

GOLDEN Anita

Shaping Our Future

Q. 8A: Comment here.

Please find attached from Shaping our Future Inc

1. Cover Letter
2. Shaping our Future update and funding submission
3. Shaping our Future 10 Year Plan submission

Q.

Shaping our Future - Submission to QLDC Ten Year Plan.pdf - 673 KB



Submission to Queenstown Lakes District Council 10 Year Plan 2018-28

Attachments:

- Shaping our Future submission for funding and update
- Shaping our Future submission on the 10 Year Plan 2018-28

1. Shaping our Future Funding Submission and Update

Shaping our Future Board seeks support for a \$60,000 grant included in the 2018-19 Annual Plan and provision for this grant to continue as part of the 10 Year Plan 2018-28.

Shaping our Future has successfully delivered Upper Clutha Transport and Arrowtown Community Visioning Reports in the 2017/18 FY. Queenstown and Wanaka Water Forums took place on 9th/10th April 2018 and two taskforces will be formed in May 2018. Planning is underway for revisiting the district wide vision and priorities for approximately Sept/Oct 2018 and initial discussions are underway with the Lake Hayes and Shotover Country Community Association for community visioning in 2018.

Shaping our Future reviewed their Strategic plan and agreed a refreshed strategic direction with the new board following their AGM in December 2018. The focus is on delivering increased community involvement and education, revisiting our district wide values and priorities, actionable recommendations and continuing to seek avenues for diversified funding. We have identified the need to increase our communication with stakeholders and our members. Please see the attached update for further information on our strategic direction and planned activity for 2018-19.

Executive support hours increased to 20hrs per week in the past six months to assist with delivery of reports and follow up of the recommendations in the reports. This budget allows for two new in-depth forums per year and allows for the development of a fast track process. The \$60,000 grant would be applied as follows:

Projects Requiring Funding by QLDC	2018/19 Budget
Executive Services/Administration and specialist support	48,000
Forum Support – 5 x forum, district wide consultation	12,000
Total	60,000

Total spend for 2018/19 is forecast at \$103,006. The balance will be funded by member fees, grants and surplus funds. Further detail is set out in the attached report.

For more information about the organisation and its future project planning please visit www.shapingourfuture.org.nz, see the [Annual Report 2017](#) or contact Chairman Alastair Porter on [REDACTED]

2. Shaping our Future 10 Year Plan Submission

Shaping our Future Board submits feedback based on the following reports prepared by our community and relevant to the QLDC 10 Year Plan:

1. Queenstown Town Centre Masterplan and Transport Wakatipu Basin – *Shaping our Future Queenstown Transport Report 2017*
2. Wanaka Masterplan – *Upper Clutha Transport Report 2017*
3. Wastewater and Stormwater – *Glenorchy Community Visioning 2016*

Shaping our Future would like to be heard in support of our submission

Yours sincerely

Alastair Porter

Chairman Shaping our Future Board



Shaping Our Future Inc.
Report to Queenstown Lakes District Council
April 2018

Shaping our Future – Forward perspective to end FY 17/18 and FY 18/19 outline

1. Operating Entity

Shaping our Future Inc has now been operating for seven years. During this time Shaping our Future's forum and taskforce processes have been refined and adapted to tackle not only major issues (including visitors, events and transport) but also to assist communities to shape their futures (Glenorchy and Arrowtown). Increasingly the Shaping our Future organisation is being approached to run community issue forums eg Water and Lake Hayes/Shotover Country and to use its processes to help communities (and QLDC) to plan for their futures.

Shaping our Future acts as an independent and ongoing entity to enable the community to express their views with respect to matters that will assist to shape the future of the district. As such, provides a valuable role to give the community a voice and for council to be objectively informed through a balanced processes.

2. Governance

Shaping Our Future is an incorporated society not for profit organisation with tax exemption. It is governed by an annually elected volunteer Board. In late 2017 Shaping our Future engaged McCulloch and Partners, moved its accounting systems to Xero and registered for GST. These changes were made to improve accountability and readiness in order to seek additional revenue streams.

3. Board 2017/18

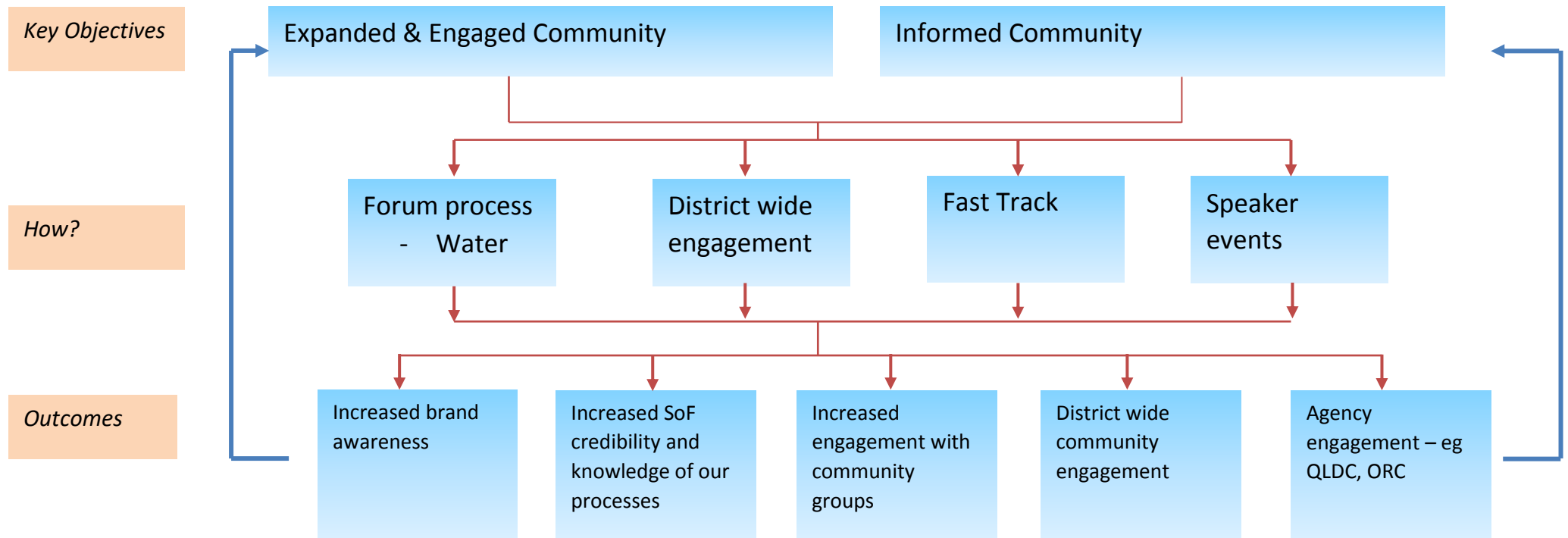
Existing board members Alastair Porter (Chair), Esther Whitehead (Deputy Chair/Secretary), AJ Mason, Reece Gibson, Guy Hughes and Kathy Dedo were joined by four new members elected at the 2017 AGM in December: Julie Perry (Treasurer), Barry Bruce, Matthew Day and Michael Sly.

Co-option: Maree Baker-Galloway was co-opted in February 2018. Maree has expertise in Water at a national and local level and will be invaluable in assisting with the water forum process.

Eight board members are from Queenstown and three board members are from Wanaka. Shaping our Future has the ability to co-opt one more board member and is currently reviewing candidates for an additional Wanaka member.

4. Strategic Plan

The Shaping our Future Board has reviewed the Strategic Plan and updated objectives, strategies and planning for the coming financial year. A summary of the draft Strategic Plan is below:



5. Forum Update:

Shaping our Future supported four in-depth complex forum topics through 2016/17. The Board's focus in the later part of 2017 has been on actioning the reports, following up and putting in place more robust tracking and accountability processes. Water Forums were held in Queenstown and Wanaka on 9th/10th April 2018.

The breadth and range of information contained in the last four reports has been challenging to monitor and follow up with the resources available. Having a community group eg Glenorchy Community Association and Arrowtown Village Association take ownership of the reports is an ideal outcome as the Shaping our Future process can be used to identify the goals, vision and recommendations but the action comes from within the community, freeing up SoF resources for future work.

Queenstown Transport Report - update

- Actioning and monitoring for the Queenstown Transport Report continues. It was encouraging to see the alignment in Chapter 29 of the proposed district plan aligning with the objectives and goals for the transport reports. [Shaping our Future Submission on District Plan Stage 2.](#)
- Feedback to ORC on Public Transport routes measuring against the recommendations in the report.

Upper Clutha Transport Report Update:

- Returned to public forum on 4th May 2017 and finalised in July 2017.
- Wanaka Community Board presentation and discussion of the report held on 9th August 2017 and QLDC workshop held on 23rd November.
- SoF has been supporting Active Transport Wanaka with information and contacts. The work they are doing aligns with the Active Transport recommendations in the report and SoF will continue to provide assistance and support.
- Engagement with Queenstown Airport regarding the Air Vision section of the report. The recent signing of the management agreements between QLDC and QAC completes one of the recommendations included in the report. The additional information on the air section will inform the consultation due to take place mid year by QAC around the future of Wanaka Airport.
- SoF remains conscious of the need to continue working on the land transport area of the Upper Clutha report.

Glenorchy Community Visioning Update:

- Glenorchy Community Association voted to adopt the report and are actively working through the recommendations with support from SoF where needed.
- The community taking ownership of the report and its recommendations was an ideal outcome from the Shaping our Future process.

Arrowtown Community Visioning Update:

- Draft report returned to public forum on 16 October 2017. Report finalised November 2017.
- QLDC workshop held on 23rd November 2017.
- Following the finalising of the report SoF engaged with the Arrowtown Village Association. The Arrowtown Village Association formally voted to adopt the report in early 2018 and take responsibility for actioning the recommendations. Taskforce members and SoF are currently working through the report sections with members of the Village Association to ensure a high level of understanding.

Water Forums – Queenstown and Wanaka – 9th/10th April

Shaping our Future engaged with the Upper Clutha Water Group (now the Upper Clutha Lakes Trust) in 2017 as part of the Group's Freshwater Improvement Fund application. The SoF Water Forums were judged to be the most effective way for the Group to undertake in-depth community consultation to inform future Water Planning, one of the key Freshwater Improvement Fund projects.

Water also became a topical issue in the Wakatipu Basin over the 2017/2018 summer months and the SoF board voted to extend the forum process to Queenstown to provide a district wide view on the future goals and objectives for Freshwater. SoF has concentrated efforts in the past 3 months on identifying and engaging with key stakeholders and working with the Upper Clutha Water Group. SoF has also been working with researcher Simone Langhans, who is based at University of Otago and has a Marie Curie fellowship from the European Commission to research on community collaboration. The outputs from the two SoF Water Forums will be used to assist these community-based projects and provide an independent, collaborative view on freshwater to inform future planning.

In Queenstown over 55 people attended the public forum with approximately 85 attendees in Wanaka. An online survey is still open at the time of submission and currently has received 50 responses that will be incorporated with the ideas gathered from the SoF Water Forums. SoF has also gathered the values and future goals of over 750 primary and secondary children from around the district.

Two taskforces will be established in May 2018 with the aim of having the report back to the community in late 2018.

6. Informed Community – Steven Burgess

In September 2017 we secured Steven Burgess, a leading contributor to the planning, design and development of liveable cities. Shaping our Future offered a masterclass (at a modest cost) and then provided a free public presentation to our members and the general public. This two events were attended by over 60 people.

The event received positive feedback and another 'informed community' event is planned for August 2018. While small initially, there is potential in the future for additional revenue streams through these events while engaging with the wider community.

7. Board Representation

Board members have represented the views of the community expressed through various SoF reports at a number of local feedback sessions including:

- Queenstown Town Centre stakeholder consultation
- ORC feedback sessions on Public Transport
- DQ strategic review group
- Otago and Regional Land Transport Plan
- District Plan Submissions
- Outreach and information to community associations (Esther Whitehead)
- Discussions with Todd Barclay and Hamish Walker

8. FY 17/18 Financial Forecast

The QLDC grant is used to pay coordination (currently 20hrs per week) and administration costs plus direct Forum costs including advertising and facilitation. Other costs for the 17/18 financial year included the engagement of McCulloch Partners and ongoing costs for the use of Xero for financial reporting.

SoF is a lean organisation run by a volunteer Board and taskforces. The Board members have considerable skills and experience across a range of sectors. SoF rarely pays meeting venue expenses, using either Council facilities or donated boardrooms for meetings. SoF provides tea/coffee and minimal food at forums that are held in the evening.

Following a year of consolidation which focussed on finalising of reports, review of systems and planning for FY 2018/19, Shaping our Future's cash reserves will be higher at the end of FY 17/18 than budgeted. The programme for FY18/19 is heavily action-orientated and SoF will operate at a deficit in order to utilise its cash reserves

Shaping our Future Budget FY17/18

Dollars	Forecast 30 June 2018	Budget FY17/18
Income		
Membership	3,500	4,000
QLDC	60,000	60,000
Event Income	609	-
Grants	-	7,500
Credit Interest	46	40
Total Income	64,155	71,540
Expenses		
Executive	(42,000)	(52,000)
Website/ On line engagement	(1,000)	(4,350)
Marketing/Advertising	(1,500)	(7,000)
AGM	(47)	(2,000)
Forums	(8,141)	(12,000)
Event Costs	(1,050)	-
Xero and Accounts	(1,316)	(1,484)
Miscellaneous	(252)	(1,000)
RWT	-	-
Total Expenses	(55,306)	(79,840)
Net Surplus/ (Deficit)	8,849	(8,300)
Opening cash balance 30 June 2017	22,808	10,896
Closing cash balance 30 June 2018	31,657	2,596

Notes

- Event income from Steven Burgess - Liveable Cities
- Executive hours increased to 20 hours per week rather than the budgeted 25 hours per week.

- Website costs had allowed for further development of the discussion forum. This was deferred to FY 18/19 to allow for investigation of other options that could be used for both taskforce/forum engagement and discussion.
- Marketing Advertising costs include print/online promotion of forums and SoF events. Significant savings were achieved with free advertising targeted in Arrowtown and the ability to combine advertising for the Water Forums.
- Forum costs for 2 x in depth forums and 2 x fast track. Costs include facilitation, venue hire, equipment etc. The fast track forum process has not yet been trialled.
- Increased cost associated with streamlining and efficiencies for accounting practices as we grow.

9. FY 17/18 – Proposed Budget

Shaping our Future has a lot of activity planned for the 1st / 2nd quarters of FY 2018/19 following a year of consolidation and review. SoF is aiming to be able to deliver forums faster and more efficiently, benefiting both the community and QLDC in being able to receive timely, informative and focused reports.

10. Planned activities for FY 2018/19

After a period of consolidation, planning and reviewing of systems for Shaping our Future the following activities are planned for FY2018/19

- The Water Forums held on 9th/10th April will be followed with the formation of two taskforces which will be working through to the 2nd quarter of FY 2018/19. SoF aims to report back to public forums in Queenstown and Wanaka by the end of 2018.
- Lake Hayes Estate and Shotover Country Community Visioning – TBC - but likely 1st quarter of FY 2018/19.
- Community wide engagement – re-evaluation of high level vision, goals and priorities for the district. Shaping our Future first went district wide in 2011 and developed a vision and a set of priorities for the community. Planning is underway for September 2018.
- Informed Community – Following the success of our Steven Burgess talk on ‘liveable’ cities in August 2017, we have lined up a world-renowned AI speaker for August 2018, with other speakers TBC. This will add an additional revenue stream to SoF while providing our community with the opportunity to hear from world experts on what might happen in our future, what we can do to prepare and to open up discussion on the future of our district.
- The budget allows for further forum topics in the second quarter of 2019.

Shaping our Future Budget FY18/19

	Budget FY18/19
Income	
Membership	4,500
QLDC	60,000
Event Income	6,000
Grants	5,000
Credit Interest	50

Total Income	75,550
Expenses	
Executive	(60,000)
Website/ On line engagement	(5,000)
Marketing/Advertising	(12,000)
AGM	(1,500)
Forums	(12,000)
Event Costs	(10,000)
Xero and Accounting Fees	(1,500)
Miscellaneous	(1,000)
Total Expenditure	(103,000)
Net Surplus/ (Deficit)	(27,450)
Opening cash balance 30 June 2018	31,657
Closing cash balance 30 June 2019	4,207

11. Background:

Shaping our Future Process

A key function of Shaping our Future is the forum process – it’s how Shaping our Future engages with community members on different topics. Shaping our Future encourages collective community future thinking and working towards a long term vision.

Shaping our Future’s process follows the same format each time:



Forums to Date:

2012/13

Events Report - first round of recommendations completed in 2013. In response to that Task Force report, an Events Office and funding regime has been established. First public reports filed.

Economic Futures – first round of recommendations responded to by council with an Economic Development report commissioned by the council. Shaping our Future held a second Economic Futures forum on the QLDC report with community views submitted to QLDC in 2014.

2014/15

Energy Report – The taskforce reported back numerous times with the final report presented in March 2015. A number of the recommendations have been included in the current QLDC district and 10 year plans.

Innovation Forum – A forum was convened in Wanaka with good attendance. However, volunteers were not forthcoming for a taskforce to be successfully established.

Visitor and Tourism Report – Forums convened in Queenstown and Wanaka – task force established and completed their report in late 2014. Key recommendation of a Destination Management group created and in 2015 which continues to meet regularly into 2016.

Speaker Series – Martin Snedden and Kauahi Ngapora Speaker Series held September 2014.

2015-2017

Upper Clutha Conservation Report – Shaping our Future was supported by the Department of Conservation. Final recommendations and report presented back to the community in September 2015. Final report and presentation of recommendations presented to the Steering group in October 2015. Key recommendation presented to QLDC and ORC. Establishment of a group of Conservation representatives from the Upper Clutha region to action and refine other recommendations established in 2016.

Glenorchy Visioning Forum – Forum held 11/12th April 2015 with second forum in November 2016. The report was finalised in early 2017 with an action plan now underway.

Lakes District Transportation Forum – Forum held in Queenstown and Wanaka in May 2015. The Queenstown Report was returned to public forum in November 2016 with the final report approved by the Steering Group in early 2017. Work is underway meeting with all the key stakeholders. The Wanaka draft report is returned to public forum on 4th May 2017.

Arrowtown Community Visioning - Forum held in August 2015 over two nights in Arrowtown. Taskforce established in early 2016 with final recommendations expected by May 2017.

April 2018

Queenstown Water Forum 9th April 2018

Wanaka Water Forum 10th April 2018

Two task forces to be established. The task forces will work separately and will also work collaboratively to ensure that robust community-led outcomes are identified for the district.



SUBMISSION ON QUEENSTOWN LAKES DISTRICT COUNCIL 10 YEAR PLAN 2018-2028

TO: Queenstown Lakes District Council
Private Bag 50072, Queenstown 9348

Name of submitter: Shaping Our Future Inc

This is a submission on the Queenstown Lakes District Council ("the Council") 10 Year Plan 2018-2028 and applies to the entire district.

Applications and Reference:

1. Queenstown Town Centre Masterplan and Transport Wakatipu Basin – *Shaping our Future Queenstown Transport Report 2017*
2. Wanaka Masterplan – *Upper Clutha Transport Report 2017*
3. Wastewater and Stormwater – *Glenorchy Community Visioning 2016*

Shaping our Future welcomes the opportunity to provide a submission and would like to be heard.

1. Queenstown Town Centre Masterplan and wider Wakatipu Basin Transport

Over 200 residents contributed to the Shaping our Future Queenstown Transport Report (2017). The following submission is based on the views expressed by the community during the Shaping our Future process.

The key recommendation included in the Queenstown Transport report was the development of an Integrated Strategic Plan (integrated land use and transport planning), for the wider Wakatipu Basin. Shaping our Future supports the following aspects of the 10 year plan if fully researched and assessed as part of a wider Queenstown Integrated Transport Programme for the Wakatipu Basin.

- a. Supports Queenstown Town Centre Arterials - subject to prioritisation of transport needs (integrated land use and transport planning), and availability of alternative funding sources.
- b. Requests consideration of densification within existing urban boundaries to reduce the need for travel.
- c. Supports the development of two new parking buildings in Queenstown and an integrated parking management system. Parking buildings should include 'end-of-trip' facilities for active transport modes and be able to be re-purposed in the future.
- d. Supports priority public transport corridors for the CBD as part of a wider integrated transport to include Frankton Road and other main arterials, and future corridors, leading into the CBD.
- e. Supports the development of Wakatipu Ferry system integrated and connected to the wider public transport network including buses and active transport options.

- f. Supports Pedestrianisation / shared space development in the Queenstown CBD
- g. Supports the development of a framework of direct, clearly signed and safe active transport corridors on main routes between key destinations, main residential areas and the Queenstown trails network. The proposal for significant spend on Park St/Hotops Rise should only be considered as part of a wider plan to upgrade connecting trails, e.g. Frankton – Queenstown to commuter status.

Funding for Queenstown Masterplan and Transport

The Queenstown Transport Report made the following recommendations on funding for Transport Infrastructure within the Wakatipu Basin:

Funding: -

- h. Investigate funding solutions for public transport, e.g. subsidies, parking fees pool, visitor levy, congestion charging.
- i. Co-ordination of projects to ensure best use of available infrastructure funding.
- j. Develop an alternative integrated funding model that recognises the limitations of the district's ability to provide its local share for co-funded local road improvements.
- k. Investigate opportunities for wider use of third party funding agreements where there are significant benefits to developers for the provision of lead transport infrastructure.
- l. Seek subsidised funding to support commuter facility development.

Relief Sought:

- i. Queenstown Town Centre Masterplan expenditure is assessed against the wider Queenstown Integrated Transport Programme for prioritisation of transport needs, e.g. Park and Ride facilities in outlying areas, increased commuter level active transport network and connectivity between public transport, active transport and proposed ferry services.
- ii. Integrated strategic planning (integrated land use and transport planning), for future development, creative transport solutions, efficient connectivity allowing for mixed land use to enable residents to live, work and access recreation within their community.
- iii. Alternative funding sources are aggressively pursued, e.g. visitor levy, private/public partnership, central government funding.

2. Wanaka Masterplan

Shaping our Future completed the Upper Clutha Transport Report in late 2017. The following comments relate to the views expressed by the community and included within the report.

Summary of Key Recommendations as they relate to master planning for the Upper Clutha:

- a. Integrated Strategic Planning - main arterial routes, future transport needs, maintenance/upgrade planning for current network, Wanaka lakefront and CBD.
- b. Public Transport - future provision for transport hubs.
- c. Walking/Cycling “active transport modes”- safe and attractive tracks, including commuter trails, with infrastructure that is fit for purpose connecting our communities residential, recreational, retail and business areas.

- d. Community Culture – co-ordination promotion and information available to the residents and visitors to the Upper Clutha. Long-term behavioural change.
- e. Parking – long term parking strategy for the CBD, lakefront, retail and business centres.

Shaping our Future supports the following Wanaka Masterplan process with the following suggestions:

- f. Wanaka Masterplan is not restricted to the Wanaka CBD area of the Upper Clutha but establishes a long term integrated transport and development strategy for the Upper Clutha linking active transport modes, future public transport, lakefront and recreational access, residential and business areas and the wider district, e.g. Queenstown-Wanaka, Hawea, Luggate, Cromwell.
- g. Additional funding is allocated to Active Transport for the assessment, development and implementation of safe, accessible active transport options linking residential, educational, work, service and recreational facilities. This was assessed as high priority within the report.

3. Funding for new Wastewater and Water Supply Schemes

Shaping our Future worked with the Glenorchy Community in 2015-16 establishing the Glenorchy Community Visioning Report.

Included as a recommendation was:

- a. *Sustainable Glenorchy, QLDC and the GCA agree a wastewater management framework that leads the way in environmentally sound long term solutions.*
- b. We encourage the inclusion of wastewater and water supply options for the Glenorchy community within the Long Term Plan.

Shaping Our Future

Alastair Porter, Chair, Shaping our Future

Contact: [REDACTED]

Date: 12/04/2018

GOTT Christina

Mount aspiring college

Wanaka/Upper Clutha area

Q. 1A: Do you support the preferred option to complete the programme outlined in the draft plan?

Oppose

Q. 1B: Do you agree with the preferred funding model including targeted rates recovery focused on CBD ratepayers?

Disagree

Q. 1C: If the funding assumptions are not supported (NZTA) do you agree that Council re-prioritise some projects?

Agree

Q. 2A: Do you support the funding for a Council Office?

Oppose

Q. 2B: Do you agree that this should include an interim dedicated Queenstown library space?

Agree

Q. 3A: Do you support the development of a Wanaka Masterplan in 2018 to enable a strategic and well connected approach to Wanaka planning?

Support

Q. 4A: Do you agree with the water supply project programme and timing to meet the Drinking Water Standard (2008) by 2027/28?

Agree

Q. 5A: Do you agree that Council should introduce a general subsidy in order to protect the environment by supplementing the cost of smaller community schemes?

Neutral

Q. 5B: Do you support the application of a two-tier charge to the Arthurs Point Scheme to enable a fairer apportionment of cost to the user?

Neutral

Q. 6A: Do you agree with the proposed investment in community projects?

Neutral

Q. 6B: Do you support inclusion of funding to support the early harvest of Coronet Forest?

Neutral

Q. 6C: Do you agree that Council should enter into a lease for an interim Frankton Library?

Neutral

Q. 7A: Do you support the proposal to revise the rating differentials based on the new rating valuations?

Neutral

Q. 8A: Comment here.

Wanaka needs an overpass so our children and elderly can get to three parks safely. An underpass is not a good idea as they become dark, secluded and unsafe places on their own. An overpass is the only option. The conversation should be about the design of the overpass. Anything else will be serious deflect.

GOULD Mark

Wanaka/Upper Clutha area

Q. 1A: Do you support the preferred option to complete the programme outlined in the draft plan?

Neutral

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Disagree

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Neutral

Q. 6A: Do you agree with the proposed investment in community projects?

Disagree

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Neutral

Q. 6C: Do you agree that Council should enter into a lease for an interim Frankton Library?

Neutral

Q. 7A: Do you support the proposal to revise the rating differentials based on the new rating valuations?

Neutral

Q. 8A: Comment here.

I wish to raise concerns regarding the lack of funding and the delay involved in implementation of safe cycle routes around Wanaka. Specifically Anderson road and crossing the main highway to the new pool and sport complex in 3 Parks. The 4 year delay in spending in Wanaka and the allocation of 24 million in spend in Queenstown is completely out of balance and does not address the immediate need for safety. The lack of action also discourages people from using alternative means of sustainable transport. I would ask the council to address the imbalance in funding and fix the fundamental cycling links required to move around Wanaka safely before window dressing The Queenstown trail network.

GOULDING Elizabeth Patricia

Queenstown/Wakatipu area

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Neutral

Q. 1B: Do you agree with the preferred funding model including targeted rates recovery focused on CBD ratepayers?

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Agree

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Oppose

Q. 6C: Do you agree that Council should enter into a lease for an interim Frankton Library?

Disagree

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Support

GOWING Peter

Wanaka/Upper Clutha area

Q. 6B: Do you support inclusion of funding to support the early harvest of Coronet Forest?

Oppose

GOWING Peter

Q.

Peter Gowing.pdf - 933 KB

Submission on the
Queenstown Lakes District Council Ten Year Plan

1 Peter Young of Wanaka,

submit

The funding of Lake Wanaka Tourism (LWT) should cease whilst Wanaka, and the greater region takes stock of where it is heading.

LWT's Strategic Plan (2012-2022) has provided the basis for LWT's funding over the last 5 years. As infrastructural pressures continue to build on the region, it is paramount that the focus on tourism ensures that we are attracting "quality - not quantity". A focus on quality should help alleviate issues caused by the proliferating number of tourists on our already at times stretched infrastructure. LWT has already identified concerns at the minimal number of tourism related infrastructural projects in the 10 year plan. It needs to be noted that the infrastructural issues are not only those that QLDC are responsible for but also facilities provided by DOC and LINZ.

LWT's strategic plan identified this and therefore contains some very modest growth targets within. The plan states that the target is to grow arrivals at a rate of 3% each year at the same time increasing the average stay by 2% each year. This in turn should see an increase in bed nights of 5% each year.

You will note from the attachment (page 5 of LWT's strategic plan) that the average stay length is lower than the average stay at the starting point of the 10 year strategic plan.

It is submitted that due to the massive growth in tourism worldwide, LWT is having less of an influence on the number of tourists coming to the region. Of specific concern is that LWT clearly has little influence on the type of visitor that is coming to the region given the declining average night stay.

Council cannot without further consultation alter the course of funding but it would be preferable to see the current funding for LWT put into projects that develop and enhance tourism related infrastructure in the district.

The community is already concerned at the minimal amount of proposed infrastructural improvements in the 10 year plan for the Wanaka region. It is respectfully submitted that the Council withdraw the funding of LWT whilst the Wanaka master planning process is completed and the appropriate infrastructure projects are planned, to properly accommodate the already burgeoning numbers of tourists to the district.

I do/do not wish to be heard on my submission.

Signed

Date

Email Address

Contact No



QLDC
Wanaka Service Centre
Received
13 APR 2018

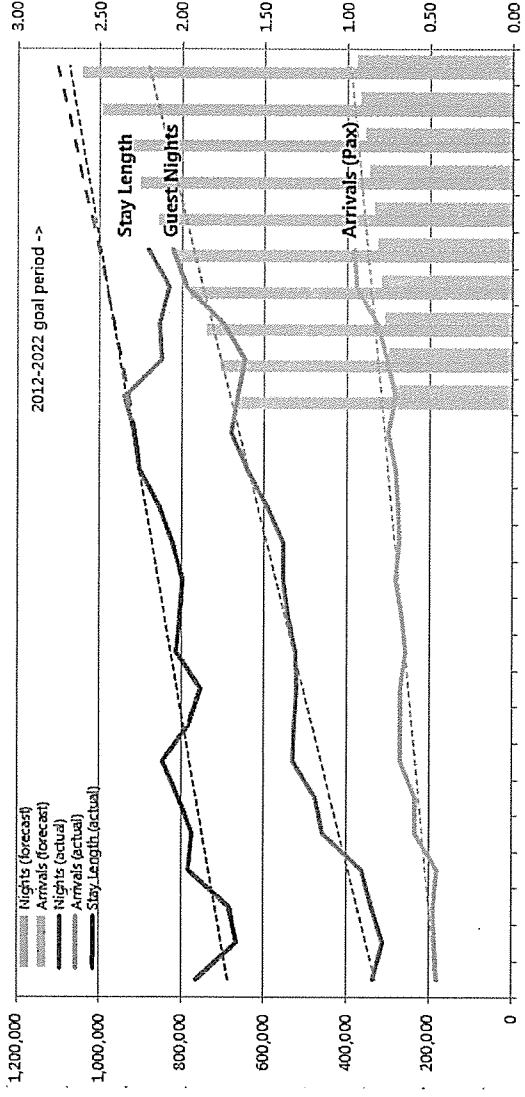
03 Goals – 2022 Targets

In 2012 new 10 year goals were set to serve as aspirational targets to drive our visitor economy forward. Through a thorough consultation process, 89% of members supported these goals and 85% supported the increase in resources required to reach for these goals.

The gap between the Guest Night trend line and forecast shows the magnitude of the step change targeted, with increased stay length vital to reach these targets.

As the Wanaka region moves towards these goals, it is inevitable that visitor numbers will fluctuate from year to year as we transition through economic cycles, raise awareness in new/emerging markets, drive sufficient volume/value and experience supply constraints.

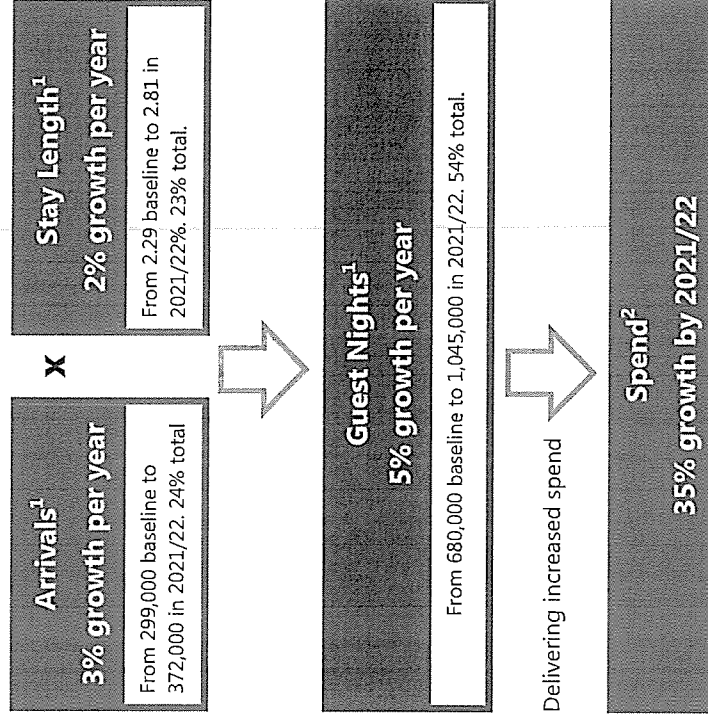
Progress Towards 10 Year Goals – Guest Night, Arrival, & Stay Length performance



Note: 2016/17 CAM performance figures include July-March (actual) and April-June (forecast).

10 Year Goals in Detail

Guest Night Target generated from arrivals and stay length,



Notes:

10 year goals measured through 1: Commercial Accommodation Monitor (CAM) and 2: Monthly Regional Tourism estimates (MRTE).

Target figures exclude visitors staying in non-commercial accommodation (eg: private/holiday houses).

Growth based on market forecast and historical performance (5 & 10 year averages). See detailed figures in 06 Appendices.

GRAHAM David

Queenstown/Wakatipu area

Q. 1A: Do you support the preferred option to complete the programme outlined in the draft plan?

Support

Q. 1B: Do you agree with the preferred funding model including targeted rates recovery focused on CBD ratepayers?

Agree

Q. 1C: If the funding assumptions are not supported (NZTA) do you agree that Council re-prioritise some projects?

Agree

Q. 2A: Do you support the funding for a Council Office?

Support

Q. 2B: Do you agree that this should include an interim dedicated Queenstown library space?

Agree

Q. 3A: Do you support the development of a Wanaka Masterplan in 2018 to enable a strategic and well connected approach to Wanaka planning?

Support

Q. 4A: Do you agree with the water supply project programme and timing to meet the Drinking Water Standard (2008) by 2027/28?

Agree

Q. 5A: Do you agree that Council should introduce a general subsidy in order to protect the environment by supplementing the cost of smaller community schemes?

Agree

Q. 5B: Do you support the application of a two-tier charge to the Arthurs Point Scheme to enable a fairer apportionment of cost to the user?

Support

Q. 6A: Do you agree with the proposed investment in community projects?

Agree

Q. 6B: Do you support inclusion of funding to support the early harvest of Coronet Forest?

Support

Q. 6C: Do you agree that Council should enter into a lease for an interim Frankton Library?

Neutral

Q. 8A: Comment here.

In the CBD planning, any proposal to pedestrianize Camp St, Earl St, and Church St, needs to allow some provision for access (by car or bus, or other wheeled means?) for infirm, and/or elderly folk etc, to the St.Peters Church grounds and access to the Church and Church Hall etc. The St.Peters church grounds are a very special 'green area' and while it is vital that this area should be preserved it is also necessary that suitable 'access' should be provided, whether for church services, weddings, funerals etc (even if this was only on an as required - special basis)

Q. 7A: Do you support the proposal to revise the rating differentials based on the new rating valuations?

Support

GRANT Stuart

Q.

stuart Grant.pdf - 324 KB

Submission on the
Queenstown Lakes District Council Ten Year Plan

1 *Stewart Grant*

submit

Lake Wanaka Tourism (LWT) Strategic Plan (2012-2022) has provided the basis for LWT's funding over the last 5 years. As infrastructural pressures continue to build on the region, it is paramount that the focus on tourism ensures that we are attracting "quality - not quantity". A focus on quality should help alleviate issues caused by the proliferating number of tourists on our already at times stretched infrastructure. LWT has already identified concerns at the minimal number of tourism related infrastructural projects in the 10 year plan. It needs to be noted that the infrastructural issues are not only those that QLDC are responsible for but also facilities provided by DOC and LINZ.

LWT's strategic plan identified this and therefore contains some very modest growth targets within. The plan states that the target is to grow arrivals at a rate of 3% each year at the same time increasing the average stay by 2% each year. This in turn should see an increase in bed nights of 5% each year.

You will note from the attachment (page 5 of LWT's strategic plan) that the average stay length is lower than the average stay at the starting point of the 10 year strategic plan.

It is submitted that due to the massive growth in tourism worldwide, LWT is having less of an influence on the number of tourists coming to the region. Of specific concern is that LWT clearly has little influence on the type of visitor that is coming to the region given the declining average night stay.

Council cannot without further consultation alter the course of funding but it would be preferable to see the current funding for LWT put into projects that develop and enhance tourism related infrastructure in the district.

The community is already concerned at the minimal amount of proposed infrastructural improvements in the 10 year plan for the Wanaka region. It is respectfully submitted that the Council withdraw the funding of LWT whilst the Wanaka master planning process is completed and the appropriate infrastructure projects are planned, to properly accommodate the already burgeoning numbers of tourists to the district.

It is requested that the funding of LWT should cease whilst Wanaka, and the greater region takes stock of where it is heading.

~~I wish to be heard on my submission.~~

i donot wish to heard

Signed

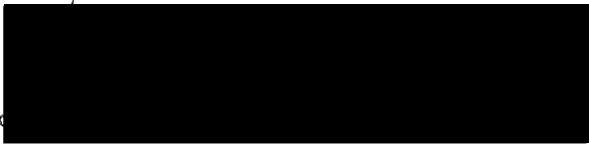
[Signature]

Date

13/04/18

Email Address

Contact No



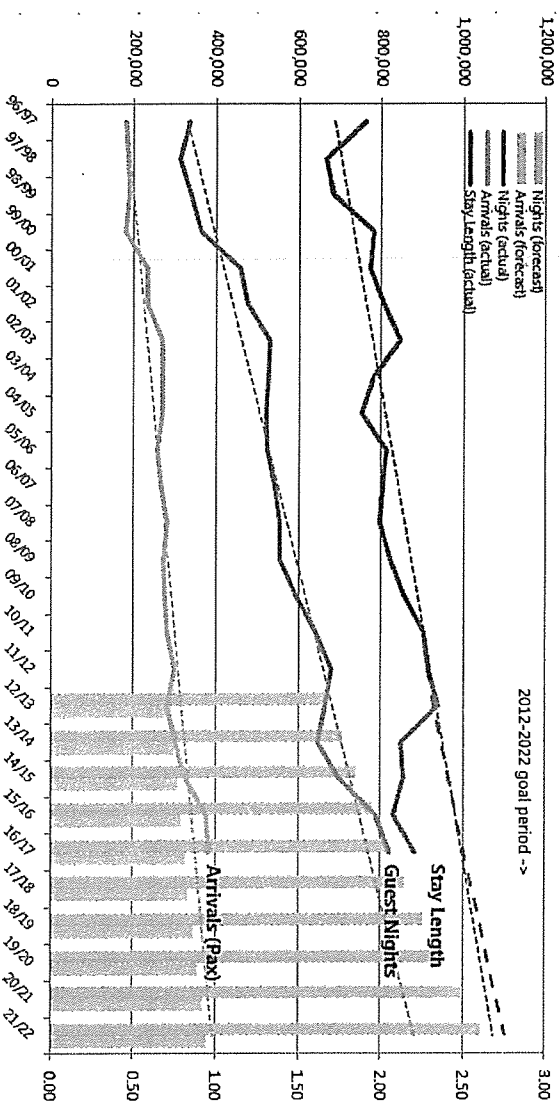
03 Goals – 2022 Targets

In 2012 new 10 year goals were set to serve as aspirational targets to drive our visitor economy forward. Through a thorough consultation process, 89% of members supported these goals and 85% supported the increase in resources required to reach for these goals.

The gap between the Guest Night trend line and forecast shows the magnitude of the step change targeted, with increased stay length vital to reach these targets.

As the Wanaka region moves towards these goals, it is inevitable that visitor numbers will fluctuate from year to year as we transition through economic cycles, raise awareness in new/emerging markets, drive sufficient volume/value and experience supply constraints.

Progress Towards 10 Year Goals – Guest Night, Arrival, & Stay Length performance

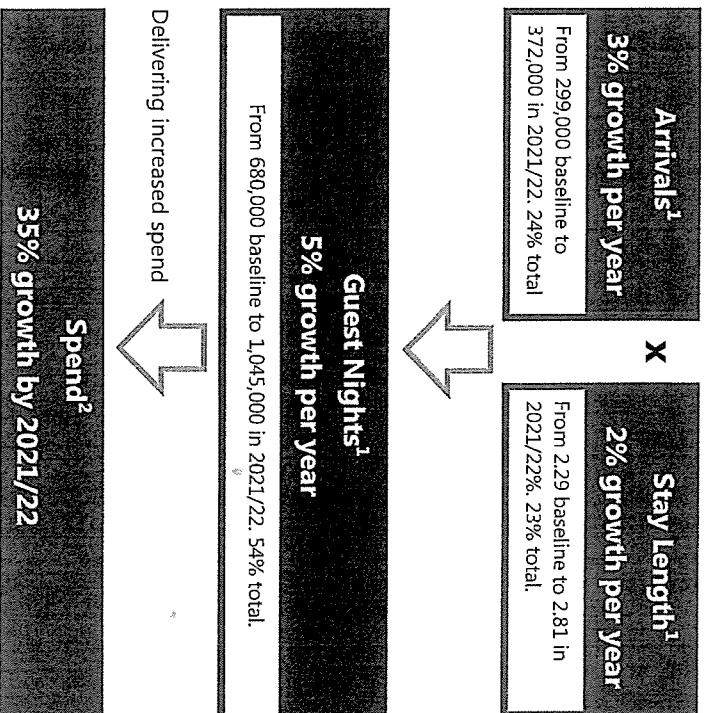


Note: 2016/17 CAM performance figures include July-March (actual) and April-June (forecast).

QLDC
Wanaka Service Centre
Received
13 APR 2018

10 Year Goals in Detail

Guest Night Target generated from arrivals and stay length,



Notes:
1: 10 year goals measured through 1: Commercial Accommodation Monitor (CAM) and 2: Monthly Regional Tourism estimates (MRTE).
Target figures exclude visitors staying in non-commercial accommodation (eg: private/holiday houses).
Growth based on market forecast and historical performance (5 & 10 year averages). See detailed figures in 06 Appendices.

GRANT Will

Queenstown/Wakatipu area

Q. 1A: Do you support the preferred option to complete the programme outlined in the draft plan?

Oppose

Q. 1B: Do you agree with the preferred funding model including targeted rates recovery focused on CBD ratepayers?

Disagree

Q. 1C: If the funding assumptions are not supported (NZTA) do you agree that Council re-prioritise some projects?

Neutral

Q. 2A: Do you support the funding for a Council Office?

Neutral

Q. 2B: Do you agree that this should include an interim dedicated Queenstown library space?

Neutral

Q. 3A: Do you support the development of a Wanaka Masterplan in 2018 to enable a strategic and well connected approach to Wanaka planning?

Neutral

Q. 4A: Do you agree with the water supply project programme and timing to meet the Drinking Water Standard (2008) by 2027/28?

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Q. 5A: Do you agree that Council should introduce a general subsidy in order to protect the environment by supplementing the cost of smaller community schemes?

Neutral

Q. 5B: Do you support the application of a two-tier charge to the Arthurs Point Scheme to enable a fairer apportionment of cost to the user?

Neutral

Q. 6A: Do you agree with the proposed investment in community projects?

Neutral

Q. 6B: Do you support inclusion of funding to support the early harvest of Coronet Forest?

Oppose

Q. 6C: Do you agree that Council should enter into a lease for an interim Frankton Library?

Neutral

Q. 7A: Do you support the proposal to revise the rating differentials based on the new rating valuations?

Oppose

Q. 8A: Comment here.

Funding the Masterplan - 'WIDER CBD ZONE FOR OPTION ONE'

I own a very humble home in Sawmill Rd off Gorge road. Houses in the Gorge road area are the cheapest in the whole Wakatipu basin so I was completely floored when I read that the council will be targeting these home owners to pay for 65% of the town centre development! why? this make absolutely no sense. Surely all rate payers use the town equally with the high value properties out in the suburbs like Dalefield etc.

Like the majority of people living in Queenstown we are not involved in the tourism sector and are not very happy to be constantly paying for tourist infrastructure that benefits foreign companies and minority of residents.

I own and work at a small business in the town that exports design/engineering services overseas and we employ local people. We are certainly feeling the push by the council for us to leave the district, but with young children in school and employees with roots in the district this is very tough.. To grow a balanced town you need more than a mono industry. There are very large industrial areas around Gorge road that would be ideal for workers to park and walk into town, I would rather see money spent supporting your ratepayers then on making the town look pretty for visitors.

Please, can some sanity and clear thinking reveal here.

Regards, Will Grant

GRAY Stuart

Queenstown Lakes Community Strategy Group

Queenstown/Wakatipu area

Q.

180307 QL Community Strategy Group submission to QLDC 10 year plan.docx - 25 KB

Submission on the Queenstown Lakes District Council's Ten Year Plan

From the Queenstown Lakes Community Strategy Group

6 April 2018

Submission on Long Term Plan

Background:

The Queenstown Lakes Community Strategy Group (CSG) is a collaboration of various social services agencies who meet bi-monthly to discuss issues within the local community, to develop a strategic vision for the Queenstown Lakes District.

CSG has evolved out of the Strengthening Families Local Management Group. Participants have an active interest in ensuring residents of the Queenstown Lakes community belong to an inclusive, vibrant and healthy community.

CSG believes strong and stable community infrastructure is key to the success of this district, and as such considers Council has an important role to play in supporting, advocating and building this infrastructure, alongside the community agencies operating in the region.

CSG supports the current review of community agencies and facilities project, being undertaken by Council. We acknowledge this is a good start to identifying the issues and needs of our community; however, as a group we are becoming increasingly alarmed with certain trends in our district and bring the following challenges to Council's attention:

1. Housing – The Queenstown Lakes Community Housing Trust reports its waiting list is at an all-time high with over 500 eligible households seeking assistance.
2. Hardship – All agencies are seeing an increase in hardship amongst local families - including cost of living, income adequacy, isolation and stress on family relationships.
3. Health – health services are under considerable demand pressures and agencies in the area are reporting an increase in adults and children presenting with mental health issues.
4. Schools – local schools are reporting an increase in behavioural issues.
5. Family Violence – Jigsaw is reporting an increase in family violence as families struggle to cope with a myriad of other issues.
6. Volunteers – local groups are struggling to attract volunteers as residents have less time and resources for anything outside of their own work and families.
7. Older residents - are a growing population and services are not matching this growth. Issues include isolation, accessibility, high medical demands and adequate support networks.

All these issues interconnect to cause serious problems for many within our community, impacting on standards of living and wellbeing. For this reason, CSG seeks greater collaboration of community

agencies and the Council so we have a better understanding of what community infrastructure is currently available, what overlap there may be, and what services need to be developed.


Submission:

The Queenstown Lakes Community Strategy Group submits the following to Council's Ten Year Plan;

1. That Council develop a formal strategy on community development and wellbeing.
2. That Council's Community and Services Committee establishes a formal relationship with CSG, which will include reporting and a Councillor nominated to act as a liaison.

A representative of the CSG wishes to speak at the hearing.

Contact:

Stuart Gray - 

GREAVES Ian

Q. 8A: Comment here.

1. Active Transport

The funding and timing of funding set aside in the Ten Year Plan for building Wanaka's active transport network is inadequate. In 2017 Active Transport Wanaka developed an Active Transport Network Master plan in consultation with the community. I believe the cycle routes, State Highway 84 underpass and traffic calming measures shown of the Active Transport Network Master Plan should be identified and funded within the 10 Year Plan. I support the full delivery of the Active Transport Network Master Plan within five years.

council have identified \$23.5m in cycleway funding for Queenstown, whereas the funding for Active Transport in Wanaka is significantly less. It is important that the Council identifies an equitable funding share between Queenstown and Wanaka for Active Transport.

Promoting Active Transport measures in Wanaka will create positive environmental outcomes through reducing reliance on car travel and encourages better health outcomes for members of the Community. Section 10 of the Local Government Act 2002 states that the purpose of Local Government in New Zealand is to enable democratic local decision-making and action by, and on behalf of communities; and to promote the social, economic, environmental, and cultural well-being of communities. Adopting the Active Transport Network Master Plan will help QLDC deliver on their requirements under the Local Government Act 2002.

2. Wanaka Town Centre Master Plan

I support the development of a Wanaka Town Centre Master Plan and the upgrades that will result from it. It appears QLDC made great progress on the Queenstown Town Centre Master Plan through joint consideration of both holistic urban and transport design. Please ensure Wanaka can reap the benefit of this approach and develop an integrated master plan that considers all the different facets of a vibrant community (car, pedestrian, cycling movement, parking, recreation and urban design) for a more robust outcome.

I do believe it is important the Lakefront Development is progressed cohesively with the Wanaka Town Centre Master Plan. It is such a key location to our Town Centre and includes recreation, car parking, bus movements, informal cycle paths, pedestrian paths that all desperately need to be progressed in a cohesive manner with the Wanaka Town Centre Master Plan.

The Wanaka Lakefront Development is detailed in the capital expenditure schedule, but no budget is identified for any capital works that are an outcome of the Wanaka Town Centre Master Plan. I believe some budget must be included so the outcomes of the Master Plan can be constructed. Without this, the Master plan will sit gathering dust for 10 years and ultimately become a waste of time and money and the hope Wanaka may enjoy the benefit of a better designed Town Centre.

I also request in accordance with the first section of this submission (Active Transport) that active transport funding goes beyond the outcomes of the Wanaka Town

Centre Master Plan. Wanaka needs an active transport network that extends beyond the Town Centre.

3. Wanaka Water Supply

Although currently our house does not suffer the effect of algae we support treatment to remove it from the Wanaka water supply, however any solution must be resilient. the February 2018 water burst in New Plymouth where 10,000 properties were without water because there was no redundancy became of national interest and highlighted the importance of resilient infrastructure. currently Wanaka has some resilience through two water intakes. It is important that any upgrades to the Wanaka water network increases resilience, both for the intakes and network and any critical assets.

4. Sticky Forest

The Wanaka community have strongly voiced their concerns with regards to potential development of Sticky Forest. A solution to this issue would be Council purchasing Sticky Forest for vesting as a future recreation reserve and ultimately the long-term protection of this land as a Community Reserve. I encourage Council to identify budget in the 10 Year Plan to both investigate and deliver on purchasing Sticky Forest.

5. Summary

I seek the following from QLDC on the 2018 Ten Year Plan

1. Increase funding for Active Transport in Wanaka. The cycle routes, State Highway 84 underpass and traffic calming measures shown of the Active Transport Network Master Plan should be identified and funded within the 10 Year Plan and delivered within five years.
2. Cohesively deliver the Lakefront Development in conjunction with the Wanaka Town Centre Master Plan.
3. Provide budget to deliver the Wanaka Town Centre Master Plan.
4. Ensure that any upgrades to the Wanaka water network increases the resilience, both for the intakes and the network and any critical assets.
5. Provide budget to investigate and purchase Sticky Forest.

GREEN Charles

Queenstown/Wakatipu area

Q. 1A: Do you support the preferred option to complete the programme outlined in the draft plan?

Support

Q. 1B: Do you agree with the preferred funding model including targeted rates recovery focused on CBD ratepayers?

Disagree

Q. 1C: If the funding assumptions are not supported (NZTA) do you agree that Council re-prioritise some projects?

Disagree

Q. 2A: Do you support the funding for a Council Office?

Support

Q. 2B: Do you agree that this should include an interim dedicated Queenstown library space?

Agree

Q. 3A: Do you support the development of a Wanaka Masterplan in 2018 to enable a strategic and well connected approach to Wanaka planning?

Neutral

Q. 4A: Do you agree with the water supply project programme and timing to meet the Drinking Water Standard (2008) by 2027/28?

Agree

Q. 5A: Do you agree that Council should introduce a general subsidy in order to protect the environment by supplementing the cost of smaller community schemes?

Agree

Q. 5B: Do you support the application of a two-tier charge to the Arthurs Point Scheme to enable a fairer apportionment of cost to the user?

Neutral

Q. 6A: Do you agree with the proposed investment in community projects?

Agree

Q. 6B: Do you support inclusion of funding to support the early harvest of Coronet Forest?

Support

Q. 6C: Do you agree that Council should enter into a lease for an interim Frankton Library?

Disagree

Q. 7A: Do you support the proposal to revise the rating differentials based on the new rating valuations?

Oppose

Q. 8A: Comment here.

The Queenstown masterplan is of benefit to the whole QLDC not just those living in the CBD

If Queenstown did not exist, would the communities of Lake Hays Estate, Quail Rise, Jacks Point or even Frankton exist?

I don't think so

It is in all interests to continue to develop Queenstown

A part of the cost is the transport changes.

Those living in the CBD have less requirement for these as in most cases we can walk to town. We do not need the transport links proposed.

Those living outside the CBD are causing the problem by choosing to live outside the CBD and then must travel in to Queenstown

GREENE Peter

Mt Iron Junction Ltd

Q. 8A: Comment here.

Thank you for the opportunity to comment on the Draft 10 Year Plan. The growth in population and tourist numbers has placed considerable and increasingly noticeable pressures on the Districts infrastructure. These pressures will continue to develop as a result of forecast continued growth in resident and visitor numbers. We are therefore pleased to see council moving from a reactive and just in time infrastructure policy to a more strategic planned policy for the provision of infrastructure. This more strategic view should, in our opinion, also be extended to long term strategic and land use planning.

We are pleased to see Council looking to develop a master plan for Wanaka. We note with interest the comments on Page 23 of the Draft 10 Year Plan about this master plan taking a "broad and strategic view", but are concerned that by its very nature a town centre master plan only addresses issues in the town centre.

The Wanaka Town Centre is the hub of the Upper Clutha Basin including communities around Makarora, Lake Hawea, Hawea Flat, Albert Town, Luggate and Cardrona, as well as Wanaka itself. Some of these centres will be subject to significant future growth, as well as general growth in visitor numbers. There are other significant drivers of change including major future development plans for Wanaka Airport, new schools and community infrastructure at Three Parks. As a result of these factors the function and size of the Wanaka Town Centre should reflect the future needs as the hub of the Upper Clutha Basin. There is a danger that a town centre plan would be planning from the part to the whole, rather than a more strategic whole to the part approach. We note these comments seem to closely align with comments on page 32 that council will prepare and consult on a future development strategy with a strategic spatial plan, although we note that the draft does not specify a timeframe for this. We question whether this future development strategy and its associated strategic spatial plan should occur before, or in conjunction with, the Wanaka town centre master plan.

There are also significant infrastructural issues already noticeable in the Wanaka Town Centre, primarily in increased traffic congestion (notably the peak summer season, but also increasingly at the daily morning and evening peaks) and parking both in the town centre and along the lake front. Improvements in the transport network (including non-motorised) have been noted in recent reports by the Shaping Our Future Transport Forum and Active Transport Wanaka but require implementation. Significant upgrades to the roading network will also be required to avoid the possibility of Queenstown-like congestion and to replace the single lane Albert Town bridge and the necessity for a major upgrade to the SH 6, SH 54, Riverbank Road intersection is becoming increasingly pressing. These should be considered in conjunction with the provision of public transport. Infrastructure and infrastructure policies also need to be considered with environmental outcomes in mind. A more strategic approach to infrastructure is therefore supported.

One infrastructural issue that is under active discussion by Wanaka residents is concerns over the quality of the water in Lake Wanaka. We note that this is not a feature noticeable in the draft plan, but could perhaps be addressed by providing funding for comprehensive catchment planning, specific guidance on acceptable

storm water solutions and on-going funding for the maintenance of storm water treatment facilities.

For the above reasons, and also the potential to reduce vehicle trips, parking demand and to provide a more liveable town, funding for the Wanaka Active Travel initiative is supported, as is funding for trail development.

These, and other infrastructural projects should inform and be in turn be informed by the area wide strategic plan discussed previously. The land use component of this strategic plan should be reflected in the District Plan and supported by other council policies and capital expenditure from council and other sources as well as where appropriate government agencies and partnerships with developers as there have been other Council strategic plans (eg the Wanaka 2020 plan of 2004, the 2007 Wanaka Structure Plan and the Wanaka Town Centre Strategy of 2009) that have been prepared but only been partially implemented.

A more strategic approach to strategic land use planning and infrastructure does come at some cost, but we consider this to be an investment in the future that would appropriately funded by debt, and development contributions (where appropriate). Discussions with central government on funding models for the costs associated with the provision of infrastructure associated with growth in tourist numbers is supported.

We wish to be heard in support of this submission.

GREENLEES Craig

Mauao One Ltd

Queenstown/Wakatipu area

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Neutral

Q. 1B: Do you agree with the preferred funding model including targeted rates recovery focused on CBD ratepayers?

Disagree

Q. 1C: If the funding assumptions are not supported (NZTA) do you agree that Council re-prioritise some projects?

Disagree

Q. 2A: Do you support the funding for a Council Office?

Oppose

Q. 2B: Do you agree that this should include an interim dedicated Queenstown library space?

Disagree

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Q. 6C: Do you agree that Council should enter into a lease for an interim Frankton Library?

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Q. 7A: Do you support the proposal to revise the rating differentials based on the new rating valuations?

Neutral

Q. 8A: Comment here.

Page 19 - Funding Queenstown master plan. I own a 2BR unit in QT High Density. It has a covered car park. I walk to central QT. Why should I pay more than residential in Frankton etc. who will use central parking & roading more than I.

GREENLEES Craig

Sharpilly Holdings Ltd

Queenstown/Wakatipu area

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GRIFFIN Jessica

Wanaka/Upper Clutha area

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Oppose

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Agree

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Neutral

Q. 7A: Do you support the proposal to revise the rating differentials based on the new rating valuations?

Neutral

Q. 8A: Comment here.

The council needs to invest in safer biking and walking in Wanaka, especially creating a safe route from Albert Town to Wanaka. SH6 is so dangerous, daily I drive past people on their bikes being narrowly missed being hit by vehicles. I would like to support less vehicles on the road by encouraging my family to bike this route instead of driving but until a safe biking path is created I will be driving myself and my family. \$23.5m for Queestown active transport vs \$1.5m for Wanaka is not only unfair but also unacceptable.

Expecting children to run the gauntlet across an 80kph zone on SH84 with no underpass doesn't cut it, how are the children suppose to access the new pool and Three Parks?

Waiting four years to start building Wanaka cycle ways is not good enough.

We need immediate progress on Wanaka urban cycle network, schools to pool, Aubrey Road, Albert Town bridge to Wanaka. We need a commitment to underpasses and traffic calming measures.

Does not feel like a fair split of investment between Qnt and Wanaka. QLDC are not committing to Wanaka but you need too!

GRIFFITHS Ruth

Q. 8A: Comment here.

Dear Councillors

As a Wanaka Ratepayer I have read your ten year plan consultation document. I thought it thorough, informative and sensible. Thanks. One small item did ring alarm bells with me. E bikes as a sustainable transport option in Wanaka (page 31 of the report).

I live in Sydney and we recently have experienced the introduction of e bikes in Randwick. They are the newest form of pollution. Most probably start their journey in the city and hirers quickly tire of riding heavy, clunky bikes and abandon them wherever they fall.

On my morning walk at La Perouse I see at least fifteen of these bikes dropped on their sides, often across footpaths, vandalised or run over by bike haters, thrown in the water or over cliffs and they stay there for days. Even where hirers use bike racks provided they are a nuisance because they fill the spaces making the racks unavailable to local riders for use. The local kids love working out how to use them without paying and ride them to school and hang them up a nearby tree or on the school fence. The piles in Coogee and Bondi have become bizarre trash sculptures. The trees outside the local library are full of bikes!

They have become a public nuisance and are not sustainable since most have a short life as a safe operating bike before someone trashes them. Helmets are also an issue since they are quickly purloined or thrown away. I understand the companies owning the bikes are not really interested in sustainable transport but more in the deposits paid and the data collected. They are very slow to pick up abandoned bikes. A hire scheme where bikes need to be returned to their source by the hirer would be far more controllable and bikes more suitable for hilly terrains are more likely to be provided.

Councillors, please think very carefully before unleashing e bikes on Wanaka's beautiful environment.

Regards

GUEST Jo

Wanaka/Upper Clutha area

Q. 8A: Comment here.

We need safer travel for everyone. As the population grows, we need to support active transport. We need immediate progress on our urban cycle network: Schools to Pool, Aubrey Road, Anderson Road, Albert Town Bridge to town and the Town Centre Loop. We need a commitment to underpasses and traffic calming measures. Thank you

Q. 1A: Do you support the preferred option to complete the programme outlined in the draft plan?

Support

Q. 1B: Do you agree with the preferred funding model including targeted rates recovery focused on CBD ratepayers?

Agree

Q. 1C: If the funding assumptions are not supported (NZTA) do you agree that Council re-prioritise some projects?

Agree

Q. 2A: Do you support the funding for a Council Office?

Support

Q. 2B: Do you agree that this should include an interim dedicated Queenstown library space?

Agree

Q. 3A: Do you support the development of a Wanaka Masterplan in 2018 to enable a strategic and well connected approach to Wanaka planning?

Neutral

Q. 4A: Do you agree with the water supply project programme and timing to meet the Drinking Water Standard (2008) by 2027/28?

Agree

Q. 5A: Do you agree that Council should introduce a general subsidy in order to protect the environment by supplementing the cost of smaller community schemes?

Agree

Q. 5B: Do you support the application of a two-tier charge to the Arthurs Point Scheme to enable a fairer apportionment of cost to the user?

Support

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Agree

Q. 6B: Do you support inclusion of funding to support the early harvest of Coronet Forest?

Support

Q. 6C: Do you agree that Council should enter into a lease for an interim Frankton Library?

Agree

Q. 7A: Do you support the proposal to revise the rating differentials based on the new rating valuations?

Support

GUMPATZES Jo

Wanaka/Upper Clutha area

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Support

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Neutral

Q. 7A: Do you support the proposal to revise the rating differentials based on the new rating valuations?

Support

GUMPATZES Joanne

Wanaka/Upper Clutha area

Q. 8A: Comment here.

In my last submission I forgot to voice my concerns about a bike crossing over SH8 and my perception that motorised vehicles are prioritised in Wanaka already. I feel the best solution for a SH8 crossing is an underpass for total safety. I am a mother of an 9yr old who rides her bike everyday to school. Thankfully she does not have to navigate this dangerous road crossing. If she did I would not allow her to ride without a parent. That means I would be in my car on the roads at peak time more often. I rode to school everyday as a kid in Dunedin but I didn't have to cross a state highway. An underpass seems like a sensible, long term, sustainable option. Also it concerns me that there appears to be a greater priority on motorised vehicles on the lake. Noise pollution in Wanaka Bay is totally unacceptable on far too many days during the summer. I have genuine concern that there is going to be a jet ski/boat swimmer fatality in our bay, it is a disaster waiting to happen. Let's not make the same mistakes as Queenstown by prioritising motorised vehicles. We have the unique opportunity to prioritise non motorised transport and save our beautiful town and lake from vehicle congestion. Please give the underpass option it's due time for discussion and consideration. Also please consider my comments about the bay and boat usage. Think about how amazing our town could be if we can prevent it from turning into a car park. Wanaka is beautiful, the lake is beautiful. It has pull, people will still come even if they have to walk more than two steps from their cars and campers to see it.

GWILLIAM John

Wanaka/Upper Clutha area

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Neutral

Q. 1B: Do you agree with the preferred funding model including targeted rates recovery focused on CBD ratepayers?

Neutral

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Disagree

Q. 5B: Do you support the application of a two-tier charge to the Arthurs Point Scheme to enable a fairer apportionment of cost to the user?

Neutral

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Agree

Q. 6B: Do you support inclusion of funding to support the early harvest of Coronet Forest?

Neutral

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Agree

Q. 7A: Do you support the proposal to revise the rating differentials based on the new rating valuations?

Oppose

Q. 8A: Comment here.

If rates increase as planned, I will not be able to afford to live in Wanaka. I have lived here for 30 years.

GWILLIAM Katrina J

Wanaka/Upper Clutha area

Q. 1A: Do you support the preferred option to complete the programme outlined in the draft plan?

Oppose

Q. 1B: Do you agree with the preferred funding model including targeted rates recovery focused on CBD ratepayers?

Disagree

Q. 1C: If the funding assumptions are not supported (NZTA) do you agree that Council re-prioritise some projects?

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Oppose

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Agree

Q. 7A: Do you support the proposal to revise the rating differentials based on the new rating valuations?

Oppose

Q. 8A: Comment here.

Proposed rate increases will mean I can no longer afford to live in Wanaka. I was born here and do not want to move away. I want my children to grow up in this amazing town.

HALL Anto

Queenstown/Wakatipu area

Q. 8A: Comment here.

Community Services and Facilities / Property

One: Request for Dog Agility Equipment at parks and reserves to encourage dog owners to exercise and play with their pets.

Two: Appropriate piece of QLDC land is set aside and a plan established to develop a Community Facility for the safe use of Rifles. (Commonly known and referred to as a Rifle-Range).

Need:

Land with an area for shooting approximately 200m long and 50m wide. The most appropriate location would be an area where noise has minor effects on surrounding people. Noise can be mitigated through conditions prescribed on the range use.

Issue:

Safety

In the past there have been reasonably accessible public areas considered "safe" to sight in a rifle. These areas were in the past considered "remote areas", however with the increase of tourism and community growth, to find areas where it is appropriate to fire a rifle is very difficult, particular with the influx of freedom campers.

This is resulting in what is considered a significant safety concern.

Local reserves and marginal strips are used for sighting in rifles; this can be considered a significant risk to the community. From my perspective the most at risk groups are dog walkers or people that venture off formed tracks.

Queenstown is the gateway to one of the most desirable places in the world to hunt. Central Otago is renowned for its exceptional hunting opportunities; thousands of people travel though the district every year for this sole purpose, yet there are no facilities available to check their rifle for accuracy before they head off on their respective trips.

in 2017 the local New Zealand Deer Stalkers Association comprised of 145 members in the Southern Lakes Region, additionally there were 148 in the Upper Clutha, however this is a fraction of the number of people who participate in rifle use in the region.

Key Benefits:

- Safer Community through having a designated area to use rifles.
- Community need recognised and facility provided.
- Increased level of firearm safety though having a facility where training and learning can take place in a controlled environment.

Community Groups:

The New Zealand Deer Stalkers Association (NZDA) and Trap Shooting Club could assist.

Cost:

Minor cost, land is the key asset. The facility could be as simple as a piece of land that has a shooting area 200m long and 50 m wide with Bern or hill side along the back boundary. However the larger area of land the better to provide a buffer-zone for noise.

Any physical features could likely be constructed by the local NZDA with a working bee.

HALLUM John

Wanaka/Upper Clutha area

Q. 6B: Do you support inclusion of funding to support the early harvest of Coronet Forest?

Oppose

HANAN Ralph

Queenstown/Wakatipu area

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Agree

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Support

Q. 8A: Comment here.

I am opposed to QLDC's 10 year plan for two main reasons:

- the absence of a plausible long-term vision for the district, and
- the premise of unconstrained growth of our population and tourist numbers.

VISION

Every plan document since 2002 has embraced expressions of what our community deems to be important- our values (referred to in the plans as "outcomes", also as long term aspirations for the district)

The 2015-2015 10 year plan and subsequent annual plans have included seven community outcomes: (a) Sustainable growth management; (b) Quality landscapes and natural environment with enhanced public access; (c) A safe and healthy

community that is strong, diverse and inclusive for people of all age groups and incomes; (d) Effective and efficient infrastructure that meets the needs of growth; (e) High quality urban environments, respectful of the character of individual communities; (f) A strong and diverse economy; and (g) Preservation and celebration of the district's local cultural heritage.*

The Draft 10-Year plan jettisons these prior expressions of values (outcomes) and strategies. It introduces a "vision" under three headings: (a) Vibrant communities, (b) Enduring landscapes, and (c) Bold leadership**. Dissecting these, "vibrant communities" is unclear; a dictionary definition of vibrant is "pulsating with vigour and energy". Is that what QLDC means? "Enduring landscapes" is reasonable - we should all aspire to respect and preserve our natural environment. "Bold leadership", however, is an input, not an output or outcome. It is a means whereby the community may realize its vision. Similarly, management - as in "sustainable growth management" - is an input***. The plan should be careful not to confuse inputs and outputs, or results (outcomes).

While QLDC should be commended for attempting to articulate a "defining vision" for the district, the best expression of a vision that I could see is in the mayor's and chief executive's introduction (p.3). They comment, "in 10 years' time, experiencing and living in this district must be better than it is today." Nobody would disagree!

A vision should be a concise statement encapsulating our community's principles and enduring aspirations. It must also align with our values.

The council may wish to consider the following vision statement:

"Our vision is to nurture and sustain our exceptional natural environment and love of the outdoors, and to enhance the wellbeing of our residents and visitors through economic growth and the pursuit of intellectual, artistic and sporting activities that nourish the mind, body and spirit."

Complementing the vision, I suggest that the Plan include a clear expression of our values. Values should embody our community's beliefs and qualities that we deem to be of enduring importance. Strategies and goals and projects should be consistent, flowing logically from the values.

A logical framework for planning is essential if we are to succeed in meeting our aspirations, sustaining our natural environment and enhancing our quality of life and wellbeing, for ourselves and our children. If the Council's strategies, goals, or proposed projects are not consistent with our values, we should revert to the "drawing board" to ensure consistency within the framework.

* - Earlier plans included key strategic goals of managing population growth and managing visitor growth, among others.

** - Ref. "Our Vision", p.8, vol.1

*** - "Sustainable growth management" is doublespeak. It may mean sustaining the quantum of management, i.e. the Council's bureaucracy, for continuing the growth of our population. Or it may mean managing for a sustained (rate of) growth of our population, as in the draft plan. Neither is desirable.

PREMISE

The premise on which the plan is based is that the "unprecedented growth in both resident and visitor numbers in our district" will continue (p.9). QLDC projects that the district's peak-day population will be 150,000 in 10 years, compared to 117,000 in 2018. This growth projection is a given, as an unqualified, exogenous input to the

plan.

No consideration is given as to whether there may be capacity limits to this growth, either because it may impact on our values, including our environment, or because it may exceed the spatial confines of our limited topography. Devoid of objective analysis, the premise, in my view, is ill-considered.

It follows that the council's huge increase in projected expenditures, amounting to nearly \$1 billion over three years, is also ill-considered, as are the increases in rates, debt, and land sales to fund the expenditures.

I cannot agree with the leading comment (p.9), "Tourism is critical to the economic success of the Queenstown Lakes District". The plan shows the "mean income" of the district at 15% below the mean income for NZ as a whole. Info metrics advises that the gap is not only getting wider but the district's GDP per capita in real terms is declining. This is the antithesis of "success". Our population and tourist numbers are increasing faster than our economy. Consecutive councils have paid mere lip service to the expressed outcome of "a strong and diverse economy".

It should be evident that more of the same wont cut it. Rather than continuing to promote tourism, our Council should reassess its economic model. Its aim should be to improve our productivity such that in 10 years the districts "mean income" is 15% above that for NZ as a whole. This argues for real diversification to become a more productive, higher-value economy ****. The 10 year plan should lay out a road map of how we expect to get there. And all the while we must ensure that our strategies and plans remain consonant with our values.

**** - It is well known that investments in information technology and knowledge-based capital are key drivers of productivity growth.

CONCLUSION

Consecutive councils expressed strategies have evolved from a recognition (in 2002) that we need to manage our population growth and manage our visitor growth, to one that we need "smart growth", to benign acceptance that we cant control growth but should try to cope with it, to the current councils position that continuing on or recent growth trajectory is good. The draft plan informs that our council has made a "specific business case" to Central Government to assist the district to sustain the projected rates of growth.

As our problems with growth intensify, this evolution of strategy makes no sense. The basic premise of the draft Plan is perverse. The plan does not follow a logical analytical framework, deriving from and back casting to what our community believes to be important. It provides no assurance that collectively and at the level of individuals we'll be better off. Bigger is not better.

Bold and innovative leadership by our elected councillors is essential to tackle these issues. We cannot continue on this roller coaster of unconstrained growth in a finite environment without considering whether our values will be impacted in a seriously negative way. The plan needs a fundamental re-think.

HANRAHAN Steve

TIA (Tourism Industry Aotearoa)

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Support

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Neutral

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Hi

Please find attached a submission on the QLDC LTP 2018-2028 from Tourism Industry Aotearoa.

Regards,
Steve Hanrahan
TIA

Q.

TIA submission LTP Queenstown Lake District Council.pdf - 530 KB



**Submission to
Queenstown Lakes District Council
on the
Draft Long Term Plan 2018-2028**

Date: 13 April 2018

TOURISM INDUSTRY AOTEAROA

Level 4, 79 Boulcott Street, PO Box 1697, Wellington 6140, New Zealand
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Tourism Industry Aotearoa (TIA) welcomes the opportunity to comment on the Long Term Plan 2018-2028 of Queenstown Lakes District Council. This submission comprises two main parts. Part One provides a general perspective on tourism at a regional level. Part Two provides specific feedback on the draft Long-term Plan.

This submission is filed without prejudice to TIA's future position. Our ability to prepare a comprehensive submission responding to the consultation document relied on the provision by the Council of information relevant to the connection between the consultation document and the benefits that would accrue. If any information is provided at a later date, TIA reserve the right to comment further.

INTRODUCTION

1. Tourism Industry Aotearoa (TIA) is the peak body for the tourism industry in New Zealand. With over 1,500 members, TIA represents a range of tourism-related activities including hospitality, accommodation, adventure and other activities, attractions and retail, airports and airlines, as well as related tourism services.
2. The primary role of TIA is to be the voice of the tourism industry. This includes working for members on advocacy, policy, communication, events, membership and business capability. The team is based in Wellington and is led by Chief Executive, Chris Roberts.
3. Tourism 2025 (www.tourism2025.org.nz), an industry-led, government supported economic growth framework was launched in New Zealand in 2014 and has set an aspirational goal of reaching \$41 billion in annual tourism revenues by 2025. Spend growth has been rapid since 2014 and we are well on target to reach that goal.
4. This year, TIA is working on a Tourism 2025 reset that will include incorporating sustainability principles, articulating a longer-term view of tourism in coordination with Central Government; and identifying new priority actions to be addressed over the next 1-3 years.
5. Any enquiries relating to this paper should in the first instance be referred to Nienke van Dijken, TIA Policy Analyst at nienke.vandijken@tia.org.nz or by phone on 04 494 1842.

TOURISM'S IMPACT AT A REGIONAL LEVEL

6. The visitor spend from both international and domestic visitors for Queenstown Lakes District Council was \$2,721m (YE Feb 2018).
7. The tourism industry makes a significant contribution to regional economic development through the jobs and income it creates. Only a fraction of visitor spending actually occurs in places commonly considered visitor specific e.g. accommodation, attractions. The rest takes place in shops, cafes, petrol stations and other local

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businesses. Local farmers and market gardeners benefit from selling their goods directly or indirectly to visitors.

8. On any day of the year, your community is hosting the visitors, domestic and international, who are helping support local jobs and businesses.
9. One of the keys to a strong regional visitor economy is the quality of the visitor experience. Councils play an important part in that experience with the investment they make in infrastructure e.g. roads, water/waste disposal, broadband, attractions and events in addition to their support for promotional bodies. Councils play a vital role in helping visitors, as well as ratepayers, make the most of their time in the community.
10. **Councils' planning need to consider the needs of visitors and residents** so that the community can reap the benefits of the visitor economy.
11. In 2016, TIA developed a Local Government Manifesto, outlining eight priority actions for councils to reap greater economic and social rewards from tourism. A copy of this manifesto was sent to all Local Councils, ahead of the Local Council Election. For more details, please refer to Appendix 1.

Challenges and opportunities of tourism growth

12. Tourism growth presents both challenges and opportunities. The visitor economy is a major driver of regional prosperity but the costs and benefits of increased tourism do not always fall evenly. However, talk of new visitor taxes and levies must be debated robustly, with all the issues and options considered. Any form of national or local tourism tax or levy must be fair, efficient and ring-fenced for tourism-related investments.
13. We understand that the growth in tourism in your region may bring with it specific issues. The following section explores some of those likely issues, how the industry is responding and what you, as a Council, could do.

14. Infrastructure

Recent tourism growth has placed pressure on some infrastructure used by visitors. In order to better understand and size this issue, TIA undertook a [National Tourism Infrastructure Assessment](#) in 2016/17. The resulting report identified the main infrastructure deficits in both the private and public sectors.

The priority infrastructure types identified were:

- Visitor accommodation
- Telecommunications
- Airport facilities
- Road transport
- Car parking
- Public toilets
- Water and sewerage systems

Much of the infrastructure identified as a priority for investment is local and mixed use (used by both residents and visitors) and has often seen long-term under-investment. To optimise the benefits of tourism for host communities, coordination between Central

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and Local Government agencies and industry partners is needed for necessary projects to proceed.

What the Industry is doing:

- TIA successfully advocated for the Tourism Infrastructure Fund resulting in a \$100m fund for local and mixed-use infrastructure.
- Tourism sectors able to scale-up quickly are doing so, e.g. the road transport sector has been able to respond quickly with increased fleet size.
- Operators making significant private investment into infrastructure, e.g. Skyline Queenstown's \$100m redevelopment.
- TIA is undertaking work to identify and address the key barriers to infrastructure investment.

What you as a Local Council could do in regards to infrastructure:

- Apply to the Tourism Infrastructure Fund for projects like new car parks, toilets and visitor facilities.
- Coordinate with Central Government and industry partners on infrastructure needs including submissions to the Provincial Growth Fund.
- Ensure the Long-term Plan accurately reflects the infrastructure needs of tourism.

15. Social Licence to Operate

The fast growth of visitor economy has caused unease in some host communities, with locals worried about the number of visitors and the impact. This places pressure on the social licence the industry has to operate within these communities.

What the Industry is doing:

- TIA in conjunction with Tourism New Zealand undertakes six-monthly 'Mood of the Nation' research to assess New Zealanders' views of tourism.
- TIA in conjunction with Tourism New Zealand is developing a 'Tourism Narrative' project, which includes helping local businesses tell their stories.
- TIA is a key partner in NZTA's Visiting Drivers project to reduce the number of accidents by visiting drivers.
- TIA leads the Responsible Camping Forum, a group of 40 organisations representing rental operators, industry associations, Local and Central Government working together to manage freedom camping.
- A number of infrastructure initiatives will contribute to addressing social licence issues such as over-crowding.

What you as a Local Council could do in regards to social licence concerns:

- Ensure freedom camping is effectively managed in your region
- Promote the benefits of tourism in your region to the local community

16. Sustainable tourism

With the rapid growth achieved in the past few years, the tourism industry is facing the challenges of managing and sustaining growth, rather than generating growth. There needs to be purposeful effort to actively manage the industry for its long term sustainable success.

What the Industry is doing:

- TIA has worked with industry and with Government agencies' support to develop a Tourism [Sustainability Commitment](#) (TSC). The Commitment establishes a set of

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aspirational goals at both an industry and business level across the areas of economic, environmental, host communities and visitor sustainability. Tourism operators are signing up to the TSC and working towards implementing the sustainability commitments within their businesses.



What you as a Local Council could do to support tourism sustainability:

- Support the tourism sustainability goal through positive policy and regulatory settings, and funding.
- Sign up the Council or your appropriate agency to the TSC and actively promote the TSC to your local tourism operators.

17. Protecting and restoring the environment

Tourism is a highly competitive global industry. New Zealand's environment is our unique selling point, it underpins our 100% Pure New Zealand tourism position and supports many of our iconic adventure and outdoor activities. Data from the International Visitor Survey conducted for the Ministry of Business Innovation and Employment (MBIE) shows that the top factor for influencing visitors to choose New Zealand is our natural landscape and scenery.

New Zealand's natural environmental assets are under threat, including many of our native species, our freshwater rivers and lakes, and our unique landscapes.

What the Industry is doing:

- The environment is one of the four pillars of the Tourism Sustainability Commitment. The TSC asks that Tourism businesses actively support and champion ecological restoration initiatives, and that they are measuring, managing and minimising their environmental footprint.
- TIA is a member of the Land and Water Forum and advocates with central government to protect our natural environment.

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What you as a Local Council could do to support our valuable environment:

- Recognise the economic value of your environmental assets to tourism
- Ensure the Long-term Plan accurately reflects the environmental needs of tourism
- Action the requirements of the National Policy Statement for Freshwater Management as quickly as possible

Funding

18. Tourism funding in this context relates to financial contributions provided through Central and Local government. There are two components to tourism funding – the source of funds and distribution of funds.

19. Sources of tourism funding

International visitors pay taxes and are more than paying their way. TIA believes these taxes, including the border clearance levy and \$1.5 billion a year in GST, need to be taken into account when additional charges on visitors are contemplated.

Tourism businesses support regional tourism activity through general and targeted rates, regional marketing alliances and their own marketing efforts.

There are infrastructure funding issues at a Local Government level, especially in regions with small ratepayer bases. Central Government assistance is desirable in some cases and there are opportunities for greater user pays and better use of council balance sheets.

Any new funding models contemplated need to be fair and applied nationally. A strength of the New Zealand tax system is its simplicity. Ad hoc taxes on visitors or tourism businesses at a local level are undesirable.

20. Distribution of tourism funding

Central government funding support for local mixed-use infrastructure provided by Local government requires a robust governance and allocation process.

Any form of tourism tax, such as the existing border clearance levy, must be ring-fenced for tourism-related investments, not siphoned off for other purposes.

Regional expenditure on tourism marketing and destination management by local authorities should be consistent with the tourism aspirations of the community and cognisant of the impact that visitor spend has on the wider community including employees and suppliers.

21. New visitor taxes and levies must be debated robustly, with all the issues and options considered. Any form of national or local tourism tax or levy must be fair, efficient and ring-fenced for tourism-related investments. TIA will vigorously resist any poorly designed tax or levy proposals that could tarnish New Zealand's reputation as a country that welcomes visitors.

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Part Two - Specific feedback on your LTP

22. In the following section, we provide feedback on the tourism components within your LTP.
23. **We understand that Long Term Plans set out a local authority's priorities in the medium to long term.**
24. We understand that Queenstown Lakes District **Council's** priorities are:
- Queenstown town centre masterplan
 - Project connect and libraries
 - Wanaka masterplan
 - Water (major capital programme)
 - **Funding small communities' water needs**

Funding the Queenstown Town Centre Masterplan

25. We acknowledge that QLDC is in a difficult predicament in regards to funding the infrastructure requirements of the LTP. The LTP is ambitious and recognises the long-term importance of tourism to the Queenstown and Wanaka economies.
26. The proposed introduction of a new targeted rate (Queenstown CBD Transport Improvement Rate) to fund the Queenstown Masterplan project appears to be a necessary, albeit unpalatable, requirement to fund the infrastructure growth.
27. Commercial and accommodation properties at the top-end of property values will see annual rate increases of up to 30.3% (\$28,377) and 19.1% (\$55,255) respectively as a result of the targeted rate.
28. When the rate increases required to fund two other major projects (Project Connect and Water Treatment project) are added, accumulative top-end rate increases move to 34.8% (\$32,530) for commercial and 21.7% (\$62,789) for accommodation. These are significant increases, particularly when other councils without the same challenges and a more conservative approach are signalling annual rate increases around the 4% - 6% range.
29. The positives, if there are any, coming from the approach to funding the major projects is that the rate increases are being applied across commercial and residential properties in a 65/35 split, therefore aiming to spread the cost across the wider set of those who benefit from the investment.
30. We are concerned that the use of capital value to apportion share of the targeted rate (commercial portion) inevitably hits the likes of hotels with a much larger share of the proposed increase, given their capital asset base. We ask Council to consider other options for the commercial portion that may result in a more equitable apportionment across commercial operators.
31. We acknowledge that QLDC has been proactive in engaging with Central Government for infrastructure support. It is encouraging that NZTA may fund \$235m over the ten-year period, including \$119m towards the Queenstown by-pass arterial.

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32. Visitors to the QLDC region spent \$2,721m (YE Feb 2018). **TIA's long**-held position has been that a component of the GST international visitors pay (currently about \$1.5bn p.a.) should be contributing to tourism needs, in particular to tourism infrastructure needs. We encourage QLDC to continue advocating for further funding from Central Government and offer our support for this as required.
33. There is a general concern amongst tourism operators that these significant rate increases occur at the same time as many operators are investing in their own products and people to create a better experience for all visitors. The commercial reality is that only a portion of cost increases can be passed on in visitor pricing and that ultimately reductions in other spending, e.g. staffing, will be required which in turn may impact negatively on the visitor experience. Therefore, there needs to be a wider conversation between Council and tourism operators about funding of infrastructure, water and other services. TIA and its members would welcome this conversation with Council.

Local communities embracing tourism

34. The vision of the New Zealand Tourism Sustainability Commitment, launched by TIA in 2017, is to lead the world in sustainable tourism. To deliver on this, we must achieve ambitious economic goals while sharing the overwhelming benefits with supportive host communities, contributing to restoring, protecting and enhancing our natural environment, and continuing to be a high quality destination of choice for domestic and international travellers.
35. Welcoming, supportive communities are a vital part of what New Zealand has to offer our visitors. Sustainable businesses have to find ways to protect and enhance their social license to operate within their communities.
36. This includes active engagement with the communities in which businesses (and Councils) operate. The economic, social and environmental impacts that tourism has on a community should be balanced.
37. The Queenstown region currently carries a risk of over-tourism and as such, of the loss **of community support and tourism's social license to** operate in this region. Having local communities embrace the visitor population is important and not without its challenges. The issues with freedom camping in Queenstown have had a negative impact on some local perceptions on the value of visitors.
38. We agree with the Council that tourism is critical to the economic success of Queenstown Lakes District and that it is critical that the Council hits the right balance between meeting the expectations of its community and visitors and ensuring the LTP is affordable.
39. We are supportive of the development of a Wanaka Masterplan in 2018 that will balance the needs of a growing community that is increasingly seeing the pressures of a popular tourist destination, and will include solutions for parking, public transport, shared vehicle and pedestrian access, alternative transport methods, arts and culture, civic facilities and routes such as dedicated cycle pathways.

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40. Visitor spend figures for February for the Wanaka region show a 28% increase, totalling \$58 million and ranked 2nd in New Zealand for percentage growth¹. We do not support setting investment in this Masterplan aside and waiting until growth in Wanaka becomes more challenging.

Environment: Fresh water and Coronet Forest

41. **As noted, New Zealand's environment is our unique selling point and our natural environmental assets are under threat, including our freshwater rivers and lakes, and our unique landscapes.**
42. We are pleased to see that the Council proposes to protect the environment by funding new wastewater and water supply schemes for small communities. We are supportive **for the Council's preferred option of introducing a general subsidy in order to protect the environment by supplementing the cost of smaller community schemes.**
43. We are supportive of the inclusion of funding for the revegetation programme in Coronet Forest, which aims to eradicate pests in the area, offers ongoing maintenance and construction of tracks. Currently the draft LTP says that these tracks **may** be available for walking, bikes and horse-trekking to create a valuable community asset. We encourage the Council to do all they can to make these tracks available for walking, bikes and horse-trekking. As the community, including business community, is bearing the cost of this development through Council rates, we feel they should have access to these tracks.

Investment in trails

44. Queenstown Lakes District has a well-developed network of cycle trails and tracks which benefit both the local population and domestic and international visitors. We are supportive for the Council to work closely with the Queenstown Trails Trust and the Upper Clutha Tracks Trust to continue to manage and develop cycle trails and tracks.

Follow up process

45. TIA wishes to participate further in any follow-up process, including any formal meetings, to ensure that the potential impacts on tourism are adequately represented.

BACKGROUND

46. **Tourism for New Zealand is big business as the country's largest export sector. It is a major contributor to the New Zealand economy that will always be here and won't easily go offshore. Tourism takes the lead in promoting New Zealand to the world. The**

¹ MBIE, *Monthly Regional Tourism Estimates*, as sourced on - <http://www.mbie.govt.nz/info-services/sectors-industries/tourism/tourism-research-data/monthly-regional-tourism-estimates/monthly-spend-grouped-by-rto-and-country-of-origin>

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brand positioning built by a vibrant tourism industry has become an important source **of national confidence and identity and a front window for "Brand New Zealand"**. Indeed, the clean and pure offer that is synonymous with New Zealand tourism has been widely adopted and used to promote New Zealand exports in a range of other industries as well.

47. The tourism industry delivers the following value to New Zealand's economy:

- Tourism in New Zealand is a \$99 million per day and \$36 billion a year industry. Tourism delivers around \$40 million in foreign exchange to the New Zealand economy each day of the year. Domestic tourism contributes another \$59 million in economic activity every day.
- The tourism industry directly and indirectly supports 14.5% of the total number of people employed in New Zealand. That means 399,150 people are working in the visitor economy.
- Tourism is New Zealand's biggest export industry, earning \$14.5 billion or 20.7% of New Zealand's foreign exchange earnings (year ended March 2017).

End.

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Appendix 1: TIA Local Government Manifesto 2016

The following Tourism 2025 actions are the priorities for a stronger local government/tourism partnership. The industry's eight priorities we would like to see from Local Government are:

Destination Management

This is the most important thing councils can do – look after and invest in the quality of your region as a destination.

- Facilitate and enable communities to meet the needs of growing numbers of visitors, as well as residents.
- Identify your unique selling points as a destination and promote them.
- Work with neighbouring communities to attract visitors to the wider region.

Infrastructure Facilitation

With the rapid growth in visitor numbers, we have to invest in essential infrastructure and enable the private sector to develop its infrastructure by delivering efficient planning and approval services.

- Define and plan for the priority infrastructure that meets the needs of visitors as well as residents.
- Examine the regulatory environment applied to tourism operators and other businesses serving visitors, and assess where the compliance burden can be reduced to support increased productivity

Events programming

Events are one of the best tools for encouraging people to visit your community. Use them to your advantage.

- Schedule events (meetings, conferences, sports events and festivals) outside of the peak season to foster off-peak travel activity.
- Attract high value business visitors through the availability of quality facilities, such as convention centres where appropriate.

Measuring Visitor Satisfaction

It is important to understand what your visitors think of your community. If they are happy, businesses can grow. If you know there are areas of low satisfaction, you can address **the problems**. **Without this insight, you can't** increase value.

- Track the satisfaction of international and domestic visitors, whether by direct customer feedback or social media, and use this information to address areas of dissatisfaction and deliver ever higher satisfaction levels.

Off-peak Marketing

Help your community to prosper by attracting people to visit throughout the year. This will develop a sustainable tourism industry with more permanent jobs.

- Council-owned or supported marketing agencies (e.g. RTOs, EDAs) build a stronger focus on promoting off-peak travel activity to high value visitors.

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Regional Development and Tourism

Every region wants to grow and tourism can and does support this goal. Tourism complements your community's other industries like wine, horticulture and farming.

- Encourage and incentivise tourism as part of your regional development strategies.

Enabling Airport and Port Facility Development

Great air and cruise links are vital to growing tourism. If your airport or port is council-owned, make sure long-term plans are aligned with industry forecasts. There are long lead times, so you have to think ahead.

- Councils work with local airports to establish and implement long-term and sustainable development strategies.
- Councils work with their port company to ensure cruise tourism is enabled.

Sustainable Tourism Positioning

Every region needs to demonstrate its commitment to look after its economic future and the resources it uses to operate.

- Identify the regional priorities required to develop a sustainable tourism industry across economic, social, cultural and environmental considerations.

By actively pursuing these opportunities, your Council can enable real economic and social gains for their communities.

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HARDMAN Ella

Wanaka/Upper Clutha area

Q. 1A: Do you support the preferred option to complete the programme outlined in the draft plan?

Neutral

Q. 1B: Do you agree with the preferred funding model including targeted rates recovery focused on CBD ratepayers?

Neutral

Q. 1C: If the funding assumptions are not supported (NZTA) do you agree that Council re-prioritise some projects?

Neutral

Q. 2A: Do you support the funding for a Council Office?

Support

Q. 2B: Do you agree that this should include an interim dedicated Queenstown library space?

Agree

Q. 3A: Do you support the development of a Wanaka Masterplan in 2018 to enable a strategic and well connected approach to Wanaka planning?

Support

Q. 4A: Do you agree with the water supply project programme and timing to meet the Drinking Water Standard (2008) by 2027/28?

Neutral

Q. 5A: Do you agree that Council should introduce a general subsidy in order to protect the environment by supplementing the cost of smaller community schemes?

Neutral

Q. 5B: Do you support the application of a two-tier charge to the Arthurs Point Scheme to enable a fairer apportionment of cost to the user?

Neutral

Q. 6A: Do you agree with the proposed investment in community projects?

Neutral

Q. 6B: Do you support inclusion of funding to support the early harvest of Coronet Forest?

Neutral

Q. 6C: Do you agree that Council should enter into a lease for an interim Frankton Library?

Agree

Q. 7A: Do you support the proposal to revise the rating differentials based on the new rating valuations?

Neutral

Q. 8A: Comment here.

Please focus on biking and pedestrian safety and the creation of cycle ways and track around wanaka

HARGREAVES Susan

Wanaka/Upper Clutha area

Q. 1A: Do you support the preferred option to complete the programme outlined in the draft plan?

Neutral

Q. 1B: Do you agree with the preferred funding model including targeted rates recovery focused on CBD ratepayers?

Neutral

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Q. 6C: Do you agree that Council should enter into a lease for an interim Frankton Library?

Neutral

Q. 7A: Do you support the proposal to revise the rating differentials based on the new rating valuations?

Neutral

Q. 8A: Comment here.

We are an engaged community, pleading with QLDC to prioritise active transport to make our town:

- safer and healthier
- more efficient and productive
- less polluting and more respectful of the environment

Biking and walking is key to our town's future. We require QLDC to meaningfully invest in active transport, now.

Wanaka is at risk of becoming 'another Queenstown'. All the data indicates that transport congestion will become rife in the town. Parents are consciously preventing their children from riding bikes due to safety concerns. As a town that trades on the beauty of its environment, Wanaka has a vested interest in minimising its carbon emissions.

Active travel/alternative transport funding for Wanaka be increased to \$10m for the period 2018-2027

We request proportional distribution of active transport funding between Queenstown and Wanaka. While we recognise Queenstown has pressures, this long term plan needs to service the resident populations fairly.

We request at least 90% of this funding be allocated for the specific building of cycleways as identified in Stage One of Wanaka's Active Transport Network Masterplan

Active travel/alternative transport funding for Wanaka to commence in 2019

Wanaka expects action now, not in four years time. A number of the cycleways outlined in Stage One of Wanaka's Active Transport Network Masterplan can be initiated immediately.

QLDC expressly recognises active transport as a means to addressing Wanaka's parking challenges.

An underpass be built to get residents across SH84 in to 3 Parks and the new primary school and pool

HARLAND Jim

NZTA

13 April 2018

Queenstown Lakes District Council
Private Bag 50072
QUEENSTOWN 9348
liz.simpson@qldc.govt.nz

NZTA submission on the Queenstown Lakes District Council Draft 2018–28 LTP

The NZ Transport Agency has been working collaboratively with the Council to develop a whole of transport system approach to address rapid population and visitor growth in the Queenstown Lakes District, and the necessary services and infrastructure to accommodate that growth.

We note the underlying financial assumptions as stated on page 16 of the consultation document as being 80% NZTA share for the delivery of the Queenstown Town Centre Arterials project. NZTA typically invests 51% of the total costs for local road improvements projects. We appreciated the early indication of that assumption, but signalled that further work was needed through the next stages of the Business Case process. The continuation of this work is important as the Arterials are part of a wider integrated approach to improving the Queenstown transport system, and we need to be sure that the recommended responses will provide the right system benefits. Any final cost share arrangements will be based on benefit apportionment and the Business Case will determine whether specific cost share arrangements need to be put in place.

Other comments on the draft LTP Consultation Document are as follows:

- The date for the decision on funding projects in the Town Centre will depend on the completion of a robust Detailed Business Case, which is yet to be completed. Detailed Business Case work for the Town Centre and other transport projects is being scoped by the NZTA, QLDC and ORC and will get underway shortly. We are unclear about the significance of the October 2018 date (Ref Page 10, paragraph 3).
- We agree it is appropriate for Council to reprioritise projects if funding assumptions aren't realised. However it is important to note these are "Council" assumptions not the NZTA's as written in the document (Ref Page 18 under "Options").

We look forward to continuing to work closely with QLDC and ORC to complete the necessary Detailed Business Case work for the Town Centre (and other projects), which will develop financial cases and confirm an agreed funding approach for the investment required.

Yours sincerely



Jim Harland
Director Regional Relationships South Island

HARRIDGE John

Wanaka/Upper Clutha area

Q. 6B: Do you support inclusion of funding to support the early harvest of Coronet Forest?

Oppose

HARRIS Monica

Wanaka/Upper Clutha area

Q. 1A: Do you support the preferred option to complete the programme outlined in the draft plan?

Neutral

Q. 1B: Do you agree with the preferred funding model including targeted rates recovery focused on CBD ratepayers?

Disagree

Q. 1C: If the funding assumptions are not supported (NZTA) do you agree that Council re-prioritise some projects?

Agree

Q. 2A: Do you support the funding for a Council Office?

Neutral

Q. 2B: Do you agree that this should include an interim dedicated Queenstown library space?

Agree

Q. 3A: Do you support the development of a Wanaka Masterplan in 2018 to enable a strategic and well connected approach to Wanaka planning?

Support

Q. 4A: Do you agree with the water supply project programme and timing to meet the Drinking Water Standard (2008) by 2027/28?

Disagree

Q. 5A: Do you agree that Council should introduce a general subsidy in order to protect the environment by supplementing the cost of smaller community schemes?

Agree

Q. 5B: Do you support the application of a two-tier charge to the Arthurs Point Scheme to enable a fairer apportionment of cost to the user?

Neutral

Q. 6A: Do you agree with the proposed investment in community projects?

Agree

Q. 6B: Do you support inclusion of funding to support the early harvest of Coronet Forest?

Neutral

Q. 6C: Do you agree that Council should enter into a lease for an interim Frankton Library?

Neutral

Q. 7A: Do you support the proposal to revise the rating differentials based on the new rating valuations?

Oppose

Q. 8A: Comment here.

Not surr if it was the right section, but have the holiday homes and tourists pay for the majority of the changes. they are the ones causing the strain on our services make them pay for it. if your rich enough to have a holiday home here that is empty 80% of the time you can pay for the drain it is causing on the town

also, with increasing lake temperature... dont do it. have you thought of what it will do to the eco system? also with this many expenses we can spend the money on that instead of increasing lake temperature!

HARRIS Neville

Wanaka/Upper Clutha area

Q. 2A: Do you support the funding for a Council Office?

Neutral

Q. 2B: Do you agree that this should include an interim dedicated Queenstown library space?

Neutral

Q. 3A: Do you support the development of a Wanaka Masterplan in 2018 to enable a strategic and well connected approach to Wanaka planning?

Oppose

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Agree

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Agree

Q. 6A: Do you agree with the proposed investment in community projects?

Agree

Q. 6B: Do you support inclusion of funding to support the early harvest of Coronet Forest?

Oppose

Q. 7A: Do you support the proposal to revise the rating differentials based on the new rating valuations?

Neutral

Q. 8A: Comment here.

Submission to Queenstown Lakes District Council 10 Year Plan.

The following are my concerns relating to the above plan.

The plan is very extensive and outlines the councils proposed spending over a period which in my view extends far beyond what any Council could predict what may be the districts requirements 10 years from now. With the present rapid growth in our district it would be impossible to predict future spending.

I am aware that producing a 10 year plan is a requirement Councils have to comply with but it should be made more clearer to rate payers and residents that the Plan can and be amended at any time to suit the present and future requirements, so we should not be too hung up about some big numbers which have been produced in the present proposed 10 year plan.

The proposed 10 year plan has some items I would like to comment on and would hope councillors would consider very carefully and assess at what priorities would be better implemented at an earlier stage.

Parking in the town centre and council and controlled parks have become one issue which Council should address immediately. On page 97 of the proposed plan an item of parking improvements there is nothing to suggest there will be any expenditure in the next 2 years of any consequence.

Minor improvements (P97) there is \$8 million plus over 10 years what does this entail? Council has to act immediately on this large parking issue.

I consider that Council must seriously consider a parking charge for all council controlled parking areas, this will generate income to further upgrade of present and new parking areas, if this is left for future councils the issue will finish up like the problems Queenstown are at present experiencing.

On page 98 of the plan there is \$4million over 4 years for shared space in the Town Centre, What is this for?

TOWN CENTRE MASTERPLAN

This is just a waste of money when there is at present a current plan available, it is pretty obvious that the Town Centre is fully built up and works well, council must consider future shopping areas such as 3 Parks & Northlake which are presently planning shopping centres and make sure that these new areas are well planned in respect to parking. (Council must surely be aware what they can learn from Queenstown's parking problems, Remarkables Park and 5 Mile have faced this parking issue to their benefit)

The proposed 10 Year Plan has not indicated what will become of the now defunct sewerage ponds in Ballantyne Road.

With major development in this area they will be right in the middle of future growth and council should consider now to restore this area to its original state and plan what uses can be made of this area (there is enough fill being carted from building sites around Wanaka at present to fill the ponds many times over.)

HASSED Noel

Queenstown/Wakatipu area

Q. 1A: Do you support the preferred option to complete the programme outlined in the draft plan?

Oppose

Q. 1B: Do you agree with the preferred funding model including targeted rates recovery focused on CBD ratepayers?

Agree

Q. 2A: Do you support the funding for a Council Office?

Oppose

Q. 3A: Do you support the development of a Wanaka Masterplan in 2018 to enable a strategic and well connected approach to Wanaka planning?

Neutral

Q. 4A: Do you agree with the water supply project programme and timing to meet the Drinking Water Standard (2008) by 2027/28?

Agree

Q. 5A: Do you agree that Council should introduce a general subsidy in order to protect the environment by supplementing the cost of smaller community schemes?

Disagree

Q. 5B: Do you support the application of a two-tier charge to the Arthurs Point Scheme to enable a fairer apportionment of cost to the user?

Support

Q. 6A: Do you agree with the proposed investment in community projects?

Agree

Q. 6B: Do you support inclusion of funding to support the early harvest of Coronet Forest?

Oppose

Q. 6C: Do you agree that Council should enter into a lease for an interim Frankton Library?

Agree

Q. 7A: Do you support the proposal to revise the rating differentials based on the new rating valuations?

Support

Q. 8A: Comment here.

1. The CBD has already been allowed to develop as a place for visitors not locals. That being the case let them bear the cost of resolving the issues caused by their presence. Council services are primarily for locals so bring them out to where they are more accessible.

2. Having paid a considerable "development contribution" already for my property I don't now expect to subsidise infrastructure to meet the demands of developments at Kingston, Cardrona et al. Note: since paying the above "contribution" we have lost some of the facilities we were supposedly paying to maintain, namely street parking outside our property on both Humphrey Street and State Highway 6 as well as a now having potholes and a failing road surface on Humphrey and Robertson streets. Both these issues are a direct result of feeding the Eastern Access traffic onto urban streets not designed to handle that volume.

I also note that Frankton residents are directly rated for part of the cost of this route, treat the CBD the same way.

HASSELMAN Amanda

Glenorchy

Q. 1A: Do you support the preferred option to complete the programme outlined in the draft plan?

Support

Q. 1B: Do you agree with the preferred funding model including targeted rates recovery focused on CBD ratepayers?

Agree

Q. 1C: If the funding assumptions are not supported (NZTA) do you agree that Council re-prioritise some projects?

Agree

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Support

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Oppose

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Neutral

Q. 7A: Do you support the proposal to revise the rating differentials based on the new rating valuations?

Oppose

Q. 8A: Comment here.

Congratulations on confronting the huge issues facing the QLDC.

My submission is about

- The pursuit of endless growth without having a vision of where we want to be in 10years.
- Community services and facilities.
- Environment
- Glenorchy Water Supply.
- Infrastructure for Glenorchy
- Cycleways

QLDC 10 Yr Plan: 2018-2028

Congratulations to QLDC for producing a very readable document about the complex issues facing the wider community.

I would like to comment on the following issues:

GROWTH: The plan states that 'tourism is critical to the economic success of Queenstown' but it also acknowledges that tourism pays below average wages. The pursuit of endless growth is not sustainable. Demand for what we have to offer as a community is unlimited and unless we have a clear vision of a community where ratepayers still want to live, we will fall into the trap of commercial imperatives and insatiable demand dictating what we become.

We need to clearly define our own limits to growth. We have all noticed examples of our treasured places being trashed this summer whether by excrement, rubbish or sheer weight of numbers. Our place is too special to squander. How much will be asked to sacrifice for tourism?

COMMUNITY SERVICES AND FACILITIES: The plan states the desire for a 'strong cultural landscape that inspires, preserves and celebrates our heritage, arts and culture.' However there is no funding or proposal of how we might achieve this. Queenstown CBD is a barren cultural landscape which says nothing about who we are as a community and much more about global corporates. If we have no place to tell our story whether in art or history, our sense of self is rapidly eroded and we become the ultimate hollow tourist destination. We need a downtown Arts/Cultural Centre. Perhaps the ground floor of the new council buildings?

LIBRARY: It's great that QLDC are planning to retain the Library in Queenstown. The Library is perhaps the only place in Queenstown where 'out of towners' may be recognised and meet other community members. It's a good place to network and fill in a spare few minutes and a great safe place to arrange to pick up kids. It would be even better to have a community meeting space there for all the voluntary groups to make use of. Routeburn Dart Wildlife Trust currently uses the DOC offices for lack of alternatives.

ENVIRONMENT: The plan states that our 'world class landscapes are protected' yet minimal funding is allocated and, with no vision of where we want to be in 10 years time, we are very vulnerable to rapacious developers who have large budgets to challenge decisions in the Environment Court.

Landscapes may well be protected under the plan but without ongoing investment, they may well be very sterile landscapes. It would be great to see QLDC acknowledging the need for ongoing biodiversity projects and supporting the work of the many Trusts involved in predator control, replanting and wilding tree control particularly Routeburn Dart Wildlife Trust, Wakatipu Wildlife Trust, Wakatipu Reforestation Trust and Wilding Conifer Control Trust.

QLDC's priorities are obviously with infrastructure but the cultural and natural environment still requires ongoing support.

GLENORCHY WATER SUPPLY: Hopefully the ongoing work scheduled in the plan will negate the need for chlorination. Pure water is a priceless asset and should be valued accordingly in any decision making.

CYCLEWAYS: These are a great development across the district and would be very welcome in Glenorchy.

GLENORCHY INFRASTRUCTURE: This is missing from the plan yet investment is still required at the waterfront, the town centre and with parking.

Many thanks

Amanda Hasselman

HAWKE NIGEL

Queenstown/Wakatipu area

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Neutral

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Neutral

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Q. 6B: Do you support inclusion of funding to support the early harvest of Coronet Forest?

Neutral

Q. 6C: Do you agree that Council should enter into a lease for an interim Frankton Library?

Agree

Q. 7A: Do you support the proposal to revise the rating differentials based on the new rating valuations?

Support

Q. 8A: Comment here.

The decision by council to chlorinate the water supply in some areas of the Wakatipu Basin without fully exploring alternative options is of major concern.

HAWORTH Julian

Wanaka/Upper Clutha area

Q. 1A: Do you support the preferred option to complete the programme outlined in the draft plan?

Oppose

Q. 1B: Do you agree with the preferred funding model including targeted rates recovery focused on CBD ratepayers?

Disagree

Q. 1C: If the funding assumptions are not supported (NZTA) do you agree that Council re-prioritise some projects?

Disagree

Q. 2A: Do you support the funding for a Council Office?

Oppose

Q. 2B: Do you agree that this should include an interim dedicated Queenstown library space?

Agree

Q. 3A: Do you support the development of a Wanaka Masterplan in 2018 to enable a strategic and well connected approach to Wanaka planning?

Support

Q. 4A: Do you agree with the water supply project programme and timing to meet the Drinking Water Standard (2008) by 2027/28?

Agree

Q. 5A: Do you agree that Council should introduce a general subsidy in order to protect the environment by supplementing the cost of smaller community schemes?

Agree

Q. 5B: Do you support the application of a two-tier charge to the Arthurs Point Scheme to enable a fairer apportionment of cost to the user?

Oppose

Q. 6A: Do you agree with the proposed investment in community projects?

Agree

Q. 6B: Do you support inclusion of funding to support the early harvest of Coronet Forest?

Support

Q. 6C: Do you agree that Council should enter into a lease for an interim Frankton Library?

Disagree

Q. 7A: Do you support the proposal to revise the rating differentials based on the new rating valuations?

Neutral

Q. 8A: Comment here.

There should be more funding provided for cycleways, both urban and rural, such that the whole District has a comprehensive network.

Urban and rural cycleways need to be physically separated from vehicles by means of barriers NOT just road markings.

HEALY Mike

Metta Collective Ltd

Q. 8A: Comment here.

Is there any possibility of my opposition to the wastewater infrastructure spending timeframe, Section 8A, as I am lodging consent for a Hotpool Complex in the Cardrona village, that includes a cafe, hotpools, Spa treatments and 10 Unit accommodation. Construction to commence 2019, therefore the QLDC infrastructure funding needs to be committed for expenditure within the next two years.

Q.

poolsA_.jpg - 106 KB





HEAP Katharine

Wanaka/Upper Clutha area

Q. 3A: Do you support the development of a Wanaka Masterplan in 2018 to enable a strategic and well connected approach to Wanaka planning?

Support

Q. 8A: Comment here.

I strongly believe that safe, pleasant cycle ways are important in Wanaka - if we really focus on making the town bike accessible then this surely will relieve congestion and parking issues. And add this healthy lifestyle as part of the tourist experience. Waste water is a massive concern as the numbers of households rise and the run off from constant building works is definitely affecting the health of the lake. We know everyone wants to come here and experience the beauty we are lucky to live in, but please can this development be as mindful as possible to preserve the reasons we all want to come here in the first place.

HEATH Aaron W

Wanaka/Upper Clutha area

Q. 6B: Do you support inclusion of funding to support the early harvest of Coronet Forest?

Oppose

HEATH Aaron William



Aaron William Heath.pdf - 934 KB

Submission on the
Queenstown Lakes District Council Ten Year Plan

I Aaron William Heath submit

Lake Wanaka Tourism (LWT) Strategic Plan (2012-2022) has provided the basis for LWT's funding over the last 5 years. As infrastructural pressures continue to build on the region, it is paramount that the focus on tourism ensures that we are attracting "quality - not quantity". A focus on quality should help alleviate issues caused by the proliferating number of tourists on our already at times stretched infrastructure. LWT has already identified concerns at the minimal number of tourism related infrastructural projects in the 10 year plan. It needs to be noted that the infrastructural issues are not only those that QLDC are responsible for but also facilities provided by DOC and LINZ.

LWT's strategic plan identified this and therefore contains some very modest growth targets within. The plan states that the target is to grow arrivals at a rate of 3% each year at the same time increasing the average stay by 2% each year. This in turn should see an increase in bed nights of 5% each year.

You will note from the attachment (page 5 of LWT's strategic plan) that the average stay length is lower than the average stay at the starting point of the 10 year strategic plan.

It is submitted that due to the massive growth in tourism worldwide, LWT is having less of an influence on the number of tourists coming to the region. Of specific concern is that LWT clearly has little influence on the type of visitor that is coming to the region given the declining average night stay.

Council cannot without further consultation alter the course of funding but it would be preferable to see the current funding for LWT put into projects that develop and enhance tourism related infrastructure in the district.

The community is already concerned at the minimal amount of proposed infrastructural improvements in the 10 year plan for the Wanaka region. It is respectfully submitted that the Council withdraw the funding of LWT whilst the Wanaka master planning process is completed and the appropriate infrastructure projects are planned, to properly accommodate the already burgeoning numbers of tourists to the district.

It is requested that the funding of LWT should cease whilst Wanaka, and the greater region takes stock of where it is heading.

I wish to be heard on my submission.

Signed

Date

Email Address

Contact No

QLDC
Wanaka Service Centre
Received

13 APR 2018

03 Goals – 2022 Targets

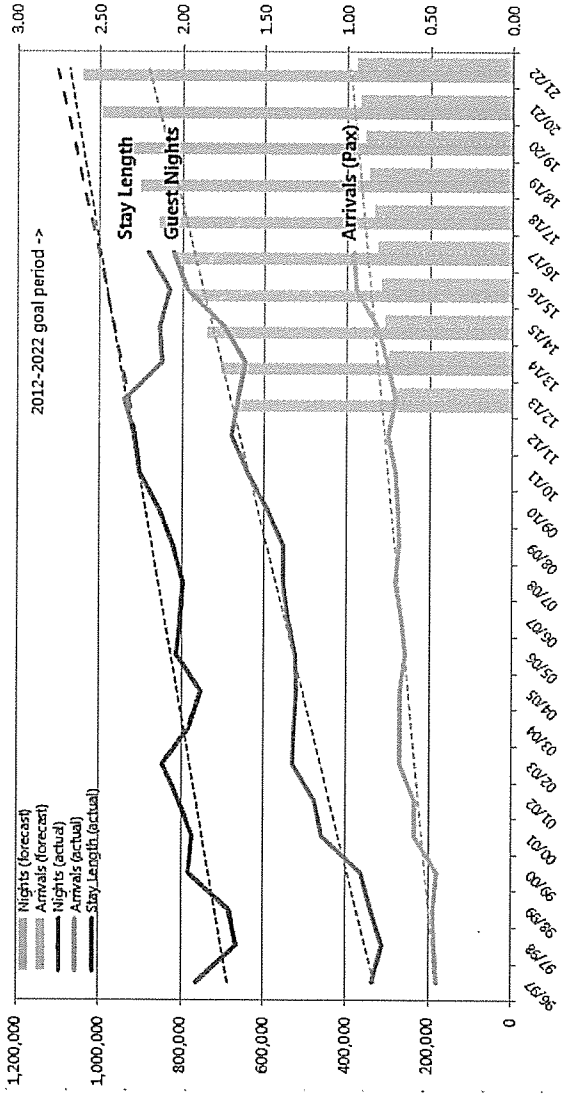
QLDC
Wanaka Service Centre
Received
13 APR 2018

In 2012 new 10 year goals were set to serve as aspirational targets to drive our visitor economy forward. Through a thorough consultation process, 89% of members supported these goals and 85% supported the increase in resources required to reach for these goals.

The gap between the Guest Night trend line and forecast shows the magnitude of the step change targeted, with increased stay length vital to reach these targets.

As the Wanaka region moves towards these goals, it is inevitable that visitor numbers will fluctuate from year to year as we transition through economic cycles, raise awareness in new/emerging markets, drive sufficient volume/value and experience supply constraints.

Progress Towards 10 Year Goals – Guest Night, Arrival, & Stay Length performance



Note: 2016/17 CAM performance figures include July-March (actual) and April-June (forecast).

10 Year Goals in Detail

Guest Night Target generated from arrivals and stay length,

Arrivals¹ 3% growth per year	X	Stay Length¹ 2% growth per year
From 299,000 baseline to 372,000 in 2021/22. 24% total		From 2.29 baseline to 2.81 in 2021/22. 23% total.



Guest Nights¹ 5% growth per year
From 680,000 baseline to 1,045,000 in 2021/22. 54% total.



Spend² 35% growth by 2021/22

Notes:

1: 10 year goals measured through 1: Commercial Accommodation Monitor (CAM) and 2: Monthly Regional Tourism estimates (MRTE).

Target figures exclude visitors staying in non-commercial accommodation (eg: private/holiday houses). Growth based on market forecast and historical performance (5 & 10 year averages). See detailed figures in 06 Appendices.

HEATH Sarah

Wanaka/Upper Clutha area

Q. 8A: Comment here.

Safer biking and walking in Wanaka is important to me and my family who attend the local schools and bike regularly around Wanaka. Wanaka needs more bike tracks now! We cannot wait 5yrs for change and it seems like if at all?? The following issues are not good enough and with our projected population growth are unrealistic.

- \$23.5m for Queenstown active transport vs \$1.5m in Wanaka doesn't cut it
- expecting our children to run the gauntlet across an 80kph zone on SH84 with no underpass doesn't cut it
- waiting four years to start building Wanaka cycle ways doesn't cut it

It is easy to feel that the community is not being heard and we don't have a voice, I really hope this is not the case.

HEATON John

Q.

13042018144326.pdf - 1051 KB

Submission: Queenstown Lakes District Council Ten Year Plan 2018-2028

John Heaton



Wanaka 9382

Location: Hawea

I wish to speak at the Wanaka hearing. My contact phone number is [REDACTED]

Initial comment:

I have found the process of finding information relating to the plan difficult.

It should be as simple as calling Council and speaking to someone who knows. But whenever I have tried no one is available. I submitted questions, to which I only received a belated and incomplete response on the day before submissions closed and only after having to follow up over 2 days.

This is entirely unacceptable.

Levels of service

I find some of these deficient. I have suggested changes. They are highlighted in **Blue**.

What we deliver for Community Services and Facilities

LIBRARY SERVICES

LEVEL OF SERVICE: The Council provides library facilities for the community to access a wide range of resources for information, leisure and cultural enjoyment. **Ensuring effective access for all communities in our district.**

SPORT AND RECREATION FACILITIES

LEVEL OF SERVICE: The Council provides pools and gyms that are clean, safe and enjoyable places to visit.

Comment. In the text accompanying this service, reference is made to sports fields. But the level of service makes no mention of them.

Perhaps it should be:



The Council provides pools, gyms, sports fields and play areas that effectively meet the needs of all communities in the District and that are clean, safe and enjoyable places to visit.

OTHER COMMUNITY FACILITIES (HALLS AND VENUES)

LEVEL OF SERVICE: The Council provides facilities and venues for community activities and events, appropriate to the communities they serve.

PUBLIC TOILETS

LEVEL OF SERVICE: The Council provides clean, accessible and conveniently located toilets, that are of sufficient quantity and appropriate quality to meet the needs of our communities and our visitors.

Comment. Wanaka is well short of sufficient toilets. Many adjacent areas that locals and visitors alike frequent have no toilets.

COMMUNITY HOUSING

LEVEL OF SERVICE: The Council advocates for affordable housing.....

Comment: If Council is going to be an advocate in areas like this, how about also advocating for income at a level that allows folk to afford housing.

What we are planning for our Community Services and Facilities

SPORT AND RECREATION FACILITIES

Development of a masterplan for the Wanaka Recreation Centre.

Comment: This implies there is no "masterplan". I find that surprising. I imagine there will be an existing plan. One that will have been developed with community input. It may be out of date, but rather than starting from scratch, why not review that and update it.

PARKS AND RESERVES

Implementation of the Wanaka Lakefront Development Plan.

Comment: There are a number of features to this plan but nowhere in the plan is a timeline for development, nor it seems is there one in this 10 year plan.

I find it interesting that car parking is included in a Parks lead plan. Transport seems more appropriate.

In any event get on with the plan. Put in the Ardmore street car parks now. Not in 5 years. Do not delay this while undertaking the Wanaka Masterplan process.



Sports field upgrades across the district.

Comment: This is so vague as to be meaningless. Change the Ten Year plan. Name the level of service you expect the field(s) to meet and detail the plan you have developed to get there. Ideally just in advance of when it is needed rather than lagging the need.

PUBLIC TOILETS

Comment: This seems to say that over the next 10 years you will only place new toilets in 4 locations. This falls well short of your own stated "level of service", let alone what I think is appropriate.

Many more public toilets are needed throughout the district. Without them we will continue to have folk, both locals and visitors alike, fouling our recreational areas.

I would hate to think that in 3 years when the next 10 year plan is discussed we will still not have taken decisive action.

COMMUNITY FACILITIES

Continued renewal works across all community facilities in the district.

Comment: This, too, is so vague as to be meaningless. What does renewal mean? Knock it down and build a new one? Or upgrade an existing facility? Change the Ten Year Plan to Identify what you plan to do and when you plan to do it.

Infrastructure

What we are planning for Infrastructure

Response to growth (or decline) in the demand for services. We will measure, update and confirm demand for services on an annual basis to ensure future projections for services are based on best available information.

Comment: Again this is vague. Other than measuring and projecting, it doesn't say you will do anything.

My interest is Hawea. There were apparently water restrictions this summer. But I only heard about this on the grapevine. If Hawea's water supply is insufficient now to meet demand, then what will it be like as the current and projected developments are completed over the next 2 or 3 years?



The proposed capital works budget is for a measly \$164,000 in 10 years. That implies that supply problems will get significantly worse before they get better. And is \$164,000 sufficient to add another reservoir? I imagine not.

I would expect the 3 waters team already know what is needed. The Ten Year Plan needs to recognise that and get on with it now.

There are also statements that say: "Optimisation of existing scheme" and "Demand management". But nowhere is there an explanation of what that means. How is it possible for folk to comment if they have no information?

Transport

Levels of service

Parking facilities - The Council provides appropriate parking facilities.

Comment: This is insufficient. And it is not measurable. It is interesting that in the level of service for Roading that the phrase: "accommodates seasonal and future growth" is used. It should be added to the parking facilities service level statement.

In the capital works budget Parking improvements are not scheduled to begin for 4 years. We have a plan already that will address at least some of this problem (Lakefront Development Plan). Get on with that plan this year. Start with the Ardmore Street parking by Pembroke Park.



HEBBARD Bruce and Alison

Wanaka/Upper Clutha area

Q. 1A: Do you support the preferred option to complete the programme outlined in the draft plan?

Neutral

Q. 1B: Do you agree with the preferred funding model including targeted rates recovery focused on CBD ratepayers?

Agree

Q. 1C: If the funding assumptions are not supported (NZTA) do you agree that Council re-prioritise some projects?

Agree

Q. 2A: Do you support the funding for a Council Office?

Support

Q. 2B: Do you agree that this should include an interim dedicated Queenstown library space?

Agree

Q. 3A: Do you support the development of a Wanaka Masterplan in 2018 to enable a strategic and well connected approach to Wanaka planning?

Support

Q. 4A: Do you agree with the water supply project programme and timing to meet the Drinking Water Standard (2008) by 2027/28?

Agree

Q. 5A: Do you agree that Council should introduce a general subsidy in order to protect the environment by supplementing the cost of smaller community schemes?

Disagree

Q. 5B: Do you support the application of a two-tier charge to the Arthurs Point Scheme to enable a fairer apportionment of cost to the user?

Neutral

Q. 6A: Do you agree with the proposed investment in community projects?

Agree

Q. 6B: Do you support inclusion of funding to support the early harvest of Coronet Forest?

Neutral

Q. 6C: Do you agree that Council should enter into a lease for an interim Frankton Library?

Neutral

Q. 8A: Comment here.

Refer to the attachment

Q. 7A: Do you support the proposal to revise the rating differentials based on the new rating valuations?

Support

Q.

Submission on Long term Plan 2018.docx - 18 KB

Submission on Long term Plan 2018-2028 B and A Hebbard

Traffic issues

Roading

With subdivisions at North Lakes, The Heights, Hikuwai, Kirimoko Heights at various stages of development new and unprecedented traffic pressures will be put on Lakeside Road, Anderson Road, Aubrey Road and Alison Avenue. Since Alison Avenue in Albert Town has been connected to Aubrey Road it has become a short cut for traffic travelling through Aubrey Road to Peninsula Bay and the housing areas extending right through to Penrith Park. Recently there has been a large increase of local contractor's heavy trucks and trailers, loaded fully with gravel or fill, machinery, construction material, etc. travelling loaded both ways and making multiple trips daily along this route, some also at excessive speed.

Alison Avenue is struggling to meet the needs of today's traffic which has adverse effects local residents.

Council must act now to have the roading infrastructure plan in place to meet this increased demand before it becomes the problem similar to what Queenstown regularly experiences.

Water Front Development

Traffic flows along Ardmore, Helwick and Brownston Streets during peak periods (Christmas, Challenge Wanaka, Easter etc.) have clearly demonstrated the inability of these streets to handle the increased traffic flows. It also demonstrates to those who wish to close sections of Ardmore and Helwick Streets as part of the waterfront development, that this action is a complete folly without a suitable by-pass road. Brownston Street in its current configuration is not that option.

Albert Town Bridge

Request council allows planners/councillors time to advocate the NZTA with the same intensity as the recent successful Kawarau Falls Bridge campaign, for an additional lane or new bridge for Albert Town.

Roundabout SH6 SH 84

Request council allows planners/councillor's time to advocate the NZTA for a roundabout that links these two state highways and Riverbank Road. There is constantly times when ten or more cars are queued on the Albert Town side of this intersection (this is outside holidays or special event days). Currently traffic is expected to turn from Albert Town into the right hand lane towards Wanaka. Others turn into the middle lane whilst those turning into Riverbank Road go to the left-hand lane. This dangerously blocks the road with slow moving traffic for vehicles travelling at 80 km/h coming from Cromwell. A roundabout would regulate traffic flows and enhance safety.

Waste Management

We request council introduce a three bin waste management system as provided by many South Island Local Authorities. The zero waste ideal put forward at the time of the last long term plan is no closer to happening now as when it was proposed around 2008.

Having a three bin system does not necessarily mean it will encourage more waste but will channel waste currently going to the landfill to alternate use. If it is still desirable to separate glass from other recyclables (as is the current practise in Wanaka), two recycling bins can be deployed or the current black bins can be used for glass and a wheellie bin provided for other recyclables. It may be possible to introduce fortnightly cycles for collection of recyclables refuse and garden waste.

We will be making a more detailed submission to the waste minimisation and management plan.

Rabbit Control

The ORC is currently releasing a virus which should slow the increase of the rabbit population in Otago.

The ORC have states that *“traditional rabbit management methods won’t be replaced by the virus, and recommends all land owners throughout Otago put a rabbit management plan in place straight away to make the most of the virus reducing rabbit numbers to a more manageable level”*.

The land along the Clutha and Cardrona river banks and Templeton Park in Albert Town is jointly controlled/owned by the QLDC and the ORC, this means as property owners you will need to continue the control of the rabbit population later in the year.

Allow funding in the long term plan for this work both in Albert Town and throughout the district on council controlled land.

Hospital for Wanaka

Request council allows planners/councillors time to advocate to the health authorities a hospital for Wanaka.

Wanaka is 80 Km or one hours travel from the Dunstan Hospital which is not a desirable travel time for patients needing urgent treatment and hospital visitors.

The provision of maternity care for Wanaka patients has been highlighted with the resignation of one of the two midwives in the area and the inadequate service Wanaka is receiving in the light of its growth and the projections for the future.

The 2013 census population figures for the Wanaka Ward is 8873 and Alexandra/Clyde/Cromwell combined is 9954 and it is expected Wanaka’s population will exceed that of Alexandra/Clyde/Cromwell once the result of the 2018 Census is known. It is pointless to expand the facilities at Dunstan Hospital (as recent media reports suggest) to cope with Wanaka’s growth.

Templeton Park Albert Town

Request Council adopts a management and development plan for Templeton Park that includes mowing the park to enable it to be used by the community. The Templeton family have been residents of Albert Town/Upper Clutha for six generations since 1886 and they are distressed that the park that bears their name is being kept in such poor condition.

HEBBARD Bruce

Wakaka Community Patrol

Wanaka/Upper Clutha area

Q.

The Wanaka Community Patrol long term plan.docx - 110 KB



Wanaka Community Patrol Incorporated
Bruce Hebbard Chairman

Wednesday 4th April 2018

[REDACTED]

The Wanaka Community Patrol seeks to secure a yearly grant of \$5000 over the life of the Long Term Plan to help cover its expected operating expenses.

The Patrol was established in May 2014 to help reduce crime and make safer communities in the Wanaka area. It is one of some 150+ community patrols throughout NZ, all of which operate under affiliation to Community Patrols of NZ.

Nationally community patrols are recognised and welcome by the NZ Police. The Patrol works closely with our local Police to provide a “presence” and as the “eyes and ears” of the Police at times when trouble/disorder is most likely in the community. Inevitably this is during the hours of darkness and patrols are conducted on Fridays and Saturdays typically between the hours of 10:00pm and 2:00am and at other times as required.

These hours are flexible and can extend to 3:00am and later on occasions to meet Police requirements. Since the first patrol on 7 July 2014 to February 2018, 264 patrols have been provided (2 patrollers each time) along with fund raising activities totals in excess of 3000 man-hours.

The Patrol operates year-round and now includes the months of May and November which was previously considered too quiet to warrant patrols. The Patrol will respond whenever required by the Police.

All patrollers are Police vetted and are volunteers who are committed to helping make Wanaka and its environs safer communities.

There are currently 16 patrollers. Patrols are conducted in the patrol vehicle which was donated by a local charity (after a significant discount by the dealer) and which has been sign-written so it is clearly visible as such when in use. In itself it has a deterrent effect on disorderly behaviour but also serves as a point of reference for people in need.

The Patrol’s financial needs are relatively modest. Budgeted expenses for Y/E 30 June 2018 total around \$6000 comprised of:

- Fuel \$1500 (currently sponsored by Kodak Wanaka Yes Photo and Digital up to \$1200),
- Vehicle servicing
- WOF
- Registration \$350
- Vehicle insurance \$1000 (we have negotiated a sponsorship deal with AMI to assist with this)
- Phone cards
- On-going training for new and existing patrollers including first aid courses
- Provision of the safety clothing and equipment necessary to patrol safely
- To set aside sufficient funds for replacement of the patrol car once that is deemed necessary.
- To engage in advertising to recruit new members.

This year the Wanaka Masonic Lodge has donated a defibrillator which is carried at all times.

All administrative/secretarial work is provided by individual patrollers at no cost to the Patrol and using their own office facilities.

The Patrol has achieved donations which have covered some vehicle equipment and other operating expenses and has earned funds from staffing gates at the Rodeo and assisting with the park and ride facility at the Wanaka Show.

The services currently rendered by the patrol to the QLDC are:

- Frequent inspections of the sports centre, sport grounds and Eely point reserve.
- Reporting of damaged sprinklers and irrigation assets
- Frequent inspections of the Lake Wanaka Centre and library.
- Frequent inspections of all council car parks and skate board park.
- Frequent inspections of all public toilet facilities.
- Frequent inspections of council road signs and streetlights.
- Supporting Civil Defence wherever needed
- Reporting on the above to Council

We are prepared to observe and report on if asked:

- Freedom Camping in un-authorised areas
- Graffiti reporting and/or removal
- Any other activity or task that may be requested by Council.

In addition to the above the patrol travels around Wanaka and inspects the industrial areas, commercial premises, schools, community facilities, etc.

We trust council will give this submission serious consideration during the long term plan process.

Bruce Hebbard
Chairman
Wanaka Community Patrol Incorporated

HELLES Margrethe

Wanaka/Upper Clutha area

Q. 1C: If the funding assumptions are not supported (NZTA) do you agree that Council re-prioritise some projects?

Agree

Q. 1A: Do you support the preferred option to complete the programme outlined in the draft plan?

Support

Q. 1B: Do you agree with the preferred funding model including targeted rates recovery focused on CBD ratepayers?

Agree

Q. 2A: Do you support the funding for a Council Office?

Oppose

Q. 2B: Do you agree that this should include an interim dedicated Queenstown library space?

Neutral

Q. 3A: Do you support the development of a Wanaka Masterplan in 2018 to enable a strategic and well connected approach to Wanaka planning?

Support

Q. 4A: Do you agree with the water supply project programme and timing to meet the Drinking Water Standard (2008) by 2027/28?

Agree

Q. 5A: Do you agree that Council should introduce a general subsidy in order to protect the environment by supplementing the cost of smaller community schemes?

Agree

Q. 5B: Do you support the application of a two-tier charge to the Arthurs Point Scheme to enable a fairer apportionment of cost to the user?

Support

Q. 6A: Do you agree with the proposed investment in community projects?

Agree

Q. 6C: Do you agree that Council should enter into a lease for an interim Frankton Library?

Neutral

Q. 6B: Do you support inclusion of funding to support the early harvest of Coronet Forest?

Oppose

Q. 8A: Comment here.

The 10 year draft plan has addressed a variety of issues we as a community is facing, however it has a skewed funding model with a disproportion amount of funding and upgrades going into Queenstown. We know Queenstown is under heavy pressure with infrastructure and traffic management, however Wanaka has also facing challenges in regards to safe cycleways and active transport. Our road are simply dangerous for kids and adults to bike on.

I grew up in Denmark - a country renowned for its bike culture, safe bike infrastructure and high proportion of the population commuting to work, school, university or just bike for leisure etc. I read the statistics for less cars on the road, less carbon emmissions, overall health benefits and the importance of the bike/ commuting culture that is developed from an early age. In short - it's a very good thing to have an active community and integrate biking as a way of transport to school and work.

The 10 year draft plan has got an exptionally unfair budget allocation between Wanaka and Queenstown, where the latter will receive \$23.5m for active transport and Wanaka will only get \$1.5m. It's crazy there is no new cycleways being built in Wanaka until 2022! With the new pool opening soon, there are no new safe cycleways being built to cross SH84 so kids and adults can safely bike there. With no safe way of getting there, this will increase traffic from pick ups/ drop off. Biking on Anderson road is like playing russian roulette with large trucks, parked cars from businesses on either side of the road, main traffic flow from new subdivisions like Northlake. To get more cars off the road, decrease the traffic in Wanaka and increase the health outcomes by active transport and biking in Wanaka - these are one of the important area to invest in and cannot wait until 2022 and with a unfair and insufficient amount of funding.

The draft 10 year plan states that one Queenstown project is an upgrade to the Park Street to Hotops Rise cycle lane at a cost of \$7.4M. This one cycle way is 5x Wanaka's entire active transport budget for the next ten years. That is so out of proportion and crazy - which we in Wanaka will have to fund as ratepayers. How can QLDC push for ONE \$7.4m cycleway in Queenstown but expect Wanaka to build a WHOLE network with a 5th of that?

I strongly oppose the active transport plan in its current form. I propose QLDC to revise the active transport plan- in consultation with Bike Wanaka and reallocate significantly more budget to Wanaka active transport to represent a fair amount of funding to reflect the need for safer cycleways in Wanaka. I also propose the funding and plans to start the active transport plan in Wanaka by 2018 not 2022 as currently laid out in the plan.

Thanks you for the opportunity to comment of the QLDC 10 year draft plan and for taking my proposals into consideration.

Q. 7A: Do you support the proposal to revise the rating differentials based on the new rating valuations?

Support

HENDERSON Bill

Luggate

Q. 1A: Do you support the preferred option to complete the programme outlined in the draft plan?

Neutral

Q. 1B: Do you agree with the preferred funding model including targeted rates recovery focused on CBD ratepayers?

Disagree

Q. 1C: If the funding assumptions are not supported (NZTA) do you agree that Council re-prioritise some projects?

Disagree

Q. 2A: Do you support the funding for a Council Office?

Oppose

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Disagree

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Support

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Disagree

Q. 5B: Do you support the application of a two-tier charge to the Arthurs Point Scheme to enable a fairer apportionment of cost to the user?

Oppose

Q. 6A: Do you agree with the proposed investment in community projects?

Agree

Q. 6B: Do you support inclusion of funding to support the early harvest of Coronet Forest?

Oppose

Q. 6C: Do you agree that Council should enter into a lease for an interim Frankton Library?

Disagree

Q. 7A: Do you support the proposal to revise the rating differentials based on the new rating valuations?

Oppose

Q. 8A: Comment here.

Early harvesting of the Coronet Forest to appease the Greenies is morally bankrupt, Council should develop a spine and just say no.

HENDERSON Tracey

Wanaka/Upper Clutha area

Q. 1A: Do you support the preferred option to complete the programme outlined in the draft plan?

Oppose

Q. 1B: Do you agree with the preferred funding model including targeted rates recovery focused on CBD ratepayers?

Disagree

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Oppose

Q. 6C: Do you agree that Council should enter into a lease for an interim Frankton Library?

Disagree

Q. 7A: Do you support the proposal to revise the rating differentials based on the new rating valuations?

Oppose

Q. 8A: Comment here.

Cycle paths especially underpass accessing pool for bikers and walkers should be started immediately

HENSMAN Grant

WCG - Wakatipu Wilding Conifer Control

Queenstown/Wakatipu area

Q. 6B: Do you support inclusion of funding to support the early harvest of Coronet Forest?

Support

Q.

WCG Submission to QLDC April 2018.docx - 941 KB

Submission on the QLDC Annual Plan QLDC Long Term Plan 2018-2028 Wilding Conifer Group Incorporated (WCG)

Summary of the submission

- Recognition of the wilding threat to tussock landscape, native ecosystems, historical areas, QLDC and Doc reserves, to tourism, to fire risk and therefore to the community.
- Historical support of QLDC in founding the WCG, supporting and financing wilding control.
- The past investment of over 8 million will be wasted unless the task is completed and ongoing maintenance funded.
- WCG appreciates funding of \$500,000 for wilding control and in-kind staff support.
- WCG supports the harvest of the Coronet forest and proposed revegetation programme.

1. Wilding control historically adopted by QLDC

- 1.1 QLDC has recognised the enormous threat of wilding pines to the Wakatipu golden tussock landscapes, native ecosystems, to heritage values, to tourism, and to the community. In 2004 Council commissioned a Wilding Strategy.
- 1.2 In 2008 QLDC commissioned and adopted a Wilding Management Strategy for 2008 – 2012. The Strategy called for a community based Group to be established. Initiated by Council, the WCG was formed in April 2009.
- 1.3 Council has received WCG reports, been totally supportive of, and backed WCG with staff, finance, resources, use of Council media and meeting venues.

2. A decade of wilding control is a foresighted community investment

- 2.1 Investment of over 8 million in wilding control since 2004.
- 2.2 Due to the exponential spread of wildings large investments are required to bring the control back to maintenance levels.
- 2.3 We are winning in some areas and holding many areas, we have been focusing on coning trees and continue to reduce seed sources affecting vulnerable land.

- 2.4 This wilding control season 2017/2018 WCG has invested \$2.2 million in boom spraying, helicopter lance and ground crew work. The map below shows the distribution of the 8,000 trees removed from Cecil Peak this year.
- 2.5 The WCG submit that Council continue to contribute \$500,000 annually in the 2018-2028 Long Term Plan towards wilding control and maintenance, and that this contribution is adjusted for inflation (Consumers Price Index).
- 2.6 The WCG encourages QLDC to proactively engage in community and landowner education about the challenge of dealing with wilding conifers.

4. Priority use of funding

- 4.1. WCG's priority is currently to remove as many seeding trees, woodlots, shelter belts, road-side conifers (other than non-wilding species) as possible and permissible. The cost of constantly removing seedlings on infested land while still leaving seeding trees to rain seed onto cleared land is a no brainer. ..
- 4.2. WCG commends Council for the proactive removal of the Coronet forest. This is setting an example to all landowners and ratepayers by investing in removing seed sources, thus reducing the future wilding control spend.
- 4.3 The WCG supports the Coronet Forest Revegetation budget as detailed in the 2018-2028 Long Term Plan document.

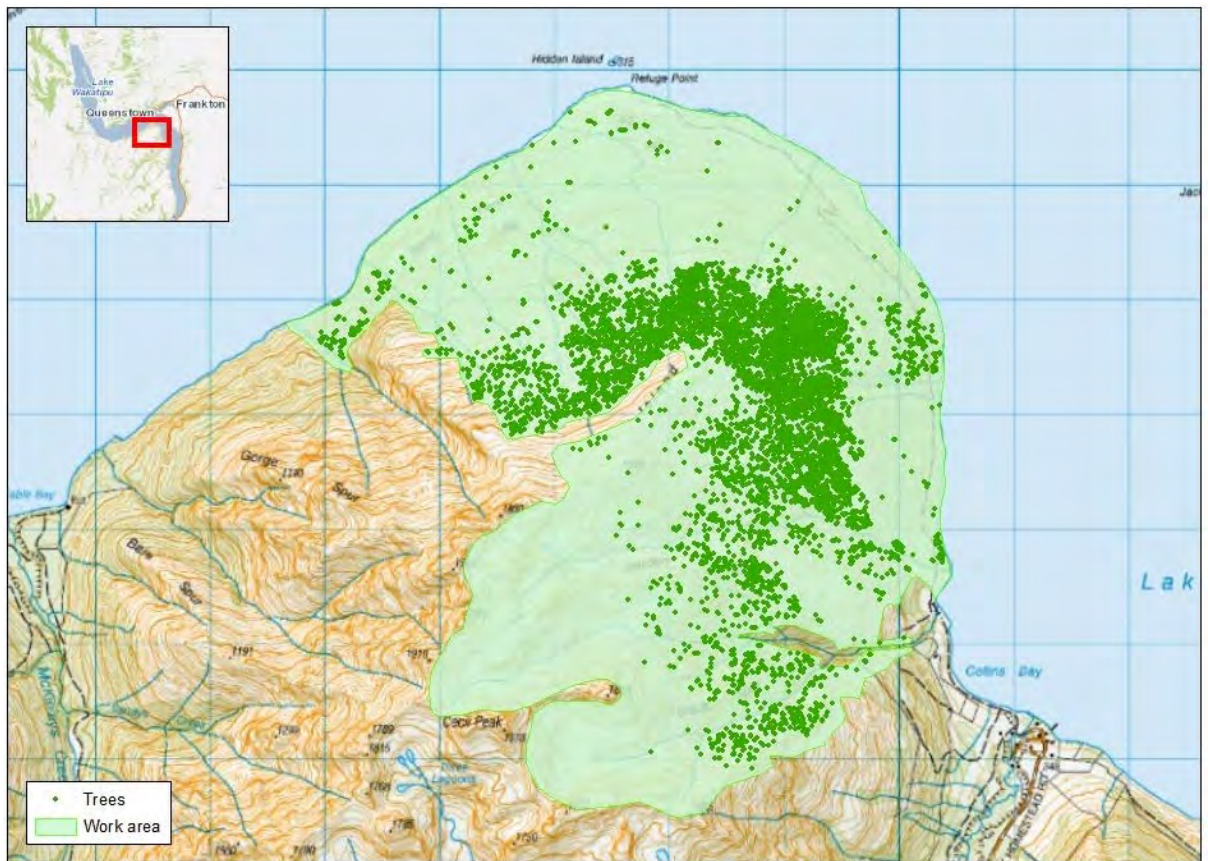
5. That QLDC maintain a staff position specifically to control wildings

- 5.1 WCG has learned that continuity of knowledge about the vast area presently covered by WCG is essential (Glenorchy to Kingston to the Meg, to Macetown, to Skippers).
- 5.2 Ongoing policy and relationships established with landowners and Doc are essential components to success. Stable personable, competent staff is essential to landowner co-operation.

Recommendations

1. That QLDC continue to support the WCG with the annual contribution of \$500k in the LTP.

Map: shows the distribution of trees removed from Cecil Peak this season (2017/18), over 8,000 trees.



HERLIHY Gavan

Wanaka/Upper Clutha area

Q. 6B: Do you support inclusion of funding to support the early harvest of Coronet Forest?

Oppose

Q. 8A: Comment here.

Leave what is there but contain the forest to its current size/foot print.

HERRICK Tim

Wanaka/Upper Clutha area

Q. 3A: Do you support the development of a Wanaka Masterplan in 2018 to enable a strategic and well connected approach to Wanaka planning?

Support

Q. 4A: Do you agree with the water supply project programme and timing to meet the Drinking Water Standard (2008) by 2027/28?

Agree

Q. 8A: Comment here.

Wanaka has a special character which must be preserved. Growth is inevitable, but it needs to be managed. Hence the need for a Master Plan

If you stand at the bottom of Helwick St, the overall environment is not that different to what it was 20 or 30 years ago, which is good. There are new buildings, but the feeling is much the same. Building heights in this area should be restricted to current levels. Through traffic heading to or from Glenhu Bay etc should be diverted down Brownston St.

HEWLAND Steve

Head of the Lake Trails Trust

Glenorchy

Q. 1A: Do you support the preferred option to complete the programme outlined in the draft plan?

Neutral

Q. 1B: Do you agree with the preferred funding model including targeted rates recovery focused on CBD ratepayers?

Neutral

Q. 1C: If the funding assumptions are not supported (NZTA) do you agree that Council re-prioritise some projects?

Neutral

Q. 2A: Do you support the funding for a Council Office?

Neutral

Q. 2B: Do you agree that this should include an interim dedicated Queenstown library space?

Neutral

Q. 3A: Do you support the development of a Wanaka Masterplan in 2018 to enable a strategic and well connected approach to Wanaka planning?

Neutral

Q. 4A: Do you agree with the water supply project programme and timing to meet the Drinking Water Standard (2008) by 2027/28?

Neutral

Q. 5A: Do you agree that Council should introduce a general subsidy in order to protect the environment by supplementing the cost of smaller community schemes?

Neutral

Q. 5B: Do you support the application of a two-tier charge to the Arthurs Point Scheme to enable a fairer apportionment of cost to the user?

Neutral

Q. 6A: Do you agree with the proposed investment in community projects?

Neutral

Q. 6B: Do you support inclusion of funding to support the early harvest of Coronet Forest?

Neutral

Q. 6C: Do you agree that Council should enter into a lease for an interim Frankton Library?

Neutral

Q. 7A: Do you support the proposal to revise the rating differentials based on the new rating valuations?

Neutral

Q. 8A: Comment here.

Please refer to the attached submission from The Head of the Lake Trails Trust.

Q.

Head of the Lake Trails Trust Submission 2018 with appendices.pdf - 2061 KB



Head of the Lake Trails Trust Submission to the QLDC Long Term Plan 2018

WHO

Incorporated 12 September 2017 as a Charitable Trust, The Head of The Lake Trails Trust is made up of 5 Trustees and an enthusiastic committee from Glenorchy and the Head of the Lake community.

Mission

To build walking and cycling trails at the head of the lake for everyone's enjoyment, safety & wellbeing.

Vision

A network of well-built and well-maintained trails that develop communities, linking them together with new and existing trails that cater for all cyclists and walkers.

WHAT

Request of \$20,000 (plus gst) to fund a **10 Year Strategic Plan**.

The Plan would be prepared by TRC Tourism Ltd in conjunction with the Trust. TRC Tourism also provided services to the Queenstown Trails Trust for their 10 Year Strategic Plan.

The content of the plan might be as follows;

- | | |
|----------------------------------|-----------------------------|
| 1. INTRODUCTION | • MISSION |
| 2. BACKGROUND | • GUIDING PRINCIPLES |
| 3. SUPPLY AND DEMAND | • ROLE OF THE TRUST |
| 4. DEMAND DRIVERS | 8. DECISION MAKING CRITERIA |
| 5. COMMUNITY ENGAGEMENT | 9. GOALS AND ACTIONS |
| 6. CHALLENGES | 10. GOVERNANCE AND FUNDING |
| 7. LOOKING FORWARD –THE STRATEGY | 11. ACTION PLAN |
| • VISION OF THE TRUST | |

A copy of the quote from TRC Tourism is appended.

WHY

The 10 year strategic plan will be an anchor document for the Trustees. It will provide the ongoing framework that will enable the Trust to achieve their mission. The Trust aims to be a significant contributor to the community, in particular one of Glenorchy's Shaping Our Future Visions is to have "An enviable network of walking and cycling tracks.". This 10 year strategic plan is the first step towards achieving this community vision.

CONSULTATION

Consultation has been undertaken with the following, see appended letters of support;

Queenstown Trails Trust
Glenorchy Rural Women
Queenstown Mountain Bike Club
Glenorchy Primary School
Glenorchy Community Association
Department of Conservation
The Headwaters, Camp Glenorchy

Meetings have also been held with;

Te Araroa NZ walking Trail
The NZ Walking Access Commission
The New Zealand Cycle Trail Inc
Queenstown Lakes District Council; Parks and Reserves, and Infrastructure departments



Our Ref: DOCCM-5460370

Date: 10th April 2018

Matt Belcher
Head of the Lake Trails Trust
Po Box 1980
Queenstown 9348

Dear Matt,

Support for Head of the Lake Trails Trust

I am writing in support of the Head of the Lakes Trails Trust's (HOTLTT) upcoming bid to secure funding to prepare a 10 year Strategic Plan for the development of trails in the upper Wakatipu. I believe that the cycle trails that already exist in our region are a real asset to the local communities as well as the visitors who travel here to enjoy them. These trails allow the cyclists and walkers that use them to experience the unique and wonderful landscapes that we are fortunate to be surrounded by and to work in.

The establishment of walking and cycle trails within and between the communities at the Head of the Lake would be a valuable addition to the existing trails. I believe that the HOTLTT's ultimate goal to link the existing ends of the Te Araroa Trail is admirable and certainly worth working towards.

This project also has the potential to provide valuable local employment opportunities in a small community which has the knock-on effect of bringing further conservation awareness to the region and creating beneficial local support.

I look forward to working with the HOTLTT and watching this Trust develop and achieve some great outcomes for the community.

Yours sincerely,

Geoff Owen
Operations Manager
Whakatipu-wai-Māori / Queenstown office
Pursuant to delegated authority.



QUEENSTOWN TRAILS TRUST

Tuesday, 3 April 2018

Queenstown Lakes District Council
Private Bag 50072
Queenstown 9348

RE: Head of the Lake Trails Trust

This letter is to support the Head of the Lake Trails Trust application for funding to help develop a strategy and ten-year plan document.

The Queenstown Trails Trust (QTT) sees great benefit in partnering with the Head of the Lake Trails Trust, with our goals aligning around the linking of several great rides in our region; QTT hopes to develop access on the Western Shores of Lake Wakatipu which would link the Queenstown Trail and Around the Mountains Trail to Kinloch via Walter Peak.

The prospect of linking these trails to Glenorchy and beyond, as well as the possibility of developing further links back towards Queenstown is something that QTT fully endorses.

Kind regards

Mark Williams

Mark Williams | CEO | **Queenstown Trails Trust**

M: +64 (0) 27 5540941 | **E:** mark.williams@queenstowntrail.org.nz

www.queenstowntrail.org.nz



Camp Glenorchy
34 – 42 Oban Street
Glenorchy 9372

10 April 2018

To Whom It May Concern:

The Head of the Lakes Trails Trust has consulted with us on their proposed plans to create additional trails in the area, which we fully support.

This is of economic benefit to the tourism market in Glenorchy. We hire out bikes to customers and guests, both pedal and electric but there are very few, if any, off road options for our customers and guests to enjoy. We see significant benefit to the community through the creation of walking and cycling trails in the area.

We fully support the Head of the Lake Trails Trust in their endeavours and look forward to seeing the Trust develop.

Regards



Peter Kerr
General Manager



Glenorchy Branch,
C/o Kate Scott
Rees Valley Station
Glenorchy.

11th April 2018

To whom it may concern:

Re: Head of the Lake Trails Trust

The Glenorchy Branch of Rural Women New Zealand would like to endorse the formation of the Head of the Lake Trails Trust and express our support for this excellent new initiative being driven by Glenorchy locals committed to improving walking and biking access around our valley, and we hope also to see the inclusion of horse riding opportunities as part of the project.

There is no doubt that our roads are becoming more dangerous for walkers, cyclists and riders and that creating a network of trails that allows people to move around away from the roads would be of great benefit, to vehicle drivers as well as the aforementioned groups.

We are fortunate in Glenorchy to have large areas of reserve and conservation land which will help facilitate the vision of the Head of the Lake Trails Trust and we wish them all the very best in their endeavours which we believe will bring great benefits to locals and visitors alike.

Yours sincerely,

A handwritten signature in black ink, appearing to read "K. Scott", with a long horizontal stroke extending to the right.

Kate Scott

Branch President





Queenstown Mountain Bike Club Inc
PO Box 1396
Queenstown

To whom it may concern,

The Queenstown Mountain Bike Club is in support of the Head of the Lakes Trails Trust. In much the same way that the QMTBC currently works with the Queenstown Trails Trust, we see that the two entities could work well together to achieve common strategic goals. We have discussed some plans with the HLTT and we understand that they have great drive and ambitions to make the area around Glenorchy more accessible by bikes. We hope they continue to pursue their goals create a better biking experience in the area.

Yours sincerely,

Adam Carlson
President
Queenstown Mountain Bike Club

Dear Matt,

This letter is to offer the support of the Glenorchy Community Association in the HoLTT's endeavours to obtain funding for its strategy document and trail construction works.

Last year the Glenorchy Community undertook a 30 year visioning process and one of the desired outcomes is for the town to be at the centre of a network of interconnected trails, so the work the Trails Trust is proposing will help us achieve our vision.

Regards,

John Glover
Chairman Glenorchy Community Association



Glenorchy Community Association
P.O. Box 38 / Glenorchy 9350 / New Zealand
glenorchycommunityasn@gmail.com
www.glenorchycommunity.co.nz

From: Jenny Davies <[REDACTED]>
Date: Thu, 22 Mar 2018, 11:49
Subject: Re: Head of The Lake Trails Trust (HOTLTT)
To: Toni Glover <[REDACTED]>
Cc: Paula Miller <[REDACTED]>

Hi Toni

Thank you for your email explaining what the HOTLTT is all about. As I mentioned, we had a board meeting last night and I tabled your email.

It was agreed that in principle (without knowing the full details of the proposed routes, likely increase in vehicular flow, (private and commercial) and as such implications for school children's safety) the Glenorchy School Board of Trustees would support appropriate walking and biking trails in Glenorchy, especially if they provide a safer means for children to walk/bike to and from school.

Kind regards

Jenny Davies
Glenorchy School Board Chair

Matt Belcher

Chair, The Head of the Lake Charitable trust

December20, 2017

Dear Matt

Many thanks for inviting TRC Tourism to provide you with a quote to develop a ten year strategic plan for the Head of the Lake Charitable Trust

Our approach would be to meet with you and the Board members and workshop your vision and resource needs and constraints as well as plans for the future.

We would discuss and investigate the trails opportunities and your aspirations before drafting a plan for further discussions and feedback.

The plan would reflect on trends and changes in the trails sector and markets as well as the important considerations going forward and actions to be taken. Our work would build on any work you have done to date.

The content of the plan might be as follows

1. INTRODUCTION
2. BACKGROUND
3. CURRENT SITUATION INCLUDING SUPPLY AND DEMAND
4. DEMAND DRIVERS
5. COMMUNITY ENGAGEMENT
6. CHALLENGES
7. LOOKING FORWARD –THE STRATEGY
 - VISION OF THE TRUST
 - MISSION
 - GUIDING PRINCIPLES
 - ROLE OF THE TRUST
8. DECISION MAKING CRITERIA
9. GOALS AND ACTIONS
10. GOVERNANCE AND FUNDING
11. ACTION PLAN

AUSTRALIA

Suite 5, 3/4 Gippsland Street
PO Box 837, Jindabyne NSW 2627

Phone: +61 2 64562722

Email: enquiries@trctourism.com

NEW ZEALAND

Level 5, EMC Building, 5-7 Willeston Street
PO Box 2515, Wellington 6140

Phone : +64 4 4723114

Email: info@trctourism.com

www.trctourism.com

Our budget for this project would be \$20,000 (ex GST)

TRC Tourism would be delighted to undertake this work for you.

I look forward to hearing back.

Kind regards

A handwritten signature in black ink, appearing to read "Janet Mackay". The signature is written in a cursive style with a long, sweeping tail on the final letter.

Janet Mackay

Director, TRC Tourism

HEWSON David

Wanaka/Upper Clutha area

Q. 1A: Do you support the preferred option to complete the programme outlined in the draft plan?

Neutral

Q. 1B: Do you agree with the preferred funding model including targeted rates recovery focused on CBD ratepayers?

Neutral

Q. 1C: If the funding assumptions are not supported (NZTA) do you agree that Council re-prioritise some projects?

Neutral

Q. 2A: Do you support the funding for a Council Office?

Neutral

Q. 2B: Do you agree that this should include an interim dedicated Queenstown library space?

Neutral

Q. 3A: Do you support the development of a Wanaka Masterplan in 2018 to enable a strategic and well connected approach to Wanaka planning?

Support

Q. 4A: Do you agree with the water supply project programme and timing to meet the Drinking Water Standard (2008) by 2027/28?

Agree

Q. 5A: Do you agree that Council should introduce a general subsidy in order to protect the environment by supplementing the cost of smaller community schemes?

Disagree

Q. 5B: Do you support the application of a two-tier charge to the Arthurs Point Scheme to enable a fairer apportionment of cost to the user?

Support

Q. 6A: Do you agree with the proposed investment in community projects?

Neutral

Q. 6B: Do you support inclusion of funding to support the early harvest of Coronet Forest?

Oppose

Q. 6C: Do you agree that Council should enter into a lease for an interim Frankton Library?

Disagree

Q. 7A: Do you support the proposal to revise the rating differentials based on the new rating valuations?

Support

HEY Tom

Queenstown/Wakatipu area

Q. 1A: Do you support the preferred option to complete the programme outlined in the draft plan?

Support

Q. 1B: Do you agree with the preferred funding model including targeted rates recovery focused on CBD ratepayers?

Agree

Q. 1C: If the funding assumptions are not supported (NZTA) do you agree that Council re-prioritise some projects?

Neutral

Q. 2A: Do you support the funding for a Council Office?

Neutral

Q. 2B: Do you agree that this should include an interim dedicated Queenstown library space?

Neutral

Q. 3A: Do you support the development of a Wanaka Masterplan in 2018 to enable a strategic and well connected approach to Wanaka planning?

Neutral

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Neutral

Q. 5A: Do you agree that Council should introduce a general subsidy in order to protect the environment by supplementing the cost of smaller community schemes?

Agree

Q. 5B: Do you support the application of a two-tier charge to the Arthurs Point Scheme to enable a fairer apportionment of cost to the user?

Support

Q. 6A: Do you agree with the proposed investment in community projects?

Agree

Q. 6B: Do you support inclusion of funding to support the early harvest of Coronet Forest?

Support

Q. 6C: Do you agree that Council should enter into a lease for an interim Frankton Library?

Disagree

Q. 7A: Do you support the proposal to revise the rating differentials based on the new rating valuations?

Neutral

Q. 8A: Comment here.

Hi, Thanks for the opportunity to provide input.

GENERAL - It would be great to see more focus on locals rather than tourists. 1 local to 34 tourists is very likely the main cause of many of the districts issues. Obviously we live in a desirable place and thats why we are here. But can we just chill on the marketing??! Having a look at Queenstown's sister cities is a little confusing. What similarities do we have with asian metropolitan areas with millions of people? Aspen is also the most soulless resort in Colorado, a state with great mountain communities (e.g. crested butte) that Queenstown should aspire to be like. It is clear that these sister city relationships are born out of a desire to bring more tourists to Queenstown. This is why many kiwis and Queenstowners are of the opinion that Queenstown is losing its soul, it is obvious that the goal is to bring in money is the town's number one priority. This goal has been successful but are we now a victim of our own success? Insane property values, no local housing and tour busses rolling through town full of foreign tourists that locals have very little chance of interacting with creating a very 'us and them' scenario. This has creating a bad taste for tourists as they are taking over a part of town rather than integrating. With money and tourists maybe less is more to an extent? I understand some local businesses survive on this economy but it is not the councils or the locals responsibility to keep supplying the customers.

TOWN CENTRE PLAN - I would love to see as much pedestrianisation as possible the CBD. The bypass via man st to the fernhill roundabout could help create this. With so much growth in the Frankton area i feel it also needs a master plan. If it was desirable place to stop then this could ease some pressures from QT. Restaurants and bars by the waterfront rather than a roundabout village and city like strip malls would be a nice addition.

The two lane section after the bp roundabout works well but a little traffic here is good as it slows the flow in to QT. If Frankton road was 2 way the whole way then traffic in the CBD would be madness.

CORONET FOREST - I support the early logging of this reserve to stop the wilding seed source and to create a quality trail network for all types of user.

TRAILS - The QTT and UCT do great work on trails in the community however is disappointing to see that the QMTBC and Bike Wanaka were not mentioned. Mountain biking is huge in the district and recognised internationally. It would be great to see the community organisations recognised for their huge input and funded accordingly.

We are a mountain district and it would be fitting that there is more focus on creating quality networks for all type of trail user.

Thanks again for opportunity to provide feedback. I appreciate the hard work the council does and know it mustn't be an easy job!

HILL Martin

Wanaka/Upper Clutha area

Q. 1A: Do you support the preferred option to complete the programme outlined in the draft plan?

Neutral

Q. 1B: Do you agree with the preferred funding model including targeted rates recovery focused on CBD ratepayers?

Agree

Q. 1C: If the funding assumptions are not supported (NZTA) do you agree that Council re-prioritise some projects?

Neutral

Q. 2A: Do you support the funding for a Council Office?

Neutral

Q. 2B: Do you agree that this should include an interim dedicated Queenstown library space?

Neutral

Q. 4A: Do you agree with the water supply project programme and timing to meet the Drinking Water Standard (2008) by 2027/28?

Agree

Q. 3A: Do you support the development of a Wanaka Masterplan in 2018 to enable a strategic and well connected approach to Wanaka planning?

Support

Q. 5A: Do you agree that Council should introduce a general subsidy in order to protect the environment by supplementing the cost of smaller community schemes?

Agree

Q. 5B: Do you support the application of a two-tier charge to the Arthurs Point Scheme to enable a fairer apportionment of cost to the user?

Neutral

Q. 6A: Do you agree with the proposed investment in community projects?

Agree

Q. 6B: Do you support inclusion of funding to support the early harvest of Coronet Forest?

Neutral

Q. 6C: Do you agree that Council should enter into a lease for an interim Frankton Library?

Neutral

Q. 7A: Do you support the proposal to revise the rating differentials based on the new rating valuations?

Neutral

Q. 8A: Comment here.

My areas of concern are as follows:

There is no plan to charge visitors to the region who are now the greatest users of infrastructure and facilities paid for by ratepayers.

The improvements to cycle tracks and active transport including the underpass of highway 86 in Wanaka is urgent. The funds allocated in the plan are inadequate and unfair. The delayed timeframe means that the Wanaka community will suffer as traffic increases make the roads more dangerous especially for children.

There is no mention of funding for arts and cultural activities in Upper Clutha. We need a designated arts coordinator like the Central Otago has. We need an arts trail. And arts promotion to visitors.

Q.

10 year plan subission.docx - 31 KB

10 year plan submission

Saving ourselves from ourselves.

Tourism - the true cost

I came to live in New Zealand from UK in 1974. Back then the population of NZ was 3million, one million lived in Auckland. This beautiful egalitarian country was still behind the times. Metal roads, a predominantly farming and forestry economy and lots of wilderness.

The forty-year transition to a global digital consumerist neoliberal economy with a population of 5 million and a tourist industry larger than all others put together has made some rich but has also had enormous impacts on the land the culture and the ecology of New Zealand. The true cost of this “progress” is the loss of water quality, native species, soil erosion, social equity and increased overcrowding.

In 2004 we moved to live and work in Wanaka where there was less people, more mountains and the lakes and rivers that were drinkable.

Today in our district there are a reported 34 tourists to every inhabitant. A huge number of homes are empty most of the year and there is little affordable housing for average workers.

Water quality of our lakes and rivers and aquifers is being compromised by the rapid growth of beef and dairy farming.

Want to go for a quiet walk by the lake or ascend Roys Peak? You will be sharing it with many others. This peaceful mountain community is no more and at predicted growth rates will double in size again within 10 years. This pattern of exponential fast growth not only can't be sustained it is threatening the very reasons people love Wanaka.

“Find Paradise - put up a parking lot” sang Joni Mitchell in 1969

This is where we are now!

Who pays for the extra parking lot, the new roads, the toilets, the?

And what is the true cost to the environment and the greater wellbeing of the community? On a global scale the true cost of this tourism contributes to climate change and the sixth extinction of species. This is the Anthropocene age in which mankind is now transforming the earth.



S&P Dow Jones Indices
ESG Analysis

Back in 2000 I was commissioned to design a visual identity for a New Zealand start up organisation created to map the external environmental and social impacts of business as usual and advise on systems design and investment improvements internationally.

Trucost was established to provide the data, tools and insights needed by companies, investors and policy makers to deliver the transition to a low carbon, resource efficient economy. In 217 Trucosts chief was appointed to EU expert group on sustainable finance.

Using TruCost research and strategic advice could surely be applicable here in New Zealand where Trucost was invented.

The problems now facing this region are a result of pressures from vastly increased numbers of people living and visiting because it is perceived as a highly desirable destination.

The quality of life and the environment are threatened by ever increasing congestion, rampant over development and environmental degradation. The need for improved infrastructure to cope with this increase is unaffordable by the small community paying rates.

In order to pay for the services required and to set a premium on the unique qualities offered by New Zealand and Wanaka in particular, visitors could pay a premium.

This could be in the form of visitor taxes and fees which offset the negative effects and act as a deterrent to those looking for a cheap experience at the expense of the environment. An inspiration could be the Kingdom of Bhutan, recognising its unique culture and environmental qualities set visitor fees of US\$200 per person per day. It is also relevant that Bhutan does not only measure its GDP as a guide to its wellbeing, rather it measures gross domestic happiness.

- Martin Hill

HOLLAND John

Queenstown/Wakatipu area

Q. 1A: Do you support the preferred option to complete the programme outlined in the draft plan?

Support

Q. 1B: Do you agree with the preferred funding model including targeted rates recovery focused on CBD ratepayers?

Agree

Q. 1C: If the funding assumptions are not supported (NZTA) do you agree that Council re-prioritise some projects?

Agree

Q. 2A: Do you support the funding for a Council Office?

Support

Q. 2B: Do you agree that this should include an interim dedicated Queenstown library space?

Agree

Q. 3A: Do you support the development of a Wanaka Masterplan in 2018 to enable a strategic and well connected approach to Wanaka planning?

Neutral

Q. 4A: Do you agree with the water supply project programme and timing to meet the Drinking Water Standard (2008) by 2027/28?

Agree

Q. 5A: Do you agree that Council should introduce a general subsidy in order to protect the environment by supplementing the cost of smaller community schemes?

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Support

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Agree

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Support

Q. 6C: Do you agree that Council should enter into a lease for an interim Frankton Library?

Neutral

Q. 7A: Do you support the proposal to revise the rating differentials based on the new rating valuations?

Support

Q. 8A: Comment here.

As there has been significant investment in cycle trails are there plans to extend the principle of user pays to this resource.

A cultural centre should be considered at the next strategic plan review.

HOLLIDAY Lisa

Makarora

Q. 1A: Do you support the preferred option to complete the programme outlined in the draft plan?

Support

Q. 1B: Do you agree with the preferred funding model including targeted rates recovery focused on CBD ratepayers?

Agree

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Agree

Q. 6B: Do you support inclusion of funding to support the early harvest of Coronet Forest?

Neutral

Q. 6C: Do you agree that Council should enter into a lease for an interim Frankton Library?

Neutral

Q. 7A: Do you support the proposal to revise the rating differentials based on the new rating valuations?

Neutral

HOLLYER Matt

combined local sports groups

Queenstown/Wakatipu area

Q. 8A: [Comment here.](#)

Last year I submitted to the Annual Plan on the need for a clubrooms facility available for all sports clubs to share in.

I believe this matter was well received and the wide community sports group support was acknowledged but tangible progress is yet to occur, partly due to the facility review being undertaken by QLDC and CODC.

I would like to ensure this concept is given high priority by the QLDC as part of the future plans for facilities that will be of value to the sporting community.

Regards

Matt

HOPLEY Maree

Wanaka/Upper Clutha area

Q. 1A: Do you support the preferred option to complete the programme outlined in the draft plan?

Neutral

Q. 1B: Do you agree with the preferred funding model including targeted rates recovery focused on CBD ratepayers?

Disagree

Q. 1C: If the funding assumptions are not supported (NZTA) do you agree that Council re-prioritise some projects?

Agree

Q. 2A: Do you support the funding for a Council Office?

Neutral

Q. 2B: Do you agree that this should include an interim dedicated Queenstown library space?

Disagree

Q. 3A: Do you support the development of a Wanaka Masterplan in 2018 to enable a strategic and well connected approach to Wanaka planning?

Support

Q. 4A: Do you agree with the water supply project programme and timing to meet the Drinking Water Standard (2008) by 2027/28?

Neutral

Q. 5A: Do you agree that Council should introduce a general subsidy in order to protect the environment by supplementing the cost of smaller community schemes?

Disagree

Q. 5B: Do you support the application of a two-tier charge to the Arthurs Point Scheme to enable a fairer apportionment of cost to the user?

Support

Q. 6A: Do you agree with the proposed investment in community projects?

Disagree

Q. 6B: Do you support inclusion of funding to support the early harvest of Coronet Forest?

Oppose

Q. 6C: Do you agree that Council should enter into a lease for an interim Frankton Library?

Neutral

Q. 7A: Do you support the proposal to revise the rating differentials based on the new rating valuations?

Support

Q. 8A: Comment here.

As with any survey the questions can be slanted. There needs to be a comments box at every question.

It is about time that regions were separated (Region 1 Queenstown area, Region 2 Wanaka area Region 3 Hawea area Region 4 Others that are more rural that fall out of these borders.

That way Regions that do not use facilities in Queenstown are not lumped with the burdon of these charges. That does go for other regions as well. It should be on need rather than population that live there as this does not take into account tourists that stay in the areas but are not contributing to these services. (Freedom Camping is only one example)

HORSLEY Sean

Hawea

Q. 1A: Do you support the preferred option to complete the programme outlined in the draft plan?

Oppose

Q. 1B: Do you agree with the preferred funding model including targeted rates recovery focused on CBD ratepayers?

Disagree

Q. 1C: If the funding assumptions are not supported (NZTA) do you agree that Council re-prioritise some projects?

Agree

Q. 2A: Do you support the funding for a Council Office?

Oppose

Q. 2B: Do you agree that this should include an interim dedicated Queenstown library space?

Disagree

Q. 3A: Do you support the development of a Wanaka Masterplan in 2018 to enable a strategic and well connected approach to Wanaka planning?

Neutral

Q. 4A: Do you agree with the water supply project programme and timing to meet the Drinking Water Standard (2008) by 2027/28?

Agree

Q. 6B: Do you support inclusion of funding to support the early harvest of Coronet Forest?

Oppose

Q. 6C: Do you agree that Council should enter into a lease for an interim Frankton Library?

Disagree

Q. 8A: Comment here.

The gross discrepancy in allocation of funds for active transport and public transport in fact in every aspect where Queenstown and Wanaka are concerned is an absolute disgrace and outrage. The sooner Wanaka has its own council the better, playing second fiddle to Queenstown in every aspect of public spending even when taking into account rates contributions has become beyond a joke.

Sean Horsley

HOSKING Aaron

Wanaka/Upper Clutha area

Q. 1A: Do you support the preferred option to complete the programme outlined in the draft plan?

Neutral

Q. 1B: Do you agree with the preferred funding model including targeted rates recovery focused on CBD ratepayers?

Disagree

Q. 1C: If the funding assumptions are not supported (NZTA) do you agree that Council re-prioritise some projects?

Agree

Q. 2A: Do you support the funding for a Council Office?

Neutral

Q. 2B: Do you agree that this should include an interim dedicated Queenstown library space?

Neutral

Q. 3A: Do you support the development of a Wanaka Masterplan in 2018 to enable a strategic and well connected approach to Wanaka planning?

Support

Q. 4A: Do you agree with the water supply project programme and timing to meet the Drinking Water Standard (2008) by 2027/28?

Neutral

Q. 5A: Do you agree that Council should introduce a general subsidy in order to protect the environment by supplementing the cost of smaller community schemes?

Neutral

Q. 5B: Do you support the application of a two-tier charge to the Arthurs Point Scheme to enable a fairer apportionment of cost to the user?

Neutral

Q. 6A: Do you agree with the proposed investment in community projects?

Disagree

Q. 6B: Do you support inclusion of funding to support the early harvest of Coronet Forest?

Neutral

Q. 6C: Do you agree that Council should enter into a lease for an interim Frankton Library?

Neutral

Q. 7A: Do you support the proposal to revise the rating differentials based on the new rating valuations?

Neutral

Q. 8A: Comment here.

I like the funding for active transport, but the mix between Queenstown and Wanaka is wrong. Wanaka needs the school to pool, Anderson road redo, Aurbey road under pass, etc. My wife hit a cyclist last year and I almost hit a child on a bike last week. Both would have been avoided if the bikes had somewhere else to go, that isn't a road full of cars. I've lived in both Queenstown and Wanaka, I know the need is high in both, but 23mill to 1.5m is just not right. And it's needed now not 2022. Please rethink this, and get something done, before our luck runs out.

HOWARD Andrew

Wanaka/Upper Clutha area

Q. 3A: Do you support the development of a Wanaka Masterplan in 2018 to enable a strategic and well connected approach to Wanaka planning?

Support

Q. 8A: Comment here.

The funding proposed for active transport is short sighted. Based on a proportional spend wanaka should have at least 15m starting next year. We want to avoid the traffic mess that Queenstown has and this is a key step in doing that.

HOWARD David

Wanaka/Upper Clutha area

Q. 3A: Do you support the development of a Wanaka Masterplan in 2018 to enable a strategic and well connected approach to Wanaka planning?

Support

Q. 8A: Comment here.

Big Issue #4 Wanaka Master Plan

My request:

1) I strongly support the work that Active Transport Wanaka (ATW) has done and their proposed cycle routes.

2) I request that QLDC adopts the ATW urban network routes and prioritise their construction immediately, in parallel to the Wanaka Master Plan.

3) I can see no logic or justification in the relative difference in funding for active transport in Queenstown versus Wanaka. I would certainly welcome a thorough review of the relative benefits of \$7.4m Park Street to Hotops Rise cycle lane against an urban cycle network across all of Wanaka as proposed by Active Transport Wanaka.

Basis of my concerns:

I bike to daycare and school with my 4 and 6 year olds most days. We also go on regular "adventure rides" about the town. The benefits of exercise and cycling are indisputable and I reference research done by Sport New Zealand that shows active recreation creates happier, healthier people, better connected communities and economic benefits.

<https://sportnz.org.nz/assets/Uploads/The-Value-of-Sport-print-ready-booklet-page-by-page-March-2018.pdf>

Safety concern for children -

I'm a very competent cyclist and I am very nervous about numerous locations around Wanaka that are just unsafe and accident spots waiting to happen.

Many parents have said they admire that I ride to school and they too would love to do it but they are too scared for the safety of their kids.

There used to be much less traffic and the frequency of "bike meets vehicle" was far less. I think we are at a tipping point where the currently strong cycling community begins to fade and we all get in our cars and further amplify the congestion and forfeit the active recreation benefits.

My wife has already given up on biking with the kids unless we drive to tracks that are isolated from vehicle movements. Urban cycle routes would reverse her view and there would be one less car on the road.

Quality of life -

Cycling networks in Wanaka meet real and everyday needs of residents and families. The ability to travel around Wanaka everyday by bike brings a quality-of-life element that is the envy of so many towns.

I support the growth and development of Wanaka but the planning and infrastructure must preserve and enhance those important factors that make the quality of life here so enviable. Don't allow growth to kill what is special. Growth requires appropriate investment in infrastructure.

I bike to daycare and school with my 4 and 6 year olds most days. We also go on regular "adventure rides" about the town. The benefits of exercise and cycling are undisputable and I reference research done by [Sport New Zealand](#) that shows active recreation creates happier, healthier people, better connected communities and economic benefits.

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I support the growth and development of Wanaka but the planning and infrastructure must preserve and enhance those important factors that make the quality of life here so enviable.

My request

I strongly support the work that Active Transport Wanaka has done and their proposed cycle routes.

I request that QLDC adopts these urban network routes and prioritizes their construction immediately, in parallel to the Wanaka Master Plan.

I can see no logic or justification in the relative difference in funding for active transport in Queenstown versus Wanaka. I would certainly welcome a thorough review of the relative benefits of \$7.4m Park Street to Hotops Rise cycle lane against an urban cycle network across all of Wanaka as proposed by Active Transport Wanaka.

HOWELL Carmen

Hawea

Q. 2A: Do you support the funding for a Council Office?

Oppose

Q. 5A: Do you agree that Council should introduce a general subsidy in order to protect the environment by supplementing the cost of smaller community schemes?

Disagree

Q. 8A: Comment here.

I strongly oppose spending \$40 million on a new council building, in favour of decentralising the QLDC. Allocation of the \$40 million can be used to establish local community councils within the district that sensibly represent the unique needs of each community.

Further allocation of this money could be better spent in creating community land trusts with intent to protect the rural heritage of our region and enhance diverse resource based economies to build resilient, sustainable and environmentally healthy & happy communities.

I would like to talk at the hearing about this.

HUDDLESTON Nicole

Q. 8A: Comment here.

To start with, and very importantly, we fail to understand the figure of 34 visitors:1 resident. On our calculations, the figures are closer to 2:1. A huge misrepresentation on your part and so glaringly wrong.

On the 'big issues'

1A Neutral

1B Neutral

1C Neutral

2A We support council using its own land but question the location. Frankton is more accessible for many. Also, in the event of an emergency, wouldn't Frankton be a better location for the Emergency Operations Centre - they could be cut off in the CBD. What's the population figures for those on the Arrowtown side verses the CBD side? Satellite office/library in the alternative location perhaps?

2B Why does it have to be an 'interim' library? Can't it permanently be within the council office building?

3A After the process we have already been through for Wanaka town centre, it is almost unbelievable that you plan to revisit this. Wanaka obviously needs a master plan, we just hope we are not paying twice for the same work. The town is getting crazy, so, this does need to be a priority with prompt follow-up action - so, build in some spend into this 10yr plan please.

4A No. In Wanaka this need to be done sooner.

5A Disagree. Stick with the status quo for existing properties and get development contributions from new sections.

5B Support option 1.

6A Disagree. We do not see the need for council to provide a gym at the Wanaka Rec Centre. Studio space is also questionable - what would this be used for? There are private facilities available and if growing demand in the future requires more of these facilities, it's something you would expect the private sector to provide. This is not a business the Council should be involved in. The Council should focus on public good assets, which the private sector would not be expected to provide and contribute to.

6B Neutral

6C Agree Frankton could benefit from a library, but think it should be a more long term arrangement that locals would benefit from.

7A Neutral

8A - comments as above

Housing Trust - we feel quite strongly that better consideration needs to be given to the houses designed and built as 'affordable homes'. So many of those that we have seen are poorly designed, which will require high maintenance costs to keep the homes in good order. There should be a ban on high maintenance claddings such as cedar, which requires regular staining to maintain the timber. Houses also should all have good eaves, with no flat roofs, for watertightness. Two story properties should not be built with any materials on the upper storey that requires regular painting/staining. If money is as tight for these homeowners, as we are led to believe, they will not be able to afford to maintain these homes. Council needs to lead the way and set down some design limits for all properties developed under the trust or in special housing areas targeted at providing affordable homes. The emphasis should be on well built low maintenance homes, that are well insulated, and warm and dry.

Special Purpose Roads - We are very disappointed that NZTA are withdrawing from maintaining these roads to the level they have been. These are major roads, used by tourists as much, if not more than locals, and the impact on our local funds is unaffordable. We hope you can convince NZTA to review their position.

Q.

Nicole Huddleston - 10yr plan feedback.pdf - 33 KB

QLDC - Submission on 10yr Plan 2018-2018

To start with, and very importantly, we fail to understand the figure of 34 visitors:1 resident. On our calculations, the figures are closer to 2:1. A huge misrepresentation on your part and so glaringly wrong.

On the 'big issues'

1A Neutral

1B Neutral

1C Neutral

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6B Neutral

6C Agree Frankton could benefit from a library, but think it should be a more long term arrangement that locals would benefit from.

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HUGHES Guy

LSNZ Queenstown

Queenstown/Wakatipu area

Q. 1A: Do you support the preferred option to complete the programme outlined in the draft plan?

Support

Q. 1B: Do you agree with the preferred funding model including targeted rates recovery focused on CBD ratepayers?

Agree

Q. 1C: If the funding assumptions are not supported (NZTA) do you agree that Council re-prioritise some projects?

Agree

Q. 2A: Do you support the funding for a Council Office?

Support

Q. 2B: Do you agree that this should include an interim dedicated Queenstown library space?

Disagree

Q. 3A: Do you support the development of a Wanaka Masterplan in 2018 to enable a strategic and well connected approach to Wanaka planning?

Support

Q. 4A: Do you agree with the water supply project programme and timing to meet the Drinking Water Standard (2008) by 2027/28?

Agree

Q. 5A: Do you agree that Council should introduce a general subsidy in order to protect the environment by supplementing the cost of smaller community schemes?

Neutral

Q. 5B: Do you support the application of a two-tier charge to the Arthurs Point Scheme to enable a fairer apportionment of cost to the user?

Neutral

Q. 6A: Do you agree with the proposed investment in community projects?

Neutral

Q. 6B: Do you support inclusion of funding to support the early harvest of Coronet Forest?

Oppose

Q. 6C: Do you agree that Council should enter into a lease for an interim Frankton Library?

Agree

Q. 7A: Do you support the proposal to revise the rating differentials based on the new rating valuations?

Neutral

Q. 8A: Comment here.

Memorial Hall: Request a resolution that the existing Memorial hall is not demolished until the replacement is 100% operational. Also prefer that the replacement is incorporated in an excellent building to cover Council, Arts and Community needs, to last through generations of users.

HUGHES Lyndsey

Wanaka/Upper Clutha area

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Support

Q. 6C: Do you agree that Council should enter into a lease for an interim Frankton Library?

Agree

Q. 7A: Do you support the proposal to revise the rating differentials based on the new rating valuations?

Support

HUNTINGTON Allan

Queenstown/Wakatipu area

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Neutral

Q. 1B: Do you agree with the preferred funding model including targeted rates recovery focused on CBD ratepayers?

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Neutral

Q. 6C: Do you agree that Council should enter into a lease for an interim Frankton Library?

Neutral

Q. 8A: Comment here.

Council offices, library and community buildings need to be located where people are living. not stay adjacent the bars and restaurants the CBD has become.. They should be located to Frankton reducing transport congestion for QLDC workers and where the large majority of Queenstown residents live now and where future growth is planned.

Q. 7A: Do you support the proposal to revise the rating differentials based on the new rating valuations?

Neutral

HURST L S

Wanaka/Upper Clutha area

Q. 1B: Do you agree with the preferred funding model including targeted rates recovery focused on CBD ratepayers?

Neutral

Q. 2A: Do you support the funding for a Council Office?

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Support

Q. 7A: Do you support the proposal to revise the rating differentials based on the new rating valuations?

Support

Q. 8A: Comment here.

RE Wanaka Water Upgrade

1) Why not take water from bores instead of lake? This would give better quality and reduce filtering costs. The short term cost would soon be recovered.

2) This would be a good time to introduce user pays i.e meters. The average cost would not change, it is fairer and total usage would significantly reduce - less waste.

HURTADO STUART Raymi

Wanaka/Upper Clutha area

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Neutral

Q. 8A: Comment here.

I have been made away of the plans for both Queenstown and Wanaka's active transport network the timelines and goals are appallingly biases to Queenstown with more than 5 times the budget for Wanaka's WHOLE network being spent on ONE cycle way in QT. And work not forecast to START until 2022 in Wanaka. This is totally unfair to our community.

HUTCHISON Richard

Wanaka/Upper Clutha area

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Neutral

Q. 7A: Do you support the proposal to revise the rating differentials based on the new rating valuations?

Neutral

Q. 8A: Comment here.

Strongly oppose budget proposal for bike trail investment in Wanaka

IRAlA Keegan

none

Queenstown/Wakatipu area

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Neutral

Q.

One.docx - 134 KB

I'm a Philosophy undergrad with Massey University and I would like to offer a more holistic view on one specific part of the master plan by adding in an externality that is missing, the environment and offer possible solutions. In Philosophy and Climate change Ruth Irwin states that "Modern civilization has elevated rationality and the model of the technological, economic "machine" to a form of metaphysics by which the entire world is understood". And it follows from this that "Economists are not in a good position to look beyond the system they are part of".

One question that needs to be asked is, what will the world likely look like in the future? In 2017 global carbon dioxide from fossil fuels emissions hit a record high after a three-year plateau. We have now entered into the Anthropocene Epoch leaving behind the Holocene which lasted approximately 12,000 years and gave us the stable climate in which we developed. Species destruction is now at the level of the 5th mass extinction. Sea levels rise is accelerating, the West Antarctic ice sheet is in irreversible collapse and could add 3.3m sea level rise.

Whilst climate refugees are already on the move this is expected to continue, by mid century Bangladesh could have 30 million people fleeing sea level rise. The Arctic could become free of sea ice for the first time in 100,000 years even if we could keep warming to 2 degrees which seems highly improbable, "in the middle latitudes of the Northern hemisphere, average temperatures are increasing at a rate that is equivalent to moving south about 10metres (30 feet) each day" a rate "about 100 faster than most climate change we can observe in the geological record".

Couple with this the decline in EROEI of the global energy system and we begin to get some idea of the trajectory in which we are headed. With projections that our population is set to rise our emissions are going to increase exponentially as the effects of market externalities compile. In New Zealand around 20% of our emissions come from transport. We need a transport system that will drive down our emissions. The two best options I think of are either rail or evs but the longer this is delayed the harder and costlier it will be to implement.

Its inherently difficult to predict the future with induction being the best tool we have but weight of evidence suggests the time is past to which inaction is acceptable. The master plan should take this into account and eliminate the use of fossil fuels from the public transportation system and aim to eliminate it from all modes of transport.

Keegan Iraia

IRELAND Peter and Robyn

Queenstown/Wakatipu area

Q. 1A: Do you support the preferred option to complete the programme outlined in the draft plan?

Oppose

Q. 1B: Do you agree with the preferred funding model including targeted rates recovery focused on CBD ratepayers?

Neutral

Q. 1C: If the funding assumptions are not supported (NZTA) do you agree that Council re-prioritise some projects?

Agree

Q. 2A: Do you support the funding for a Council Office?

Support

Q. 2B: Do you agree that this should include an interim dedicated Queenstown library space?

Disagree

Q. 3A: Do you support the development of a Wanaka Masterplan in 2018 to enable a strategic and well connected approach to Wanaka planning?

Support

Q. 4A: Do you agree with the water supply project programme and timing to meet the Drinking Water Standard (2008) by 2027/28?

Disagree

Q. 5A: Do you agree that Council should introduce a general subsidy in order to protect the environment by supplementing the cost of smaller community schemes?

Disagree

Q. 5B: Do you support the application of a two-tier charge to the Arthurs Point Scheme to enable a fairer apportionment of cost to the user?

Neutral

Q. 6A: Do you agree with the proposed investment in community projects?

Neutral

Q. 6B: Do you support inclusion of funding to support the early harvest of Coronet Forest?

Oppose

Q. 6C: Do you agree that Council should enter into a lease for an interim Frankton Library?

Disagree

Q. 7A: Do you support the proposal to revise the rating differentials based on the new rating valuations?

Neutral

Q. 8A: Comment here.

It is difficult to comment without sounding unduly negative given the way the plan has been presented. Whilst it is clear that there has been substantial work done by the Council and Staff ,it appears flawed in many respects.

1. There has been no work done to work out what are the optimum levels of residents and visitors the area can support without destroying the very thing which attracts both us residents and visitors (i.e. the landscape and environment). Do we really think the visitors will continue to pour into something that has become a large city full of bars and restaurants surrounded by extreme sports venues or the like. Another Gold Coast? The plan just assumes growth will continue unabated and we are merely leaving the difficult decisions to the next generation. And growth can be capped as we are seeing done more and more in visitor hotspots around the world

today as well as what some forward thinking areas have done in the past. Forward thinking is required and some "brave" decisions as the Mayor says which can involve capping Queenstown Airport's growth, limiting new holiday accommodation projects to a certain growth level spread over 10 years, more aggressive targeting of the holiday lets in the suburbs, and I am sure many other bright people in the non Tourism sector can come up with other ways of doing it. The CBD is already "lost" to residents for many months of the year. Don't just let the growth destroy what was great about this area so our future generations are left with a mess to deal with.

2. The plan is unaffordable as indicated by the rates increases for many of our family home owners as well as the transient workers who have to rent here. Yes infrastructure is now under extreme pressure from the growth but how can you expect workers to pay 7% to 8% (via rates or through their rent) when wages are moving by 2% or less. This will be more than 4 times inflation. And we have ORC wanting large rate increases and the Central Government pushing petrol prices even higher which will feed into higher inflation - particularly for regions like the Central Lakes where everything is shipped in. Limiting growth will allow a "gentler" increase in rates as we play infrastructure catch up. But we still need to work out how much more rapid development we can accommodate in this area and also have the Central Government allocate a fair share of tax revenue generated back to support the impacts the agreed growth. It cannot be funded solely by locals - an election year handout every 3 years for a bridge or the like is not enough.

3. Council Office. we can see the need for having all appropriate Council Staff in one Office and also the need to allow for some growth but it may be time to look at other models. Why does it need to be in the CBD? Why not the Frankton Flats / Remarkables Park area. Get rid of some of the growth and we may be able to get rid of some of the acres of rental cars parked there. If certain staff can justify the CBD then a split office with the balance of the staff away from the CBD. Looking forward wouldn't the back office / shared services be outsourced as most corporates and professional services firms do today (or at least have a South Island Local Govt Shared Services). We have no concept of what the Library need is as again most forward thinking models see a reduced demand for Library Services in the future and therefore that should be factored into the thinking. Understand the consultation process was undertaken but respondents have either no understanding or no accountability for the costs of running these services compared to say investing in basic infrastructure. The CBD library could be tacked onto an Arts Centre if that came to fruition in the CBD and a leased facility used in the Frankton Area. If the demand continued to be great then the main library could be situated on top of a long mooted Frankton Transport Hub enabling easy access.

Time to take a deep breath and think about the future and "sustainability". It is already galling to think we will spend 20 to 25 minutes driving from Lake Hayes to the CBD in future years through built up development given decisions at Ladies Mile. But do not screw this up for future generations - both residents and tourists.

Thanks for the opportunity to comment.

Peter and Robyn Ireland

JAFFRAY MURPHY Miira

na

Queenstown/Wakatipu area

Q. 1A: Do you support the preferred option to complete the programme outlined in the draft plan?

Neutral

Q. 1B: Do you agree with the preferred funding model including targeted rates recovery focused on CBD ratepayers?

Neutral

Q. 1C: If the funding assumptions are not supported (NZTA) do you agree that Council re-prioritise some projects?

Neutral

Q. 2A: Do you support the funding for a Council Office?

Neutral

Q. 2B: Do you agree that this should include an interim dedicated Queenstown library space?

Agree

Q. 3A: Do you support the development of a Wanaka Masterplan in 2018 to enable a strategic and well connected approach to Wanaka planning?

Neutral

Q. 4A: Do you agree with the water supply project programme and timing to meet the Drinking Water Standard (2008) by 2027/28?

Disagree

Q. 5A: Do you agree that Council should introduce a general subsidy in order to protect the environment by supplementing the cost of smaller community schemes?

Agree

Q. 5B: Do you support the application of a two-tier charge to the Arthurs Point Scheme to enable a fairer apportionment of cost to the user?

Oppose

Q. 6A: Do you agree with the proposed investment in community projects?

Agree

Q. 6B: Do you support inclusion of funding to support the early harvest of Coronet Forest?

Neutral

Q. 6C: Do you agree that Council should enter into a lease for an interim Frankton Library?

Neutral

Q. 7A: Do you support the proposal to revise the rating differentials based on the new rating valuations?

Neutral

Q. 8A: Comment here.

As a concerned member of the Arthurs Point community I wish to make the following points that should be adopted and prioritised for Arthurs Point's water supply contained within the 10-year plan.

- Prioritise the programme for Arthur's Point water supply to comply with drinking water standards (2008) relative to option 2 as indicated on page 25 of the plan. By a significant margin the relative cost of \$1.2 million is considerably less than all but one of the other locations, so should be prioritised, to be completed by 2022/23 or sooner to meet these drinking water standards.

- Priority to be given to the amount of money indicated in the BECA report for the coming year for Arthurs Point remedial bores work, plus an allocation of \$25,000 towards research & examination (consultation) of alternative water treatment methods. As indicated the following commitments were made recently below by Mayor Jim Boulton.

As quoted at the end of the QLDC meeting on 23rd March in Wanaka "It is a work in progress and that we still need to look at alternatives and that might involve cost"

Also as noted in the Mirror from the Mayor (4th April 2018) "Your councillors all understand that many in the community would prefer an alternative to chlorination and we are resolved to keep this matter under review"

- I also wish to draw the attention that the 340+ Arthurs Point residents signed a letter presented to councillors on the 23rd of March relating to the plan to permanently chlorinate the Arthur's Point water supply and seeking opportunity to explore proven alternatives - <https://www.change.org/p/ashley-murphy-defer-decision-to-pe...> (online additional to signatures received in person). This was also well documented in the three main local papers the same week of this meeting.

- I support the application of a tier two charge to the Arthurs Point Scheme (Water) to enable a fairer apportionment of costs to the user - Item 5B on page 27. Currently the hotels (Accommodation) are paying the same flat rate of \$600 as every other house in Arthurs Point, even though they have a lot more rooms/toilets. This change makes it fair to all the users and will be more on a user pays scheme instead of smaller properties funding the larger properties. If this new 2 tier system is approved, I would hope that this allows more resources of capital to be allocated to the above points in a shorter time frame than indicated on the plan.

The Arthurs Point system is unique in that it is a recently upgraded system, has a great source, great bore and excellent test monitoring results with no history of problems. In view of this I ask these points to be given thorough consideration in the protection of our most precious resource so that our infrastructure system can be brought fully up to par quicker and we can more readily be considered for an alternative system to chlorine.

I appreciate you taking the time to read this submission.

JALFON Paula

Q. 8A: Comment here.

1. FOOT PATH REQUEST for safety reasons and to ease access to public transport. Kelvin Heights Peninsular Road does not have a foot path. This is increasingly dangerous being both a 50km and 70km zone.

With the increase in homes, Air BnB and hotel guests, and general population, there are more pedestrians walking along the roadside. Anyone walking along this route would quickly appreciate just how dangerous it is.

The other day I observed a mother leading two children (all three on bikes) and she had them ride OVER people's gardens rather than have them ride on the road. I appreciated why she was doing this, knowing how fast the traffic flows.

In order to catch the bus/school bus people have to walk/push a buggy through gravel and across wet grass and driveways to get to a bus stop (safety concerns walking with small children and those with mobility issues).

All of the above are even more difficult to manage and dangerous when it is dark.

To get to the Bay View Road marina there is no pedestrian crossing over Peninsula Road in a 50km zone near a corner (poor visibility when crossing with children and of course no road foot path down Bay View Road to the marina/taxi boat – for buggies).

2. LIBRARY HOURS. There is a lack of cultural and free activities in Queenstown and I propose QLDC consider opening the library on Sunday for some hours to cater to the communities needs. Even if it was initially in winter to help reduce social isolation for our community and foremost our tamariki.

JEFFORD Bruce

Queenstown Community Patrol

Queenstown/Wakatipu area

Q. 1A: Do you support the preferred option to complete the programme outlined in the draft plan?

Support

Q. 1B: Do you agree with the preferred funding model including targeted rates recovery focused on CBD ratepayers?

Agree

Q. 1C: If the funding assumptions are not supported (NZTA) do you agree that Council re-prioritise some projects?

Agree

Q. 2A: Do you support the funding for a Council Office?

Support

Q. 2B: Do you agree that this should include an interim dedicated Queenstown library space?

Agree

Q. 3A: Do you support the development of a Wanaka Masterplan in 2018 to enable a strategic and well connected approach to Wanaka planning?

Support

Q. 4A: Do you agree with the water supply project programme and timing to meet the Drinking Water Standard (2008) by 2027/28?

Agree

Q. 5A: Do you agree that Council should introduce a general subsidy in order to protect the environment by supplementing the cost of smaller community schemes?

Agree

Q. 5B: Do you support the application of a two-tier charge to the Arthurs Point Scheme to enable a fairer apportionment of cost to the user?

Support

Q. 6A: Do you agree with the proposed investment in community projects?

Agree

Q. 6B: Do you support inclusion of funding to support the early harvest of Coronet Forest?

Support

Q. 6C: Do you agree that Council should enter into a lease for an interim Frankton Library?

Agree

Q. 8A: Comment here.

Please refer to the attached Queenstown Community Patrol project plan for a new patrol vehicle. This is a one off application for a vehicle, not an ongoing funding application. The vehicle will cost between \$40,000 - \$50,000.

There is no funding from the Community Patrol National Office, New Zealand Police or the New Zealand Government. As such all funds required to purchase a new vehicle must be donated by the community.

Queenstown Community Patrol (QCP) is also seeking funding from the Central Lakes Trust. Central Lakes Trust will consider up to a maximum of 50% of funds sought. QCP is also seeking funding from the Community Trust of Southland.

Q.

Queenstown Community Patrol

Project Plan for an upgraded patrol vehicle

Background – Please provide some history/background information on the organisation, how it was set up and the community services you provide which are relevant to this project.

We became Affiliated on the 9th August 2017 to The Community Patrols of New Zealand (CPNZ) and became Incorporated on the 6th September 2017.

We became Operational as ‘The Queenstown Community Patrol’ in November 2017.

The Community Service we provide is to assist the Queenstown Police in Keeping the Queenstown Community and its Businesses and World-Wide Tourists in a Safer Environment by being the Eyes and Ears for the Queenstown Police covering the whole area that they cover.

We Patrol in our very old Vehicle that needs replacing at various times during the week both in the Daytime and at Night.

How many members do you have and what was the driver to set it up?

We have 18 Members and a further 5 Enquiries to Join.

The Driver to set it up, is that there are 150 Patrols in New Zealand and yet Queenstown with its Rate of Growth and World-Wide Appeal to Visitors with at times 50,000 People in Queenstown and it did not have a Community Patrol, and we are needed to assist the Police in Keeping Queenstown a safe place as it expands and as Crimes Increase with the influx of so many people.

CONCEPT

Key driver/activator –

What is the challenge you are facing with the current vehicle and what is the activator to address it at this point in time?

The Patrol Vehicle that we have is all we could afford when we Started to Patrol in November.

It has proved to not be able to let us Patrol in some modicum of comfort for the long hours that are necessary.

It is in a bad condition and is a 2 Wheel Drive Manual 2004 Diatsu Terrios with 200,000 kms and is not configured to be able to take more than 2 Persons.

It is not fit for the Patrolling we need to do, or for the right Image that we need to display and as a deterrent to show that we are representing the Queenstown Community.

NEEDS

Market Analysis

Can you provide any statistics for example crime rates, to reflect the need for the Community Patrol programme? Can you provide 'incident' rates you have experienced since you have been operating?

We can ask the Queenstown Police for Crime Rate Statistics.

We can Provide a completed 2 Page Form for every Patrol we have done since we started, detailing what Incidents we have dealt with and what incidents we have been involved in and how we have helped to keep the Community Safer.

Do you collaborate with other organisations of government departments? E.g. NZ Police, Victim Support?

Yes, NZ Police every time before we go out on Patrol, to be briefed by them and to ask them what and where they would like us to Patrol or any other thing they would like us to do while Patrolling all of the Queenstown Residential Suburbs, Industrial Estates and the CBD which at weekend nights they really appreciate our presence.

Desired community outcome

What do you hope to achieve from the purchase of a new vehicle that you are not achieving now?

The ability to Patrol more effectively, quicker and quieter, and to have a 3rd Observer on Board to spot Crime and to be able to Train a Third Person as the Two in the Front at present are the Driver and the Radio Operator/Observer. Also, Less running costs than with our current old vehicle having various problems with the Gears and not being able to get up very steep hills without a problem even in 1st Gear. The Vehicle does not do justice with its looks to Patrolling in a High Visual Community and the CBD Area and Suburbs we have.

Why your organisation is best placed to meet that need

Outline your organisations operating model and how the programmes and service delivery will be provided by the new equipment/vehicle.

In the last 3 Months we have Patrolled for over 370 Hours and covered 2,250K We will have more of our Volunteers willing to Patrol who now find that Patrolling in our very Old and Uncomfortable Vehicle is not nice when sitting for 5 Hours in the cramped conditions of the vehicle that we currently have to Patrol in. This old Patrol Vehicle is all we could get given to us to start with.

We will be able to provide for Queenstown and its Suburbs many more Patrolling Hours by a much more willing Patrol of more Numbers, as to Patrolling in the Vehicle we currently have that is not pleasant and deters Volunteers.

We ideally need an Automatic Patrol Car to be able to Patrol Slowly and Quietly, to detect crime. At present we have to change gears all the time which is very noisy, the vehicle shudders and jumps even though we try to alleviate this. When Patrolling around Town we need to Drive very slowly to detect problems and alert the Police to incidents to keep Queenstown a safer community and we need a much newer Patrol Car to be able to attract our Patrollers to do more Patrol Hours which is not happening because of the Vehicle we currently have.

Outline the options which were considered to address the need/problem – e.g. purchase or lease of a vehicle

We Need to be able to Purchase our Vehicle. Leasing would not be our preferred option.

DESIGN

What is the best model for the project to meet the purpose and planned outcomes?

I have taken advice from various sources and people in the know, about current models etc that I think would be the best Vehicle to suit our needs and be good value for the Cost to help us achieve what we need to get to Patrol in.

Type of vehicle – specifications or key requirements

A Toyota RAV 5 Door 4 Seats Automatic Petrol Engine SUV

Additional equipment required for the vehicle– if relevant e.g. snow chains

Orange Warning Lights on the Roof re Accidents
White Powerful Left & Right Roof Side Spotlights to Detect Crime etc.

Supplier and source of equipment/vehicle

GWD Motor Group Queenstown
Branch Manager Tim Duggan

Expected life span of the vehicle/equipment and what will initiate the next replacement?

This will depend on whether we can Purchase a New or Second-Hand Vehicle and if it is Second Hand Vehicle how good/new or old will it be?

I would hope that the Vehicle we are supported to Purchase would not be old and would last many years.

Are there opportunities for signage that would be of interest to sponsors and funders?

Yes, We would be very pleased to Proudly have the Name of our Sponsor to be on our Vehicle in one or more places ideally on both sides of the Vehicle to be clearly seen by the Public.

Fundraising plan – Budget for the project

Budget Item	Est cost	Suggested income sources			
		Organization	Community Trusts	Corporate Sponsors	Other Fundraising
MOTOR CAR FOR QUEENSTOWN COMMUNITY PATROL	\$40,000 TO \$50,000	QUEENSTOWN COMMUNITY PATROL	CENTRAL LAKES TRUST		
TOTAL	\$50,000				

Implementation

Project management

Outline arrangements for managing the project

To Liase with the Chairman of Queenstown Community Patrol, Bruce Jefford, [REDACTED] Wakatipu, Queenstown, 9349. Telephone [REDACTED]

Risks Management Plan

Are there any risks associated with the plan for the new vehicle? We have given an example but this may not be relevant

Risk	Mitigation
Unexpected high costs of maintenance	<ul style="list-style-type: none"> NO THIS WILL BE FUNDED BY OTHERS
	<ul style="list-style-type: none">
	<ul style="list-style-type: none">

Promotion – if relevant

How will you promote the services or programmes being improved by the new equipment/vehicle to the community?

The Queenstown Community will see the NEW COMMUNITY PATROL VEHICLE out and about on the Streets of the CBD and ALL of the Suburbs of Queenstown doing Regular Patrols on several Days and Nights of the Week with the Name of the Sponsor on the Vehicle and we will be able to give a much better service to many more Residents than before because the current vehicle we have is so old and unpleasant to Drive that it is reducing the amount of Patrols that we do because it is not nice Patrolling in our existing Patrol Vehicle and with a much newer Patrol Vehicle we WILL be able to give our Community a much safer place to live, work and enjoy.

On-going Management

Ownership and maintenance arrangements

Outline who will own the equipment/vehicle and how it will be maintained

The Vehicle will be owned by THE QUEENSTOWN COMMUNITY PATROL INCORPORATED 2680771

On-going operational costs and financial viability – how will on-going costs be funded? What is the pricing policy if it is to be rented out to other community groups?

We have a smaller Sponsor MAX RAFT who will Finance the Fuel and Servicing Running Costs of the Vehicle.

We are not asking for any ongoing Maintenance or Running Costs Support.

Operational Budget and expected income

Budget Item	Estimate cost pa	Budgeted income sources	\$
TOTAL	\$		\$

Conclusion

I hope that The Central Lakes Trust will be able to help us as our Main Sponsor to be able to Purchase a much needed Newer Vehicle for The Queenstown

Community Patrol, so that we can provide a Safer Resilient Community by being out and about on Patrol far more as 'the Eyes and Ears' for the Queenstown Police to enable our Residents, Businesses and World Wide Visitors to see us in our much newer Patrol Vehicle with the help of The Central Lakes trust.

Respectfully Submitted for your Consideration,

Bruce Jefford

Chairman QNCP—Queenstown Community Patrol

JENNINGS Kevin

Film Otago Southland

Queenstown/Wakatipu area

Q. 1A: Do you support the preferred option to complete the programme outlined in the draft plan?

Oppose

Q. 1B: Do you agree with the preferred funding model including targeted rates recovery focused on CBD ratepayers?

Disagree

Q. 1C: If the funding assumptions are not supported (NZTA) do you agree that Council re-prioritise some projects?

Disagree

Q. 2A: Do you support the funding for a Council Office?

Oppose

Q. 2B: Do you agree that this should include an interim dedicated Queenstown library space?

Disagree

Q. 3A: Do you support the development of a Wanaka Masterplan in 2018 to enable a strategic and well connected approach to Wanaka planning?

Oppose

Q. 4A: Do you agree with the water supply project programme and timing to meet the Drinking Water Standard (2008) by 2027/28?

Disagree

Q. 5A: Do you agree that Council should introduce a general subsidy in order to protect the environment by supplementing the cost of smaller community schemes?

Agree

Q. 5B: Do you support the application of a two-tier charge to the Arthurs Point Scheme to enable a fairer apportionment of cost to the user?

Oppose

Q. 6A: Do you agree with the proposed investment in community projects?

Neutral

Q. 6B: Do you support inclusion of funding to support the early harvest of Coronet Forest?

Oppose

Q. 6C: Do you agree that Council should enter into a lease for an interim Frankton Library?

Disagree

Q. 8A: Comment here.

I support the proposed inclusion of funding for Film Otago Southland in the 10 year plan.

Q. 7A: Do you support the proposal to revise the rating differentials based on the new rating valuations?

Neutral

Q.

Submittal Supporting Document to Film Otago Southland Proposal for QLDC Annual Plan 2018 - 28.docx - 287 KB

Film Otago Southland in support of QLDC's Ten Year Plan 2018-2028

Film Otago Southland (FOS) supports the inclusion of the film office in QLDC's Ten Year Plan 2018-2028 and the indicated funding of \$170,800 per annum. Please find the following background information in support of funding for the Regional Film Office.

FOS continues to strive for greater financial self-sufficiency and will endeavour to reduce funding levels required during the duration of the plan. A number of factors will need to be considered on an annual basis when reviewing this situation, including local economic context, developments in the international market and changes in the levels of filming in different territories across the region.

Film Otago Southland – Adding Value for QLDC

Executive Summary

Film Otago Southland is a successful example of the shared service model. It has delivered measurable benefits to stakeholders in both an inter-district and inter-regional model for over 10 years. The role of FOS is to provide film office services, maintain access to locations, pursue projects, showcase the district, build economic development and maintain industry and stakeholder relationships. FOS also is strategically aligned with the Ten Year Plan Vision, its community outcomes and the key priorities outlined for the Queenstown Lakes District by Shaping our Future.

This proven model ensures value for money to ratepayers, an increased ROI to its individual funders and a seamless service to the Film Industry.

Film Otago Southland has consistently achieved agreed upon KPI's with QLDC, most recently demonstrated in its Annual Report 2016/17. In the past three years, 582 productions have been filmed in Otago and Southland.

QLDC conducted a review of FOS in 2015. The outcome of the review and analysis of the proposal resulted in a commitment from QLDC to increase funding to \$170,800 per annum and the creation of an MOU between QLDC and FOS. This represented 68% of all direct costs for FOS, given that 68% of all filming activity being managed by FOS at the time occurred in the Queenstown Lakes District. QLDC also resolved to continue "in-kind" support for both employees (IT, and office accommodation). This commitment was for 2 years 2016/17 and 2017/18.

During that period, QLDC participated in a review of the membership and structure of the Trust Board. As a result, five Trustees were appointed by QLDC including a sitting councillor (Cr Ross McRobie). The Board has a much better range of skill sets and backgrounds and is operating much more effectively. In addition, a reporting structure including Key Performance Indicators (KPI's) was agreed and is reported against annually to Council. These KPI's have consistently been met.

The Executive Director is now in a full time capacity with one additional FTE.

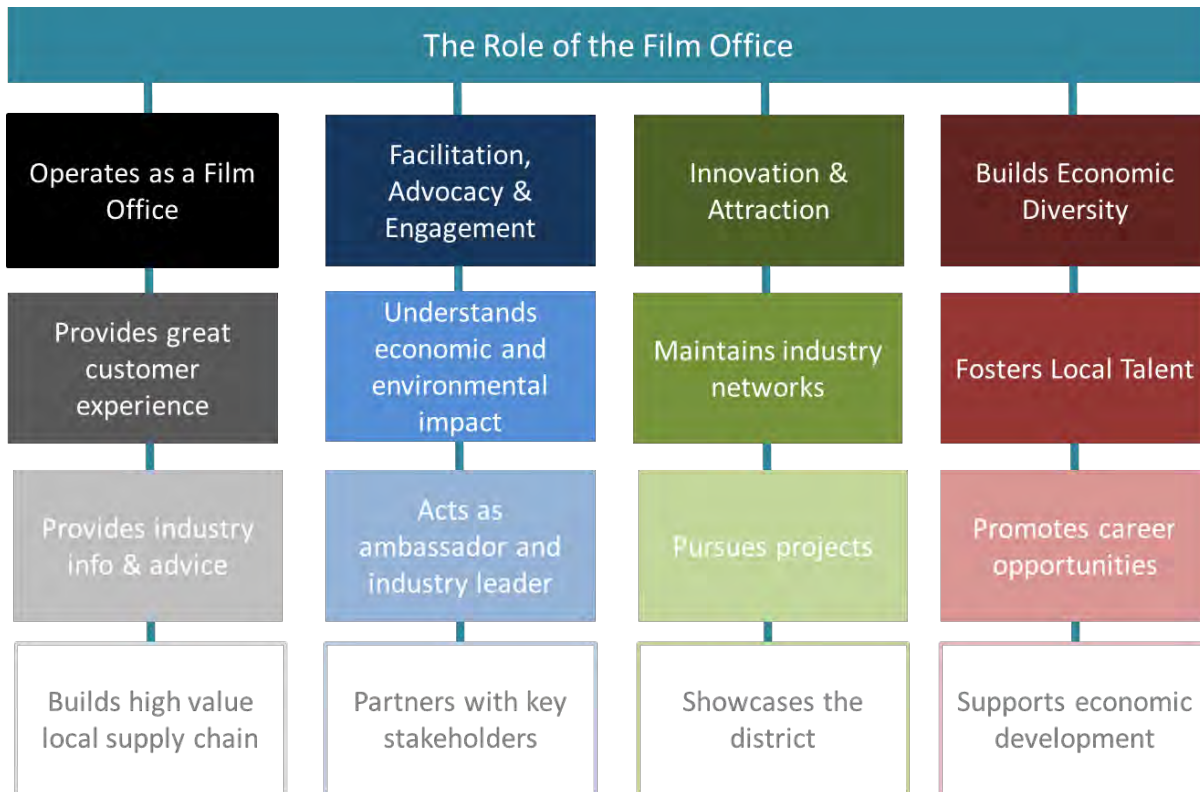
1. Background

The Film Office was initially created in 2004 as a Film Advisory Board within the Parks Department of QLDC and Mr Jennings was appointed to the part-time role of Film Queenstown Manager.

In 2008 Film Queenstown expanded into FOS and was confirmed as a Trust and an agreement for funding entered into by QLDC, Dunedin City Council (DCC), Venture Southland, Central Otago District Council (CODC), Waitaki District Council and Clutha District Council.

The Trust’s activity is determined by its Strategic Plan 2015-20 and Communications Strategy 2017 and it acts a single point of co-ordination for filming activity within the district. In doing so, FOS strives to maximise the economic benefit of filming in the region whilst raising its profile as a world class location in which to do business.

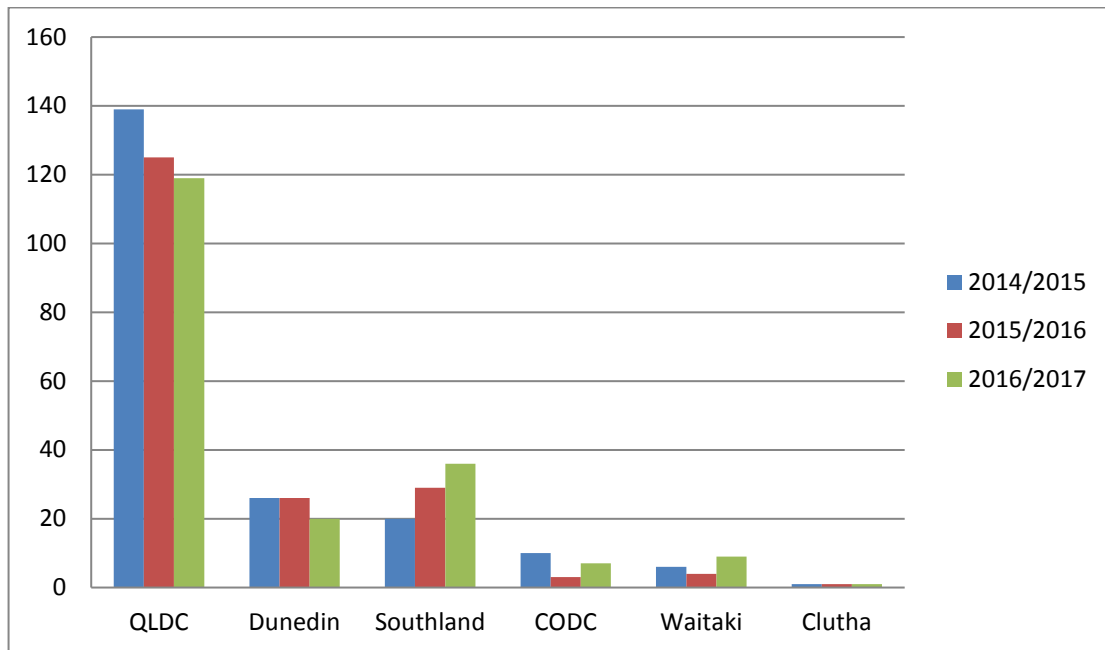
An overview of the core activities of the film office is given at Appendix 1, with a summary shown in the diagram below:



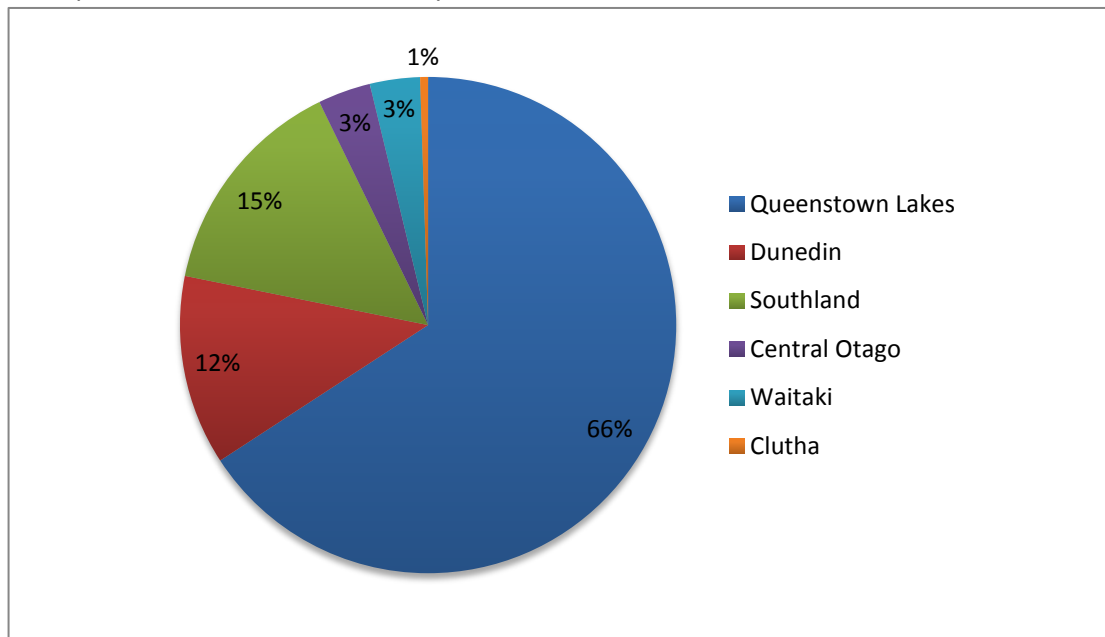
In the past three years, FOS has managed a broad range of activities, including:

- 582 Productions (including Television Commercial, Television Content (travel, reality, drama series) Feature Film, Short Film, Music Video and Webcast/YouTube)
- 1697 Shoot Days
- 177 TV Commercials
- 79 Online Content, (this is a rapidly growing market)
- 15 Feature films/TV Series – including Mission Impossible 6, A Wrinkle in Time, Wanted 2, Legend of Zu, The Lord of the Ravaging Dynasty, Pete’s Dragon, Light Between Oceans, The Weight of Elephants.

The breakdown of locations for productions is as follows, noting that some productions shoot in more than one area:



Total productions for the last three years are as follows:



FOS clearly supports QLDC’s Ten Year Plan vision for the district, in particular through the achievement of the following community outcomes:

- Enabling Diversification (Economy)
- Partnering for Success (Economy)
- World class landscapes are protected (Environment)

It should be noted that FOS aligns itself with the outcomes outlined by Shaping our Future for the Queenstown Lakes District.

2. The Proposal

This proposal relates to FOS resourcing, work programme and structure. The budget implications of the below are outlined in Appendix 2, which summarises the proposed funding budget. Strategic and economic rationales are explored in the following sections.

It is proposed that QLDC continue to fund FOS \$170,800 per annum as contribution to its annual budget of \$272,750.

The QLDC average percentage of productions managed by FOS is 66%. On this basis, the QLDC share of the proposed FOS fixed price budget is \$170,800. In addition, FOS is also requesting that QLDC continues its in kind contributions of accommodation and IT support.

Resourcing

It is proposed that the current Film Office Manager and Film Office Coordinator continue their current full time roles. Having an additional person to staff the office has seen significant improvement in the effectiveness of the film office and the level of service it is able to provide.

High level role descriptions are listed below.

Film Office Manager - Key Responsibilities

- Determination of Strategic Direction
- Delivery of the FOS Annual Plan
- Work with agencies to ensure efficient access to locations
- Networking and Relationship Building
- Relationship Management – Key Stakeholders
- Industry Initiatives and Collaborations (Screen Wellington, Screen Auckland, RFONZ, and New Zealand Film Commission)
- Performance Management – KPIs, Metrics and Measures
- PR and Promotion
- Special Projects

Film Office Co-ordinator – Key Responsibilities

- Maintenance of all Databases and Contact Lists
- Website and Social Media
- Managing Enquiries (phone, email, online)
- Updating Image Library
- Gathering data for KPIs, Metrics and Measures
- Scheduling and Administrative Support
- Communications for Local Communities/Businesses re Filming Planned
- Management of Permit Process

Work Programme

FOS developed its Annual Budget for 2018/19 in line with the core four roles of FOS and establishes goals, measures, actions and risks as follows:

- Further develop relationship building
- Increase marketing, attraction and reconnaissance (recce) opportunities in a structured, targeted way
- Update and manage the website – create a membership system that generates revenue, promotes local businesses and becomes an essential industry tool
- Create and manage social media presence to build relationships, provide information and provide a responsive customer experience
- Collate data, understand economic impact and monitor performance according to agreed KPIs. Accountability will be central to ongoing operations and the following KPIs will be explored:
 - Achieve a score of 80% stakeholder satisfaction in post-filming survey results each year
 - Demonstrate an increase in funding from premium listings in the membership directory per annum
 - Increase database listings by 5% per annum
 - Increase filming days by 5% per annum
 - Increase social media followers by 10% per annum
 - Increase adherence to the green screen initiative
 - Facilitate access to all filming locations requested
- Explore transfer of responsibility for issuing film permits from APL to FOS
- Adopt a proactive approach to future funding and take steps to pursue sustainable revenue generation from within the film industry.

It should be noted that the relationship with QLDC is of paramount importance to the Film Office, as Queenstown represents the focal point for the film industry in the region both nationally and internationally.

5. Current Funding Status

Funding for 2017/18 is provided by: QLDC, Venture Southland, Southern Institute of Technology, Dunedin City Council, Central Otago District Council, Waitaki District Council and Invercargill City Council.

QLDC has historically been the primary funder for FOS and we support the inclusion of its continued support as indicated in the 10 year plan. We intend to continue our shared service funding model throughout 2018/28 as follows:

- Fixed Costs - Territorial authorities to provide funding to cover fixed costs based upon their district's % utilisation of FOS.
- AFCI Budget – Invercargill City Council scholarship fund
- Attracting New Productions - Industry groups.

FOS will continue to pursue financial support from the industry via user pays opportunities. We have identified website membership listings as a source to help partially offset funding requirements. The funding from the website listings will be realised as we activate the new website; it is on schedule to be completed in the current financial year 2017/18.

Permitting is still currently facilitated by APL Properties with approval done by QLDC; we are keen to explore opportunities to create user pays revenue by way of the film office facilitating the permitting process.

It is worth noting that some territorial authorities provide support for the film industry in addition to assisting with funding FOS. For example, Venture Southland has an employee focussed on the industry who works closely with FOS. Dunedin Film has recently secured a .5 FTE dedicated to film and they are creating an increase in activity as a result. Local authorities and SIT also provide funding and other support for specific film projects such as Pork Pie, the feature film that was shot in Central Otago and Southland.

6. The Key Benefits for FOS

The film industry operates to short lead times, changing creative visions and uncompromising cost models. As such, decisions are fast paced, with opportunities needing to be grabbed and relationships actively developed. (See Appendix 1 – What does a film office do?).

The current model enables adoption of a strategic, proactive approach underpinned by reliable data gathering and administration. National and International industry networks are built in a structured fashion and key relationships with inter-agency partners (DOC, LINZ, territorial authorities etc.) can be developed with the longer term in mind. Land access and its associated relationships are central to effective, controlled management of film locations.

Reduce Key Person Risk, Improve Business Continuity and Succession Planning

The current model of two full time staff (one senior, one junior) mitigates risk and provides scope for the continued development of the Film Office. It enables the team to develop a Business Continuity Plan and a Succession Plan to future-proof the operation.

Ensure Environmental and Cultural Protection

In an industry where scouts, producers and crews can sometimes be highly demanding, opportunistic and unpredictable, it's in the interest of the district to actively monitor, control and educate those filming in the territory to ensure that best practices are adopted. The current resource levels enable the Film Office to focus upon the management of filming in a pristine environment, minimising the impact of activity on people and places whilst co-ordinating a diverse group of stakeholders. Green screen initiatives can be encouraged, and the Film Office can continue to build its reputation as the international authority on filming in protected and culturally important environments.

Improve Reputation, Permit Process and Accountability

FOS seeks to build the reputation of the district as a good place to do business for the film industry and associated sectors. In order to ensure that a consistently positive customer experience is offered, networks and operations need to be underpinned by sound planning, good financial management and comprehensive performance measures. If FOS were also empowered to facilitate film permits, it would have the opportunity for some cost recovery as well as to improve and streamline the existing film permit process.

Increasing Return on Investment – in a desirable, beneficial way...

Film Otago Southland is a successful example of the shared service model. It has delivered measurable benefits to stakeholders in both an inter-district and inter-regional structure. This proven model ensures value for money to ratepayers and an increased ROI to its individual funders.

The Film Office operates as a significant contributor to economic growth and diversification within the district, whilst complementing and collaborating with the dominant tourism and hospitality sectors. A strong, established Film Office not only manages filming to the benefit of the district, but can even help to influence the way in which the district is presented or depicted.

Film, Councils and Tourism – Complementary Collaboration

The depiction of the district's landscapes, heritage and culture in film is inextricably linked to the development and tenor of the tourism industry. Visitors are extremely important to Queenstown, with 32.8% of GDP being reliant on tourism¹. MBIE predicts that the overall outlook for tourist locations is excellent through to 2021 and that visitor spend and numbers are set to increase steadily.

A mature, appropriately resourced film office will not only liaise with tourism bodies throughout, but will also work with filming productions to shape and influence the depiction of the district on screen.

Providing employment options and opportunities

Investment in the Film Office represents an investment in the opportunities and careers of the community.

One example of this is successful 'Writers in Residence' scheme, which encourages writers to work in situ, drawing inspiration from the location and real life characters that live here. This helps to bind their creative vision and generate a tangible connection between the story and the place.

Controlled development of the industry in a sustainable fashion will provide viable and appealing career paths for locals and professional migrants alike. This aligns with the economic vision for the district to be a higher value economy with higher value jobs and quality urban and natural environments. It would offer a layer of economic resilience whilst complementing established industries such as tourism, hospitality and education.

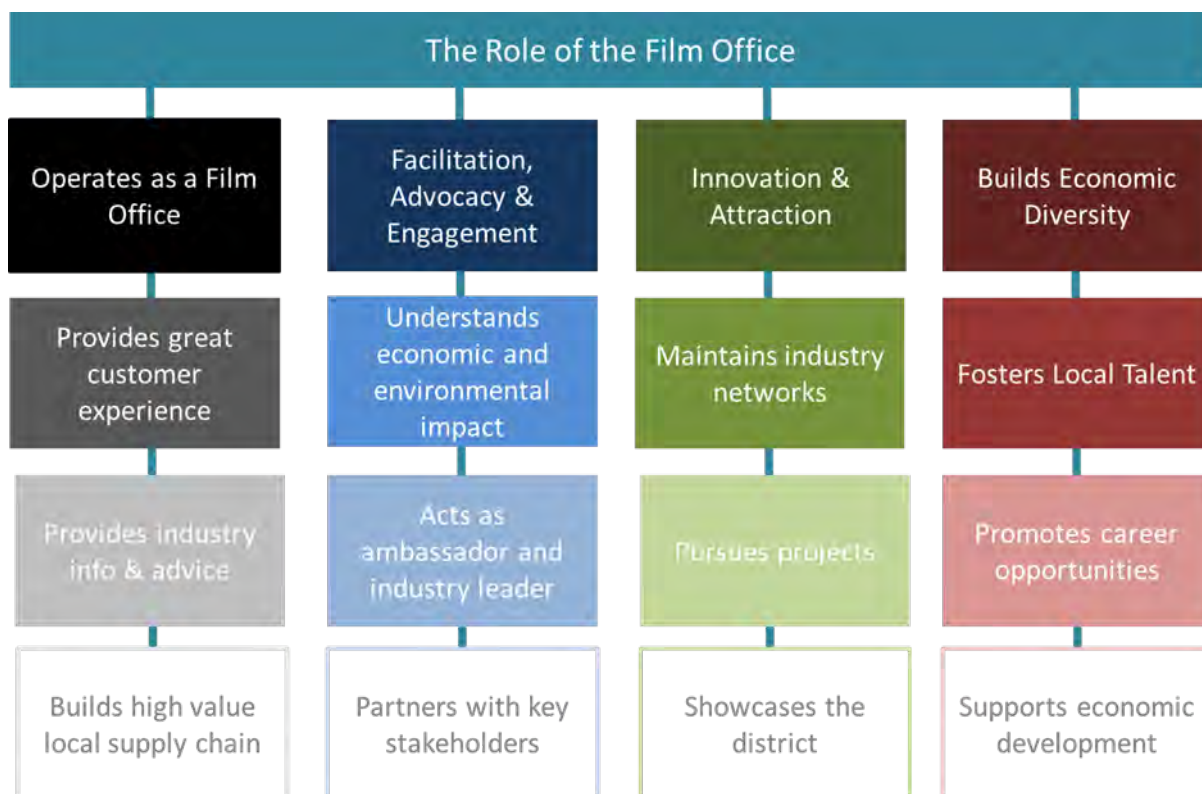
Retaining Control

In funding the FOS through local territorial organisations, the district retains autonomy and control in the management of activity. With global competitors vying for the benefits that come with film industry activity, many governments offer incentives to attract filming in their locations. New Zealand has a competitive incentive programme that puts us on par with many of our competitive markets. We need to capitalize on this opportunity.

¹ MBIE Regional Economic Report 2017

- **Appendix 1 – The Film Office**

What does the Film Office do?



1. Operates as a Film Office

Critical Services and Support

- Delivers a great customer experience to those filming in the district
- Responds to all project enquiries
- Issues permits
- Provides assistance during filming
- Offers logistics advice and support
- Provides advice in relation to conventions and incentives
- Maps know-how and skills – identification of local support
- Maintains local relationships and communicates about filming schedules and locations
- Builds a local value chain – promoting local suppliers and professionals to film projects

2. Facilitation, Advocacy and Engagement

Builds recognition of the district’s reputation and expertise

- Recognises the extraordinary reach and influence of film as a medium
- Understands the economic and social impact of film industry in the district
- Builds a complementary, collaborative relationship with tourism groups
- Produces quarterly and annual reports
- Evaluates and facilitates new infrastructure where appropriate
- Provides industry leadership in the management of filming in “protected lands”.
- Develops the professional reputation of the Film Office
- Partners with QLDC, LINZ Pastoral, DOC, NZTA, Community Groups and local Iwi

- Partakes in industry professional groups
- Represents the local industry with political stakeholders and government bodies
- Understand customer experience, feedback and satisfaction
- Pursues the Green Screen initiative and environmentally sustainable practices
- Provides reliable, useful statistics relating to economic contribution of the Film industry to the district.

3. Innovation & Attraction

Develops Projects and Promotes the District

- Takes every opportunity to showcase the district nationally and internationally
- Creates a marketing plan for all activity
- Attracts films, TV, commercials and other productions
- Conducts reconnaissance trips (recces) with scouts and producers
- Maintains a strong industry network locally, nationally and internationally
- Maintains comprehensive website with locations, profiles, contacts and suppliers
- Actively seeks opportunity to build new relationships across the industry
- Hosts key industry visitors
- Endeavours to influence the depiction and portrayal of the district on film
- Pursues and investigates funding opportunities

4. Foster Local Talent

Develops local businesses and professionals

- Builds economic diversity through in development of film industry in the district
- Develops of professional know-how through scholarships, training and promotion of educational schemes.
- Promotes and builds career opportunities
- Encourages creative development and talent in the district
- Assists in the development and growth of skilled crews and back of house services
- Shares knowledge and experience
- Contributes to local educational programmes
- Acts as primary contact point for industry participants

Appendix 2 – Proposed 2018-19 Budget

		Fixed Costs	AFCI Costs	Attracting Productions	Notes
MARKETING					
Website Maintenance	\$3,000			\$3,000	
Collateral - Photo Library	\$3,000	\$3,000			1
Advertising/Marketing	\$4,000	\$4,000			2
Writers in Residence	\$5,000			\$5,000	3
Brand/Communications Tools Development	\$4,000	\$4,000			
Recces	\$8,000	\$8,000			4
Production Attraction/Enquiry Servicing	\$6,000	\$6,000			5
Hosting/Entertainment	\$10,000	\$10,000			
	\$43,000	\$35,000	\$0	\$8,000	
PREMISES, IT & TELECOMMS					
Office and Furniture	\$0	\$0			6
Insurance	\$0	\$0			6
Computer/Telecom	\$0	\$0			6
OVERHEADS					
Website Monthly Hosting	\$1,500	\$1,500			
Membership Fees	\$3,500	\$3,500			7
Printing and Stationery/Postage	\$500	\$500			
Trust Board Costs	\$3,000	\$3,000			
Legal Fees	\$2,000	\$2,000			
Accounting, Insurance, Bank Fees	\$5,200	\$5,200			
Internal Travel	\$7,000	\$7,000			
Other Overhead Expenses	\$2,500	\$2,500			
	\$25,200	\$25,200	\$0	\$0	
EVENTS/INDUSTRY FORUMS					
RFONZ	\$3,000	\$3,000			8
Big Screen Symposium -SPADA	\$4,000	\$4,000			9
Cineposium	\$5,000	\$5,000			10
AFCI Board Expenses	\$18,000		\$18,000		11
Workshops and Events	\$2,000	\$2,000			12
Local Industry Forums	\$2,000	\$2,000			13
	\$34,000	\$16,000	\$18,000	\$0	
STAFF SALARIES, ACC & KIWISAVER					
	\$174,100	\$174,100	\$0	\$0	
TOTAL EXPENDITURE					
	\$276,300	\$250,300	\$18,000	\$8,000	

NOTES

1. An ongoing job to keep up to date. Budget is to fund purchases of images
2. To target significant opportunities in the Australian market, especially TVC's, not currently being addressed.
3. Has been successful in the past in attracting productions.
4. For existing projects seriously looking at our region. Funds van hire, scouts and sometimes helicopters (or assist with cost). Required to "clinch the deal" in many cases.
5. To fund hiring of scouts to do scouting, locations image pulls and other expenses to try and hook productions. NZFC is the first "port of call" but this budget is for those potential productions not falling within NZFC's remit
6. Funded in kind by QLDC.
7. Industry body memberships (e.g. AFCl, AFCNet, Techo's Guild) and online subscriptions (IMDB (Industry database, Smug Mug (image gallery))).
8. To fund our share of Regional Film Offices of NZ costs, a vital activity to preserve independence from NZFC.
9. Fund attendance at two key NZ conferences
10. Overseas film industry training and networking event, attended annually.
11. Scholarship funded by Invercargill City Council.
12. Contribution to industry events and conferences that come to the region (e.g. Techo's Guild).
13. Contribution to networking events for local industry.
14. Cost of living increases only.

JERMY Clive

Wanaka/Upper Clutha area

Q. 6B: Do you support inclusion of funding to support the early harvest of Coronet Forest?

Oppose

JOBBINS Paul

Queenstown/Wakatipu area

Q. 1A: Do you support the preferred option to complete the programme outlined in the draft plan?

Support

Q. 1B: Do you agree with the preferred funding model including targeted rates recovery focused on CBD ratepayers?

Agree

Q. 1C: If the funding assumptions are not supported (NZTA) do you agree that Council re-prioritise some projects?

Agree

Q. 2A: Do you support the funding for a Council Office?

Support

Q. 2B: Do you agree that this should include an interim dedicated Queenstown library space?

Agree

Q. 3A: Do you support the development of a Wanaka Masterplan in 2018 to enable a strategic and well connected approach to Wanaka planning?

Neutral

Q. 4A: Do you agree with the water supply project programme and timing to meet the Drinking Water Standard (2008) by 2027/28?

Agree

Q. 5A: Do you agree that Council should introduce a general subsidy in order to protect the environment by supplementing the cost of smaller community schemes?

Disagree

Q. 5B: Do you support the application of a two-tier charge to the Arthurs Point Scheme to enable a fairer apportionment of cost to the user?

Support

Q. 6A: Do you agree with the proposed investment in community projects?

Agree

Q. 6B: Do you support inclusion of funding to support the early harvest of Coronet Forest?

Support

Q. 6C: Do you agree that Council should enter into a lease for an interim Frankton Library?

Agree

Q. 7A: Do you support the proposal to revise the rating differentials based on the new rating valuations?

Support

JOHNSON Scott

Wanaka/Upper Clutha area

Q. 1A: Do you support the preferred option to complete the programme outlined in the draft plan?

Neutral

Q. 1B: Do you agree with the preferred funding model including targeted rates recovery focused on CBD ratepayers?

Neutral

Q. 1C: If the funding assumptions are not supported (NZTA) do you agree that Council re-prioritise some projects?

Disagree

Q. 2A: Do you support the funding for a Council Office?

Oppose

Q. 2B: Do you agree that this should include an interim dedicated Queenstown library space?

Disagree

Q. 3A: Do you support the development of a Wanaka Masterplan in 2018 to enable a strategic and well connected approach to Wanaka planning?

Support

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Agree

Q. 5A: Do you agree that Council should introduce a general subsidy in order to protect the environment by supplementing the cost of smaller community schemes?

Agree

Q. 5B: Do you support the application of a two-tier charge to the Arthurs Point Scheme to enable a fairer apportionment of cost to the user?

Support

Q. 6A: Do you agree with the proposed investment in community projects?

Disagree

Q. 6B: Do you support inclusion of funding to support the early harvest of Coronet Forest?

Oppose

Q. 6C: Do you agree that Council should enter into a lease for an interim Frankton Library?

Disagree

Q. 7A: Do you support the proposal to revise the rating differentials based on the new rating valuations?

Oppose

Q. 8A: Comment here.

Please reverse funding for cycle ways so Wanaka can be a safer place to travel

JOHNSTON GB

Arrowtown

Q. 1A: Do you support the preferred option to complete the programme outlined in the draft plan?

Support

Q. 1B: Do you agree with the preferred funding model including targeted rates recovery focused on CBD ratepayers?

Agree

Q. 1C: If the funding assumptions are not supported (NZTA) do you agree that Council re-prioritise some projects?

Neutral

Q. 2A: Do you support the funding for a Council Office?

Support

Q. 2B: Do you agree that this should include an interim dedicated Queenstown library space?

Neutral

Q. 4A: Do you agree with the water supply project programme and timing to meet the Drinking Water Standard (2008) by 2027/28?

Agree

Q. 5A: Do you agree that Council should introduce a general subsidy in order to protect the environment by supplementing the cost of smaller community schemes?

Agree

Q. 6A: Do you agree with the proposed investment in community projects?

Agree

Q. 6B: Do you support inclusion of funding to support the early harvest of Coronet Forest?

Support

Q. 6C: Do you agree that Council should enter into a lease for an interim Frankton Library?

Neutral

Q. 7A: Do you support the proposal to revise the rating differentials based on the new rating valuations?

Support

Q. 8A: Comment here.

Need to seriously address the abysmal pest control. Both animal & plant. Must be some of the worst in NZ

JOHNSTON Russell

Adventure Junkies

Queenstown/Wakatipu area

Q. 1A: Do you support the preferred option to complete the programme outlined in the draft plan?

Neutral

Q. 1B: Do you agree with the preferred funding model including targeted rates recovery focused on CBD ratepayers?

Neutral

Q. 1C: If the funding assumptions are not supported (NZTA) do you agree that Council re-prioritise some projects?

Neutral

Q. 2A: Do you support the funding for a Council Office?

Oppose

Q. 2B: Do you agree that this should include an interim dedicated Queenstown library space?

Disagree

Q. 3A: Do you support the development of a Wanaka Masterplan in 2018 to enable a strategic and well connected approach to Wanaka planning?

Support

Q. 4A: Do you agree with the water supply project programme and timing to meet the Drinking Water Standard (2008) by 2027/28?

Neutral

Q. 5A: Do you agree that Council should introduce a general subsidy in order to protect the environment by supplementing the cost of smaller community schemes?

Neutral

Q. 5B: Do you support the application of a two-tier charge to the Arthurs Point Scheme to enable a fairer apportionment of cost to the user?

Neutral

Q. 6B: Do you support inclusion of funding to support the early harvest of Coronet Forest?

Oppose

Q. 6C: Do you agree that Council should enter into a lease for an interim Frankton Library?

Agree

Q. 6A: Do you agree with the proposed investment in community projects?

Agree

Q. 8A: Comment here.

Is there a plan for the Queenstown events centre swimming pool? At the moment on Mon-Fri the lane pools are booked out about 80% of the time with school kids and swim clubs which leaves little room for the general public who are paying to use it. Are the schools going to be provided with their own pool facilities or will the events centre pool facilities be extended to enable the general public more of a chance to use them?

Q. 7A: Do you support the proposal to revise the rating differentials based on the new rating valuations?

Neutral

JOHNSTON Tania

Wanaka/Upper Clutha area

Q. 1A: Do you support the preferred option to complete the programme outlined in the draft plan?

Oppose

Q. 1B: Do you agree with the preferred funding model including targeted rates recovery focused on CBD ratepayers?

Neutral

Q. 1C: If the funding assumptions are not supported (NZTA) do you agree that Council re-prioritise some projects?

Neutral

Q. 2A: Do you support the funding for a Council Office?

Neutral

Q. 2B: Do you agree that this should include an interim dedicated Queenstown library space?

Neutral

Q. 3A: Do you support the development of a Wanaka Masterplan in 2018 to enable a strategic and well connected approach to Wanaka planning?

Support

Q. 4A: Do you agree with the water supply project programme and timing to meet the Drinking Water Standard (2008) by 2027/28?

Disagree

Q. 5A: Do you agree that Council should introduce a general subsidy in order to protect the environment by supplementing the cost of smaller community schemes?

Neutral

Q. 5B: Do you support the application of a two-tier charge to the Arthurs Point Scheme to enable a fairer apportionment of cost to the user?

Support

Q. 6A: Do you agree with the proposed investment in community projects?

Neutral

Q. 6B: Do you support inclusion of funding to support the early harvest of Coronet Forest?

Oppose

Q. 6C: Do you agree that Council should enter into a lease for an interim Frankton Library?

Agree

Q. 7A: Do you support the proposal to revise the rating differentials based on the new rating valuations?

Neutral

Q. 8A: Comment here.

With the ever expanding population, exploding amount of children coming to the area. I think an urgent provision for safer modes of transport for our younger and older population is essential.

In Canada animals have an under or overpass to safely cross highways. What do our children get? With all the Primary Schools bursting at capacity I really think we should look after our future generation. All it takes is one tourist not looking to lose a precious life, there's no price that can be put on a child's head! I really hope a tragedy does not have to occur for this to be realised.

Thank you for your compassion in looking into the future of our growing town and for all the residents to live here safely!

JONES Christine and Phil

Q. 8A: Comment here.

We own the townhouse situated at [REDACTED] Park Street, Queenstown and wish to submit in relation to item 1B being the preferred funding Option discussed at page 19 of the Ten Year Plan Consultation Document.

Whilst we understand and generally support the proposal to have rates recovery for CBD works focused on CBD ratepayers we believe that the area described as being targeted for the rates recovery unfairly includes several residential streets (as per the map on page 20). These streets which are residential are shown on the map as the area bounded by Park Street, Suburb Street and Frankton Road (including Brisbane Street, Hobart Street and Adelaide Street).

We submit that these streets should be removed from the proposed CBD rating zone as they are clearly not within the spirit of the proposal which seeks to target the cost of infrastructural upgrading against the commercial tenants in the area – who will be the beneficiaries of such upgrades.

The residential area that I described is one of the older residential areas in Queenstown and is still very much a genuine residential area. It is separate from the CBD area, albeit closely located.

Those responsible for drafting the Proposed District Plan have also identified that the four blocks bounded by Park Street, Suburb Street and Frankton Road are not like the high-density residential areas that surround the Queenstown Town Centre Zone. While the operative district plan had identified this area as High Density C (the lowest HD Zone), the Proposed District Plan has identified these four blocks as Medium Density Residential. (The exceptions are five empty lots on Frankton Road west of Suburb Street, which have been identified as a likely hotel site and zoned High Density Residential). The HD areas within Queenstown Bay that adjoin the Town Centre Zone have been retained as High Density Residential in the Proposed District Plan ie they are seen as quite different to the Park Street area. Whereas the Proposed District Plan anticipates that the Queenstown Town centre will expand into Gorge Road and Man Street, no one has contemplated the Town Centre expanding into the Park Street or Brisbane Street area.

This area has only a few commercial premises within the boundary – namely the Black Sheep Backpackers at 13 Frankton Road, the Copthorne Hotel at 27 Frankton Road, the Garden Court Suites and Apartments at 41 Frankton Road and the Alexis Motor Lodge at 69 Frankton Road. If it was considered necessary, these sites could be captured within the proposed CBD rating zone by identifying a strip along the lower side of Frankton Road in the same way that the strip along the upper side of Frankton Road captures the Copthorne Lakeview Hotel and Apartments at 88 Frankton Road and the Pounamu Apartments at 110 Frankton Road.

There is the remnant of a hotel on Park Street near Adelaide Street. This was the site of the old Esplanade Hotel but it has not operated as a hotel for 14 years and is occupied as worker accommodation – a residential activity.

If you take a walk around the area it will be immediately apparent that with the exception of those commercial premises listed above it is solely residential. To link this

small residential area with the commercial hub of the CBD is extremely unusual and unfair to those residents.

As parking restrictions and higher parking charges have been introduced in the Queenstown CBD, Park Street, Brisbane Street and the other roads in this vicinity have become the locations for all day parking for those working in town. These streets are no longer available for visitor parking or short-term resident parking. The residents of these areas are experiencing the effects of CBD growth but will not be the beneficiaries of the proposed expenditure on items such as CBD roading and proposed Council offices.

We submit that it would be unjust and unfair to include the Park Street and Brisbane Street properties within the proposed CBD rating zone. We therefore further submit that the proposed CBD rating zone should be redrawn to exclude these residential streets.

If the boundaries of the proposed CBD rating zone are not amended then we would oppose Option 1 at page 19 of the consultation Document.

Yours faithfully,

Phil and Christine Jones

JONES Danelle

Sustainable Glenorchy

Glenorchy

Q. 1A: Do you support the preferred option to complete the programme outlined in the draft plan?

Oppose

Q. 1B: Do you agree with the preferred funding model including targeted rates recovery focused on CBD ratepayers?

Disagree

Q. 1C: If the funding assumptions are not supported (NZTA) do you agree that Council re-prioritise some projects?

Agree

Q. 2A: Do you support the funding for a Council Office?

Oppose

Q. 2B: Do you agree that this should include an interim dedicated Queenstown library space?

Disagree

Q. 3A: Do you support the development of a Wanaka Masterplan in 2018 to enable a strategic and well connected approach to Wanaka planning?

Oppose

Q. 4A: Do you agree with the water supply project programme and timing to meet the Drinking Water Standard (2008) by 2027/28?

Disagree

Q. 5A: Do you agree that Council should introduce a general subsidy in order to protect the environment by supplementing the cost of smaller community schemes?

Agree

Q. 5B: Do you support the application of a two-tier charge to the Arthurs Point Scheme to enable a fairer apportionment of cost to the user?

Oppose

Q. 6A: Do you agree with the proposed investment in community projects?

Agree

Q. 6B: Do you support inclusion of funding to support the early harvest of Coronet Forest?

Oppose

Q. 6C: Do you agree that Council should enter into a lease for an interim Frankton Library?

Disagree

Q. 7A: Do you support the proposal to revise the rating differentials based on the new rating valuations?

Support

Q. 8A: Comment here.

Big issue 1 – Queenstown town centre masterplan

1. Glenorchy town centre masterplan:

We have no comment on the Queenstown town centre masterplan but we would like to see a Glenorchy town centre masterplan developed. Glenorchy may not be as busy as Queenstown but it is almost not coping with the massive increase in the number of tourists visiting our town. The once relatively quiet roads are really busy now with an increased number of vehicles on the roads and parking anywhere and everywhere. With a lack of footpaths throughout the town children and tourists are at risk of being hit by a car. Children are no longer safe riding to and from school with angle parking of vehicles contributing to the risk of being hit.

We would like to see funding of at least \$250,000 set aside for the development of a Glenorchy town centre masterplan.

2. Active transport methods:

Active transport methods, such as cycling and walking are a key part of the Queenstown Integrated Transport System Plan and have been a focus of Wanaka's strategic travel thinking. We would like to see such a plan developed for Glenorchy and the surrounding area e.g. Rees Valley on the northern end of the town and the Bucklerburn Bridge on the southern end. Subdivisions are opening in these areas with more children wishing to ride to school and adults to commute to work in town safely and not in a vehicle. Such tracks would also be good for recreational cycling for tourists and locals alike.

Big issue 5 – Water supply and quality

1. We support Option 2:

We note that the estimated completion date of the Glenorchy township project to provide, safe reliable drinking water to residents and visitors is 2021. We would like this date brought forward if at all possible.

2. Funding for research:

The community is very keen to have chlorine-free water in the future. We believe this will be possible once our water supply system is compliant with the Drinking Water Standards and we would like to see funding set aside for researching effective alternative options to chlorine particularly those adopted by other countries/cities. We request a sum of at least \$25,000 is allocated for such research.

Big issue 6 – Funding new wastewater and water supply schemes for small communities

1. We support Option 1:

We agree a general subsidy in order to protect the environment by supplementing the cost of smaller community schemes would be helpful if Council decided to implement a community scheme. However, if it is deemed unnecessary as we currently believe then this option would be irrelevant for Glenorchy.

2. Glenorchy:

2.1 No capital expenditure

We are pleased that no capital expenditure has been included in the draft plan for the implementation of a wastewater solution for Glenorchy.

2.2 Environmental effects

We agree that work should continue to understand the effects of septic tanks on the environment in Glenorchy. This should be extended to include all onsite wastewater systems.

2.3 Business case

We agree that any subsequent programme developed to consider a proposed wastewater scheme not only can be consulted on but must be consulted on after a business case has been developed.

2.4 Treatment plant and discharge at the Airstrip

We request that Council immediately discontinue working on the resource consent application for a treatment plant and discharge field at the Airstrip. To continue with this application makes a mockery of Council not including any capital expenditure in the budget. Whilst data collection data to understand the effects of septic tanks on the environment is continuing, we do not consider this a pre-requisite to implementing a community wastewater scheme but rather the action of a responsible Council gaining an understanding of the effects on the environment in

order to implement a wastewater management strategy for Glenorchy.

3. Targeted rates for water supply – extending current urban approach to smaller schemes

Glenorchy has not been included in this section. However, we do not support either approaches for Glenorchy. We would like to see water meters implemented on all houses and commercial premises in Glenorchy and across the whole district. We see this as the only fair and equitable way to charge for water. This user-pays model would also encourage a reduction in water use.

Other projects

Waste minimisation and management (WMMP)

Sustainable Glenorchy supports the focus on minimisation and management of organic waste and glass and support these measures to improve our performance over the long term.

We support the Glenorchy Community Association submission to improve rural kerbside waste collection; increase the frequency of emptying public waste / recycling bins in the township; and enhance the Glenorchy green waste scheme.

Proposed changes to Destination Queenstown Tourism Promotion Rate

We do not support any increase at all in the targeted tourism promotion levy, which is a component of commercial rates. We are currently feeling the effects of 'over tourism' in Glenorchy, which is not good for tourist operators or the community. Destination Queenstown is now a victim of its own success and funding should only be maintained at the current level unless there is a significant reduction in the numbers of tourists in the future.

JONES Julie

Wanaka/Upper Clutha area

Q. 1A: Do you support the preferred option to complete the programme outlined in the draft plan?

Neutral

Q. 1B: Do you agree with the preferred funding model including targeted rates recovery focused on CBD ratepayers?

Neutral

Q. 1C: If the funding assumptions are not supported (NZTA) do you agree that Council re-prioritise some projects?

Neutral

Q. 2A: Do you support the funding for a Council Office?

Neutral

Q. 2B: Do you agree that this should include an interim dedicated Queenstown library space?

Agree

Q. 3A: Do you support the development of a Wanaka Masterplan in 2018 to enable a strategic and well connected approach to Wanaka planning?

Support

Q. 4A: Do you agree with the water supply project programme and timing to meet the Drinking Water Standard (2008) by 2027/28?

Agree

Q. 5A: Do you agree that Council should introduce a general subsidy in order to protect the environment by supplementing the cost of smaller community schemes?

Agree

Q. 5B: Do you support the application of a two-tier charge to the Arthurs Point Scheme to enable a fairer apportionment of cost to the user?

Neutral

Q. 6A: Do you agree with the proposed investment in community projects?

Agree

Q. 6B: Do you support inclusion of funding to support the early harvest of Coronet Forest?

Neutral

Q. 6C: Do you agree that Council should enter into a lease for an interim Frankton Library?

Neutral

Q. 7A: Do you support the proposal to revise the rating differentials based on the new rating valuations?

Neutral

Q. 8A: Comment here.

I want the Council to fully commit to developing the Wanaka Active Transport plan. This should include substantially more funding than proposed in the 10 year plan and also the project needs to be started now, not in 4 to 5 years.

This is a community initiated project, as council seemed to only focus on the Queenstown ward in this respect. The community wished to be proactive in its transport planning rather than wait until the problem is critical, and carried out extensive consultation. It has widespread public support in the Wanaka Ward.

As the mother of an 8 year old daughter, it is essential that safer options for non motorised transport around the Wanaka township and beyond are created as soon as possible. This is vital at a time of huge growth in the Wanaka Township with the development of the 3 Parks, the new Primary School, the new pool, and the ongoing development of the Wanaka Recreation Centre.

Council has the chance, and I believe moral duty and obligation to progress this project in a proactive manner. I wholeheartedly support the Wanaka Active Transport detailed submission on this issue and wish council to action the requests in that submission.

JONES Julie

Wanaka/Upper Clutha area

Q. 8A: Comment here.

I wish to support the development and implementation of the Regional Sports Facilities Strategy, and the development of the Wanaka Recreation Centre Masterplan.

I note that there is only a budget of \$9000 for 2018 for provision of equipment at the existing Wanaka Rec Centre. I believe that provision for ongoing equipment purchases should be included in the 10 year plan, particularly as this is an area marked for expansion.

In terms of provision for clubs, I would like to see a dedicated gymnastics facility that can provide for the existing membership of Wanaka Gymsports Club (a member of NZ Gymsports), with 200 plus active members. Membership is growing and will include younger members from the Mini Muscles group in the future as well as more adults orientated classes and classes as part of school programmes. Such a facility could also act as a regional hub for competitions under the umbrella of NZ Gymnastics and indeed is better placed than Queenstown due to a much higher number of active members and a Committee dedicated to further the developing the sport. It would be impractical to use the Queenstown event centre for such competitions due to the costs and practicalities of transporting and setting up the equipment required. A Wanaka facility could be shared with another sports organisation such as the squash club but needs dedicated space within this to allow for equipment to be permanently set up. This is a project covered by the regional facility strategy and is pressing as the lease of the existing club will expire in 2019 and increases in market rents may make the club untenable unless a more affordable solution can be found.