



14 January 2022

[REDACTED]

Sent via email to [REDACTED]

Dear [REDACTED],

REQUEST FOR OFFICIAL INFORMATION – RELEASE OF INFORMATION

We refer to your official information request dated 30 December 2021. You requested the following information from the Queenstown Lakes District Council (QLDC):

1. How much has been spent on the installation of CCTV cameras in the past five years, broken down by year?
2. What is the cost to run CCTV cameras over a 12-month period? Please specify the dates of the period in your response. If the cost relates to indoor and outdoor cameras, please specify the number of indoor versus outdoor cameras.
3. Were any outdoor cameras vandalised in 2021? If so, please list how many times this happened.
4. If outdoor cameras were installed for crime prevention, security, or public safety, can you please include any the number of reported crimes in the year prior to camera installation, and the number of reported crimes in 2021. For ease of response, this can relate to an area rather than the viewport of specific cameras e.g. CBD.
5. Can you please list the number of times camera footage was used in solving a crime in 2021?
6. Does your organisation regularly review whether CCTV cameras are performing their objective? If so, please provide the results of the most recent review.
7. Does your organisation have any policy regarding CCTV in place, which covers any of the following - If so, please provide a copy, or link to it:
 - a. Objectives of cameras
 - b. Data protection
 - c. Sharing of footage
 - d. Vetting of volunteers viewing footage

QLDC response

1. *How much has been spent on the installation of CCTV cameras in the past five years, broken down by year?*
 - We currently have spent \$60,000 – (\$30,000 per year for 2019/2020, 2020 – No budget is allocated for 2021)

2. *What is the cost to run CCTV cameras over a 12-month period? Please specify the dates of the period in your response. If the cost relates to indoor and outdoor cameras, please specify the number of indoor versus outdoor cameras.*
 - Servicing of the crime prevention cameras is as and when required, the crime prevention cameras are currently monitored directly by the Queenstown police from the Queenstown Police station. There will be an ongoing network charges from Lightspeed for fibre connections around town.
3. *Were any outdoor cameras vandalised in 2021? If so, please list how many times this happened.*
 - Only 1 camera has been vandalised, located in the underground carpark on Church street, Queenstown.
4. *If outdoor cameras were installed for crime prevention, security, or public safety, can you please include any the number of reported crimes in the year prior to camera installation, and the number of reported crimes in 2021. For ease of response, this can relate to an area rather than the viewport of specific cameras e.g. CBD.*
 - Unable to provide this information. You will need to contact Queenstown police for this information as police do not share reported crime numbers with us or inform us of how often the CCTV cameras are used in these matters as police have direct access into the CCTV camera system.
5. *Can you please list the number of times camera footage was used in solving a crime in 2021?*
 - As stated above, police have direct access into the CCTV camera system and do not tell us how many times they use this system to assist them in solving crimes, contact will need to be made with Queenstown Police for this information.
6. *Does your organisation regularly review whether CCTV cameras are performing their objective? If so, please provide the results of the most recent review.*
 - As police have direct access into the CCTV system for crime prevention detection and will contact us if a camera needs to be relocated etc, and currently no requests have been received.
7. *Does your organisation have any policy regarding CCTV in place, which covers any of the following - If so, please provide a copy, or link to it:*
 - a. *Objectives of cameras*
 - b. *Data protection*
 - c. *Sharing of footage*
 - d. *Vetting of volunteers viewing footage*
 - Yes, QLDC`s CCTV policy is publicly available on our website. Please see the below link for the same:

- <https://www.qldc.govt.nz/media/aujbk2kp/29-10-20-closed-circuit-television-cctv-policy.pdf>

We trust this response satisfactorily answers your request.

Kind regards,

A handwritten signature in black ink, appearing to read 'Poonam Sethi', with a horizontal line underneath.

Poonam Sethi
Governance and official Information Advisor