

ATTACHMENT B – STAKEHOLDER AND COMMUNITY FEEDBACK

FEEDBACK PROVIDED	COMMENT
Covid19 has affected businesses, and fees should reflect this.	The fee increases from the 2006 levels agreed by Council in 2019 have been implemented. The fee review anticipated for 2020 has been deferred to 2021 in light of the impacts of Covid-19.
Trading hours should be allowed past 10pm, and the ability for patrons to consume alcohol outside past this time should be allowed.	The 2006 prohibition on alcohol has been removed. A business now only needs a Resource Consent and an Alcohol Licence.
Seek to allow plastic furniture, as it is lighter.	Furniture constructed wholly of plastic is not desirable, and it is recognised that composite furniture can still be considered, and this could be lighter than metal/wood options.
Query about why the fees for the Mall are more expensive.	Fees are ascertained on market values, and the Queenstown Mall land is more valuable.
Request for fees to be consistent for all T&C areas.	Fees are established on market values, and these do differ compared to different areas. The fees are a rental for public land.
Request that QLDC develops a Smokefree and Vapefree Policy, that signage relating to such is placed in T&C areas, and no ashtrays are provided.	The 2020 T&C policy highlights that QLDC expects to prepare a Smokefree and Vapefree Policy, and that this will apply to T&C areas on Council land.
Request for T&C areas to extend to building facades in the Queenstown Mall.	Pedestrian areas are maintained along the full length of the Mall, along both building façade lines, and directly down then middle. This provides unobstructed paths for pedestrians, noting that most businesses are retail, with window frontages who rely on easy pedestrian access.
Difficulty for business to stack and remove furniture each day.	T&C Licences can assess different options, and if furniture can remain in situ.
Request for more seating areas in Brecon St.	Consideration of T&C areas relates to specific requests/applications, and if such are appropriate based upon an assessment process.
Concern with speakers playing music from premises.	Speakers are not allowed in T&C areas, and some business locate such speakers inside their own property. Note has been made for APL to check if T&C areas are compliant in this regard during annual monitoring.
Concern with businesses expanding beyond their defined T&C areas.	T&C areas are subject to scaled plans, and are also typically marked onsite. The areas

	are monitored and any complaints are addressed.
Concern about T&C areas being allowed on Reserves.	The policy recognises that reserves are important, and provides for T&C areas where they are assessed as being appropriate.
Concern that the Queenstown Mall is cluttered.	The policy provides for pedestrian areas in the Mall, and T&C Licences are only for 12 months. If issues arise, or more pedestrian space is required, Council can reconsider the current scenario.
A request for furniture to include elements that enhance/beautify the space.	This is provided by the policy, and requests for T&C areas are also assessed on the character and amenity values of the particular public space. Landscaping features and planters can be allowed in certain circumstances, although the amenity of some areas is instead characterised by openness.
Concern about advertising, and request to ban flags.	Only advertising allowed under a Licence may be established in the T&C area. This is frequently monitored, and unauthorised signage is required to be removed.
Query about if hole-in-wall retailers have T&C Licences.	T&C Licences are required on any Council controlled land, although it is recognised that some retailers have private frontage areas.
Request for condition to ensure premises do not use or obstruct public seating, and do not use public rubbish bins.	T&C Licences are specific to defined areas, and do not allow for access to public seating or Council public refuse facilities.
Advice provided on public seating (i.e. park benches), which was not specifically aligned to T&C areas.	Not in scope.