towards a zero waste future. The new district-wide contract for solid waste reflects the collective approach needed, and is a collaboration between Waste Management New Zealand and nationally-recognised sustainability leaders, Wastebusters.

For most of us the new waste collection service will be a significant improvement. It's an opportunity to consciously choose to make less rubbish, to recycle responsibly and to introduce home composting (if not already doing so) and green waste management. Taking bags and containers to the supermarket and choosing packaging that can be composted or recycled needs to become a conscious decision because that's just how we do things around here.

On our journey towards zero waste we have to recognise that the diverse communities and people of our district are travelling at different speeds. To make change for the majority, we know we must ask some of you at the leading edge, to be patient. You're the future-facing members of our community already making significant steps towards zero waste. Please help us to support our wider community constructively as we introduce a district-wide change to managing our solid waste. It's a big picture on which we must collectively reduce our waste.

WHAT'S COOL ABOUT IT?

- > A fleet that includes electric zero-emission collection trucks.
- > E-bike public litter bin collection in the CBD's.
- > A commitment to improved service levels (all bins will have RFID tracking to ensure bins do not get missed or lost).
- > District-wide glass recycling – making glass back into glass. The most cost-effective sorting is in the home.
- > District-wide community partnering with Wastebusters to support the journey towards zero waste through innovative and consistent education and advisory programmes.

WHAT IT WON'T INCLUDE:

- > Oversized rubbish wheelie bins that are too easy to throw away recyclables, organic waste and greenwaste with your household rubbish. Changing to reduce your rubbish is the shift that we encourage you to make so you'll receive a 140L bin paid for through your rates. If you retain a privately-sourced 240L All Waste service you will be paying twice for rubbish removal.
- > No more blue bags which you can choose to fill as many as you like.
- > No more animals ripping the blue bags apart and spreading rubbish throughout urban areas.
- > No more risk to rubbish collectors handling bags. The potential for injury was a risk too high.

**THE INCREASED COST TO
THE WASTE MANAGEMENT
CHARGE – GLASS,
RECYCLING AND WASTE:**

\$160 pa*

- > An organic collection; a future step in the Waste Minimisation and Management Plan 2018. That means taking the step towards removing organics entirely from your waste by composting (this can be achieved in a multitude of ways including bokashi bucket composting in the smallest of apartments). You can purchase a bucket at any Council office.

WHAT IT WILL INCLUDE?

- > Every household will have two 140L bins (for separate glass and rubbish) and one 240L bin for all your other recycling. Glass and mixed recycling will be collected on alternate weeks, waste will be weekly.

WHAT IS KEY TO SUCCESS?

- > Reducing our waste as a district.
- > Ensuring our recycling is clean. This will ensure we are successful with recycling streams. That means everything must be rinsed, all tins, all bottles and only clean paper and cardboard.

WHO GETS THE SERVICE?

The kerbside service is for all properties with a residential component, this will include mixed-use properties and most country dwellings. The key being it's a residential service.

WHAT ELSE WILL CHANGE?

We're also investing in changes at our transfer stations and recycling centre to enable better diversion from landfill and an enhanced user experience. Planning has begun, with the first visible changes

expected from mid-2020 with the revamp of the Wānaka site. This will be followed by changes at the Te Kiri Kiri Frankton site where we will move to a flat floor transfer station and a new resource recovery centre. Completion is expected by the end of 2021.

SO WHAT WILL THIS COST ME?

The price of blue bags and 240L (All Waste also supply 120L bins) red wheelie bins were additional household costs you will no longer need to pay for. The new service will be paid for through a targeted rate (waste management charge). This will increase by \$160 per annum for all serviced properties. For many the change will represent an overall cost saving, for others it's probably a cost neutral proposition, some may end up paying marginally more. For those individuals who are already on their way to creating minimal waste, we acknowledge and accept that for you, there is a price to supporting the whole district's journey towards zero waste. The new service will be the same for all, district-wide.

CAN I OPT OUT?

The simple answer to this question is no. Our commitment to continue the journey towards zero waste has been clearly outlined. To make this contract an affordable proposition for the wider community we needed to include all ratepayers and this is a district-wide approach. We need a service to create a platform from which we can collectively reduce waste, and create the step change that is required. Every household must opt in for change. The intention and hope is that all households will be incentivised to reduce their rubbish.



NEW SERVICE STARTS 1 JULY 2019

* Targeted rate increase per serviced property

OVERALL CHANGE IN ANNUAL COST TO RESIDENTIAL RATEPAYER

The below table shows a breakdown of the average overall cost increases for median value residential properties. The first line (a) shows the rates movement excluding the waste charge increase. The second line (b) is the waste management charge increase. The third line (c) shows the total rates increase. Below that the lines 1-2 demonstrate the savings related to current waste costs which will no longer need to be paid. The line below each example shows the overall change in cost taking into account all of the above.

		QUEENSTOWN		WANAKA		ARROWTOWN	
		\$	%	\$	%	\$	%
a	Rates Movement (excluding increase to Waste Mgmt Chg)	\$185	6.3%	\$144	5.2%	\$200	7.3%
b	Increase to Waste Mgmt Chg	\$160	5.5%	\$160	5.7%	\$160	5.9%
c	Total Rates Movement	\$345	11.8%	\$304	10.9%	\$360	13.2%
1	Less Cost of Allwaste red 120L bin	-\$260		-\$260		-\$260	
	Overall Change in Annual cost	\$85	2.9%	\$44	1.6%	\$100	3.6%
2	Less Cost of 52 Blue bags	-\$213		-\$213		-\$213	
	Overall Change in Annual cost	\$132	4.5%	\$91	3.3%	\$147	5.4%

You will find more detailed tables outlining the current service cost and the new rate in the Draft Annual Plan on pages 9–11. This document can be found on our website www.qldc.govt.nz

HOW WILL IT WORK?

If you have a 140L recycling bin it will be replaced with new RFID encoded bins. The old bins will be collected and recycled into new bins.

If you use blue bags you can continue to do so until 30 June 2019. The new wheelie bin service commences from 1 July 2019.

If you have either a 120L or 240L wheelie bin service with All Waste, you will receive a 140L waste bin and you will be paying for this service through your rates. It will be your choice whether you still need the additional All Waste service as well.

If you have a crate (Wānaka Ward only) and can put it to good use you can keep it; alternatively return it.



WE PLAN TO BEGIN ROLLING OUT THE NEW BINS FROM 26 MARCH 2019

Queenstown Town Centre capital programmes

\$13.95M EXPENDITURE DECREASE

We reviewed and made minor adjustments to the capital expenditure programme in late 2018. Within the 2019/20 Annual Plan period the capital expenditure

amounts to \$163.4M, which is approximately \$14M (7.8%) less than the programme outlined in the 2018-2028 Ten Year Plan. This is due primarily to the time required

to work through NZTA process for some transport-related projects, such as the Queenstown Town Centre Masterplan arterial roads and parking buildings as detailed above.

New approach to delivering 3 Waters

\$0.75M EXPENDITURE INCREASE

Facing a programme almost three times larger than what the district has delivered before, QLDC has adopted a new model for procurement and delivery. We have worked closely with industry to develop this innovative approach which will bundle logical projects into larger programmes of work that allows contractors to offer

better pricing, reduce reliance on consultants and therefore reduce the costs to ratepayers. Across 3 Waters the expenditure with consultants is forecast to reduce by \$167k in 2019/20.

Adopting this approach will affect the timing of some programmes to ensure that contractors are able to

deliver the bundled projects in the most efficient and cost-effective way. This comes alongside a revised maintenance contract for our 3 Waters infrastructure to reduce elements of risk in the network and increase levels of service across the district.

Lakeview development

\$12.1M REVENUE DECREASE

The Lakeview development on the edge of the CBD will create an exciting new mixed-use precinct and add great value to the heart of Tāhuna Queenstown. Revenue

from Lakeview was estimated to be received in part in this coming financial year. During April 2019 we anticipate naming the successful master developer and sharing

the vision for the precinct. Whilst excellent progress has been made the financial benefit will not be seen to the community until the 2020/21 financial year.

Into the cloud

\$0.75M EXPENDITURE INCREASE

AN INVESTMENT WE CAN'T AFFORD TO DELAY

The move to Cloud Hosting is a critical investment in our ability to manage disaster recovery, deliver business continuity and realises

the benefits of improved customer services, online capability and staff mobility. The investment in hosting services is partially offset by reducing the need to invest in onsite server hardware, and the estimated long term savings over the next ten years are \$2.3M.

The change to the 2019/20 year budget is an increase to the projected budget to enable the implementation of Cloud Hosting, the budget difference being \$750k or the equivalent of a 1% increase on rates.

Right-sizing staff numbers

\$0.12M EXPENDITURE INCREASE NET

In a change from the 2018-2028 Ten Year Plan we are including an additional 28.25 FTE for 2019/20. This reflects an ongoing increase in Council activity across all services and delivering the many projects in the pipeline, which replaces costs assumed for contractors. These additional FTE are throughout the

organisation but primarily in our Planning & Development, Property & Infrastructure, and supporting Corporate Services teams.

The additional cost to ratepayers for providing these essential new roles is \$125,540 and their introduction is staggered

throughout the year. Where possible we have factored in alternate funding streams such as fees and charges for areas such as Resource and Building consents to ensure any cost to ratepayers is minimised.

Proposed changes to Destination Queenstown Tourism Promotion Rate

Concurrently to the Annual Plan consultation process, Destination Queenstown is also consulting with its commercial ratepayer members to seek support for

a 25% increase in the targeted tourism promotion levy which is a component of commercial rates. Full details and rationale for this increase and how the proposal will

affect Queenstown commercial ratepayers and businesses will be communicated directly by Destination Queenstown to its members.

THE NUMBERS YOU NEED TO KNOW | KA TĀTAURAKA

We continue to be in a significant period of delivery, which comes at a cost. Last year the average rate increase across the district was 6.96%. Across different property types and location there are targeted rates which are ward or scheme-based. The value of your property also affects your rates. The 2018-2028 Ten Year Plan contained both an average annual rate increase over the next ten years of 3.4% and a projected increase for 2019/20 of 5.99%. Some changes outlined under 'What's Changed | Kā Panonitaka' have added to the projected increase

for this year. The effect of the new Solid Waste Contract will add approximately 3.25% and along with the revised IT contract – which will add a further 1%. These along with other required changes initially pushed the average increase rates to over 11% which this Council did not think was acceptable.

This community cannot continue to subsidise the cost of visitors (one local resident per 34 international visitors). So much has been done to ensure we can limit what effect these changes have on local residents and ratepayers. By various means such as reviewing

and updating revenue budgets, reducing interest costs, making other savings and increasing the loan funding of the District Plan, we have been able to arrive at an average projected rates increase for this year of 8.72%.

Please note the higher rates increases below reflect the effect of the new Solid Waste Contract. As discussed above, many of these properties will be able to offset the additional \$160 in rates against savings in current costs for hiring refuse bins and or purchasing blue bags.

RATES IMPACT | KAWEKAWE RĒTI

OVERALL RATING IMPACT		EXISTING	PROPOSED	TOTAL RATING	
MEDIAN VALUES		TOTAL RATES	TOTAL RATES	IMPACT	
LOCATION	PROPERTY TYPE	18/19 \$	19/20 \$	\$	%
QT/Wak	Dwg	2,914	3,259	345	11.8%*
QT/Wak	Comm	6,206	6,467	261	4.2%
QT/Wak	Accomm	9,846	10,376	530	5.4%
Wan	Dwg	2,787	3,091	304	10.9%*
Wan	Comm	4,841	5,100	259	5.4%
Wan	Accomm	7,053	7,500	447	6.3%
QT/Wak	C Dwg	2,268	2,562	294	13.0%*
QT/Wak	PI	2,974	3,325	351	11.8%*
Wan	C Dwg	2,214	2,533	319	14.4%*
Wan	PI	3,995	4,512	517	12.9%*

* assumes property is to be serviced by the new solid waste service

Dwg Dwelling
Comm Commercial
Accomm Accommodation
C Dwg Country Dwelling
PI Primary Industry

WE WANT TO HEAR FROM YOU | WHAKAPĀ MAI

We value your input on any aspect of this annual plan. We need your feedback before submissions close at 5.00pm on Friday 12 April 2019.

WHO SEES MY SUBMISSION?

Submissions are public information because in local government we have an obligation to be as transparent as possible.

IF I MAKE A SUBMISSION DO I HAVE TO APPEAR AT A HEARING?

The short answer is no. All submissions are given due consideration and everyone has the opportunity to make their submission personally if they want to. If you want to make your submission personally to the Council, let us know with your submission. We'll get back to you with a time and other hearing details.

HOW WILL I KNOW MY SUBMISSION HAS BEEN CONSIDERED?

All submissions will be considered. At the end of the process, we will summarise the decisions made by Council and let you know the outcomes.

To make a submission simply go online at www.qldc.govt.nz/lets-talk to submit your comments.

Or freepost to:

Queenstown Lakes District Council,
Freepost 191078,
Private Bag 50072,
Queenstown 9348.

No stamp required.

To make a submission simply go online at www.qldc.govt.nz/lets-talk to submit your comments

WANT MORE INFORMATION? | HE PĀTAI ANŌ MĀU?

You can access the full draft annual plan document on our website at www.qldc.govt.nz. Alternatively drop into our offices in Queenstown, Wānaka, or any of our libraries.

THE IMPORTANT DATES | TE WĀTAKA

11 MARCH 2019
Submissions open

12 APRIL 2019
Submissions close

21 MAY 2019
Queenstown hearing

20 MAY 2019
Wānaka hearing

27 JUNE 2019
Council adopts annual plan

ANNUAL PLAN MAHERE A-TAU

Submissions close
at 5.00pm on Friday
12 April 2019.

SUBMISSION FORM PUKA TĀPAETAKA

Please think
about making your
submission online at
[www.qldc.govt.nz/
lets-talk](http://www.qldc.govt.nz/lets-talk)

All submissions will be made public.

Name:

Organisation:

Email or postal address:

Locations: Arrowtown Albert Town Frankton Glenorchy Hāwea
 Kingston Luggate Makarora Queenstown Wānaka

Do you wish to speak at a hearing? Yes No

If yes, please provide a contact telephone number:

Please use this space to comment on any aspect of the draft 2019-2020 Annual Plan or Council-related issues you want to provide feedback on. This is also your opportunity to seek community funding or grants.

Please attach
additional sheets if
you run out of space.



Freepost to: No stamp required.
Queenstown Lakes District Council,
Freepost 191078, Private Bag 50072,
Queenstown 9348.

