12 Queenstown Town Centre

This table identifies provisions subject to and consequentially affected by appeals:

Provision Subject To Appeal	Appellant	Consequentially Affected Provisions
(identified in red text in the	Court Number	, ,
relevant chapter/s)		
Section 12.1	Remarkables Park Limited	Strategic Objectives 3.3.2, 3.3.3 and 3.3.4, Policies
	ENV 2018 CHC 126	4.2.2.2 and 4.2.2.4
	(consent order issued)	
Policy 12.2.2.2	Well Smart Investment Holding	
	(NZQN) Ltd	
	ENV-2018-CHC-128	
	(consent order issued)	
Policy 12.2.2.4	Well Smart Investment Holding	
	(NZQN) Ltd	
	ENV-2018-CHC-128	
	(consent order issued)	
Policy 12.2.2.5	Well Smart Investment Holding	Rule 12.5.9
	(NZQN) Ltd	
	ENV 2018 CHC 128	
	(consent order issued)	
Policy 12.2.3.5	Real Journeys Limited	Policy 13.2.5.3
	ENV-2018-CHC-131	
	(consent order issued)	
Policy 12.2.4.1	Real Journeys Limited	
	ENV-2018-CHC-131	
	(consent order issued)	
	Real Journeys (trading as Go	
	Orange Limited)	
	ENV 2018 CHC 138	
	(consent order issued)	
Policy 12.2.4.5	Real Journeys Limited	
	ENV-2018-CHC-131	
	(consent order issued)	
	Real Journeys (trading as Go	
	Orange Limited)	
	ENV-2018-CHC-138	
	(consent order issued)	
Policy 12.2.5.2	Queenstown Wharves GP	
,	Limited	
	ENV-2018-CHC-142	
	(consent order issued)	
Policy 12.2.5.3	Real Journeys Limited	Policy 6.3.32, Objective 21.2.12, Policy 12.2.5.4
,	ENV 2018 CHC 131	,, , , , , , , , , , , , , , , , , , , ,
	(consent order issued)	
		Policy 6.3.32, Objective 21.2.12, Policy 12.2.5.4
	Real Journeys (trading as Go	·
	Orange Limited)	
	ENV-2018-CHC-138	
	(consent order issued)	
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Policy 12.2.5.6	Real Journeys Limited	Policy 12.2.5.3
	ENV-2018-CHC-131	
	(consent order issued)	Policy 12.2.5.3
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	Real Journeys (trading as Go	
	Orange Limited)	
	ENV 2018 CHC 138	
	(consent order issued)	
Rule 12.4.3(a)	Real Journeys Limited	
	ENV-2018-CHC-131	
	(consent order issued)	
	Real Journeys (trading as Go	
	Orange Limited)	
	ENV-2018-CHC-138	
	(consent order issued)	
Rule 12.4.7	Real Journeys Limited	
	ENV 2018 CHC 131	
	(consent order issued)	
	,	
	Real Journeys (trading as Go	
	Orange Limited)	
	ENV-2018-CHC-138	
	(consent order issued)	
Rule 12.4.7.1	Remarkables Park Limited	Policies 6.3.30, 6.3.31, 6.3.32, 6.3.33
Nuie 12.4.7.1	ENV 2018 CHC 126	Folicies 0.3.30, 0.3.31, 0.3.32, 0.3.33
	(consent order issued)	
Dule 12 4 7 2	,	Dallan, 13, 3, 5, 3, Dallan, 13, 3, 5, 6
Rule 12.4.7.2	Queenstown Wharves GP	Policy 12.2.5.3, Policy 12.2.5.6
	Limited	
	ENV-2018-CHC-142	Delicies 6 2 20 6 2 24 6 2 22 6 2 24
	(consent order issued)	Policies 6.3.30, 6.3.31, 6.3.32, 6.3.34
	Damanikahlan Dank Limitad	
	Remarkables Park Limited	
	ENV-2018-CHC-126	
	(consent order issued)	
Rule 12.4.7.2.d	Real Journeys Limited	
	ENV 2018 CHC 131	
	(consent order issued)	
	Real Journeys (trading as Go	
	Orange Limited)	
	ENV-2018-CHC-138	
	(consent order issued)	
Rule 12.4.8.2	Queenstown Wharves GP	Policy 12.2.5.3
	Limited	
	ENV-2018-CHC-142	
	Real Journeys Limited	
	ENV-2018-CHC-131	
	(consent order issued)	
	Real Journeys (trading as Go	
	Orange Limited)	
	ENV 2018 CHC 138	
	(consent order issued)	
Rule 12.5.1.1	Skyline Enterprises Limited	Policy 12.2.1.1, Policy 12.2.2.9, Rule 12.6.2
	ENV-2018-CHC-123	
	(relief withdrawn)	
		Policy 12.2.1.1, Policy 12.2.2.9, Rule 12.6.2
	Trojan Holdings Limited	
	ENV-2018-CHC-122	
	(relief withdrawn)	
	Skyline Enterprises Limited	Rule 12.5.7, Rule 12.5.7.3
Rule 12.5.7.1	July 2007	==, ==
Rule 12.5.7.1	FNV 2018 CHC 123	
Rule 12.5.7.1	ENV 2018 CHC 123 (Environment Court Decision	
Rule 12.5.7.1	ENV 2018 CHC 123 (Environment Court Decision NZEnvC 79 issued 16/6/20)	Rule 12.5.7, Rule 12.5.7.3

	T	
	Trojan Holdings Limited	
	ENV-2018-CHC-122	
	(Environment Court Decision	
	NZEnvC 79 issued 16/6/20)	
Rule 12.5.7.2	Skyline Enterprises Limited	Rule 12.5.7, Rule 12.5.7.3
	ENV-2018-CHC-123	,
	(Environment Court Decision	
	NZEnvC 79 issued 16/6/20)	Rule 12.5.7, Rule 12.5.7.3
		, , , , , , , , , , , , , , , , , , , ,
	Trojan Holdings Limited	
	ENV-2018-CHC-122	
	(Environment Court Decision	
	NZEnvC 79 issued 16/6/20)	
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Rule 12.5.8.2	Well Smart Investment Holding	Policy 12.2.2.3, Policy 12.2.2.5
	(NZQN) Ltd	
	ENV-2018-CHC-128	
	(consent order issues)	
Rule 12.5.9	Well Smart Investment Holding	
	(NZQN) Ltd	
	ENV-2018-CHC-128	
	(Consent Order Issued)	
Figure 1 - Identified	Ngai Tahu Property Limited &	
Pedestrian Links	Ngai Tahu Justice Holdings	
	Limited	
	ENV-2018-CHC-085	
	(consent order issued)	
	(**************************************	
	Skyline Enterprises Limited	Policies 12.2.1.1, 12.2.2.9, 12.2.3.6, 12.2.4.1,
	ENV-2018-CHC-123	12.2.4.2, 12.2.4.3, 12.2.5.5, 12.2.5.6, Rule 12.5.7,
	(Environment Court Decision	Rule 12.6.2
	NZEnvC 79 issued 16/6/20)	
		Policies 12.2.1.1, 12.2.2.9, 12.2.3.6, 12.2.4.1,
	Trojan Holdings Limited	12.2.4.2, 12.2.4.3, 12.2.5.5, 12.2.5.6, Rule 12.5.7,
	ENV-2018-CHC-122	Rule 12.6.2
	(Environment Court Decision	11012
	NZEnvC 79 issued 16/6/20)	
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Figure 3 Outcometawa Town	Oueenstown Views Limited	
Figure 2 – Queenstown Town		
Centre Height Centre Map	ENV 2018 CHC 112	
	(relief withdrawn)	
	Skyline Enterprises Limited	
	ENV-2018-CHC-123	
	(relief withdrawn)	
	(Tener withurawii)	
	Trojan Holdings Limited	
	ENV-2018-CHC-122	Rule 12.5.9
	(relief withdrawn)	naic 12.3.3
	(Tener withurawii)	
	MacFarlane Investments Limited	
	ENV-2018-CHC-089	
	(consent order issued)	

This table identifies new provisions sought to be added:

Appellant Court Number	Provision/s Sought to be Added into Chapter 12
Queenstown Wharves GP	Insert a new policy as follows:
Limited	Enable use and development of existing wharves for water-based activities including ferry
ENV-2018-CHC-142	services, commercial recreation, retail and food and beverage based activities.
(consent order issued)	

Real Journeys Limited	Insert new policy to protect established key tourism activities:
ENV-2018-CHC-131	Protect key tourism and transport activities by ensuring the following principles are
(further particulars received)	applied when considering proposals that will occupy water space:
	i. activities that promote the districts heritage and contribute public benefit should be
Real Journeys (trading as Go	encouraged;
Orange Limited)	<u>ii. activities that result in adverse effects on established activities should be discouraged;</u>
ENV-2018-CHC-138	iii. long term occupation of water space should be avoided unless it has been strategically
(further particulars received)	planned and is integrated with adjoining land and water use;
	iv. occupation of water space shall not interfere with key navigational routes and
	manoeuvring areas;
	v. adverse effects on the continued operation, safety and navigation of the "TSS
	Earnslaw"; and.
	vi. activities that adversely affect the operation, safety, navigation, and ability to maintain
	or upgrade the "TSS Earnslaw" and her supporting slipway facilities, are to be avoided.
Real Journeys Limited	Insert provisions in Rule 12.4.7 for:
ENV-2018-CHC-131	- the maintenance of existing wharves and jetties as a permitted activity provided the
(consent order issued)	scale, intensity, and character of the building or structures is maintained
	- minor upgrades and extensions to existing wharves and jetties, where this does not
Real Journeys (trading as Go	increase the scale of the structure by more than minor degree from that as at 1 January
Orange Limited)	<u>2018.</u>
ENV-2018-CHC-138	
(consent order issued)	
Real Journeys Limited	Insert a new controlled activity rule as follows:
ENV 2018 CHC 131	
(consent order issued)	12.4.7.x Excluding maintenance and alterations permitted by Rule 12.4.7.0 above, the
	construction and use of a single story building for the purpose of a ticketing office is a
Real Journeys (trading as Go	restricted discretionary activity. Council's discretion is limited to:
Orange Limited)	• Building location, design and use in terms of compatibility with the nature and scale of
ENV-2018-CHC-138	existing buildings and open spaces, including the ability to maintain a continuous
(consent order issued)	waterfront walkway;
	Accessibility in terms of servicing requirements;
	Outdoor storage requirements;
	• Storage and disposal of waste;
	Signage platforms; and It calls and acfets.
	Health and safety.
Real Journeys Limited	Insert clarification that the activity status of the temporary storage of equipment
ENV 2018 CHC 131	associated with transporting people and goods is permitted.
(consent order issued)	
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Real Journeys (trading as Go	
Orange Limited)	
ENV-2018-CHC-138	
(consent order issued)	
Well Smart Investments	A suite of district plan provisions including new or stronger objectives and policies that
Group	recognise the benefits of commercial visitor accommodation activities and
ENV-2019-CHC-062	development, and provide for "visitor accommodation" in all zones, especially in the
Withdrawn	High Density, Medium Density, and Town Centre Zones.
Wall Smart Investments	To anable vicitor accommodation activities within the High Density Residential Medium
Well Smart Investments Group	To enable visitor accommodation activities within the High Density Residential, Medium Density Residential, and Town Centre Zones as a controlled activity or a restricted
Group ENV-2019-CHC-062	discretionary activity if site and zone standards are breached. In the event that the High
Withdrawn	Density Residential Zoning differs from that which was notified through Planning Map
vvitilulawii	
	37, the submitter seeks to identify a visitor accommodation subzone over the area that was notified as High Density.
	was notified as flight behistry.

Note: the annotations in this chapter reflect the Council's interpretation of the provisions affected by appeals.

12.1 Zone Purpose

Town centres provide a focus for community life, retail, entertainment, business and services. They provide a vital function for serving the needs of residents, and as key destinations for visitors to our District, they provide a diverse range of visitor accommodation and visitor-related businesses. High visitor flows significantly contribute to the vibrancy and economic viability of the centres.

Queenstown will increasingly become a dynamic and vibrant centre with high levels of tourism activity that provides essential visitor-related employment. It serves as the principal administrative centre for the District and offers a wide variety of activities for residents and visitors. It has a range of entertainment options and serves as a base for commercial outdoor recreation activities occurring throughout the Wakatipu Basin. Visitor accommodation is provided within and near to the town centre. Over time, Queenstown town centre will evolve into a higher intensity and high quality urban centre.

Development within the Special Character Area of the Town Centre Zone (shown on the District Plan web mapping application) is required to be consistent with the Queenstown Town Centre Design Guidelines 2015, reflecting the specific character and design attributes of development in this part of the Town Centre. The Entertainment Precinct (also shown on the District Plan web mapping application) has permitted noise thresholds that are higher than other parts of the Town Centre in order to encourage those noisier operations to locate in the most central part of town, where it will have least effect on residential zones.

The Queenstown waterfront Sub-Zone makes an important contribution to the amenity, vibrancy, and sense of place of the Queenstown Town Centre as a whole.

Section 12.1 and relief sought	Appellant Court Number	Consequentially Affected Provisions
Amend the second paragraph of Section 12.1: Queenstown will increasingly become a dynamic and vibrant centre with high levels of tourism activity that provides essential visitor-related employment. It serves as the principal administrative centre for the District and offers the greatest variety of activities for residents and visitors. It has a range of entertainment options and serves as a base for commercial outdoor recreation activities occurring throughout the wakatipu Basin. Visitor accommodation is provided within and near to the town centre. Over time, Queenstown town centre will evolve into a higher intensity and high quality urban centre.	Remarkables Park Limited ENV-2018-CHC-126 (consent order issued)	Strategic Objectives 3.3.2, 3.3.3 and 3.3.4, Policies 4.2.2.2 and 4.2.2.4

12.2 Objectives and Policies

12.2.1 Objective - A Town Centre that remains relevant to residents and visitors alike and continues to be the District's principal mixed use centre of retail, commercial, administrative, entertainment, cultural, and tourism activity.

Policies

- 12.2.1.1 Enable intensification within the Town Centre through:
 - a. enabling sites to be entirely covered with built form other than in the Town Centre Transition Sub-Zone and in relation to comprehensive developments provided identified pedestrian links are retained; and
 - b. enabling additional building height in some areas provided such intensification is undertaken in accordance with best practice urban design principles and the effects

on key public amenity and character attributes are avoided or satisfactorily mitigated.

- 12.2.1.2 Provide for new commercial development opportunities within the Town Centre Transition Sub-Zone that are affordable relative to those in the core of the Town Centre in order to retain and enhance the diversity of commercial activities within the Town Centre.
- 12.2.1.3 Recognise the important contribution that night time activity makes to the vibrancy and economic prosperity of the Town Centre by enabling restaurant and bar activities to occur subject to appropriate noise controls.
- 12.2.1.4 Enable residential activities and visitor accommodation activities while acknowledging that there will be a lower level of residential amenity due to increased noise and activity resulting from the mix of activities and late night nature of the town centre.
- 12.2.2 Objective Development that achieves high quality urban design outcomes and contributes to the town's character, heritage values and sense of place.

Policies

12.2.2.1 Require development in the Special Character Area to be consistent with the design outcomes sought by the Queenstown Town Centre Design Guidelines 2015.

12.2.2.2 Require development to:

- maintain the human scale of the Town Centre as experienced from street level through building articulation and detailing of the façade, which incorporates elements which break down building mass into smaller units which are recognisably connected to the viewer; and
- b. contribute to the quality of streets and other public spaces and people's enjoyment of those places; and
- c. positively respond to the Town Centre's character and contribute to the town's 'sense of place'.

Policy 12.2.2.2 and relief sought	Appellant Court Number	Consequentially Affected Provisions
Amend Policy 12.2.2.2:	Well smart Investment	
Require Encourage development to:	Holding (NZQN) Ltd	
	ENV-2018-CHC-128	
	(consent order issued)	

12.2.2.3 Control the height and mass of buildings in order to:

- a. provide a reasonable degree of certainty in terms of the potential building height and mass; or
- b. retain and provide opportunities to frame important view shafts to the surrounding landscape; or

- c. maintain sunlight access to public places and to footpaths, with a particular emphasis on retaining solar access into the Special Character Area (as shown on the District Plan web mapping application); or
- d. minimise the wind tunnel effects of buildings in order to maintain pleasant pedestrian environments.

12.2.2.4 Allow buildings to exceed the discretionary height standards where:

- a. the outcome is of a high-quality design; and
- b. the cumulative effect of the additional height does not result in additional shading that will progressively degrade the pedestrian environment or enjoyment of public spaces, while accepting that individual developments may increase the shading of public pedestrian space to a minor extent provided this is offset or compensated for by the provision of additional or enhanced public space or a pedestrian link within the development site; and
- c. the increase in height will facilitate the provision of new residential or visitor accommodation activity.

Policy 12.2.2.4 and relief sought	Appellant Court Number	Consequentially Affected Provisions
Amend Policy 12.2.2.4: Allow Manage buildings to which exceed the discretionary height standards in situations where to ensure: a. the outcome is of a high-quality design, which is superior to that which would be achievable under the permitted height; and b. the cumulative effect of the additional height does not result in additional shading that will progressively degrade the pedestrian environment or enjoyment of public spaces, while accepting that individual developments may increase the shading of public pedestrian space to a small extent provided this is offset or compensated for by the provision of or enhancement of additional public space or a pedestrian link	Well-smart Investment Holding (NZQN) Ltd ENV-2018-CHC-128 (consent order issued)	
within the site; and c. the increase in height will facilitate the provision of new residential or visitor accommodation activity.		

12.2.2.5 In respect of buildings that exceed the non-complying height standards:

- i. Allow buildings other than those on jetties and wharves to exceed the maximum height standards in the following instances:
 - a. where the proposed design is an example of design excellence; and
 - where there is an adverse effect on the public environment from the increase in height, the proposed development provides an urban design outcome that has a net benefit to the public environment; and
 - b. where relevant, where building height and bulk have been reduced elsewhere on the site in order to reduce the impact of the proposed building on a listed heritage item.

For the purpose of this policy, urban design outcomes that are beneficial to the public environment include, as appropriate:

- provision of sunlight to any public space of prominence or space where people regularly congregate;
- b. provision of a new or retention of an existing uncovered pedestrian link or lane;
- c. where applicable, the restoration and opening up of Horne Creek as part of the public open space network;
- d. provision of high quality, safe public open space;
- e. retention of a view shaft to an identified landscape feature;
- f. minimising wind tunnel effects of buildings in order to maintain pleasant pedestrian environments.
- g. the creation of landmark buildings on key block corners and key view terminations.
- Recognise that the efficient utilisation of land that would otherwise be underdeveloped or developed to a lesser design quality may enable excellent design outcomes.

Policy 12.2.2.5 and relief sought	Appellant Court Number	Consequentially Affected Provisions
Delete Policy 12.2.2.5	Well smart Investment Holding (NZQN) Ltd ENV-2018-CHC-128 (consent order issued)	Rule 12.5.9

- 12.2.2.6 Ensure that development within the Special Character Area reflects the general historic subdivision layout and protects and enhances the historic heritage values that contribute to the scale, proportion, character and image of the Town Centre.
- 12.2.2.7 Acknowledge and celebrate our cultural heritage, including incorporating reference to tangata whenua values, in the design of public spaces, where appropriate.
- 12.2.2.8 Acknowledge that parts of the Queenstown Town Centre are susceptible to flood risk and mitigate the effects of this through:
 - a. requiring minimum floor heights to be met; and
 - b. encouraging higher floor levels (of at least RL 312.8 masl) where amenity, mobility, streetscape, and character values are not adversely affected; and
 - c. encouraging building design and construction techniques which limit the impact of flooding or ponding in areas of known risk.
- 12.2.2.9 Require high quality comprehensive developments within the Town Centre Transition Sub-Zone and on large sites elsewhere in the Town Centre, which provides primarily for pedestrian links and lanes, open spaces, outdoor dining, and well planned storage and loading/ servicing areas within the development.
- 12.2.3 Objective An increasingly vibrant Town Centre that continues to prosper while maintaining a reasonable level of residential amenity within and beyond the Town Centre Zone.

Policies

- 12.2.3.1 Minimise conflicts between the Town Centre and the adjacent residential zone by avoiding high levels of night time noise being generated on the periphery of the Town Centre and controlling the height and design of buildings at the zone boundary.
- 12.2.3.2 Recognise the important contribution that night time activity makes to the vibrancy and economic prosperity of the Town Centre and specifically provide for those activities, while mitigating effects on residential amenity by:
 - a. enabling night time dining and socialising, both indoors and outdoors, to varying degrees throughout the Town Centre; and
 - b. providing for noisier night time activity within the entertainment precinct in order to minimise effects on residential zones adjacent to the Town Centre; and
 - ensuring that the nature and scale of licensed premises located in the Town Centre
 Transition Sub-Zone result in effects that are compatible with adjoining residential
 zones.; and
 - d. enabling activities within the Town Centre Zone that comply with the noise limits; and
 - e. requiring sensitive uses within the Town Centre to mitigate the adverse effects of noise through insulation.
- 12.2.3.3 Enable residential and visitor accommodation activities within the Town Centre while:
 - acknowledging that it will be noisier and more active than in residential zones due to the density, mixed use, and late night nature of the Town Centre and requiring that such sensitive uses are insulated for noise; and
 - b. discouraging residential uses at ground level in those areas where active frontages are particularly important to the vibrancy of the Town Centre; and
 - avoiding, or, where this is not possible, mitigating adverse traffic effects from visitor accommodation through encouraging operators to provide guests with alternatives to private car travel, discouraging the provision of onsite car parking, and through the careful location and design of any onsite parking and loading areas; and
 - d. only enabling new residential and visitor accommodation uses within the Town Centre Entertainment Precinct where adequate insulation and mechanical ventilation is installed.
- 12.2.3.4 Avoid the establishment of activities that cause noxious effects that are not appropriate for the Town Centre.
- 12.2.3.5 Ensure that the location and direction of lights in the Town Centre does not cause significant glare to other properties, roads, and public places and promote lighting design that mitigates adverse effects on views of the night sky.

Policy 12.2.3.5 and relief sought	Appellant Court Number	Consequentially Affected Provisions
Amend Policy 12.2.3.5: Ensure that the location and direction of lights in the Town Centre does not cause significant glare to other properties, <u>waterways</u> ,	Real Journeys Limited ENV-2018-CHC-131 (consent order issued)	Policy 13.2.5.3

roads, and public places and promote lighting design that mitigates adverse effects on views of the night sky.	

- 12.2.3.6 Recognise the important contribution that sunny open spaces, footpaths, and pedestrian spaces makes to the vibrancy and economic prosperity of the Town Centre
- 12.2.4 Objective - A compact Town Centre that is safe and easily accessible for both visitors and residents.

Policies

12.2.4.1 Encourage a reduction in the dominance of vehicles within the Town Centre and a shift in priority toward providing for public transport, facilitating shared transport, and providing safe and pleasant pedestrian and cycle access to and through the Town Centre.

Policy 12.2.4.1 and relief sought	Appellant Court Number	Consequentially Affected Provisions
Amend Policy 12.2.4.1:	Real Journeys Limited	
Encourage a reduction in the dominance of vehicles within the Town	ENV 2018 CHC 131	
Centre and a shift in priority toward providing for public <u>and</u> <u>commercial</u> transport <u>operators</u> and providing safe and pleasant	(consent order issued)	
pedestrian and cycle access to and though the Town Centre.	Real Journeys (trading as	
	Go Orange Limited)	
	ENV-2018-CHC-138	
	(consent order issued)	

- 12.2.4.2 Ensure that the Town Centre remains compact, accessible and easily walkable by avoiding outward expansion of the Town Centre Zone. Encourage walking to and within the Town Centre by improving the quality of the pedestrian experience by:
 - maintaining and enhancing the existing network of pedestrian linkages and a. ensuring these are of a high quality;
 - b. requiring new pedestrian linkages in appropriate locations when redevelopment occurs;
 - strictly limiting outward expansion of the Town Centre Zone and commercial c. activity beyond it;
 - d. encouraging the provision of verandas along pedestrian-oriented streets, while acknowledging that verandas may not be appropriate or necessary in applications involving a heritage building; or where no verandas exist on adjoining buildings, and may need to be specifically designed so as to not interfere with kerbside movements of high-sided vehicles;
 - promoting and encouraging the maintenance and creation of uncovered pedestrian e. links and lanes wherever possible, in recognition that these are a key feature of Queenstown character;
 - f. promoting the opening up of Horne Creek wherever possible, in recognition that it is a key visual and pedestrian feature of Queenstown, which contributes significantly to its character; and

- ensuring the cumulative effect of buildings does not result in additional shading g. that will progressively degrade the pedestrian environment or enjoyment of public spaces, while accepting that individual developments may increase the shading of public pedestrian space to a small extent provided this is offset or compensated for by the provision of additional public space or a pedestrian link within the site.
- 12.2.4.3 Minimise opportunities for anti-social behaviour through incorporating Crime Prevention Through Environmental Design (CPTED) principles as appropriate in the design of streetscapes, carparking areas, public and semi-public spaces, accessways/ pedestrian links/lanes, and landscaping.
- 12.2.4.4 Off-street parking is predominantly located at the periphery of the Town Centre in order to limit the impact of vehicles, particularly during periods of peak visitor numbers.
- 12.2.4.5 Plan for future public transport options by considering the needs of public transport services and supporting infrastructure when designing roading improvements or considering applications for wharves, jetties, moorings, and water based transport.

Policy 12.2.4.5 and relief sought	Appellant Court Number	Consequentially Affected Provisions
Amend Policy 12.2.4.5:	Real Journeys Limited	
Plan for future public transport options by considering the	ENV-2018-CHC-131	
needs of public transport services and supporting	(consent order issued)	
infrastructure when designing roading improvements or the		
provision of on-water transport options considering jetty	Real Journeys (trading as Go	
applications.	Orange Limited)	
	ENV-2018-CHC-138	
	(consent order issued)	

- 12.2.4.6 Encourage visitor accommodation to be located and designed in a manner that minimises traffic issues that may otherwise affect the safety efficiency, and functionality of the roading network, and the safety and amenity of pedestrians and cyclists, particularly in peak periods.
- 12.2.5 Objective - Integrated management of the Queenstown Bay land-water interface, the activities at this interface and the establishment of a dynamic and attractive environment that benefits both residents and visitors.

Policies

- 12.2.5.1 Encourage the development of an exciting and vibrant waterfront, which maximises the opportunities and attractions inherent in its location and setting as part of the Town Centre.
- 12.2.5.2 Recognise the benefits of an integrated approach to the provision of facilities for waterbased activities, including avoiding the adverse congestion effects on the surface of water and the adjoining waterfront, of more than one petrol and diesel refuelling facility establishing within the Queenstown Bay Waterfront Subzone.

Policy 12.2.5.2 and relief sought	Appellant	Consequentially
	Court Number	Affected
		Provisions

Delete Policy 12.2.5.2	Queenstown Wharves GP	
	Limited	
	ENV 2018 CHC 142	
	(consent order issued)	

12.2.5.3 Maintain or enhance, where appropriate, the natural qualities of the 'Queenstown beach and gardens foreshore area' and adjoining waters, and amenity values of the foreshore and adjoining waters, recognising in particular, the predominantly unbuilt character of the 'Queenstown beach and gardens foreshore area' (as identified on the DistrictPlan web mapping application) and the important contribution this area makes to providing views to the lake and mountains, pedestrian and cycle connections, water-based commercial recreation activities, and passive recreation opportunities.

Policy 12.2.5.3 and relief sought	Appellant Court Number	Consequentially Affected Provisions
Delete Policy 12.2.5.3	Real Journeys Limited ENV 2018 CHC 131 (consent order issued)	Policy 6.3.32, Objective 21.2.12, Policy 12.2.5.4
	Real Journeys (trading as Go Orange Limited) ENV-2018-CHC-138 (consent order issued)	

- 12.2.5.4 Retain and enhance all the public open space areas adjacent to the waterfront.
- 12.2.5.5 Maximise pedestrian accessibility to and along the waterfront for the enjoyment of the physical setting by the community and visitors.
- 12.2.5.6 Provide for structures (including moorings, jetties and wharves) within the Queenstown Bay waterfront area subject to complying with bulk, location and appearance controls (if specified) and maintaining or enhancing the existing predominantly open character, a continuous pedestrian waterfront connection, and navigational safety.
- 12.2.5.7 Recognise the contribution that wharves and jetties within the 'active frontage area' make to supporting recreation, tourism, transport, and general public uses of the surface of the lake activities.
- 12.2.5.8 Require that buildings on wharves and jetties be located and designed in a manner that minimises impacts on views from waterfront public spaces to the lake, gardens and mountains beyond, and maintains and encourages public access onto the wharves.

Policy 12.2.5.6 and relief sought	Appellant Court Number	Consequentially Affected Provisions
Amend Policy 12.2.5.6:	Real Journeys Limited	Policy 12.2.5.3
Provide for structures within the Queenstown Bay waterfront	ENV-2018-CHC-131	
area subject to compliance with strict bulk location and	(consent order issued)	
appearance criteria, which are safe and adequate for purpose,		Policy 12.2.5.3
and which maintain or enhance provided the existing	Real Journeys (trading as	
predominantly open character and a continuous pedestrian	Go Orange Limited)	
waterfront connections with water transport and commercial	ENV 2018 CHC 138	
recreation activities will be maintained or enhanced.	(consent order issued)	

- 12.2.5.9 Provide for public water ferry services within the Queenstown Town Centre waterfront Subzone.
- 12.2.5.10 Manage commercial surface of water activities within the Queenstown Bay Waterfront Subzone in a manner that ensures navigational safety, having particular regard to compatibility with existing activities.
- 12.2.5.11 Enable the use of wharves and jetties within the 'active frontage area' to support commercial activities and public transport and recognise that the active frontage area is expected to continue to provide for this function.

12.3 **Other Provisions and Rules**

12.3.1 **District Wide**

Attention is drawn to the following District wide chapters.

1 Introduction	2 Definitions	3 Strategic Direction
4 Urban Development	5 Tangata whenua	6 Landscapes and Rural Character
25 Earthworks	26 Historic Heritage	27 Subdivision
28 Natural Hazards	29 Transport	30 Energy and utilities
31 Signs	32 Protected Trees	33 Indigenous Vegetation
34 Wilding Exotic Trees	35 Temporary Activities and Relocated Buildings	36 Noise
37 Designations	District Plan web mapping application	

12.3.2 **Interpreting and Applying the Rule**

- 12.3.2.1 A permitted activity must comply with all the rules listed in the activity and standards tables.
- 12.3.2.2 Where an activity does not comply with a Standard listed in the Standards table, the activity status identified by the 'Non-Compliance Status' column shall apply.
- 12.3.2.3 Where an activity breaches more than one Standard, the most restrictive status shall apply to the Activity.
- 12.3.2.4 The status of any Plantation Forestry will be determined by the Resource Management (National Environmental Standards for Plantation Forestry) Regulations 2017.
- 12.3.2.5 The following abbreviations are used within this Chapter.

Р	Permitted	С	Controlled	RD	Restricted Discretionary
D	Discretionary	NC	Non-Complying	PR	Prohibited

12.3.2.5A Compliance with the New Zealand Electrical Code of Practice for Electrical Safe Distances ("NZECP34:2001") is mandatory under the Electricity Act 1992. All activities, such as buildings, earthworks and conductive fences regulated by NZECP34: 2001. including any activities that are otherwise permitted by the District Plan must comply with this legislation. Chapter 30 Energy and Utilities part 30.3.3.2.c has additional information in relation to activities and obligations under NZECP34:2001.

12.4 **Rules - Activities**

	Activities located in the Queenstown Town Centre Zone	Activity status
12.4.1	Activities which are not listed in this table and comply with all standards	Р
12.4.2	Minor repairs and maintenance of existing wharves and jetties and minor alterations to existing wharves and jetties that are required for operational reasons and do not restrict public access to the wharf or jetty.	P
12.4.3	Visitor Accommodation	С
	Control is reserved to:	
	a. the location, provision, and screening of access and parking, traffic generation, and travel demand management, with a view to maintaining the safety and efficiency of the roading network, and minimising private vehicle movements to/ from the accommodation; ensuring that where onsite parking is provided it is located or screened such that it does not adversely affect the streetscape or pedestrian amenity; and promoting the provision of safe and efficient loading zones for buses;	
	b. landscaping;	
	c. the location, nature and scale of visitor accommodation and ancillary activities relative to one another within the site and relative to neighbouring uses; and	
	d. where the site adjoins a residential zone:	
	i. noise generation and methods of mitigation;	
	ii. hours of operation, in respect of ancillary activities.	
12.4.4	Commercial Activities within the Queenstown Bay Waterfront Subzone (including those that are carried out on a wharf or jetty) except for those commercial activities on the surface of water that are provided for as discretionary activities pursuant to Rule12.4.10. Control is reserved to:	С
	a. the management of the volume, timing and safety of additional traffic generation from the activity within or adjacent to the Queenstown Bay Waterfront Subzone;	

	Activities I	ocated in the Queenstown Towr	n Centre Zone		Activity status
	Rule 12.4.3	a. and relief sought	Appellant Court Number	Consequentially Affected Provisions	
	Delete Rule	12.4.3.a:	Real Journeys		
	any adverse from the act	e effects of additional traffic generation tivity;	ENV-2018-CHC-131 (consent order issued)		
			Real Journeys (trading as Go Orange Limited) ENV-2018-CHC-138 (consent order issued)		
	saf c. the	e location and design of access a fe and efficient movement of ped e erection of temporary structur tdoor storage of equipment in te	estrians, cyclists, an	d vehicles; and	
	i.	any adverse effect on visual a movement; and	amenity and on ped	estrian or vehicle	
	ii.	the extent to which a compre providing for such areas with		as been taken to	
12.4.5	Licensed P	remises			С
	12.4.5.1	Other than in the Town Ce licensed for the consumption o hours of 11pm and 8am, prov the sale of liquor:	f liquor on the prem	ises between the	
		a. to any person who is resi the premises; and/or	ding (permanently o	r temporarily) on	
		b. to any person who is pre of dining up until 12am.	sent on the premise	s for the purpose	
	12.4.5.2	Premises within the Town Centhe consumption of liquor on 6pm and 11pm provided that the liquor:	the premises between	een the hours of	
		a. to any person who is resi the premises; and/or	ding (permanently o	r temporarily) on	
		b. to any person who is pre of dining up until 12am.	sent on the premise	s for the purpose	
	In relation	to both 12.4.5.1 and 12.4.5.2 abo	ove, control is reserv	ved to:	

	Activities located in the Queenstown Town Centre Zone	Activity status
	a. the scale of the activity;	
	b. effects on amenity (including that of adjoining residential zones and public reserves);	
	c. the provision of screening and/ or buffer areas between the site and adjoining residential zones;	
	d. the configuration of activities within the building and site (e.g. outdoor seating, entrances); and	
	e. noise issues, and hours of operation.	
12.4.6	Licensed Premises within the Town Centre Transition Sub-Zone	RD
	Premises within the Town Centre Transition Sub-Zone licensed for the consumption of liquor on the premises between the hours of 11 pm and 8 am.	
	This rule shall not apply to the sale of liquor:	
	a. to any person who is residing (permanently or temporarily) on the premises; and/or	
	b. to any person who is present on the premises for the purpose of dining up until 1 2 am.	
	Discretion is restricted to:	
	a. the scale of the activity;	
	b. effects on amenity (including that of adjoining residential zones and public reserves);	
	c. the provision of screening and/ or buffer areas between the site and adjoining residential zones;	
	d. the configuration of activities within the building and site (e.g. outdoor seating, entrances); and	
	e. noise issues, and hours of operation.	
12.4.7	Buildings except wharves and jetties, buildings on wharves and jetties, temporary 'pop up' buildings that are in place for no longer than 6 months, and permanent and temporary outdoor art installations	RD
	Buildings, including verandas, and any pedestrian link provided as part of the building/ development.	
	Discretion is restricted to:	
	 consistency with the Queenstown Town Centre Special Character Area Design Guidelines (2015), (noting that the guidelines apply only to the Special Character Area); 	

	Activities located in the Queenstown Town Centre Zone	Activity status
	b. external appearance, including materials and colours;	
	c. signage platforms;	
	d. lighting;	
	e. the impact of the building on the streetscape, heritage values, compatibility with adjoining buildings, the relationship to adjoining verandas;	
	f. the contribution the building makes to the safety of the Town Centre through adherence to CPTED principles;	
	 g. the contribution the building makes to pedestrian flows and linkages and to enabling the unobstructed kerbside movement of high-sided vehicles where applicable; 	
	h. the provision of active street frontages and, where relevant, outdoor dining/patronage opportunities; and	
	i. where a site is subject to any natural hazard and the proposal results in an increase in gross floor area:	
	 i. the nature and degree of risk the hazard(s) pose to people and property; 	
	ii. whether the proposal will alter the risk to any site; and	
	iii. the extent to which such risk can be avoided or sufficiently mitigated.	
	j. Where Electricity Sub-transmission Infrastructure or Significant Electricity Distribution Infrastructure as shown on the District Plan web mapping application is located within the adjacent road, any adverse effects on that infrastructure.	
12.4.8	Wharves and jetties within the 'Active Frontage Area' of the Queenstown Bay Waterfront Subzone	
	12.4.8.1 Wharves and Jetties within the 'active frontage area' of the Queenstown Bay Waterfront Subzone as shown on the District Plan web mapping application.	RD
	Discretion is restricted to the effects (including cumulative effects) relating to the following:	
	a. external appearance. including materials and colours and any effects on the character and amenity of the Queenstown Bay Waterfront Subzone;	
	 the scale, location, and orientation of wharves and jetties in relation to the shoreline and existing jetties and the extent to which it affects views from the waterfront public spaces to the lake, gardens, and the 	

ACTIVI	ties located	d in the Queenstown Towr	Centre Zone		Activity status
		ns beyond; the character a	•	Queenstown Bay	
c.	lighting;				
d.	people's	safety and adherence to Ci	PTED principles;		
e.	navigatio	onal safety;			
f.		posed outdoor storage ce and the extent to which it			
g.	enhancin	of public areas around the ng the provision of a continu reek to St Omer Park and pu	uous public waterfro	nt walkway from	
h.		posed boat refuelling, bilg as part of the proposed jet		ewage pumping	
i.	the value	es of wāhi tūpuna.			
Rule 1	12.4.7.1 and r	elief sought	Appellant Court Number	Consequentially Affected Provisions	
Amen	-	Status of Rule 12.4.7.1 to	Remarkables Park Limited ENV-2018-CHC-126 (consent order issued)	Policies 6.3.30, 6.3.31, 6.3.32, 6.3.33	RD
12.4.8		lic water ferry services (sur	face of water activity	only) within the	
Discre	•	rict Plan web mapping appl	iterfront Sub-Zone a lication.	s shown on the	
Discre	Dist	rict Plan web mapping appl	lication.	s shown on the	
Discre	Dist	rict Plan web mapping appl	lication. network.	s shown on the	
Discre	Dist tion is rest a.	rict Plan web mapping appl ricted to: Effects on the transport	lication. network. afety.	s shown on the	
Discre	Dist etion is rest a. b.	rict Plan web mapping appl ricted to: Effects on the transport Effects on navigational sa	network. afety. nsity of the activity.	s shown on the	
Discre	Dist etion is rest a. b. c.	rict Plan web mapping appl ricted to: Effects on the transport Effects on navigational sa Location, scale and, inter	network. afety. nsity of the activity. I amenity values. ncluding effects on o		
Discre	Dist etion is rest a. b. c. d.	rict Plan web mapping appl ricted to: Effects on the transport Effects on navigational sa Location, scale and, inter Effects on landscape and Congestion and safety, in	network. afety. nsity of the activity. I amenity values. ncluding effects on o		

	Activit	Activities located in the Queenstown Town Centre Zone			
12.4.9	Buildin Queen with a in area and lin	Buildings that meet specified criteria on jetties and wharves within the 'active frontage area' of the Queenstown Bay Waterfront Subzone Buildings on jetties and wharves within the 'active frontage area' of the Queenstown Bay Waterfront Subzone for the purpose of carrying out activities with a functional need associated with surface of water activities less than 15m² in area and no more than 3m in height above the floor level of the jetty or wharf and limited to one building per jetty or wharf. Discretion is restricted to:			
	a.	the extent to which design, location, scale, height and external appearance integrates with the use, enjoyment, and character of waterfront environment;			
	b.	the impact on pedestrian flows;			
	c.	lighting;			
	d.	signage platforms;			
	e.	the cumulative effects of multiple buildings on jetties and wharves;			
	f.	views from the waterfront public spaces to the lake, gardens, and the mountains beyond;			
	g.	outdoor storage;			
	h.	the contribution that the building makes to the safety of the town centre through adherence to the CPTED principles; and			
	i.	the contribution that the building makes to the vibrancy of the waterfront and to facilitating public access to the water.			

	Activities located in the Queenstown Town Centre Zone					
12.4.10	Wharves and jetties, and buildings on wharves and jetties within the Queenstown Bay Waterfront Subzone					
	Wharves and Jetties within the 'Queenstow	n beach and gardens	s foreshore area			
	of the Queenstown Bay Waterfront Subzone as shown on the District Plan web mapping application.					
	Any buildings located on Wharves and Jetties within the Queenstown Bay Waterfront Subzone, except buildings provided for under Rule 12.4.9 (restricted discretionary buildings on wharves).					
	Rule 12.4.8.2 and relief sought	Appellant Court Number	Consequentially Affected Provisions			
	Amend the Activity Status of Rule 12.4.8.2 to	Queenstown	Policy 12.2.5.3			
	Restricted Discretionary, with discretion limited to matters of design and public access along the jetty.	Wharves GP Limited ENV-2018-CHC-142				
	matters of design and public access along the					

12.4.11 Commercial surface of water activities within the Queenstown Bay Waterfront | D Subzone

Commercial Surface of Water Activities within the Queenstown Bay Waterfront Subzone as shown on the District Plan web mapping application.

Rule 12.4.7.2 and relief sought	Appellant Court Number	Consequentially Affected Provisions
Amend the Activity Status of Rule 12.4.7.2 to Controlled.	Queenstown Wharves GP Limited ENV-2018-CHC-142 (consent order issued) Remarkables Park Limited ENV-2018-CHC-126 (consent order issued)	Policy 12.2.5.3, Policy 12.2.5.6 Policies 6.3.30, 6.3.31, 6.3.32, 6.3.34

The Council's discretion is unlimited but it shall consider the extent to which the proposal will:

- create an exciting and vibrant waterfront, which maximises the opportunities and attractions inherent in a visitor town situated on a lakeshore;
- b. maximise the ability to cater for commercial boating activities to an extent compatible with maintenance of environmental standards and the nature and scale of existing activities;

Rule 12.4.7.2.d. and relief sought	Appellant Court Number	Consequentially Affected Provisions
Delete Rule 12.4.7.2.d: provide for or support the provision of one central facility in Queenstown Bay for boat refuelling, bilge pumping, sewage pumping.	Queenstown Wharves GP Limited ENV-2018-CHC-142 (consent order issued)	
	Real Journeys (trading as Go Orange Limited) ENV-2018-CHC-138 (consent order issued)	

- maintain or enhance public access to the lake and amenity values c. including character;
- d. affect, navigation and people's safety, having particular regard to compatibility with existing activities; and
- affect the values of wāhi tūpuna. e.

	Activities located in the Queenstown Town Centre Zone	Activity status		
12.4.12	Moorings within the Queenstown Bay Waterfront Subzone			
	Moorings within the 'Queenstown beach and gardens foreshore area' of the Queenstown Bay Waterfront Subzone (as shown on the District Plan web mapping application).			
	Discretion is restricted to:			
	 a. whether they are dominant or obtrusive elements in the shore scape or lake view, particularly when viewed from any public place, including whether they are situated in natural bays and not headlands; 			
	b. whether the structure causes an impediment to craft manoeuvring and using shore waters;			
	c. the degree to which the structure will diminish the recreational experience of people using public areas around the shoreline;			
	d. the effects associated with congestion and clutter around the shoreline, including whether the structure contributes to an adverse cumulative effect;			
	e. whether the structure will be used by a number and range of people and craft, including the general public; and			
	f. the degree to which the structure would be compatible with landscape and amenity values, including colour, materials, design.			
12.4.13	The use of buildings or boating craft for accommodation within the Queenstown Bay Waterfront Sub-zone	NC		
	Buildings or boating craft within the Queenstown Bay Waterfront Subzone if used for visitor, residential or overnight accommodation.			
12.4.14	Industrial Activities at ground floor level	NC		
	Note: Specific industrial activities are listed separately below as prohibited activities.			
12.4.15	Factory Farming	PR		
12.4.16	Forestry Activities, except for Plantation Forestry where the Resource Management (National Environmental Standard for Plantation Forestry) Regulation 2017 prevails.			
12.4.17	Mining Activities	PR		
12.4.18	Airports other than the use of land and water for emergency landings, rescues and firefighting.	PR		
12.4.19	Panelbeating, spray painting, motor vehicle repair or dismantling, fibreglassing, sheet metal work, bottle or scrap storage, motorbody building.	PR		

	Activities located in the Queenstown Town Centre Zone	Activity status
12.4.20	Fish or meat processing (excluding that which is ancillary to a retail premises such as a butcher, fishmonger or supermarket).	PR
12.4.21	Any activity requiring an Offensive Trade Licence under the Health Act 1956	PR
12.4.22	Cemeteries and Crematoria	PR

Rules - Standards 12.5

	Standards for activities Town Centre Zone	located in the	Queenstown	Non-compliance status
12.5.1	Maximum building co	verage in the	e Town Centre	RD
	Transition Sub-Zone and in relation to comprehensive developments 12.5.1.1 In the Town Centre Transition Sub-Zone or when undertaking a comprehensive development (as defined), the maximum building coverage shall be 75%.			Discretion is restricted to:
				a. the adequate provision of cycle, vehicle, and pedestrian links and lanes, open spaces, outdoor dining opportunities;
	Rule 12.5.1.1 and relief sought	Appellant Court Number	Consequentially Affected Provisions	b. the adequate provision of storage and loading/ servicing areas;
		- Trainide	1101310113	c. the provision of open space within
	Amend Rule 12.5.1.1 to remove the requirement for comprehensive	Skyline Enterprises Limited	Policy 12.2.1.1, Policy 12.2.2.9, Rule 12.6.2	the site, for outdoor dining or other purposes;
	comprehensive developments (being buildings on a site or across a number of sites with a total land area greater than 1400m²) to have a maximum site coverage of 75%.	ENV-2018- CHC-123 (relief withdrawn)	Nule 12.0.2	d. the site layout and location of buildings, public access to the buildings, and landscaping, particularly in relation to how the layout of buildings and open space interfaces with the street edge and any adjoining public places and how it protects and provides for view shafts, taking into account the need for active street
	Advice Note: While there is no maximum coverage rule elsewhere in the Town Centre, this does not suggest that 100% building coverage is necessarily anticipated on all sites as outdoor storage areas, and pedestrian linkages might be required. 12.5.1.2 Any application for building within the Town Centre Transition Sub-Zone or for a comprehensive development (as defined)			frontages, compatibility with the character and scale of nearby residential zones, listed heritage items, and heritage precincts, and the amenity and safety of adjoining public spaces and designated sites, including shading and wind effects.

	Standards Town Cen	for activities located in the Queenstown	Non-compliance status
		shall include a Comprehensive Development Plan that covers the entire development area.	
12.5.2	Waste and	Recycling Storage Space	RD
	12.5.2.1	Offices shall provide a minimum of 2.6m ³ of waste and recycling storage (bin capacity) and minimum 8m ² floor area for every 1,000m ² gross floor space, or part thereof.	Discretion is restricted to: a. the adequacy of the area, dimensions, design, and location of the space allocated, such that it
	12.5.2.2	Retail activities shall provide a minimum of 5m³ of waste and recycling storage (bin capacity) and minimum 15m² floor area for every 1,000m² gross floor space, or part thereof.	is of an adequate size, can be easily cleaned, and is accessible to the waste collection contractor, such that it need not be put out on the kerb for collection. The storage area needs to be designed
	12.5.2.3	Food and beverage outlets shall provide a minimum of 1.5m³ (bin capacity) and 5m² floor area of waste and recycling storage per 20 dining spaces, or part thereof.	around the type(s) of bin to be used to provide a practicable arrangement. The area needs to be easily cleaned and sanitised, potentially including a foul floor
	12.5.2.4	Residential and Visitor Accommodation activities shall provide a minimum of 80 litres of waste and recycling storage per bedroom, or part thereof.	gully trap for wash down and spills of waste.
12.5.3	Screening	of Storage Areas	RD
	_	reas shall be situated within a building or	Discretion is restricted to:
	and adjoin	rom view from all public places, adjoining sites ing zones, except this standard does not apply	a. effects on visual amenity;
		rage of goods on a wharf for up to three (3) r to or following being transported by boating	b. consistency with the character of the locality;
			c. effects on human safety in terms of CPTED principles; and
			d. whether pedestrian and vehicle access is compromised.

	Standards Town Cen	for activities located in the Queenstown tre Zone
12.5.4	Verandas	RD RD
12.3.4	12.5.4.1 12.5.4.2	Every new, reconstructed or altered building (excluding repainting) with frontage to the roads listed below shall include a veranda or other means of weather protection. a. Shotover Street (Stanley Street to Hay Street); b. Beach Street; c. Rees Street; d. Camp Street (Church Street to Man Street); e. Brecon Street (Man Street to Shotover Street); f. Church Street (north west side); g. Queenstown Mall (Ballarat Street); h. Athol Street; i. Stanley Street (Coronation Drive to Memorial Street). Verandas shall be no higher than 3m above pavement level and no verandas on the north side of a public place or road shall extend over that space by more than 2m and those verandas on the south side of roads shall not extend over the space by more than 3m.
12.5.5	Residentia	I Activities RD
12.3.3	12.5.5.1	Residential activities shall not be situated at ground level in any building with frontage to the following roads: a. Stanley Street (Coronation Drive to Memorial Street); b. Camp Street (Man Street to Earl Street); c. Queenstown Mall (Ballarat Street); d. Church Street; e. Marine Parade (north of Church Street); Discretion is restricted to: a. effects on the ability to achieve active frontages along these streets; b. effects on surrounding buildings and activities; and c. the quality of the living environment within the building.

		ctivities located in the	Queenstown	Non-compliance status
	Town Centre Zo	ne Beach Street;		
	g.	Rees Street;		
		·		
	h.	Shotover Street;		
	i.	Brecon Street;		
	j.	Athol Street;		
	k.	Duke Street.		
12.5.6	Flood Risk			RD
		ter than 20m² with a g		Discretion is restricted to:
	less than RL 312.0 masl shall be relocated to a site, or constructed on a site, within this zone.			a. the level of risk from flooding and whether the risk can be appropriately avoided or mitigated; and
				b. the extent to which the construction of the building will result in the increased vulnerability of other sites to flooding.
12.5.7	Provision of Pede	estrian Links and Lanes		RD
	12.5.7.1 All new buildings and building redevelopments located on sites which are identified for pedestrian links or lanes in Figure 1 (at the end of this chapter) shall provide a ground level pedestrian link or lane in the general location shown.			Where the required link is not proposed as part of development, discretion is restricted to: a. the adverse effects on the pedestrian environment, connectivity, legibility, and Town
	Rule 12.5.7.1 and relief sought	Appellant Court Number	Consequentially Affected Provisions	Centre character from not providing the link.
	Delete Rule 12.5.7.1	Skyline Enterprises Limited ENV-2018-CHC-123 (Environment Court Decision NZEnvC 79 issued 16/6/20)	Rule 12.5.7, Rule 12.5.7.3	
		Trojan Holdings Limited ENV-2018-CHC-122 (Environment Court Decision NZEnvC 79 issued 16/6/20)		
	Rule	ere a pedestrian link or 12.5.7.1 is open to t iling hours the Council	he public during	

Standards for Town Centre 2	activities located in the Zone	Queenstown	Non-compliance status
se	etting any such area aga vies and car parking requ	•	
ievies and car parking requirements.			
Rule 12.5.7.2 and relief sought	Appellant Court Number	Consequentially Affected Provisions	
Delete Rule 12.5.1.2	Skyline Enterprises Limited ENV-2018-CHC-123 (Environment Court Decision NZEnvC 79 issued 16/6/20)	Rule 12.5. 7, Rule 12.5.7.3	
	Trojan Holdings Limited ENV-2018-CHC-122 (Environment Court Decision NZEnvC 79 issued 16/6/20)		
	here an existing lane or gure 1 is:	link identified in	
a.	uncovered then, as building or redevelo		
	i. remain uncov	ered; and	
	ii. be a minimui and	m of 4.0m wide;	
	wide, with incorporating	unobstructed ate at least 2.0m the remainder open space, g or the display of	
b.	covered then it may and shall be at least an average minimum	1.8 m wide, with	
	all cases, lanes and links e public during all retailir		
Location of P Town Centre	edestrian Links within	the Queenstown	
1. Shotover	r St / Beach St, Lot 2 3;	DP 11098, Lot 3	
	nk Arcade (Shotover St/Bo Queenstown, Pt Sec 2 own;		
3. Plaza Ard	cade, Shotover St/Beach 1		

			located in the C	Non-compliance status	
	Town Cen		Stroot Soc 20) Plk I To of	
		enstown;	Street, Sec 30) Blk I Tn of	
		ırat St/Searle I enstown,	ane, Sec 22 & Pt	Sec 23 BLK II Tn	
		rat Street/Sea parcel;	arle Lane and par	t of Searle Lane	
	7. Sear	le Lane/Churc	h St, Lot 1 DP 274	186;	
	8. Chur	ch St/Earl St, I	_ot 100 DP 30350)4	
		p/ Stanley St, 367 and Lot 2 [post office pre DP 416867;	cinct, Lot 1 DP	
	10. Cam	p/ Athol St, Lo	t 1 DP 20875.		
		p/Athol St, enstown	Section 18 Bl	ock V Tn of	
	Advice Not	tes:			
	a. where an uncovered pedestrian link or lane (i.e. open to the sky) is provided in accordance with this rule, additional building height may be appropriate pursuant to Policies 12.2.2.4 and 12.2.2.5;			rdance with this y be appropriate	
	app but	lication which achieves the	ive link is proposition is not on the description or a bette considered appropriately.	evelopment site r outcome then	
12.5.8	Discretionary Building Height in Precinct 1, Precinct 1(A), Precinct 2, Precinct 4 and Precinct 5				RD
			rule, refer to the	Height Precinct	Discretion is restricted to:
		•	of this Chapter).	-	a. the effect of any additional height on the urban form of the Town
	12.5.8.1		cinct 1 and Pre eight shall be 12		Centre and the character of the height precinct within which it is
	12.5.8.2	shall protro inclined tov	inct 1 (A) no part ude through a vards the site at nmencing from a oundary.	recession line an angle of 45	i. the extent to which the proposed building design responds sensitively to difference in height, scale and mass between the
	Rule 12.5.8 sought	.2 and relief	Appellant Court Number	Consequentially Affected Provisions	proposal and existing buildings on adjacent sites and with buildings in the
	that buildin Precinct 1 (through a r	A) can protrude ecession line vards the site at	Well Smart Investment Holding (NZQN) Ltd ENV-2018-CHC- 128	Policy 12.2.2.3, Policy 12.2.2.5	wider height precinct, in terms of use of materials, façade articulation and roof forms; and

			located in the C	Queenstown	Non-co	omplia	nce status
	sl	om a line street permitted Vithin Preci hall protru	ide through a	of any building recession line an angle of 30		ii. iii.	the effect on human scale and character as a result of proposed articulation of the façade, the roofline, and the roofscape; and the amenity of surrounding streets, lanes, footpaths and other public spaces,
	a a 12.5.8.4 W sl ir d tt to b 4	Vithin Preciples of the Balla oundaries ou	inct 4, no part and through a sards the site at amencing from a pundary. This rule arat Street and of Lot 1 DP 410 Lot 3 DP 4168	of any building recession line an angle of 45 line 10m above does not apply Stanley street 6867, Lot 2 DP 367 where the portions of on Figure 1 are	b.	public	including the effect on sunlight access to public spaces and footpaths; the provision of public space and pedestrian links; and the opportunity to establish landmark buildings on key sites, such as block corners and key view terminations; and rotection or enhancement of a views of Lake Wakatipu or y of the following peaks:
	sl n tl si	hall be betw o part of hrough a red ite at an ar	veen 7.5 and 8.5 any building cession line incli	et front parapet m in height and shall protrude ned towards the es commencing treet boundary.		i. ii. iv. v. vii.	Bowen Peak; W alter Peak; Cecil Peak; Bobs Peak; Queenstown Hill; The Remarkables Range (limited to views of Single and Double Cone); and effects on any adjacent Residential Zone; and the historic heritage value of any adjacent heritage item/ precinct and whether it acknowledges and respects the scale and form of this heritage item/ precinct.
12.5.9	Rule 12.5.9 and	l relief	Appellant	Consequentially	NC		
	sought		Court Number	Affected Provisions			

	ds for activities located in the Queenstown Non-compliance status
Delete Ru site is exc standard) on the sit as a perm 12m heig	le 12.5.9 (or the luded from the so that buildings e are provided for litted activity up to ht and a restricted largy activity above lude for lude for large field large field for large field f
<u> </u>	n building and façade height
-	ourpose of this rule, refer to the Height Precinct ure 2 at the end of this Chapter).
12.5.9.1	In Height Precinct 1 Precinct 1 (A) and Precinct 2, subject to sub-clauses a — d below, the maximum absolute height limits shall be as follows:
	 15m on Secs 4-5 Blk Xv Queenstown Tn (48-50 Beach St);
	ii. 15.5m in Precinct 1(A) and in P1(iv);
	iii. 14m elsewhere.
	and
	a. throughout the precinct, the building shall contain no more than 4 storeys excluding basements;
	b. in addition, buildings within the block bound by Ballarat, Beetham, and Stanley streets as identified on the Height Precinct Map shall not protrude through a horizontal plane drawn at 7m above any point along the north-eastern zone boundary of this block, as illustrated in the below diagram;
7m above boundary —	the zone 14m above ground level Allowable building envelope
	c. in addition, on Secs 4-5 Blk Xv Queenstown Tn, (48-50 Beach Street) no part of any building shall protrude through a recession line inclined towards the site at an angle of 45 degrees commencing from a line 12m above any boundary;

Standards Fown Cer	s for activities located in the Queenstown	Non-compliance status
TOWIT CET	d. in addition, buildings within that part of the block bound by Man, Brecon, Shotover, and Hay streets shown on the Height Precinct Map as area P1 (i) shall not protrude through a horizontal plane drawn at 330.1 masl; that part of the block shown as P1 (ii), through a horizontal plane drawn at 327.1 masl; and that part of the block shown as P1 (iii) through a horizonal plane drawn at 335.1 masl.	
12.5.9.2	In Height Precinct 3 (lower Beach St to Marine Parade and the Earl/ Church Street block) the maximum height shall be 8m and the street front parapet of buildings shall be between 7.5m and 8.5m and may protrude through the height plane.	
12.5.9.3	For any buildings located on a wharf or jetty, the maximum height shall be 4 m above RL 312.0 masl.	
12.5.9.4	In Height Precinct 7 (Man Street):	
	a. in Area A shown on the Height Precinct Map, the maximum height shall be 11m above RL 327.1 masl.	
	 in Area B the maximum height shall be 14m above RL 327.1 masl; 	
	 c. in Viewshaft C the maximum height shall be RL 327.1 masl (i.e. no building is permitted above the existing structure); 	
	d. in Viewshaft D, the maximum height shall be 3 m above RL 327.6masl.	
12.5.9.5	For all other sites within the Town Centre Zone, the maximum height shall be 12m and, in addition, the following shall apply:	
	 in Height Precinct 6 (land bound by Man, Duke and Brecon streets): 	
	i. no building shall protrude through a horizontal plane drawn at RL 332.20 masl except that decorative parapets may encroach beyond this by a maximum of up to 0.9 metre. This rule shall not apply to any	

	Standards Town Cent	for activities located in the Queenstown Non-compliance status
	Town cond	lift tower within a visitor accommodation development in this area, which exceeds the maximum height permitted for buildings by 1m or less; and
		ii. no part of any building shall protrude through a recession line inclined towards the site at an angle of 45° commencing from a line 10m above the street boundary.
12.5.10	Noise	NC
	12.5.10.1	Sound* from activities in the Town Centre Zone and Town Centre Transition Sub-Zone (excluding sound from the sources specified in rules 12.5.10.3 to 12.5.10.5 below) shall not exceed the following noise limits at any point within any other site in these zones:
		a. Daytime (0800 to 2200hrs) 60 dB L _{Aeq(15 min)}
		b. Night-time (2200 to 0800hrs) 50 dB L _{Aeq(15 min)}
		c. Night-time (2200 to 0800hrs) 75 dB L _{AFmax}
		in accordance with NZS 6801:2008 and accordance with NZS 6802:2008.
	12.5.10.2	Sound from activities in the Town Centre Zone and Town Centre Transition Sub-Zone (excluding sound from the sources specified in rules 12.5.10.3 and 12.5.10.4 below) which is received in another zone shall comply with the noise limits set for the zone the sound is received in.
	12.5.10.3	within the Town Centre Zone, excluding the Town Centre Transition Sub-Zone sound* from music shall not exceed the following limits:
		a. 60 dB L _{Aeq(5 min)} at any point within any other site in the Entertainment Precinct;

Standards Town Cent		ivities located in the Queenstown	Non-compliance status
	b.	at any point within any other site outside the Entertainment Precinct, other than as allowed for in c.:	
		i. daytime (0800 to 0100 hrs) 55 dB $L_{\mbox{\scriptsize Aeq(5min)}}$	
		ii. late night (0100 to 0800 hrs) 50 dB $L_{\mbox{\scriptsize Aeq(5 min)}}$; and	
	C.	$55~dB~L_{aeq~(5~min)}$ at any point along the eastern boundary of Searle Lane (excluding any frontage south of Lot 1 DP 27486)	
assessed i	in acco	cordance with NZS 6801:2008 and ordance with NZS 6802:2008, and ial audible characteristics and duration	
12.5.10.4	Town	the Town Centre Zone, excluding the Centre Transition Sub-Zone sound* voices shall not exceed the following	
	a.	$65~\text{dB}~\text{L}_{\text{Aeq(15 min)}}$ at any point within any other site in the Entertainment Precinct;	
		at any point within any other site outside the Entertainment Precinct, other than as allow for in c.:	
		i. daytime (0800 to 0100 hrs) 60 dB $L_{\mbox{\scriptsize Aeq(15 min)}}$	
		ii. late night (0100 to 0800 hrs) 50 dB $L_{Aeq(15 \ min)}$; and	
	C.	$60~dB~L_{aeq~(15~min)}$ at any point along the eastern boundary of Searle Lane (excluding any frontage south of Lot 1 DP 27486)	
		cordance with NZS 6801:2008 and ance with NZS 6802:2008.	
12.5.10.5	Town from a not ex	the Town Centre Zone, excluding the Centre Transition Sub-Zone sound* any loudspeaker outside a building shall sceed 75 dB L _{Aeq(5 min)} measured at 0.6 as from the loudspeaker.	
		ccordance with NZS 6801:2008 and dance with NZS 6802:2008, excluding	

	Standards Town Cent	for activities located in the Queenstown	Non-compliance status		
	adjustments Exemptions a. the not asse 680 b. the app Cha c. the not con Que	from Rule 12.5.10: noise limits in 12.5.10.1 and 12.5.10.2 shall apply to construction sound which shall be essed in accordance and comply with NZS 3:1999. noise limits in 12.5.10.1 to 12.5.10.5 shall not ly to outdoor public events pursuant to pter 35 of the District Plan. noise limits in 12.5.10.1 and 12.5.10.2 shall apply to motor/ water noise from mercial motorised craft within the eenstown Town Centre waterfront Sub-Zone ich is, instead, subject to Rule 36.5.14.			
12.5.11	Acoustic in Precinct where any	new building is erected, or a building is accommodate a recent activity: A mechanical ventilation system shall be installed for all critical listening environments in accordance with Table 5 in Chapter 36. All elements of the façade of any critical listening environment shall have an airborne sound insulation of at least 40 dB Rw+Ctr determined in accordance with ISO 10140 and ISO 717-1.	RD Discretion is restricted to: a. the noise levels that will be received within the critical listening environments, with consideration including the nature and scale of the residential or visitor accommodation activity; b. the extent of insulation proposed; and c. whether covenants exist or are being volunteered which limit noise emissions on adjacent sites such that such noise insulation will not be necessary.		
12.5.12	where any	new building is erected, or a building is accommodate a new activity: A mechanical ventilation system shall be installed for all critical listening environments in accordance with Table 5 in Chapter 36. All elements of the façade of any critical listening environment shall have an airborne sound insulation of at least 40 dB Rw+Ctr	NC		

	Standards Town Cent	for activities located in the Queenstown re Zone	Non-compliance status
		determined in accordance with ISO 10140 and ISO 717-1.	
12.5.13	Lighting an	d Glare	RD
	12.5.13.1 12.5.13.2 12.5.13.3	All exterior lighting, other than footpath or pedestrian link amenity lighting, installed on sites or buildings within the zone shall be directed away from adjacent sites, roads and public places, and downward so as to limit the effects on the amenity of adjoining sites, the safety of the transport network and the effects views on the night sky. No activity shall result in a greater than 10 lux spill (horizontal or vertical) of light onto any property within the Zone, measured at any point inside the boundary of any adjoining property. No activity shall result in a greater than 3 lux spill (horizontal or vertical) of light onto any adjoining property which is zoned residential measured at any point more than 2m inside the boundary of the adjoining property.	Discretion is restricted to the effects of lighting and glare on: a. amenity values of adjoining sites; b. the safety of the Transport Network; and c. the night sky.

12.6 **Rules - Non-Notification of Applications**

- 12.6.1 Applications for Controlled activities shall not require the written approval of other persons and shall not be notified or limited-notified except:
- 12.6.1.1 where visitor accommodation includes a proposal for vehicle access directly onto a State Highway.
- 12.6.2 The following Restricted Discretionary activities shall not require the written approval of other persons and shall not be notified or limited notified:
- 12.6.2.1 Buildings, with the exception of wharves and jetties, and buildings on wharves and jetties, in the Queenstown Bay Waterfront Subzone.
- 12.6.2.2 Building coverage in the Town Centre Transition Sub-Zone and comprehensive development.
- 12.6.2.3 waste and recycling storage space
- 12.6.3 The following Restricted Discretionary activities will not be publicly notified but notice will be served on those persons considered to be adversely affected if those persons have not given their written approval:
- 12.6.3.1 Discretionary building height in Height Precinct 1 and Height Precinct 1(A).

12.6.3.2 In relation to the electricity distribution network and where Rule 12.4.7(j) is relevant. the Council will give specific consideration to Aurora Energy Limited as an affected person for the purposes of section 95E of the Act.

Figure 1: Identified Pedestrian Links

Figure 1 – Identified Pedestrian Links and relief sought	Appellant Court Number	Consequentially Affected Provisions
Amend Figure 1 by deleting the identified pedestrian link over the property at 13 Camp Street (Lot1 DP416867) and 41-43 Ballarat Street (Lot2 DP416867)	Ngai Tahu Property Limited & Ngai Tahu Justice Holdings Limited ENV 2018 CHC 085 (Consent Order issued)	
Amend Figure 1 to remove pedestrian links.	Skyline Enterprises Limited ENV-2018-CHC-123 (Environment Court Decision NZEnvC 79 issued 16/6/20) Trojan Holdings Limited ENV-2018-CHC-122 (Environment Court Decision NZEnvC 79 issued 16/6/20)	Policies 12.2.1.1, 12.2.2.9, 12.2.3.6, 12.2.4.1, 12.2.4.2, 12.2.4.3, 12.2.5.5, 12.2.5.6, Rule 12.5.7, Rule 12.6.2

Figure 1: Identified Pedestrian Links



Figure 2: Queenstown Town Centre Height precinct map

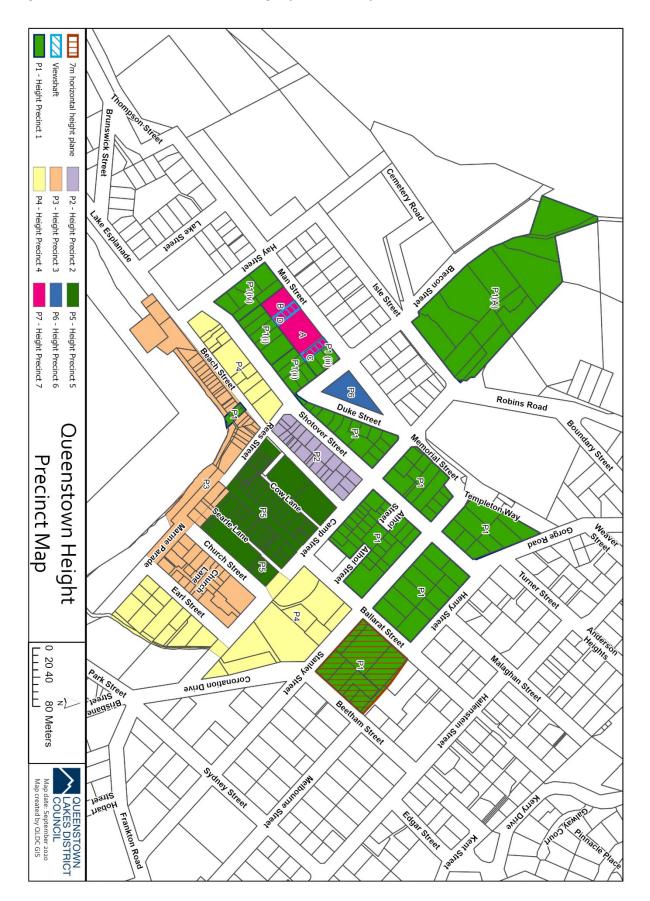


Figure 2 – Queenstown Town Centre and Height Precinct Map and relief sought	Appellant Court Number	Consequentially Affected Provisions
 Amend Figure 2 to: denote an absolute maximum building height for 10 Man Street of no greater than 11 metres or less, if the view amenities of 10 Man Street (to the south) are able to maintained with less developable height; denote movement of Viewshaft C in a westerly direction so that its full width is located west of 10 Man Street beyond the boundary between 10 and 12 Man Street. 	Queenstown Views Limited ENV-2018-CHC-112 (relief withdrawn)	
Amend Figure 2 to remove Lot 1 DP 20117 and Lot 1 DP 20867 from Height Precinct 5, and instead apply Height Precinct 4 to these sites.	Skyline Enterprises Limited ENV 2018 CHC 123 (relief withdrawn)	
Amend Figure 2 to remove Lot 1 DP 25042 from Height Precinct 5, and instead apply Height Precinct 4 to this site.	Trojan Holdings Limited ENV-2018-CHC-122 (relief withdrawn)	
Replace the height limits relating to the appeal site with the height limit regime proposed by MacFarlane Investments Limited (FS 1274) at the hearing (as per table at paragraph 19(a) of Notice of Appeal). The appeal site is described as: part of the northern half of the block bounded by Man Street, Hay Street, Shotover Street and Brecon Street (Man Street Block).	MacFarlane Investments Limited ENV 2018 CHC 089 (consent order issued)	