

Minutes of a Council Workshop

Tuesday 28 July 2026
in the Council Chambers, 10 Gorge Road, Queenstown
commencing at 10.00am

A recording of this workshop can be found on the QLDC website.

Present:	Mayor John Glover	Councillor Nicola King
	Councillor Gavin Bartlett	Councillor Jon Mitchell
	Councillor Samuel 'Q' Belk	Deputy Mayor Quentin Smith
	Councillor Heath Copland* (online)	Councillor Cody Tucker (online)
	Councillor Niki Gladding	Councillor Melissa White
	Matt Mouat* (Risk & Assurance Committee)	Councillor Matt Wong**
	Alastair Hercus* (Risk & Assurance Committee)	
Apologies:	Councillor Stephen Brent (on leave)	Juliet Tainui-Hernandez (Risk & Assurance Committee)
In attendance:	Michelle Morss	Kirill Voronchev* (KPMG, Wellington)
	Gareth Noble*	Kate Shaw* (KPMG, Sydney)
	Katherine Harbrow	Tony Avery
	Christina Hitchcock	Mary Davenport (online)
	Matt Judd	Roger Davidson
	Pennie Pearce	Luke Place
	Chris Hadfield	Carrie Williams
	Simon Telfer	Anna Bray Sharpin (NZTA) (online)
	Tasha Black	Xinghao Chen
	Rebecca Pitts	Alison Tomlinson
	Adrienne Hooper	Ruby Mills
	Jane Robertson*	
Media	One member of media	
Public	7 members of public	

*Only present/in attendance for item 1. Most officers attended for items 2 and 3.

Except where noted separately, elected members were present for the full duration.

**Elected member who attended only for items 2 and 3.

No.	Agenda Item	Actions
1.	<u>Risk Management Policy – Risk Appetite Statement</u> The purpose of this workshop was to obtain Council’s direction on changes to the Council’s Risk Management Policy and Risk Appetite Statement. Katherine Harbrow (General Manager, Assurance, Finance & Risk), Gareth Noble (Assurance & Risk Manager) and representatives from KPMG (Kirill Voronchev and Kate Shaw) presented the item. There was general discussion in response to the PowerPoint. The following principal points were noted. • Risk appetite should be strategy-led. Risk appetite should be derived from Council’s strategic objectives and desired outcomes. This enables a balance of both the risks Council is willing to take to achieve outcomes and the risks it wants to avoid. • Risk appetite is intended to support better decision-making and delegation. A well-defined risk appetite statement provides clear guardrails for officers, enabling decisions to be made confidently and efficiently without unnecessary escalation, whilst ensuring that any significant departures from agreed appetite are brought to the Council. • Risk involves trade-offs, not risk elimination. Achieving Council’s objectives requires taking measured risks and a “zero risk” approach is unrealistic, costly, and can create unintended consequences. The focus should be on balancing risks, opportunities, benefits, and consequences. • Risk appetite must be practical, measurable, and integrated into risk reporting. Appetite statements should be supported by tolerances, thresholds, and indicators that allow elected members and management to track whether Council is operating within agreed parameters and clearly highlight when risks fall outside appetite. <u>Attachments</u> <i>Attachment A: QLDC Risk Management Policy</i> <i>Attachment B: Preparation for Risk Appetite Workshop (KPMG)</i> <i>Attachment C: Risk Appetite PowerPoint (KPMG)</i>	• Draft Initial Appetite Statements — Consolidate feedback from the initial session into preliminary, strategy-led risk appetite statements. • Develop Capture Template — Create a standardized template structuring risk appetite directly around Council’s strategic objective areas. • Facilitate Scenario-Based Workshop — Undertake a second interactive session with Councillors and the Risk & Assurance Committee to test the draft appetite statements against practical, real-world operational scenarios • Deliver Final Risk Appetite Statement — Incorporate feedback from the second workshop

No.	Agenda Item	Actions
		into a complete, updated Risk Appetite Statement ready for formal governance review and adoption as part of updated Risk Management Policy.
	<i>The workshop adjourned at 12.06pm and reconvened at 12.35pm.</i>	
2.	<u>Pop-up Stall Trading – Issues and Options</u> The purpose of this workshop was to respond to the Council's 19 March 2026 resolution to "Initiate a high-level analysis of interventions, tools and approaches for the management of pop-up stalls"; and to seek guidance on the future of pop-up stall trading on the lakefront, CBD streets and wider Queenstown town centre. <u>Feedback on Topic 1 – whether trading on any scale short term should be permitted?</u> • Discussion focused on whether pop-up stall trading should be permitted and, if so, the extent to which it should be allowed. Feedback indicated that unrestricted trading could create challenges due to limited available space, accessibility considerations, and the potential displacement of issues to other locations. • A preference was expressed for limiting trading activity in high-demand and constrained areas, particularly along sections of the lakefront and within key pedestrian streets (Beach Street, The Mall). Concerns were raised regarding potential impacts on public access, existing businesses and the overall use and enjoyment of public spaces. It was also suggested that consideration be given to models where Council's role is limited to approval and oversight rather than direct management. • General feedback supported the view that some form of trading could be explored to be accommodated if carefully managed and appropriately located.	None.

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	<u>Feedback on Topic 2 – outcomes for regulating trading</u> - Feedback indicated that maintaining unobstructed pedestrian access should be the primary objective of any regulatory approach. Equitable use of public space was also identified as an important outcome, with reference to Council's Tables and Chairs Policy. <u>Feedback on Topic 3 - what sites should be considered for short term provisions:</u> - Site 4 (refer to Attachment A) received general support for further investigation. Positive attributes identified included sufficient space, strong pedestrian activity and a reduced likelihood of direct competition with existing businesses. - Site 5 (refer to Attachment A) was also considered worthy of further exploration. Discussion noted the presence of nearby hospitality businesses, existing public use of the space and its function as an access route. - Feedback supported the concept of clearly designated trading spaces, with defined site boundaries, specified rental periods and associated fees. <u>Feedback on Topic 4 – charging for trading activities</u> - Feedback emphasised the need to achieve an equitable commercial outcome between stall operators and other businesses, while ensuring fees remain appropriate for traders. - Some support was expressed for the charging approach outlined under Pathway 2. <u>Attachments</u> Attachment A: Workshop presentation – Pop-up stall trading, issues and options	
3.	<u>Speed Management Plan</u> The purpose of this workshop was to update elected members on the QLDC Speed Management Plan following public consultation and to set out the final list of recommended speed limits changes and the next steps, with the intention of finalising the Speed Management Plan via a report Council in August 2026.	None.

No.	Agenda Item	Actions
	Key points of discussion included: • An overview of community engagement outcomes was provided, including submitter demographics and key themes from feedback received. • General support was noted for the proposed 60 km/h sections on the Glenorchy-Queenstown Road. Feedback on the proposed 80 km/h sections was more mixed, with some opposition to reducing speed limits on certain parts of the route. • The proposed 80 km/h sections on Malaghans Road received general support, although some feedback suggested that road hazards could be addressed through improved signage rather than speed limit reductions. • Feedback on the proposed speed limits for Cemetery Road and Domain Road indicated concerns that some reductions may be too extensive and could result in non-compliance, with suggestions for less restrictive limits. • Support was generally expressed for the proposed changes at Windmill Corner. • Other proposed speed limit changes, including Victoria Flats Road, Coronet Peak Road, and the Malaghans Road/Coronet Peak Road intersection, were discussed. Consideration was also given to whether seasonal speed limits could be further explored. <u>Attachments</u> <i>Attachment A: Presentation on QLDC Speed Management Programme, post-consultation</i> <i>Attachment B: Speed Management Plan Recommendations Tech Note</i> <i>Attachment C: Safer Speeds 2026 Engagement Report</i> <i>Attachment D: Engagement Summary</i> <i>Attachment E: Land Transport: Setting of Speed Limits Rule 2024</i>	

The workshop concluded at 2.58pm.