

Scuttlebutt

THE QUEENSTOWN LAKES DISTRICT COUNCIL NEWSLETTER // **DECEMBER 2018** // **ISSUE 129**

SUMMER IN THE LAKES DISTRICT

Summer is finally here and for many of us in the Queenstown Lakes District, a well-earned Christmas break. We wish all of our residents, ratepayers and visitors a Merry Christmas and Happy New Year. Bring on 2019!

BE WATER SMART!

Conserve water and avoid restrictions this summer. More on page 15.



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With the Christmas break around the corner, I always like to step back and reflect on what's been one hell of a year. There's a lot we should be celebrating as a community and I'd like to share with you some of the things I'm most proud of. I've been given strict instructions on word limits so I'll keep it as brief as possible:

OUR 2018-28 TEN YEAR PLAN. Three times bigger than anything this Council has delivered before, it is a bold and ambitious plan for a bold and ambitious district. Only six months in, I'm thrilled to see it start to come to life.

THE \$2 BUS. One year in we've seen a huge shift in how locals and visitors get around the Wakatipu. This service is a fantastic step in the right direction but it can't stop there. We have a lot of work to do to get people thinking differently about how they travel and a big part of that work will need to include making changes to the service so it's meeting the needs of our growing community. I for one am keen to see the introduction of a direct service between Lake Hayes Estate/Shotover Country into the town centre and between Arrowtown and Queenstown utilising Malaghans Road.

OUR RELATIONSHIP WITH CENTRAL GOVERNMENT. We've put a lot of time and effort into strengthening and developing this. Among other things, we are starting to see real progress in introducing a visitor levy to reduce the burden on our ratepayers. I think we'll get it across the line, it's just how it works and when. Expect to hear more about this soon.

AFFORDABLE HOUSING. While it's slower than I'd like, I can assure you progress is being made on affordable housing. The Housing Trust is doing great work towards their goal of 1,000 new homes in ten years and are set to launch a new assisted ownership programme. I see there's more on this later in Scuttlebutt. You can read more about our progress in the latest Mayoral Taskforce update report on the website.

A NEW POOL FOR WANAKA. This outstanding facility opened back in June and along with all the new fitness and sports programmes starting up at the neighbouring centre, it has significantly improved our recreation offering in Wanaka.

FREEDOM CAMPING. Finding an appropriate way to manage camping has been a big focus for us this year. We formalised the freedom camping ban at Lake Hayes and Shotover Delta and have recently kicked off our summer plans, thanks to funding from Central Government. A lot of effort has also gone into developing a Responsible Camping Strategy that outlines a multi-agency approach for the future management of all types of camping across the district.

A CULTURAL STRATEGY. This year, thanks to some philanthropic funding we have been able to engage highly recognised arts and culture consultant Adrian Ellis to develop a feasibility study for a Cultural and Arts facility for the district. This work is underway and we'll have more details to share next year.

STANLEY STREET / COMMUNITY HEART. Alongside Adrian's work I mentioned above, we're also partnering with Ngāi Tahu Property to look at potential opportunities to offer facilities for arts and performance activities and authentic iwi cultural representation in central Queenstown. This is an exciting opportunity to build something really special and I am confident it would also be a draw card for new and diverse businesses into the area.

HEALTH CARE. This is another area where we've seen significant progress. Not only has the government recognised that we are under catered for, we've also made good progress with other key partners with a proposal to develop a private health care facility for the district but supported by the district health board who will fund public healthcare services through the hospital.

BEYOND 2050. This has been a rewarding piece of work looking at how we want it to feel living in our district beyond 2050. We've worked with a small but diverse foundation group of people as well as a wider section of the community to come up with something really special – we're asking for your input on this right now so please take part – the future of our district belongs to all of us.

Finally. I'd like to say a huge thank you to the Council team. We are lucky to have a highly engaged and enthusiastic set of Councillors and staff here at QLDC and I'm proud to work alongside them every day to represent you.

On a more personal note, I'm looking forward to spending some quality time with family and friends at home this Christmas and enjoying what our district has on offer. I wish everyone a very Merry Christmas. Thanks for all of your support and I look forward continuing our momentum into 2019.

JIM BOULT
Mayor

RESPONSIBLE CAMPING PROVING POPULAR

They may have taken a bit of an early battering thanks to unsettled Spring weather... but that hasn't stopped our visiting campers making use of our newly established Responsible Camping Hubs.

The service hubs in particular are proving popular. In the first few weeks alone Frankton's Hawthorne Drive hub has seen over 1,100 visitors and Wanaka's Ballantyne Road hub has had over 1,500 campers through.

1,100

campers have gone through Frankton's Hawthorne Drive hub

1,500

campers have gone through Wanaka's Ballantyne Road hub

These service hubs were set up thanks to funding from the Tourism Facilities Development Grant as trials to help reduce the effects Freedom Camping was having on our communities. Part of this includes a big increase in education for visiting campers via 12 full time ambassadors, making sure they know about our many local camping grounds, how to camp responsibly in the Queenstown Lakes District and promoting local activity businesses.

We'll keep you updated on how our summer camping initiatives are going – keep an eye on our facebook page and website.

For more information about Responsible Camping, head to www.qldc.govt.nz/responsible-camping

CHECK IT'S ALRIGHT BEFORE YOU LIGHT

Summer is on the way which means hot days, long nights, hot dogs on hot barbeques, and a high chance of fire.

That's why we're asking everyone this summer to check it's alright before you light at www.checkitsalright.nz

There you'll be able to check the fire status in your area. As things get hotter and drier over Summer, the status is likely to change. A restricted season means fires are only allowed with a permit. Prohibited means no fires at all, including gas cookers.

So if you've got plans for a fire in open air over the Christmas and New Year period, make sure you head to www.checkitsalright.nz. For everything you need, including how to apply for permits and rules around camp or cooking fires on Public Conservation land.

"I'm sorry Mary,
but he said even the
manger has been booked
out on Airbnb"



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A Unique Place. An Inspiring Future. He Wāhi Tūhāhā. He Āmua Whakaohoho.

DEFINING A VISION FOR OUR DISTRICT, BEYOND 2050

Mayor Jim Boulton is inviting the community to share their thoughts on a draft vision for our district. Looking beyond the year 2050, the vision aims to capture eight key themes for how we want to live, work and play in the future.

"I'm very excited about this draft vision and would like to thank the community and business representatives that have already come together to help shape this work. Now we're keen to hear from everyone else in the district about who well these statements resonate and if they are something they can get behind," said Mayor Boulton.

"We encourage everyone in the district to get involved. The future of our district belongs to us all."

These vision statements have been developed with a small but diverse group of our community. Once agreed, they will underpin everything we do:

Read more about what these vision statements mean and share your thoughts at www.qldc.govt.nz/vision-beyond-2050 by 25 January 2019.

PRIDE IN SHARING PARADISE
| KIA NOHO TAHI TĀTOU KĀTOA

THRIVING PEOPLE
| WHAKAPUĀWAI HAPORI

BOLDY EMBRACING MĀORITANGA
| WHAKATINANA I TE AO MĀORI

FREE-THINKING, EXHILARATING OPPORTUNITIES
| HE ŌHAKA TAURIKURA

SOARING CREATIVITY
| WHAKAOHOHO AUAHATAKA

CLEAN CONNECTIVITY
| TAIAO PARAKORE

A DEAFENING DAWN CHORUS
| WARAKI

DISASTER-DEFYING RESILIENCE
| HE HAPORI AUMANGEA

Do these vision statements reflect your aspirations for our people, for our future?

A NEW SECURE HOME PROGRAMME

The Queenstown Lakes Community Housing Trust (QLCHT) is developing a new assisted ownership programme called Secure Home.

*Cherwell Lane
development under
construction*

The first of its kind in New Zealand, Secure Home is set to kick off in February 2019 and will initially involve six lots on Cherwell Lane, Shotover Country. This area of land was transferred from the developers to QLCHT as part of Council's Special Housing Area process.

The key aspects of the Secure Home programme include:

- > Properties can be purchased through a 100-year land lease arrangement with QLCHT retaining ownership of the land in perpetuity.
- > The purchase price will be around the cost to build the house excluding the land cost.
- > A very low ground rent on the land will be paid which will only increase annually and in-line with inflation (in the pilot, this will be set at 1.5 per cent of land value).
- > A restricted resale clause will be in place where the property can only ever be sold back to QLCHT at the original purchase price plus consumer price index for the years the owners have been in the house (this is to ensure the property remains affordable for future home owners).
- > Households will be able to enjoy every aspect of homeownership, except the ability to make large capital gains.

To find out more about the programme, please register your interest at www.qlcht.org.nz.

A VERY MERRY CHRISTMAS



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PROPERTY
MANAGEMENT
ANGELS**

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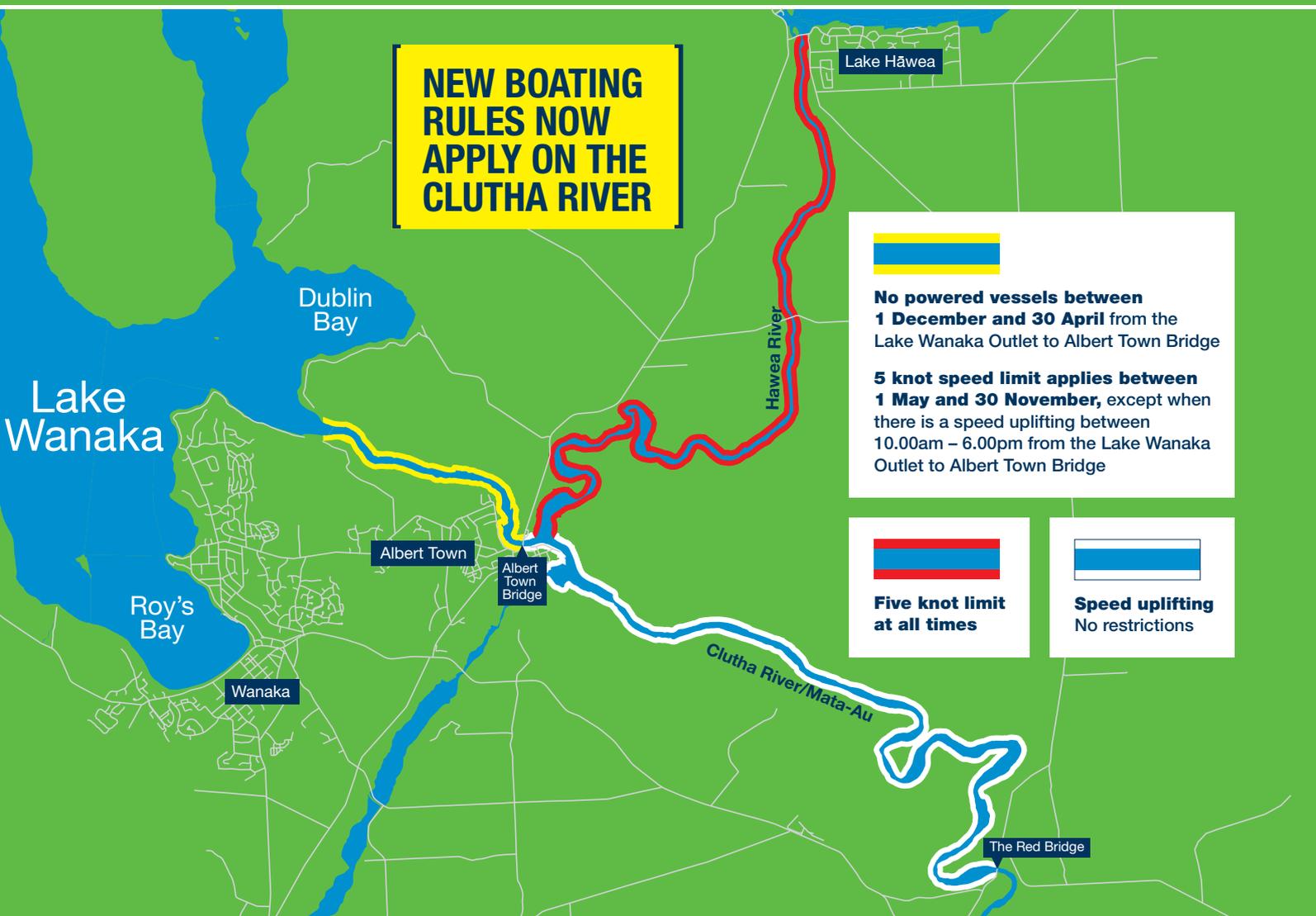
CHANGES ON THE CLUTHA

New rules are now in play for boaters using the Clutha River.

This follows a long period of informal and formal consultation with river users and a Council decision last month to amend the Navigation Safety Bylaw 2018.

The new rules apply for powered vessels and aim to strike a balance between mitigating safety risks while still allowing access to the river.

The new rules came into play on 1 December.



QUALITY OF LIFE SURVEY COMPLETE

A big thanks to everyone who completed the recent Quality of Life survey! The results and more details about our plans for using them can be found at www.qldc.govt.nz/quality-of-life-survey

SUMMER FUN ON THE WATER

For many of us, Summer means spending long afternoons with family and friends at our beautiful lakes and rivers.

There are simple things you, your friends and your family can do to make sure you have a splash over Christmas, New Year and well into 2019.

If you're out on the water please wear your lifejacket. If you need to ask why, the hint is in the name, and it might just be the difference between arriving home with a great story, and a tragedy.

Harbourmaster Marty Black and his crew will be out on the water and if he catches you without one on, you'll be \$300 out of pocket. Get a lifejacket, make sure it fits and make sure everyone you're with has one too.

Always tell someone where you're going and carry your mobile, just in case.

If you like your vessel paddle powered, be safe and be seen. As a kayaker, it's always a good idea to wear something bright and easy to spot when out on the water. It's also important to check weather reports before you

head out too. Conditions change quickly in this district and a sudden bad storm doesn't care for good gear.

When it comes to children and the water, please keep them within arms reach at all times.

Not everyone is Sophie Pascoe in the water. If you know a friend isn't a confident swimmer, keep it in mind when choosing your swimming spot.

If you see any signs telling you not to swim somewhere this summer, please listen. That goes for your dog too.

It's all about making memories and safely enjoying our stunning environment. For more tips, head to www.qldc.govt.nz/boat-safety



It's compulsory to wear a life jacket at all times in any vessel six metres and under (this includes paddleboards).



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25 Wiltshire Street, Arrowtown | 0800 44 00 14 | www.rdp.co.nz

FROM THE CHAMBERS

There's either a Council or Committee meeting happening almost every week of the year. Here's a quick snapshot of some recent decisions.

WHERE TO FROM HERE WITH THE REPRESENTATION REVIEW?

The Council has referred its final representation proposal to the Local Government Commission which is now tasked with determining how the Council and the Wanaka Community Board will be elected in 2019. The Council had decided to retain the existing three wards (Queenstown-Wakatipu, Arrowtown and Wanaka) with a small boundary adjustment to the Arrowtown Ward to increase the ward population and bring it closer to the number needed under the Local Electoral Act. However, even with this change, the Arrowtown Ward still did not quite meet the statutory requirements so the Council was obliged to refer the review to the Local Government Commission.

The Commission is determining about 50 other council reviews so QLDC is not alone in awaiting a decision. The final date for releasing decisions is 10 April but the Commission is determining reviews progressively, so it's possible we may hear sooner.

COASTGUARD WANAKA HOPING TO FIND A NEW HOME BASE

Coastguard Wanaka is an important part of the emergency response network on the Wanaka Lakes but currently their rescue boat is housed in a building on the A&P Showgrounds. This means there is sometimes a delay when they launch their boat at the Wanaka Marina ramp, which can be critical when making a rescue.

Coastguard Wanaka has identified a preferred location for a new base building on the Eely Point Recreation Reserve. They have now applied to the Council for a lease and consultation on this is now underway.

Anyone may make a submission with comments closing on 21 December 2018.

Please send submissions to: **APL Property, PO Box 1586, Queenstown**, phone **03 442 7133** or email **queenstown@aplproperty.co.nz**.

A hearing of submissions will take place in Wanaka in early 2019.

FUNDING APPROVED FOR HISTORIC BUILDING AT PARADISE

The Paradise Charitable Trust has received a small funding boost from the Community Services Committee to assist with the restoration of an historic barn.

Paradise House and its associated structures date from the mid-1880's through to the early 20th century. The barn at Paradise House has a Heritage NZ Category 1 listing but the structure is in poor repair due to its age. The Paradise Charitable Trust wants to restore the barn which contains original horse stalls and hay-loft and has received a grant of \$4,000 to assist with the project.

The funding was provided through our Heritage Incentive Grant, a pool of money available to help owners of listed heritage items with the cost of maintaining or enhancing them.

This is the first application approved from the Heritage Incentive Fund this year and an annual budget of just over \$25,000 per annum has been approved in the Ten Year Plan.

More information about the fund and how to apply is available here: www.qldc.govt.nz/heritage-incentive-grant

COUNCIL MEETINGS

As you read this, the Councillors would have just finished up their final meeting for the year.

The Council's meeting schedule for 2019 has now been finalised – you can read the full schedule on the website: www.qldc.govt.nz/meetings

The eagle-eyed amongst you will note that it stops on 3 October 2019. This is not a mistake – nearly three years have passed and the next Council election is on 12 October 2019. You will hear lots more about this over the coming months.

Food for fines

Library overdue fines might not be the first thing on your mind over the busy festive period but now's your chance to clear these debts and feel good about supporting our local community at the same time.

Queenstown Lakes District Libraries' seventh annual 'Food for Fines' initiative is once again offering borrowers the opportunity to wipe \$5 worth of fines in exchange for each item of non-perishable groceries donated before the end of December.

All Upper Clutha donations will be delivered to Community Networks and all Wakatipu donations go to Happiness House. Both organisations then distribute hampers to local families and individuals throughout our communities.

So while you're out shopping for festive treats, why not stick another item in your trolley for those members of our community for whom Christmas can be more of a struggle.

Don't be shy about thinking beyond dried pasta and cans of baked beans – have fun and get creative. And feel free to donate items even if you don't have any overdue fines!



GET THE LATEST BUILDING INDUSTRY NEWS

Stay up to date on everything happening in the local and national building industry by subscribing to QLDC's quarterly Brace Yourself newsletter. Register your details at: www.qldc.govt.nz/sign-up-to-brace-yourself

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MASTERPLANS UNDERWAY FOR SPORT AND RECREATION VENUES

A joint masterplan project is currently underway to map out the future development of Wanaka Recreation Centre (WRC) and Queenstown Events Centre (QEC).

Council has appointed national environmental planning and design consultancy Boffa Miskell to lead the project after a public tender process.

The company will work with QLDC's Sport and Recreation department, local sports groups,

schools and other key stakeholders to consider the development of all current and potential sites over the next 20 years. The project will also look to future-proof the district's sport and recreation facilities beyond this in line with predicted population growth, ensuring both hubs continue to play a key role in the social fabric of the district.

Thunes Cloete, QLDC general manager community services, said the joint masterplans will

draw on recent research and consultations around user demand such as the draft QLDC/ CODC Regional Sport and Recreation Facility Strategy, the Community Facilities Research project and QLDC's current Wanaka Town Centre and Frankton Masterplan projects.

"Connecting our recreation centres with proposed new surrounding residential, commercial and education hubs, especially via the active travel links being

explored in the Wanaka and Frankton masterplans, is a particular focus," said Dr Cloete.

The project will add detail to the \$12m investment programme for QEC outlined in the 2018-2028 Ten Year Plan that includes two additional indoor courts, a multi-use artificial turf and an upgrade of its gym and group fitness facilities. The masterplan for WRC will be refreshed to complement the pool facilities opened in June 2018.

greenstone entertainment presents

TONI CHILDS
DON'T WALK AWAY
STOP YOUR FUSSIN'
I'VE GOT TO GO NOW
ZIMBADWE

**Supertramp's
ROGER HODGSON**
and BAND
BREAKFAST IN AMERICA
GIVE A LITTLE BIT
DREAMER
TAKE THE LONG WAY HOME
THE LOGICAL SONG

JAMES REYNE & MARK SEYMOUR
Formerly Australian Crawl & Hunters & Collectors
and BAND
THE BOYS LIGHT UP
RECKLESS
HOLY GRAIL
THROW YOUR ARMS AROUND ME

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SOUND WHITIANGA WATERWAYS GREAT LAKE TAUPŌ Gibbston Valley

EXPECT DELAYS
ON THE ROADS
DURING THE
CHRISTMAS / NEW
YEAR PERIOD.
PLAN AHEAD!

Be kind to each other out there!

Sitting in traffic can drive you slowly mad. But please be patient with other drivers, stay alert, make sure you have plenty of drinking water in the car and allow more time for your journey.



Your journey
may take longer
than you expect
**ALLOW
EXTRA TIME**



**SLOWER
VEHICLES
PULL OVER**
so following
vehicles can
pass safely



**ROAD
CONDITIONS**
are subject to
**CHANGE AT
ANYTIME**



**PULL OVER TO
TAKE PHOTOS**
and enjoy the
scenery

GETTING AROUND THIS SUMMER

A bit of planning can help reduce the chance of being caught in the summer traffic over the Christmas and New Year period.

We've updated our website with lots of great info on transport around the district. Check out walking and cycling tracks, public transport options, parking maps and more at www.qldc.govt.nz/transport

Why not ditch the car and consider other options for getting around!

THERE IS
NO ORBUS
SERVICE ON
CHRISTMAS
DAY.

- > Take advantage of the summer weather and try cycling or walking on your next short trip. Or how about driving part-way and walking or cycling the rest?
- > Did you know Orbus is on Google Maps? If you're in Queenstown, type in your destination, and hit the 'transit' option for bus times.
- > For live bus updates, check out <http://trackabus.co.nz/queenstown/>
- > Why not 'take the lake' and try the new ferry service between Queenstown, Kelvin Heights and Frankton www.queenstownferries.co.nz
- > Each person you share your car with is another car off the road. Carpooling can be social, fun and saves you money – there are loads of resources online to help you get set up.

What's QLDC doing to ease the congestion?

We're working with the Otago Regional Council and New Zealand Transport Agency to roll out some quick wins to help reduce congestion this summer.

We are also hard at work planning the future transport network, with a programme of strategies, business cases and masterplans. We know that our roads are extremely busy at peak times, so we're considering a large range of options to create a sustainable transport network - one where we can choose whether we walk, cycle, take the bus or ferry, share a ride or drive.

Over the page is a summary of some of the immediate and long term projects we are working on.

WAKATIPU ACTIVE TRANSPORT NETWORK SINGLE STAGE BUSINESS CASE
Development of a walking and cycling network for commuting and leisure across the Wakatipu Basin

QUEENSTOWN TOWN CENTRE DETAILED BUSINESS CASE
Development of options to improve transport in the town centre, including a new arterial road, a public transport hub and pedestrianisation

WARREN PARK TEMPORARY PARKING
Free parking in Warren Park over the peak summer period

WATER TRANSPORT DETAILED BUSINESS CASE
Development of options for ferry services and interchanges

FRANKTON TO QUEENSTOWN DETAILED BUSINESS CASE
Development of options to improve the transport corridor, including options for State Highway 6A, bus priority, ferries and mass rapid transit

MALAGHANS ROAD ALTERNATIVE ROUTE
Investigating messaging signs to advertise the alternative route via Malaghans Road and Arthurs Point, and reduce congestion through Frankton

LAKE HAYES ESTATE ORBUS FREQUENCY
Increase in Route 4 frequency to 30 minutes between 3.00pm and 6.00pm

NEW BUS STOPS AND SHELTERS
Under construction at Stalker Road, Jones Avenue, Willow Place and Centennial Avenue

TUCKER BEACH ROAD INTERSECTION
Safety and efficiency improvements to the intersection of State Highway 6 and Tucker Beach Road

QUEENSTOWN AND FRANKTON PARKING STRATEGY
A strategy to manage parking – including new supply, restrictions and technology

FRANKTON MASTERPLAN
Development of a programme of transport and public realm improvements

GLENDA DRIVE TO KAWARAU FALLS BRIDGE DETAILED BUSINESS CASE
Development of options to improve the transport corridor

TRANSPORT MODELLING
District-wide modelling of traffic and public transport, and pedestrian modelling of Queenstown town centre

IMMEDIATE PROJECTS

LONG TERM PROJECTS



WANAKA MASTERPLAN
Development of a programme of transport and public realm improvements

AUBREY ROAD CYCLE LANES
New on-road cycle lanes between Anderson Road and Kings Drive

ANDERSON ROAD CYCLE LANES
Investigating cycle facilities along this key connection

WANAKA SUMMER PARKING IMPROVEMENTS
A range of permanent and temporary parking changes to improve parking for the summer, including the new Mount Aspiring car park

COOL TIPS FOR HOT DOGS THIS SUMMER

Our Animal Control Team wants you to know the only acceptable hot dog this summer is one from your local Fish and Chip store.

Last time we checked the deep fried kind don't cost \$300 - which is how much you could be forking out for leaving a heat-stressed dog in a vehicle.

Even we humans get pretty uncomfortable on a hot summers day, and *most* of us don't even have fur. That's why it's important to consider your pooch and how comfortable they're going to be over the festive season.

Please spare a moment to think about the following things:

- > If your dog hangs out at home while you're out and about, make sure it always has access to shade, shelter and water.
- > If a footpath is too hot for bare feet, it can burn doggie toes too. Avoid walking your dog in the heat of the day. First thing in the morning or later in the evening is best.
- > The Animal Control Team is especially busy over the Christmas period. So please, ensure your dog is wearing its current registration tag. Not only is wearing the tag a legal requirement, but on the off chance your dog becomes lost, it will help ensure your pooch is promptly returned home. We don't want to see them in the pound over Christmas and we're pretty sure they don't want to miss out on Christmas dinner either!

For more information about the new Animal Welfare Regulations, please head to www.mpi.govt.nz/animalregs

HEADING AWAY WITH YOUR POOCH?

If you're heading away this summer and thinking of taking your four legged friend, please plan ahead and consider:

- > What's the weather like where I'm heading?
- > Will I have to leave my dog in the car at some point?
- > How long will it be in there?
- > Is it better to leave my dog at home?



PREPARE FOR WATER RESTRICTIONS

Over summer demand for water soars with people watering their lawns and gardens.

Unfortunately, in some communities the demand on water can be so high that our infrastructure simply can't keep up.

To ensure we can provide sufficient water for public health and firefighting requirements, we may need to introduce water restrictions. Responsible water use by everybody will help to avoid water restrictions.

We operate three levels of restriction:



Keep your eyes peeled for signage around the district to make it really clear if restrictions are in place for your community.

WATER ALERT LEVEL

1

Hand held hosing to a minimum at any time

Sprinklers only from midnight to 6.00am

WATER ALERT LEVEL

2

Hand held hosing to a minimum at any time

No sprinklers at any time

No construction or temporary water takes

WATER ALERT LEVEL

3

No use of outside water systems; no sprinklers or hand-held hoses at any time

No construction or temporary water takes

BE WATER SMART THIS SUMMER

Reducing the amount of water you use is good for the water supply, good for the planet, and means you'll be more likely to have water all season for the veggie garden!

For tips on how to conserve water, head to www.qldc.govt.nz/conserving-water

QLDC'S ANNUAL REPORT ADOPTED

Our 2017-2018 annual report has now been adopted by Council. For details please visit: www.qldc.govt.nz/annual-reports

GET WITH THE PROGRAMME!

Wanaka Recreation Centre (WRC) has been buzzing recently with new activity programmes designed to get more people, more active, more often.

Two pool-based programmes on Sunday mornings have been designed specifically to provide opportunities for members of the community who had previously been underserved in the region.

'Bubble Time' is a circuit-style baby and toddler session timed for working parents while weekly classes for people (mainly children) with disabilities is all about boosting water confidence and having fun with plenty of one-on-one time between participants and instructors.

Over in the indoor stadium, the latest round of the 'Sport 10' social league has again attracted local teams keen to play ten different sports over ten weeks.

Jason Lawless, Wanaka Recreation Centre manager, said there would be regular social sports leagues on Monday nights throughout 2019.

"After Sport 10 we have indoor cricket and then mixed basketball with others to follow through the year. The good thing about social leagues is that they're not super-competitive and therefore attract people of different ages, abilities and nationalities," she said.

Several other programmes were trialled during a 'Have-a-Go' month during November. Classes included a thighs, bums and tums exercise session with a Zumba twist, indoor buggy fit for mums and bubs, Aqua Fit and Flippa Ball – a modified form of water polo developed specially for kids.

All activities were provided for normal entry prices with no extra to join the class.

"Feedback has been really positive and it's been great to see some new faces at the Rec Centre. Trialling new programmes and activities on different days and times helps us gauge interest from various groups. We can then adjust the timing and style of ongoing classes to suit community needs," said Jason.

For more information contact the team at WRC, phone 03 443 9334 or email wrc@qldc.govt.nz

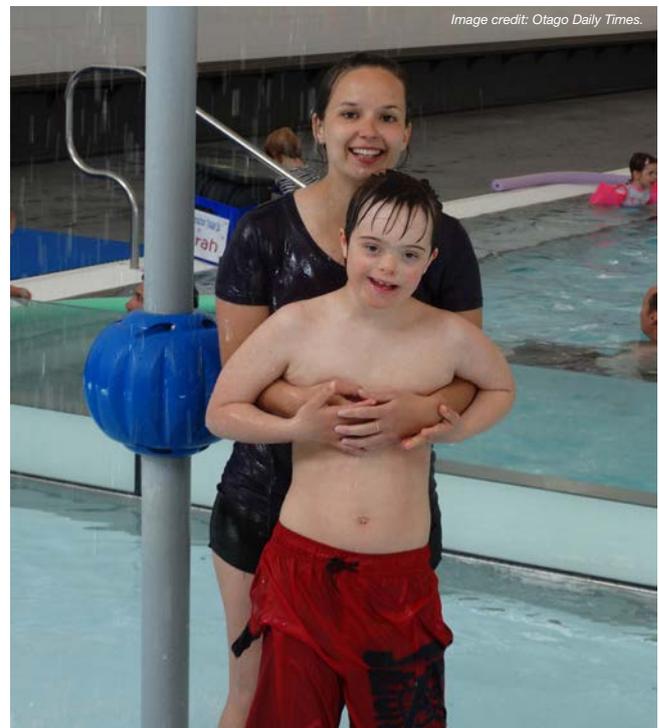


Image credit: Otago Daily Times.

Wanaka swim instructor Becky Bannister with Louis Wilson (aged 10) of Dublin Bay.



Tell us if you want to save paper and read Scuttlebutt online.

We publish Scuttlebutt six times a year, deliver it locally through community newspapers, and post around 7,500 copies to ratepayers who live outside the district – that's a lot of paper!

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You'll not only receive Scuttlebutt earlier, but also help QLDC trim the amount we spend on printing and postage to keep you informed – that's a win for everyone.

Every issue of Scuttlebutt is also on our website www.qldc.govt.nz

ALPINE AQUALAND MAINTENANCE UPDATE

Essential maintenance work is continuing at Alpine Aqualand, the swimming pool facility at Queenstown Events Centre, with the pools scheduled to reopen for the busy summer period.

Aqualand closed temporarily in November after a number of the pool hall's ceiling tiles were found to be loose.

Queenstown Lakes District Council (QLDC) Sport and Recreation Manager Simon Battrick said the pool closure was unscheduled but essential.

“Movement of ceiling tiles in a ten-year-old aquatic facility is not uncommon, especially given the humidity inside and the outdoor temperatures fluctuations in our alpine environment. However we do recognise the importance of Alpine Aqualand to the local community and thank them for their patience while we undertake this essential work,” he said.

“Removing all the tiles at the same time has proved the most efficient solution. This involved draining all pools and erecting scaffolding hence the need to close the pool hall and minimise risk to our customers and staff.”

Swim members and QLDC Swim School customers have been offered credit to cover the duration of the closure. Staff have been working with all affected clubs and regular user groups to arrange alternatives wherever possible to minimise disruption.

Arrowtown Memorial Pool was opened for summer more than two weeks ahead of schedule. Two extra hours on weekday mornings for public swimming and additional time after normal closing for clubs and groups have been added in response to the temporary closure of Alpine Aqualand.

On a further positive note, the pool crew brought forward its annual shutdown for routine maintenance and a thorough clean. By completing this work at the same time, the next scheduled shutdown in May 2019 is no longer required.

All other facilities at Queenstown Events Centre including Alpine Health and Fitness gym and group fitness studios, sports fields and the indoor stadium are unaffected and remain operating as normal.



**ARROWTOWN
POOL**

Join us for family fun, all summer long!

OPEN DAILY UNTIL 2 MARCH

Child \$1.50 Adult \$3
Seniors \$2
Full season passes available

Separate toddler pool, snack shop & picnic area

Arrowtown Memorial Pool
QUEENSTOWN LAKES DISTRICT COUNCIL

Cnr Wiltshire & Hertford Street, beside the Fire Station
P 03 442 0145 | E swim@qldc.govt.nz | W sportrec.qldc.govt.nz

Image credit: Karen Reid

A STOCKTAKE OF EARTHQUAKE PRONE BUILDINGS

Over the last few months, our Building Services team has assessed buildings in our district as part of the Government's *Building (Earthquake-prone buildings) Amendment Act 2016* requirements.

Approximately 45 buildings have been identified as potentially earthquake prone. Some similar sized districts have identified far greater numbers with one in particular identifying between 1,000-1,500 potentially earthquake prone buildings.

To ensure our list is correct, the owners of these 45 buildings will be asked to provide QLDC with evidence that their building has either been strengthened to at least 34% of the new building standard or that it is outside the Ministry of Business Innovation and Employment's profiling categories.

Owners will have six weeks to provide this evidence. If evidence cannot be supplied, a formal notice will ask for either an Initial Seismic Assessment or a Detailed Seismic Assessment.

In early 2019, QLDC will also be seeking formal feedback from the public about the list of buildings and thoroughfares which have been categorised as priority or high risk. Details on the public consultation will be available soon.

For more information about the legislation requirements, please visit www.qldc.govt.nz/earthquake-prone-buildings or email our Building Services Manager Chris English, chris.english@qldc.govt.nz.

ONLINE BOOKING FOR QUEENSTOWN AIRPORT PARK AND RIDE

Customers using Queenstown Airport's Park and Ride service will be able to secure their parking space ahead of time with the launch of an online booking and payment solution from December.

Following a successful 12+ month trial, the 300-space car parking facility and 11-seater shuttle will continue to operate from the Brookes Road location direct to the terminal, with some improvements to the customer experience.

Queenstown Airport Transport Manager Natalie Scott said the trial had been considered a success with the service well utilized, mainly by customers travelling from the regions.

"We've been gathering regular passenger feedback and the security of knowing there's a space available for people when they arrive was a priority for many of our customers," said Ms Scott.

"Securing airport parking as soon as your flights are booked is part of the travel process, much like you'd pre-book hotels, transfers etc. Not having to worry

about where to park when you're flying out can help take away some of the associated stress that can come with travel," she added.

Bookings and payments will be powered by global online car parking provider Chauntry, giving customers control to book and securely pay online, manage their own bookings if circumstances change and enjoy ticketless entry and exit of the car park, reducing the need for paper tickets.

Parkspace is accessed via the Queenstown Airport website on desktop, smartphone and tablet versions and will be available from December 2018.



COUNTING DOWN TO 2019

See in the New Year at one of our family-friendly waterfront celebrations in Wanaka and Queenstown!

Dance your way into 2019 with live entertainment, food stalls and a spectacular fireworks display to bring in 2019 in style! Here's what's in store:



**HEADING INTO
QUEENSTOWN TO SEE
IN THE NEW YEAR?
PLEASE CONSIDER
LEAVING YOUR CAR
AT HOME AND TAKING
THE \$2 BUS.**

QUEENSTOWN	WANAKA
Live music on two stages.	Live music on two stages.
From 7.30pm until 1.00am at the main stage: line-up includes Versificator, Mojo, The Strait Shooters, and the <i>Battle of Musos</i> winners, Haven.	From 8.00pm until 1.00am at the main stage: line-up includes Hamiltones, Silkworm, and <i>Mt Aspiring School</i> bands, Untitled 1 and Not Yet Rated.
From 9.00pm until 1.00am at the DJ stage: line-up includes DJ Pops, DJ Hand Solo, and DJ Cuz.	From 9.00pm until 1.00am at the brand new DJ stage: line-up includes DJ Dan-O and one other to be announced.
Food stalls.	Food stalls.
Fireworks at midnight.	Fireworks at midnight.



A ZERO-WASTE CHRISTMAS!

Did you know the waste we generate almost doubles the week after Christmas?

It's a bit of a frightening stat and an unnecessary one. But with all the food, stress, wrapping paper, ribbon and sometimes unwanted gifts, it can feel almost impossible to change.

That's where we come in - here are some handy tips to help reduce your waste this Christmas.

Get more tips for reducing your food waste this festive season – head to

www.lovefoodhatewaste.co.nz

GIFTS / DECORATIONS

Make your own gifts such as chutneys, jams, ginger bread, body scrubs, infused olive oil, scrubs, cleaning products.

Help others be plastic free by giving cloth shopping bags, lunch wraps and stainless steel drink bottles.

Avoid metallic or glossy wrapping paper that can't be recycled.

Give 'experience gifts' rather than stuff – ideas include movie or concert tickets, a wine tour, book vouchers, even a voucher for a home cooked meal or babysitting would be a hit with many parents!

Send electronic Christmas cards.

Make your own decorations and reuse old Christmas cards for present tags.

Give living plants.

FOOD

Plan ahead! That way you'll know what you need and buy only that. It's a busy time of year but try to avoid panic buying on Christmas Eve.

Make a plan for your leftovers. There's no shortage of ways to use leftover ham!

Over the festive season, use real crockery and cloth napkins rather than disposables.



WHAT DO YOU PUT DOWN THE LOO?

Be aware of what you put down the toilet or sink. Even small items can cause big problems.

Our contractors maintain the pipes that take wastewater from your home to the wastewater treatment plants. They carry out an extensive programme of routine maintenance to ensure the wastewater network is working as it should. They also attend to emergency callouts, when blocked pipes have caused overflows.

When we hear about an overflow, our contractor works quickly to clear blockages, and clean and sanitise the area.

QLDC Contract Manager Simon Mason says the routine maintenance is really important. “We inspect the pipes to ensure they are free of damage and roots. Where we are aware of issues we utilise high pressure water to clear built up solids, breaking up blockages before they cause problems,” he said.

But, he adds, when it comes to emergency call outs and overflows, the main culprits are things people flush down toilets or pour down the sink at home. The network consists of over 400km of pipe so the best thing we can do is be sensible about what we let enter the sewerage network.

“Rags, tissues, fat, and baby wipes are some of our bigger issues, most people don’t realise they’re not flushable and just throw them down the toilet,” he said.

Most wastewater pipes are only 150mm in diameter and are not designed to carry anything other than wastewater, human waste, and toilet paper.

Items like rags, sanitary items, wipes, dental floss, nappies or cooking fat don’t break down in the wastewater network and can cause impenetrable clumps that can block pipes. When this happens, undiluted wastewater can flow onto private property and into the environment, polluting your property and our lakes and rivers.

Nobody wants that... but the good news is, it’s easy to reduce these kinds of overflows with these simple tips!

Just keep the wipes out of the pipes and have a think before it goes down the sink.

If you have a septic tank (on-site wastewater system) or a private scheme please check with your supplier or operator for tips to prevent your system from failing.



INTRODUCING EVIE REAY – OUR 2018 RANGATAHI

**TO APPLY
FOR THE 2019
PROGRAMME**
please contact Amy
Wilson-White at
[amy.wilson-white@
qldc.govt.nz](mailto:amy.wilson-white@qldc.govt.nz)
Applications close on
3 January 2019.

Last year, local resident Evie Reay was selected to take part in the nationwide Tuia Programme as our district's Rangatahi (young person) for 2018.

The aim of the programme is to encourage and enhance leadership skills of young Māori throughout New Zealand. To do this, Rangatahi are paired with local mayors for at least one year to receive monthly one-on-one mentoring and also receive leadership training with other Rangatahi at a number of leadership development wānanga throughout the year. Each wānanga runs for 3-4 days and focusses on different aspects to engage with and help the community.

Over the last 11 months Evie has been mentored by Mayor Jim Boulton while continuing her role in the Council's Wanaka Parking and Animal Control team.

We interviewed Evie to find out a little about her experience and to also get some pointers for anyone interested in applying for the Tuia programme in the future.

EVIE, TELL US A LITTLE ABOUT YOURSELF.

I was born in Nelson and when I was four, my family decided to move to Arrowtown. We lived there for five years and during this time I learnt how to ski.

Skiing was my passion and when I was 17, I decided to pursue this passion so I moved to Wanaka and became a ski instructor. But after around three seasons I wanted a change.

I applied for a job at QLDC and during my time here I have tried to help build relationships within our community and make some good changes.

WHAT LED YOU TO APPLY FOR THE TUIA PROGRAMME?

My bosses actually nominated me for the spot on the Tuia Programme 2018! At first I was a bit hesitant as I like to keep to myself and this was a huge stepping stone for me and my confidence but I have no regrets whatsoever for doing Tuia.

HOW DID YOU FIT IT IN WITH YOUR OTHER RESPONSIBILITIES?

Fitting it in with my other responsibilities was pretty easy as Tuia was never a chore for me. I loved it right from when I stepped off that first plane in Hamilton - everyone was so welcoming and I felt right at home.

WHAT ARE YOUR TOP THREE HIGHLIGHTS FROM BEING INVOLVED WITH THE PROGRAMME?

1. Meeting everyone that has been involved with Tuia - all of the other Rangatahi and people that have been involved in previous years.
2. Finding my passion for learning Te Reo Māori – Tuia has made to not only want to learn Te Reo but to also see how far I can go.
3. My meetings with Mayor Jim Boulton and also helping out with Central Lake Polyfest 2018 and Citizenship ceremonies.

WHAT WOULD YOU SAY TO OTHER RANGATAHI WHO ARE CONSIDERING APPLYING?

Absolutely do it!

It was amazing and has been life changing for me - the way I look at the world, the things that I want to help out with.

Tuia is hard to explain (everyone that has been on Tuia will say the same) but it helps build you as a person and helps push you to do things that are way out of your comfort zone.

Tuia has made me a much more confident speaker in front of people, my peers, and it has made me be strong in what I believe in. I want to push the passion for Te Reo and use it to make good changes for our youth. Tuia will forever be my favourite part of 2018.

To find out more about Tuia please visit:

[www.mayorstafforjobs.co.nz/home/our-work/
tuia-and-mtj-rangatahi](http://www.mayorstafforjobs.co.nz/home/our-work/tuia-and-mtj-rangatahi)



Evie Reay with Mayor Jim Boulton at the Queenstown Lakes District's largest citizenship ceremony to date - held on Friday 23 November 2018 with 82 brand new kiwis.

MEET THE CUSTODIANS



Left to right, Adriano, Rodrigo, Koji, Cassio and Giovanni (missing: Brent)

Mother Nature might have made this place really really ridiculously good looking over thousands of years, but Queenstown's Town Custodians did the same thing, just this morning. And every morning, for that matter.

At 5.00am they're up and ready to go. Most of us are fast asleep, while some of us might still be heading home after a big night out. The birds haven't even started up, but Queenstown's Custodians have.

Rain or shine, snow or sunny glow, they're out there 365 days of the year no matter the weather.

The team's made up of Adriano, Cassio and Rodrigo from Brazil, Brent

from Arrowtown, Giovanni from Puerto Rico, and Koji from Japan. They've all lived in the district for varied amounts of time. Adriano's been in Queenstown for 14 years and spent seven of those working at QLDC, while Cassio is relatively 'new' if you can call it that, having lived in Queenstown for the past two years.

You'll have probably seen them out and about at some point in the day, working to present and maintain the Queenstown CBD, along with the heritage area of Arrowtown. They're a proud team, and go figure. Perfecting and presenting paradise isn't for the disconnected.

The role and what it entails is pretty vital to Queenstown, especially when you consider how many visitors we have to our district this year. But the hundreds of thousands of people that walk down our streets every year

are not the only ones this team is out to impress. They're doing what they do for locals too, because after all, Queenstown is your town and it's your community. Custodians are out there to make sure your home is a clean and tidy place, and it's something they love feedback on.

"It's a great feeling when someone gives you a compliment about how things are looking," says Adriano. "In general, as a team we get thanked by tourists and locals almost every day, so it's great to know the work we do is valued."

Whatever needs doing, Queenstown's Custodians are up for it. You'll see them taking time out of their planned days to respond to spills or reports of a mess. Or, they might cruise past you on the street sweeper, provided you're up early enough.

And no, despite how many late night revellers ask, the team can't give you a lift home on the sweeper.

"The machines don't polish shoes either, but that doesn't stop people from asking the question," says Koji.

So this summer, when you're in amongst a bustling group of people around town, remember to take a look around. You'll find that despite the massive amounts of pedestrians around, the streets are clean. And you know who to thank for that...

Watch this space for a feature on our Wanaka Custodians and Gardeners early next year.

HOLIDAY SERVICES

It might be the Christmas break, but many of our staff are working through to maintain essential services and operate recreation facilities. Our offices in Queenstown and Wanaka will be closed from 3.00pm on 24 December and reopen at 8.00am on Wednesday 3 January 2019. But our phone line and website are still available 24/7 so you can still call us about anything needing urgent attention.

SPORT AND RECREATION FACILITIES						
	Queenstown Events Centre*	QEC climbing wall		Frankton Golf Centre	Arrowtown Pool	Wanaka Recreation Centre
24/12/18	6.00am-5.00pm (excluding pools)	6.00am-5.00pm	No instructor	8.30am-5.00pm	11.00am-5.00pm	6.00am-5.00pm
25/12/18	CLOSED	CLOSED	CLOSED	CLOSED	CLOSED	CLOSED
26/12/18	8.00am-8.00pm	8.00am-8.00pm	No instructor	8.30am-7.00pm	11.00am-6.00pm	8.00am-8.00pm
27/12/18	6.00am-9.00pm	6.00am-9.00pm	No instructor	8.30am-7.00pm	11.00am-6.00pm	6.00am-9.00pm
28/12/18	6.00am-9.00pm	6.00am-9.00pm	No instructor	8.30am-7.00pm	11.00am-6.00pm	6.00am-9.00pm
29/12/18	8.00am-8.00pm	8.00am-8.00pm	No instructor	8.30am-7.00pm	11.00am-6.00pm	8.00am-8.00pm
30/12/18	8.00am-8.00pm	8.00am-8.00pm	No instructor	8.30am-7.00pm	11.00am-6.00pm	8.00am-8.00pm
31/12/18	6.00am-5.00pm	6.00am-5.00pm	No instructor	8.30am-7.00pm	11.00am-6.00pm	6.00am-5.00pm
01/01/19	CLOSED	CLOSED	CLOSED	8.30am-7.00pm	CLOSED	CLOSED
02/01/19	8.00am-8.00pm	8.00am-8.00pm	No instructor	8.30am-7.00pm	11.00am-6.00pm	8.00am-8.00pm
03/01/19	6.00am-9.00pm	6.00am-9.00pm	3.00pm-9.00pm	8.30am-7.00pm	11.00am-6.00pm	6.00am-9.00pm
04/01/19	6.00am-9.00pm	6.00am-9.00pm	3.00pm-9.00pm	8.30am-7.00pm	11.00am-6.00pm	6.00am-9.00pm
05/01/19	8.00am-8.00pm	8.00am-8.00pm	No instructor	8.30am-7.00pm	11.00am-6.00pm	8.00am-8.00pm
06/01/19	8.00am-8.00pm	8.00am-8.00pm	No instructor	8.30am-7.00pm	11.00am-6.00pm	8.00am-8.00pm

*Includes Alpine Aqualand, Alpine Health and Fitness and Indoor Stadium.

LIBRARIES								
	Arrowtown	Frankton	Glenorchy	Kingston	Queenstown	Hawea	Makarora	Wanaka
24/12/18	10.00am-5.00pm	9.00am-5.30pm	Closed	Closed	9.00am-5.30pm	10.00am-12.00noon	Closed	9.00am-5.30pm
25/12/18	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed
26/12/18	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed
27/12/18	10.00am-5.00pm	9.00am-7.00pm	Closed	Closed	9.00am-7.00pm	Closed	Closed	9.00am-7.00pm
28/12/18	10.00am-5.00pm	9.00am-5.30pm	5.00pm-7.00pm	Closed	9.00am-5.30pm	Closed	Closed	9.00am-5.30pm
29/12/18	10.30am-12.30pm	10.00am-5.00pm	Closed	11.00am-1.00pm	10.00am-5.00pm	10.00am-2.00pm	Closed	10.00am-5.00pm
30/12/18	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed
31/12/18	10.00am-5.00pm	9.00am-5.30pm	Closed	Closed	9.00am-5.30pm	10.00am-12.00noon	Closed	9.00am-5.30pm
01/01/19	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed
02/01/19	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed
03/01/19	10.00am-5.00pm	9.00am-7.00pm	Closed	Closed	9.00am-7.00pm	Closed	Closed	9.00am-7.00pm
04/01/19	10.00am-5.00pm	9.00am-5.30pm	5.00pm-7.00pm	Closed	9.00am-5.30pm	Closed	Closed	9.00am-5.30pm
05/01/19	10.30am-12.30pm	10.00am-5.00pm	Closed	11.00am-1.00pm	10.00am-5.00pm	10.00am-2.00pm	Closed	10.00am-5.00pm



THERE WILL BE NO RUBBISH OR RECYCLING COLLECTIONS ON CHRISTMAS DAY. Collections will take place one day later in the week following Christmas day. All other collections will remain the same.

TRANSFER STATIONS AND WAKATIPU RECYCLING CENTRE – CLOSED CHRISTMAS DAY

THERE IS NO ORBUS SERVICE ON CHRISTMAS DAY.

QLDC CONTACT LIST AND HOURS

QLDC & SERVICE CENTRES

Queenstown Office:
10 Gorge Road
Private Bag 50072, Queenstown
Phone: 03 441 0499

Wanaka Office:
Phone: 03 443 0024
Until 19 December 2018:
33-35 Reece Crescent, Wanaka
From 20 December 2018 onwards:
47 Ardmore Street, Wanaka

E-mail: services@qldc.govt.nz
www.qldc.govt.nz

Office Hours:
Weekdays 8.00am – 5.00pm

QUEENSTOWN EVENTS CENTRE

Arrowtown Athenaeum Hall
Queenstown Memorial Hall
Lake Hayes Pavilion
Lake Wanaka Centre
Alpine Aqualand
Sports fields
Phone: 03 450 9005

WANAKA RECREATION CENTRE

Wanaka Pool
Indoor Courts
Phone: 03 443 9334

TRANSFER STATIONS

Wakatipu: 110 Glenda Drive
Frankton Industrial Area
Phone: 03 451 0106
Upper Clutha: Cnr of Ballantyne
& Riverbank Roads
Phone: 03 443 6063

HARBOURMASTER

Phone: 027 434 5289
and 027 414 2270
Email:
harbourmasterqt@smsl.co.nz

LIBRARIES

For library opening hours and locations please head to codc-qldc.govt.nz

Scuttlebutt is published bi-monthly by Queenstown Lakes District Council to inform ratepayers and residents of council activities.

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