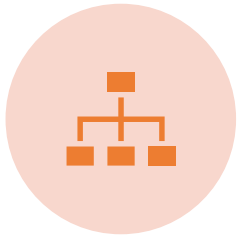


Community Services Update

Wānaka Upper Clutha Community Board Workshop
20 May 2025

Agenda



COMMUNITY SERVICES
OVERVIEW
(KEN)



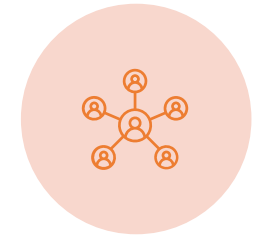
LIBRARIES
(SUE)



PARKS
(DAVE)



SPORT AND
RECREATION
(ALLAN)



COMMUNITY
PARTNERSHIPS
(APOLOGIES)

Presentation time: 30 minutes

Purpose: Community Service quarterly update on Upper Clutha work programme

Discussion time after presentation: 30 minutes

CS Joint projects update

- Responsible Camping
- Parks maintenance contract
- Mt Iron – forward programme/governance
- Upper Clutha Sports Fields update
- Ballantyne Road
- Reserve Management Plans (WIP)
- Year end – capital and renewals programmes

Libraries Update

- > **Wānaka Library Meeting Space:** A 17.3 square metre soundproof, glass enclosed meeting room installed within the existing building to be completed 20 May will provide a much-needed community, staff and programme facility.
- > **Door Counter Hāwea Library:** The people-counter device at Hāwea is up and running and will track increasing visitor numbers to the library. 786 people have visited since 1 May.
- > **Senior Movie Matinees:** The monthly Seniors Movie Matinee Sessions are going from strength to strength, increasing in popularity, helping our local Seniors to overcome social isolation. Numbers vary between 40-60 people. This month 65 movie goers attended. Taxis are used to collect and return movie-goers, enabling people with accessibility or transport issues to attend (funding courtesy of LIANZA this calendar year. The Upper Clutha Lions generously provide and serve refreshments to the audience during intermission when social mingling is encouraged. Movies are chosen from the Library's free film streaming service, Beamafilm and have included 'The King's Speech', 'The Bookshop', and 'What We Did on our Holiday'. One viewing, 'Thelma', about a 93-year-old who is scammed and goes after the scammers was very popular.
- > **Games Club:** The Wānaka Library has established a successful Games Club for individuals with intellectual disabilities, with strong and consistent participation. The initiative is supported by organisations such as the MINT Trust and PACT House, a supported living service. The club provides a fun, inclusive, and social environment, reflecting the library's commitment to accessibility and community engagement.



Parks Update – Key Projects

- Mount Iron RMP – completed April 2025
- Mount Iron trail plan and community governance – workshop discussion
- Draft Eely Point Tree Succession Plan – drop in sessions 24 & 27 May
- Hāwea Playground – construction to begin mid-May
- Wānaka Skatepark Lighting – finalising design
- Watersports Carpark – grass, line painting
- Stage 4 Wānaka Lakefront Pathway – design underway
- Snowfarm toilets build
- Rabbit control between Bremner Bay and Waimana Place – fencing underway



Parks Update – Long term direction

- Future of Wānaka lakefront reserves
– Community Board workshop July
- Dog parks



SUMMARY DOCUMENT

Overview of key features from the Wānaka Lakefront Development Plan
produced following public consultation in 2015-2016.

Sport and Recreation Update

- Lake Wanaka Centre foyer, floor and painting upgrade
- Ballantyne Road Stage 1 Remediation
- Ballantyne and Wanaka Recreation Centre development plans
- Upper Clutha Sports Facilities working group
- Central Otago Sports Awards –support
- QLDC Play, Active Recreation & Sport Strategy 2026-2028
- Hawea Domain Board – support
- Peter Fraser Park goals and markings
- Paetara – carpark safety
- Paetara – Kahu Youth/Parks/S&R garden upgrade



Community Partnerships Update

Community Associations

- > Mayor/CE 2025 annual small community association visits completed with Luggate, Hawea and Albert Town.
- > Upper Clutha Community Associations chairs scheduled to meet with the Chair of the Wānaka Upper Clutha Community Board on Wednesday 21 May. This will be an opportunity to connect and network, provide updates on what's happening in their community and share ideas.

Community Investments

- > Funding rounds in progress: Community Fund, Heritage Incentive Grant, Waste Minimisation Community Fund.
- > Draft Community Funding Policy: operational policy under development; a critical step toward defining clear guidelines, establishing decision-making frameworks, and setting reporting and evaluation requirements for all community funding. Plan to take final policy to Council for endorsement later this year.
- > Funding Series (Feb – June 2025): QLDC, huddl, Three Lakes Cultural Trust, Sport Otago and the Conservation Alliance have joined forces to establish the Funding Series. The first two workshops attracted 170 attendees across Wānaka and Queenstown sessions; 100% of respondents rating the workshops as extremely or very useful; a significant step in building community capability and understanding around funding.

Community Partnerships Update

Creativity, Culture and Heritage Strategy Implementation

- **Te Muka Toi, Te Muka Tākata Creative and Culture Hui 2025:** 12 - 15 June, Queenstown & Wānaka; Weaving Creativity, Community, and Collective Action. A partnership between QLDC and Queenstown Lakes Regional Arts Organisation (RAO) Three Lakes Cultural Trust, support from Creative NZ and local creative sector organisations. The Minister for Arts, Culture and Heritage Hon Paul Goldsmith has accepted an invitation to open hui.
- **Heritage Asset Map:** Origin Heritage Consultants have helped produce a GIS map of all known heritage and archaeological sites in the district. Information from NZ Archaeological Association's ArchSite data and the QLDC District Plan Inventory of Listed Heritage Features and the 724-page Heritage Inventory Register (2015). The goal is to create a publicly accessible GIS map via QLDCs online Map Navigator features.

**Te Muka Toi,
Te Muka Tākata**
The Creativity, Culture and
Heritage Strategy for the
Queenstown Lakes District

Summerdaze 2024 – 2025

- **Rainbow Run (Feb 2025):** 5k run with colour blasting stations, a variety of games suitable for all ages, music, prizes and free ice cream: 440 registrations across both Wānaka and Queenstown.
- **Teddy Bears Picnic (Feb 2025):** Free family-friendly community event supporting community connection; three hours of games, live entertainment, face painting, bouncy castles, food, competitions and interactive activities; 350-400 people attended in Wānaka.
- **Picnic in the Park Series:** A fun afternoon of games, facepainting, a library pop-up tent, a free sausage sizzle a table featuring important topics up for consultation, an opportunity to meet QLDC elected members:
 - McMurdo Park, Albert Town - November 2024: 70-90 people attended
 - Makarora Primary School, Makarora - February 2025: 22 people attended
 - Hopkins Street Recreation Reserve, Luggate - February 2025: 50-60 people attended.



SUMMERDAZE
TEDDY BEARS PICNIC

Community Partnerships Update

Welcoming Communities

- Translation of environmental health resource: Translation of the Food Safety Tips resource into seven languages to support organisers of the Wānaka Festival of Colour, ensuring ethnic community food stalls adhered to food hygiene practices.
- Newcomers Guide to the Queenstown Lakes District: A new print and online resource launched in May 2025.
- Central Lakes Trust (CLT) grant for Welcoming communities 2025-2026: Granted \$41,000 in March 2025 to implement welcoming activities/projects between April 2025 and June 2026 with community partners, including:
 - Establish Social English language in Queenstown/ Frankton/Wānaka libraries; develop relationships with English language schools in Queenstown and COREAP in Alexandra servicing Wānaka.
 - Establish a women-only swimming programme (specific focus on migrant women with low or no swimming skills) at the Queenstown Events Centre.
 - Embed and enhance the delivery of settlement services in Wānaka-Upper Clutha in partnership with Community Link Upper Clutha.
 - Deliver Te Tiriti o Waitangi educational workshops to newcomers and wider community.



Responsible Camping Implementation Plan

- > **Summer responsible camping education:** Summer ambassadors worked until 27 April 2025 (four in Upper Clutha, four in Whakatipu) delivering the responsible camping education programme, encouraging responsible behaviour from those freedom camping in the Queenstown Lakes District. Even through Autumn the ambassadors noted volumes of freedom campers across the district.
- > **Signage and online education:** 'Love our Lakes' signage was installed at outdoor showers and lakeside locations in March, encouraging campers to make sustainable choices for our precious waterways. This was supplemented by a targeted message 'pop up' to users of CamperMate, a popular mobile app used by campers travelling around New Zealand. The app is free and uses GPS to find nearby services such as public toilets, dump-stations, and accommodation. A targeted 'in app' mail between November and March was sent to 18,815 app users with a positive open rate of 92% which indicates the mail was viewed 17,311 times.
- > **Community engagement:** The Summer Ambassadors represented the programme at the Wānaka A&P Show in March 2025. The team let the community know about the upcoming freedom camping bylaw consultation and how to report issues relating to freedom camping and chatted to visitors, recommending local campsites and attractions.
- > **Summer Ambassador visits:** Over the summer (November – April), the team completed 3,845 visits to 'hot spots' and interviewed 342 campers about their behaviours and intentions while they are travelling in Queenstown Lakes.
- > **Freedom camping bylaw:** The process to develop a new freedom camping bylaw continues, and community consultation is planned for July/August 2025, with the aim to have a new bylaw in place before next summer. Early engagement with key stakeholders has begun as part of the new bylaw development process.



Questions and discussion