

2 April 2026

Sent via email to [REDACTED]

## Request for Official Information LG26-0071 - Rates 2024/25 and 2025/26

To Whom It May Concern,

Thank you for your request for information held by the Queenstown Lakes District Council (QLDC). On 9 March 2026 you requested the following information under the Local Government Official Information and Meetings Act 1987 (LGOIMA):

I request the following information for the 2024/25 and 2025/26 Financial Year:

### Average residential rates

1. The average (mean) residential costs of rates and other Council charges, where average residential costs =  $(A + B) / C$ . Please ensure that the figures used (A, B, and C) are disclosed in the response, where:
  - A is the total of all rates (general and targeted) charged by the Council to residential rating units (inclusive GST);
  - B is the total amount of user charges or levies applicable to residential rating units (for example charges relating to metered water, infrastructure contributions, refuse collection, fire protection etc.); and
  - C is the number of residential rating units (however defined by the Council) within the Council's district or city. If the Council does not have a classification for residential, please use the closest definition (such as urban).
  - Please do not include Council charges that are not part of the rates demand (for example retail sales of Council rubbish bags).
  - If possible, the median residential rates payment (inclusive GST) by residential units.
  - Please include all residential rates in this calculation, regardless of location, as we are aiming to compare residential rating units (i.e. non-income producing) to non-residential (commercial/rural, income-producing).

### Average non-residential rates

2. The average non-residential costs of rates and other Council charges, where average non-residential costs =  $(X + Y) / Z$ . Please ensure that the figures used (X, Y, and Z) are disclosed in the response, where:
  - X is the total of all rates (general and targeted) (inclusive GST) charged by the Council to rating units except those defined as residential\*;
  - Y is the total amount of user charges or levies applicable to rating units except those defined as residential\* (for example, charges related to metered water, infrastructure contributions, refuse collection, fire protection etc); and
  - Z is the number of rating units except those defined as residential\* (however defined by the Council) within the Council's district or city. If the Council does not have a

classification for non-residential, please use the closest definition (such as commercial).

- Please do not include Council charges that are not part of the rates demand (for example, retail sales of Council rubbish bags).
- If possible, the median (inclusive GST) non-residential rates payment for the council.
- Please ensure that this definition matches that used to calculate average residential rates so that the respective X values of both requests add up to total rates income for the 2024/25 and 2025/26 Financial Year.

## QLDC RESPONSE

In response to your request, the QLDC Finance Team were consulted.

### Decision to release information

1. **The average (mean) residential costs of rates and other Council charges, where average residential costs =  $(A + B) / C$ . Please ensure that the figures used (A, B, and C) are disclosed in the response.**

The average residential costs of rates and other Council charges for the 2024/25 financial year is \$4,848.32 (including GST).

Financial Year 2024/25	Value (NZD, including GST)
A: Total residential rates	134,652,353
B: Total amount of user charges or levies	0
C: Number of residential rating units	27,773

The average residential costs of rates and other Council charges for the 2025/26 financial year is \$6,065.66 (including GST).

Financial Year 2025/26	Value (NZD, including GST)
A: Total residential rates	166,651,879
B: Total amount of user charges or levies	0
C: Number of residential rating units	29,758

2. **The average non-residential costs of rates and other Council charges, where average non-residential costs =  $(X + Y) / Z$ . Please ensure that the figures used (X, Y, and Z) are disclosed in the response.**

The average non-residential costs of rates and other Council charges for the 2024/25 financial year is \$5,600.24 (including GST).

Financial Year 2024/25	Value (NZD, including GST)
X: Total of all rates	36,697,271
Y: Total amount of user charges or levies	0
Z: Number of rating units except those defined as residential	6,050

The average non-residential costs of rates and other Council charges for the 2025/26 financial year is \$7,062.70 (including GST).

<b>Financial Year 2025/26</b>	<b>Value (NZD, including GST)</b>
X: Total of all rates	36,274,007
Y: Total amount of user charges or levies	0
Z: Number of rating units except those defined as residential	5,136

### **Right to review the above decision**

Note that you have the right to seek an investigation and review by the Ombudsman of this decision. Information about this process is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz) or freephone 0800 802 602.

If you wish to discuss this decision with us, please contact [Naell.Crosby-Roe@qldc.govt.nz](mailto:Naell.Crosby-Roe@qldc.govt.nz) (Director Democracy Services).

Council trusts that the above information satisfactorily answers your request.

Kind regards,

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