

ARLA Annual Report 2021-22

Submitted 25 August 2022

Questions relating to the make up of your DLC

- 1. Please provide the name, email, and contact phone number of your Committee's Secretary.**

Anthony Hall, Anthony.Hall@qldc.govt.nz, +64 3 450 0312

- 2. Please name each of your licensing inspectors and provide their email and contact phone number.**

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Questions relating to the number of licences and managers' certificates your Committee issued and refused in the 2021-2022 financial year.

- 3. A. In the 2021-2022 year, how many total applications did your committee grant for new 'on licences' and to renew existing 'on licences'?**

38 New + 98 Renewals

- B. In the 2021-2022 year, how many total applications did your committee refuse for new 'on licences' and to renew existing 'on licences'?**

0

- C. In the 2021-2022 year, how many total applications did your committee grant for new 'off licences' and to renew existing 'off licences'?**

27 New + 35 Renewals

- D. In the 2021-2022 year, how many total applications did your committee refuse for new 'off licences' and to renew existing 'off licences'?**

0

- E. In the 2021-2022 year, how many total applications did your committee grant for new 'club licences' and to renew existing 'club licences'?**

0 New + 6 Renewals

- F. In the 2021-2022 year, how many total applications did your committee refuse for new 'club licences' and to renew existing 'club licences'?**

0

- G. In the 2021-2022 year, how many managers' certificates did your Committee issue?**

833 (352 New + 481 Renewals)

- H. In the 2021-2022 year, how many applications for managers' certificates did your Committee refuse?**

7 (4 New + 3 Renewals)

I. In the 2021-2022 year, how many applications for managers' certificates were withdrawn?

20 (18 New + 2 Renewal)

J. In the 2021-2022 year, how many licence renewals did your Committee issue?

139

K. In the 2021-2022 year, how many licence renewals did your Committee refuse?

0

L. In the 2021-2022 year, how many managers' certificate renewals did your Committee issue?

481

M. In the 2021-2022 year, how many managers' certificate renewals did your Committee refuse?

3

N. As at 30 June 2022 what is the total number of On-Licences (new and existing) in your licensing district?

295

O. As at 30 June 2022 what is the total number of Off-Licences (new and existing) in your licensing district?

122

P. As at 30 June 2022 what is the total number of Club-Licences (new and existing) in your licensing district?

18

Questions relating to DLC Operations & Experiences in 2021-2022

4. Please comment on any changes or trends in the Committee's workload in 2021-2022.

- About 10% fewer MC apps (833 vs 932) as temporary migrants left NZ.
- Increased numbers of on- and off-licences issued, as the area starts to return to normal. Also more people looking to apply for an off-licence for remote sales and/or to add an off-licence to an existing on-licence.
- Anecdotally, more 'tricky' applications as applicants try to come up with innovative ideas for making money while tourist numbers are low.

5. Please comment on any new initiatives the Committee has developed/adopted in 2021-2022.

- No new initiatives. Policies adopted during early Covid days to be lenient in regards to late manager's certificate renewals and late lodgement of special licences has been tightened up again as we return to 'normal'.

6. A. Has your Committee developed a Local Alcohol Policy?

No

B. If the answer is yes, what stage is your Local Alcohol Policy at?

N/A

7. If the answer to 6A is Yes, what effect do you consider your Local Alcohol Policy is having?

N/A

8. If the answer to 6.B is 'in force', is your Local Alcohol Policy due for review?

N/A

9. If the answer to 8 is Yes, has such a review been undertaken? If yes, with what result?

N/A

10. Please comment on the manner in which the COVID-19 pandemic has impacted DLC operations.

- Difficulties holding hearings, inspectors carrying out monitoring, inspections.
- Premises seem like they're paying less attention to following rules; assuming that they will be granted leeway after having experienced a difficult couple of years - there seem to be increasing numbers of non-compliant promotions, etc.

11. Please comment on the ways in which you believe the Sale and Supply of Alcohol Act 2012 is, or is not, achieving its objectives. Note: the objectives of the Sale and Supply of Alcohol Act 2012 are that: a) the sale, supply, and consumption of alcohol should be undertaken safely and responsibly; and b) the harm caused by the excessive or inappropriate consumption of alcohol should be minimised.

- I believe the Act is largely meeting its objectives in regards to sale and consumption of alcohol in on-licensed premises, where there is good oversight and accountability, and staff know they may be being watched at any time.
- The Act doesn't appear to be meeting its object in regards to online sales of alcohol. It seems increasingly easy for minors or people with alcohol problems to purchase large quantities of alcohol online and have it delivered almost instantly. This is becoming a real concern.

12. To what extent, if any, do you consider that achievement of the objectives of the Act may have been affected by the COVID-19 pandemic?

- Premises seem to be taking greater risks with compliance in regards to illegal/borderline promotions of alcohol, assuming that they will always be given a warning before any enforcement action is pursued.
- The lockdowns spurred a proliferation of online alcohol sales offering near-immediate delivery of alcohol, which is making it easier for prohibited persons to obtain alcohol unchecked.
- Low tourist numbers are seeing people try to come up with innovative 'new ideas' in order to make money in a more difficult economy, this often means looking for loopholes in the legislation, in particular in regards to s.40 licences and what they permit.
- Anecdotally from Police, domestic tourists seem more likely to overindulge and cause problems than overseas visitors.

13. What changes or trends in licensing have you seen since the Act came into force?

- Big increase in the use of the internet to purchase alcohol. Proliferation of near-immediate deliveries of alcohol.
- More premises looking to outsource their food options to third parties, often on the premises. More 'shared space' arrangements such as takeaway restaurants going into club premises, etc.

14. What changes to practices and procedures under the Act would you find beneficial?

- Procedure for calling a DLC/ARLA hearing within a very restricted timeframe (e.g. for a special licence application) as it seems essentially impossible under the existing timeframes to reject a special licence application.
- Changes to how remote sales licences are linked to a physical address. Often this is a private residential home and when the licensee invariably has to move house, they need a new licence even though the 'shop', being the online store, isn't changing.

- Guidance on timeframes for DLCs making decisions.
- Simplification of Acting/Temporary Managers and manager reporting requirements.
- Clarification over licences for delivery operations – can a licence issued in one region be used for deliveries nationwide, from various depots?