

# Frequently asked questions

### Which streets are being upgraded?

The project covers the following streets:

- Brecon Street (incl. the intersection with Shotover and Duke Streets),
- Rees Street
- Beach Street,
- Park Street and Hotops Rise.

## What will the project deliver?

### **Upper and lower Beach Street**

- Beach Street will be transformed into a pedestrian priority shared space that supports and enhances its existing retail, event and place functions within the town centre.
- The project will reinforce Beach Street as a north-south walking route and the connection between the new Transport Hub on Stanley and Athol Streets and future ferries.
- Existing vehicle access on Upper Beach Street (and via Cow Lane) will be maintained.
- Beach Street will be paved using high quality materials, best practice shared space design principles and incorporate design elements to share local stories and history.
- New bespoke lighting and street furniture that links to the mana whenua value of 'Oraka' meaning rest and recooperation.
- A combination of new and existing street trees and plants.
- New wayfinding signage.

#### **Rees Street**

- Rees Street will be transformed into a low speed, pedestrian priority shared space that supports and enhances its existing retail, event and place functions within the town centre.
- The project will reinforce Rees Street as a key part of the 'Gardens to Gondola' walking route.
- New lighting and street furniture that links to the mana whenua value of 'Oraka' meaning rest and re-cooperation.
- A combination of new and existing street trees and plants.
- New wayfinding signage. Rees Street will be paved using high quality materials, best practice shared space design principles and incorporate design elements to share local stories and history.



### **Upper Brecon Street (Skyline Gondola to Man Street)**

- Upper Brecon Street will be transformed to give greater pedestrian priority. 4-5 metre wide footpaths and new pedestrian crossings will make it easier and safer to access on foot.
- The project will reinforce Brecon Street as a key part of the 'Gardens to Gondola' walking route.
- The design is future-proofed, through consideration of existing and proposed developments along the route.
- A combination of new and existing street trees and plants.
- Changes to carparking.
- New wayfinding signage.
- Signalised intersection at Man / Brecon street.

### Lower Brecon Street (Intersection with Duke, Shotover and Rees Streets)

- Lower Brecon Street from the bottom of the Brecon stairs will be transformed into a pedestrian priority shared space that supports and enhances its movement and place functions within the town centre.
- The project will reinforce this area as a key part of the 'Gardens to Gondola' walking route.
- Lower Brecon Street will be paved using high quality material, best practice shared space design principles and incorporate design elements to share local stories and history.
- A combination of new and existing street trees and plants.
- New street lighting and furniture to encourage social gathering.
- Improvements to the Brian Smith Reserve.

#### **Park Street**

- Park Street will be enhanced by a new shared walking and cycling path, connecting Queenstown Gardens and the Queenstown Trail to Hotops Rise.
- A new dedicated cycle path alongside the existing Hotops pathway will connect Park Street with Camp Street and the town centre.
- The existing bridge connecting Hotops Rise with Camp Street will be replaced with a new dedicated pedestrian bridge.
- New street lighting and furniture.
- New paving, new stone kerbs, stone setts at pedestrian crossings and exposed aggregate concrete footpaths.
- New wayfinding signage.

### Where does this project originate?

The project delivers on the objectives of the Queenstown Town Centre Masterplan:

- Improved walking and cycling connections and facilities.
- Reduced car traffic in Queenstown Town Centre.
- Improved public spaces in Queenstown Town Centre.

The selected streets were identified as priority walking and cycling routes within the Wakatipu Active Travel Network.

The Masterplan sets out a four-stage programme of works, that will extend across the town centre, improving access and increasing commercial activity by creating a liveable, thriving and authentically New Zealand town centre.

The Queenstown Town Centre Street Upgrades project has been shaped and improved by community feedback in 2017, through engagement on the Queenstown Town Centre Masterplan. This was followed by further input in 2019 as part of the Wakatipu Way to Go engagement.

### How much does the project cost?

The project budget is \$60m, which includes \$35m funding from the Crown Infrastructure Partners and the remainder funded by QLDC.

### What is the project start date?

The project will start in September 2020 and is likely to start in Lower Beach Street.

### How long will the project take to complete?

This will be determined over the coming months and affected parties will be contacted as soon as a construction programme is confirmed.

### How will the project be delivered?

Right now we are focused on making sure we have the right resource in place to deliver the street upgrades as smoothly as possible to minimise disruption.

We've already received lots of input from local businesses and residents that we're using to help shape how the programme will be delivered and this will continue to be an important part of our success.

We are considering a number of procurement options to integrate and coordinate the delivery of multiple projects within the town centre alongside our conversations with the affected community.

We want to give affected businesses and residents as much notice as possible so we'll communicate the final construction programme and how it will be delivered as soon as those details are confirmed

### Can construction happen 24/7 to be completed faster?

We'll explore with the contractor what hours of work are feasible. We're not permitted to undertake noisy works at night, but there may be opportunities for quieter construction activities. We are mindful of nearby hotels and residential properties.

### What will the hours of work be?

This will be determined once a contractor is appointed. We'll keep you updated on this.

### When will construction be outside my property?

By providing us with your contact details, we'll be able to inform you well in advance of works outside your property. If you haven't already completed the survey distributed by the Chamber of Commerce, you can complete it now at <a href="https://www.surveymonkey.com/r/PF67ZQ5">https://www.surveymonkey.com/r/PF67ZQ5</a>

### Will construction be noisy?

Yes, the breaking up of the existing street surface will be noisy, as will excavation around underground services and the construction of new services and pavements. The contractor will use noise mats whenever this sort of work is undertaken.

### What will construction look like?

Construction works will be broadly similar across each of the streets. Excavation works for the replacement of water services and provision for new utilities services, construction of new footpaths, roading surfaces shared space pavements and installation of street furniture in the Historic Core area.

A new retaining wall structure will be constructed at the top of Brecon Street adjacent to the existing Queenstown Cemetery and the existing bridge over Horne Creek Bridge will be replaced as part of the Hotops Rise works.

### Will construction generate dust?

Yes, excavation works and construction of the new shared space pavements will create some dust. Where works generate dust, the contractor is required to take steps to minimise the effects.

### Will carparking be removed?

A key part of this project is to make it easier, safer, and more enjoyable to walk around the town centre. We're doing this by widening footpaths, giving pedestrians priority over vehicles through shared space design, and adding new crossings. These changes mean car parking is being removed in some places and changing from angle parking to parallel parking in others.

### Are you removing trees?

Yes, we are removing some trees to accommodate the new street designs. We will replace all the trees we remove and will be providing additional native trees and planting.

### How will customers access my business while construction is underway?

The contractor is required to keep the area safe and accessible throughout the project. We will use clear, easy to read wayfinding signage and maintain sight lines as much as possible.

### How will I receive deliveries while construction is underway?

Where current loading and unloading arrangements are disrupted by construction, the project will provide an alternative.

### Will there be any change to rubbish collection during the project?

We'll engage directly with waste collection companies and will let you know if there are any changes.

## During construction, how will visitors to Queenstown find their way to my business?

Around the construction site, we will use clear, easy to understand wayfinding signage and maintain sight lines as much as possible. We'll engage with the hospitality sector, so they can provide visitors with up to date information on how to get around, for example a printed map. We'll also use existing Council channels such as social media, media releases and the website to share important information.

### I have more questions, who can I talk to?

If you have further questions that have not been answered here, please get in touch with us at <a href="letstalk@qldc.govt.nz">letstalk@qldc.govt.nz</a>