## 31 Signs

Please note: Variations to parts of this chapter have been decided by Council on 18 March 2021 as part of Stage 3&3b of the PDP. You can view the Stage 3 Decisions and appeals notices on our website. The appeals and section 274 periods for the Stage 1 and 2 Decisions have closed.

### This table identifies new provisions sought to be added:

Appellant Court Number	Provision/s Sought to be Added into Chapter 31
Queenstown Airport Corporation ENV-2019-CHC-039 (Consent order issued)	That Chapter 31 – Signs of the Proposed Plan be amended so as to exempt Rural zoned land at Queenstown Airport (as per Appendix A of the appeal) from its application and to clarify that the signage rules in Chapter 17 apply to this land.
Go Media Ltd ENV-2019-CHC-073 (Consent Order issued)	Reduce complexity and remove duplication and uncertainty in Chapter 31 as it relates to digital signage, including through revision and consolidation of definitions, rules and standards
Go Media Ltd ENV 2019 CHC 073 (Consent Order issued)	Amend the objective and policy framework applicable to digital signage (however defined) in commercial areas to be more enabling and reflect that some effects are acceptable.

## 31.1 Purpose

Signs provide information to the general public and can assist with creating a sustainable and vibrant community. There are significant benefits associated with enabling signage to achieve these outcomes. However, signs can have adverse environmental effects particularly on visual amenity, and could conflict with traffic and pedestrian safety. Managing the number, type, location, appearance and design of signs helps to minimise these adverse effects and maintain a quality environment.

Visual amenity values vary across the District, and are influenced by the nature of land use, including land use and associated development anticipated by the various District Plan Zones. In commercial areas signs can improve the flow of people and traffic, helping people get where they want to go and directing them to amenities. In residential and rural areas, signs have greater potential to create adverse effects on visual amenity due to the more sensitive nature of these areas.

Because of these variations, it is appropriate that different standards for signage apply to different areas. Signs are managed in relation to their suitability for different areas, and the sign types are defined in Chapter 2 - Definitions.

There is flexibility for interpretive signs including recognising the role they play in assisting visitors finding their way. There is also flexibility for temporary event signs, recognising the community benefits of events, the importance of signs for way-finding within event sites, and the limited duration of the adverse effects of such signs. Off-site signs have more restrictive rules, acknowledging that these can cause significant adverse effects if they are not appropriately managed.

Rule 31.1 and relief sought	Appellant Court Number
31.1 Purpose  There is flexibility for interpretive signs including recognising the role they play in assisting visitors finding their way. There is also flexibility for temporary event signs, recognising the community benefit of events, the importance of signs for way-finding within event sites, and the limited duration of the adverse effects of such signs. Off-site signs have more restrictive rules, acknowledging that these can cause significant adverse effects if they are not appropriately managed.	Wayfare Group Ltd ENV-2019-CHC-076 (Consent Order issued)

## 31.2 Objectives and Policies

31.2.1 Objective - Signage which is of a scale and extent that maintains the character and amenity values of the District and enhances access.

#### **Policies**

- 31.2.1.1 Ensure the number, size, location, design and appearance of signs maintain the character and amenity values anticipated for the site, street scene and surrounding environment.
- 31.2.1.2 When considering the character and amenity values that apply to the site and surrounding environment, consider the character and amenity values anticipated by any relevant District Plan Zone, or in the case of signs proposed within the road, consider the character and amenity values anticipated by the nearest adjoining Zone.
- 31.2.1.3 Encourage signs to be located on the site of the related activity.
- 31.2.1.4 Off-site signs are provided for in limited circumstances.
- 31.2.1.5 Restrict the establishment of off-site signs, having particular regard to:
  - a. whether it is not practical to display the information on the site where the activity and/or use of land or buildings occurs;
  - b. visual amenity values;
  - c. any cumulative adverse visual effects, including visual clutter; and
  - d. any adverse effects on the safety of the transport network.

Rule 31.2.1.5 and relief sought	Appellant
	Court Number

Policy 31.2.1.5	Wayfare Group Ltd
Restrict the establishment of off-site signs, having particular regard to:	ENV 2019 CHC 076
a. whether it is not practical to display the information on the site where the activity and/or	(Consent Order issued)
use of land or buildings occurs;	
b. visual amenity values;	
c. any cumulative adverse visual effects, including visual clutter; and	
d. any adverse effects on the safety of the transport network.	
e. the benefits of the signage	

31.2.1.6 Acknowledge that off-site signs that convey information to assist the public or convey public notices, rather than being for the purpose of commercial advertising, can have social and cultural benefits.

Rule	e 31.2.1.6 and relief sought	Appellant Court Number
Ack noti	icy 31.2.1.6 Inowledge that off-site signs that convey information to assist the public or convey public ices, or promote community sponsorship rather than being for the purpose of commercial ertising, can have social and cultural benefits.	Wayfare Group Ltd ENV-2019-CHC-076 (Consent Order issued)

- 31.2.1.7 Ensure that any lighting in conjunction with signs does not lead to adverse effects on the receiving environment.
- 31.2.1.8 Support the establishment of information, interpretation and direction signs that:
  - a. assist with improving the legibility of, and knowledge of access to, open spaces; and
  - b. assist with achieving Crime Prevention Through Environmental Design (CPTED) principles.

Rule 31.2.1.8 and relief sought	Appellant Court Number
Policy 31.2.1.8 Support the establishment of information, interpretation and direction signs that: a. assist with improving the legibility of, and knowledge of access to, public open spaces; and b. assist with achieving Crime Prevention Through Environmental Design(CPTED) principles.	Wayfare Group Ltd ENV-2019-CHC-076 (Consent Order issued)

- 31.2.1.9 In District Plan Zones that are primarily for commercial or mixed use activities and Settlement Zone Commercial Precincts:
  - a. provide for a diverse range of sign types that facilitate effective communication of business information and commercial individuality within the context of the wider commercial area;

- b. limit the number and size of signs enabled per commercial tenancy, and cumulatively on buildings that have multiple tenancies, to avoid, remedy or mitigate adverse effects on the visual amenity values of the site and the surrounding environment; and
- encourage the incorporation of freestanding signs into the overall design of the site
  to achieve good integration with any pedestrian or vehicle access arrangements,
  car parking and/or landscaping layout.
- 31.2.1.10 Ensure signs in open places or attached to utilities or buildings for community activities are generally limited to signs necessary for direction, interpretation, public information or public safety, and provide for signs for other purposes in limited circumstances.

Rule 31.2.1.10 and relief sought	Appellant Court Number
Policy 31.2.1.10 Ensure signs in <u>public open</u> places or attached to utilities or buildings for community activities are generally limited to signs necessary for direction, <u>interpretation</u> , public information or public safety, and provide for signs for other purposes in limited circumstances.	Wayfare Group Ltd ENV-2019-CHC-076 (Consent Order issued)

31.2.1.11 Avoid, remedy or mitigate the adverse effects of signs located on an Outstanding Natural Feature or within an Outstanding Natural Landscape through applying the relevant assessment matters in part 21.21 of the District Plan.

Rule 31.2.1.11 and relief sought	Appellant Court Number
Policy 31.2.1.11 Avoid, remedy or mitigate the adverse effects of <u>permanent</u> signs located on an Outstanding Natural Feature or within an Outstanding Natural Landscape through applying the relevant assessment matters in part 21.21 of the District Plan	Wayfare Group Ltd ENV-2019-CHC-076 (Consent Order issued)

- 31.2.1.12 Encourage efficient management of signs through the establishment of signage platforms to reduce the need for a new resource consent each time the sign content is altered and ensure that any resource consent conditions that apply to the signage platform also apply to any subsequent changes to the sign content.
- 31.2.1.13 Avoid adverse effects from the following signs and sign types:
  - a. flashing, moving or animated signs and signs that create an optical illusion;
  - b. roof signs;

- c. signs displaying sexually explicit, lewd or otherwise offensive content;
- d. stationary sign-written trailers, vehicles or permanently moored vessels or signs attached to stationary trailers, vehicles or permanently moored vessels which are visible from any road or public place for the purpose of advertising; and
- e. signs imitating any traffic direction and safety sign as required by the New Zealand Transport Agency.

Rule 31.2.1.13 and relief sought	Appellant Court Number
Policy 31.2.1.13 delete "a. flashing, moving or animated signs and signs that create an optical illusion" and "c. billboard signs" from Policy 31.2.1.13	Go Media Ltd ENV-2019-CHC-073 (Consent Order issued)

- 31.2.1.14 Manage the effects of signs on heritage values having particular regard to:
  - a. the design, location and size of signs and the method of attachment;
  - any Council design guideline, being either the Queenstown Town Centre Special Character Area Design Guidelines 2015, Wānaka Town Centre Character Guideline 2011, or the Arrowtown Design Guidelines 2016;
  - c. the benefits of the sign; and
  - d. the function of the sign.

Note: any relevant objectives and provisions of Chapter 26 – Historic Heritage will also apply.

- 31.2.1.15 Provide for billboards in limited circumstances in Queenstown Town Centre Zone, Wānaka Town Centre Zone and Wānaka Airport Zone, while having particular regard to the special character and amenity of the town centres and the rural setting of Wānaka Airport. Avoid adverse effects of billboard signs in all other locations.
- 31.2.2 Objective –Signs have limited adverse effects on public safety, including the safety of pedestrians and users of the transport network.

Rule 31.2.2 and relief sought	Appellant Court Number
Objective 31.2.2 Signs have limited adverse effects on public safety, including the safety of pedestrians and users of the transport network including transport networks on the water.	Wayfare Group Ltd ENV 2019 CHC 076 (Consent Order issued)

- 31.2.2.1 Avoid adverse effects of signs that obstruct access to or through a pedestrian thoroughfare or the transport network.
- 31.2.2.2 Ensure the design and location of signs does not adversely affect traffic safety by causing confusion or distraction, or obstructing the sight lines of road users.

Rule 31.2.2.2 and relief sought	Appellant Court Number
Policy 31.2.2.2 Ensure the design and location of signs does not adversely affect traffic safety by causing confusion or distraction, or obstructing the sight lines of road users and lakes and rivers users.	Wayfare Group Ltd ENV-2019-CHC-076 (Consent Order issued)

- 31.2.2.3 Support the establishment of information signs and lay-bys at the entrance to the District's settlements and at sites of natural, historical or tangata whenua interest.
- 31.2.2.4 Support the use of traditional Ngāi Tahu (tangata whenua) place names on signs within the District.
- 31.2.2.5 Ensure that any lighting in conjunction with signs does not adversely affect pedestrian, traffic and navigational safety.

Rule 31.2.2.5 and relief sought	Appellant Court Number
Policy 31.2.2.5 Ensure that any lighting in conjunction with signs does not adversely affect pedestrian, and traffic and <u>navigational</u> safety.	Wayfare Group Ltd ENV 2019 CHC 076 (Consent Order issued)

- 31.2.2.6 Limit the number of off-site signs that are designed and located to attract the attention of users of the transport network, with the exception of off-site signs installed by a road controlling authority or the harbourmaster that are for the purpose of assisting users of roads, lakes or rivers and promoting traffic or navigation safety.
- 31.2.2.7 Limit the duration of off-site signs when future landuse and/or transport network changes are likely to result in the off-site sign being inappropriate from a site development and/or traffic safety perspective.
- 31.2.3 Objective Signs are complementary to, or do not detract from, the design values of the building they are attached to and are sympathetic to the design values of nearby developments and public places.

Rule 31.2.3 and relief sought	Appellant	
	Court Number	

Objective 31.2.3	Wayfare Group Ltd	
Signs are complementary to, and do not detract from, the design values of the building they are	ENV 2019 CH	<del>C 076</del>
attached to and are sympathetic to the design values of nearby developments and public	(Consent	Order
places.	issued)	

- 31.2.3.1 Ensure the design and display of signs is consistent with and complementary to the overall design of the building through attention to:
  - a. the number, size, height and elevation of signs;
  - b. lettering design;
  - c. colours and materials;
  - d. the location of the sign on the building;
  - e. the relationship of the sign to any architectural features of the building and any adjacent buildings or development; and
  - f. the effect of illumination of the sign on the host site, adjoining sites and public places (including roads).

Rule 31.2.3.1 and relief sought	Appellant Court Number
Policy 31.2.3.1  Ensure the design and display of signs is consistent with and complementary to the overall design of the building through attention to: a. the number, size, height and elevation of signs; b. lettering design; c. colours and materials; d. the location of the sign on the building; e. the relationship of the sign to any architectural features of the building and any adjacent buildings or development; and f. the effect of illumination of the sign on the host site, adjoining sites and public places (including roads).	Wayfare Group Ltd ENV-2019-CHC-076 (Consent Order issued

31.2.3.2 Ensure the design of signs attached to buildings is compatible with and maintains the amenity, visual, heritage, landscape and streetscape values of the site and surrounding environment.

Rule 31.2.3.2 and relief sought	Appellant Court Number
Policy 31.2.3.2 Ensure the design of signs attached to buildings is compatible with and sympathetic to the amenity, visual, heritage, landscape and streetscape values of the site and surrounding environment.	Wayfare Group Ltd ENV 2019 CHC 076 (Consent Order issued)

- 31.2.3.3 For signs attached to buildings that exceed the sign size or dimension limits specified in this chapter, only provide approval where the sign:
  - a. is well integrated with the building design;
  - b. is compatible with the character of surrounding development;
  - c. is consistent with the relevant Council design guidelines, being either the Queenstown Town Centre Special Character Area Design Guidelines 2015, Wānaka Town Centre Character Guideline 2011, Arrowtown Design Guidelines 2016 or the Cardrona Village Character Guideline 2012; or has considered the relevant design elements identified in the Business Mixed Use Design Guide 2021;
  - d. does not create adverse effects on the quality of a streetscape or a public place, including creating visual dominance; and
  - e. is visually compatible with the wider surrounding environment.

Rule 31.2.3.3 and relief sought	Appellant Court Number
Policy 31.2.3.3 31.2.3.3 For signs attached to buildings that exceed the sign size or dimension limits specified in this chapter, only provide approval where the sign: a. is well integrated with the building design; b. is compatible with the character of surrounding development; c. is consistent with the relevant Council design guidelines, being either the Queenstown Town Centre Special Character Area Design Guidelines 2015, Wānaka Town Centre Character Guideline 2011, or the Arrowtown Design Guidelines 2016; d. does not create adverse effects on the quality of a streetscape or a public place, including creating visual dominance; and e. is visually compatible with the wider surrounding environment.	Wayfare Group Ltd ENV 2019 CHC 076 (Consent Order issued)

- 31.2.3.4 Manage the extent of signage on windows to promote interaction between buildings, streets and public places, and to encourage visual interest for pedestrians.
- 31.2.3.5 In instances when a new or altered building will have accompanying signage, encourage the identification of signage platforms so that signs are integrated into building design.
- 31.2.4 Objective Signs located on waterfronts, wharves and jetties (including signs on buildings on wharves and jetties) convey necessary and interpretive information while preserving a high standard of amenity and public views.

Rule 31.2.4 and relief sought	Appellant Court Number
Objective 31.2.4 Signs located on waterfronts, wharves and jetties (including signs on buildings on wharves and	Wayfare Group Ltd ENV-2019-CHC-076
jetties) convey necessary <u>and interpretive</u> information while preserving a high standard of amenity and public views.	(Consent Order issued)

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1
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- 31.2.4.1 Provide for signs that convey information regarding commercial activities and services that operate from or adjacent to the wharf, jetty or waterfront on which the sign is located.
- 31.2.4.2 Ensure that waterfront signs provide only information directly associated with activities based on the surface of lakes and rivers or undertaken within spaces and buildings located on wharves and jetties and/or the waterfront.

Rule 31.2.4.2 and relief sought	Appellant Court Number
Policy 31.2.4.2 Ensure that waterfront signs provide only essential information directly associated with activities based on the surface of lakes and rivers or undertaken within spaces and buildings located on wharves and jetties and/or the waterfront.	Wayfare Group Ltd ENV-2019-CHC-076 (Consent Order issued)

- 31.2.4.3 Ensure that signs on wharves, jetties and waterfronts do not detract from the views and amenity of the foreshore and of the lakes and rivers through inappropriate placement, size and colour.
- 31.2.5 Objective Signs promoting temporary events minimise adverse effects on traffic, pedestrian and public safety and visual amenity.

Rule 31.2.5 and relief sought	Appellant Court Number	
Standard 31.5.2 Temporary Event Signs	Wayfare Group	
Temporary event signs shall comply with the following standards:	(Consent issued)	Order
31.5.2.4 signs are able to be erected off the site of the event, however the number of signs erected off the event site must not exceed a maximum of two four signs visible from any State Highway and a maximum of two four signs visible from any other road. The maximum sign areas prescribed in Rule 31.6.2(b) apply.		

### **Policies**

- 31.2.5.1 Recognise the contribution that temporary events make to the social, economic and cultural wellbeing of the District by:
  - a. enabling temporary event signs to be erected on the event site, but limit the size of signs and the duration of time that they are displayed; and

- b. enabling temporary event signs to be erected outside the event site, but limit the number and size of signs and the duration of time they are displayed.
- 31.2.5.2 When considering temporary event signs, have particular regard to the effects on traffic, pedestrian and public safety and visual amenity.
- 31.2.5.3 Limit the number of temporary event signs that are designed and located to attract the attention of users of the transport network.
- 31.2.6 Objective Signs located within Ski Area Sub-Zones do not compromise the landscape and visual amenity values of the area when viewed from public places (including public roads).

- 31.2.6.1 Provide for signage within Ski Area Sub-Zones that conveys operational, directional and safety information regarding ski field activities.
- 31.2.6.2 Manage signs advertising commercial activities and sponsorship signs within Ski Area Sub-Zones so that the landscape and visual amenity values of the area, when viewed from public places (including public roads), can be maintained.

### 31.3 Other Provisions and Rules

#### 31.3.1 District Wide

Attention is drawn to the following District Wide chapters.

1 Introduction	2 Definitions	3 Strategic Direction
4 Urban Development	5 Tangata Whenua	6 Landscapes
25 Earthworks	26 Historic Heritage	27 Subdivision and
		Development
28 Natural Hazards	29 Transport	30 Energy and Utilities
32 Protected Trees	33 Indigenous Vegetation and	34 Wilding Exotic Trees
	Biodiversity	
35 Temporary Activities and	36 Noise	37 Designations
Relocated Buildings		
District Plan web mapping		
application		

### 31.3.2 Interpreting and Applying the Rules

- 31.3.2.1 Table 31.4 sets out the District wide activity status for specific types of signs. These apply in all zones and on roads. These sign types must comply with the standards in Table 31.5.
- Table 31.6 sets out the activity status for specific sign types in commercial areas. The activities listed in Table 31.6 must comply with the standards in Table 31.7.
- Table 31.8 sets out the activity status for specific sign types in in specified residential zones. These activities must comply with the standards in Table 31.9.
- Table 31.10 sets out the activity status for sign types in rural areas. These activities must comply with the standards in Table 31.11.
- 31.3.2.5 Table 31.12 sets out the activity status for sign types in the Open Space and Recreation Zones. These activities must comply with the standards in Table 31.13.
- Table 31.14 sets out the activity status for sign types in the Special Zones. These activities must comply with the standards in Table 31.15.
- 31.3.2.7 Where an activity does not comply with a standard listed in a Standards table, the activity status identified by the 'Non-Compliance Status' column shall apply.

- 31.3.2.8 If there is a conflict between a rule in Table 31.4 and a rule in a table applying to a specific area (Tables 31.6, 31.8 and 31.10), then the rule in the specific area table shall apply.
- 31.3.2.9 Freestanding signs, sandwich boards, flat board signs, under verandah signs, flags and banners may be double sided, with only one side being counted towards the sign area. All other signs will be assessed on a single sided basis.
- 31.3.2.10 To measure the area of the ground floor façade for applying Rules 31.7.3 and 31.7.4:
  - a. measure horizontally by the length of the building along the road, footpath, access way or service lane to which it has frontage; and
  - b. measure vertically the height from the surface of the road, footpath, access way or service lane to the point at which either:
    - (i) the verandah meets the wall of the building; or
    - (ii) when there is no verandah, a height of 3m above the surface of the road, footpath, access way or service lane;

whichever is the lesser.

- 31.3.2.11 The Diagrams in section 31.21 of this Chapter illustrate how some standards are to be applied and illustrate some sign types.
- 31.3.2.12 Within the Airport Zone Queenstown, the rules in this chapter shall only apply to advertising or promotional signage (including billboards) located within 20m of the zone boundary or that are directed at persons outside the zone. Within the Airport Zone Wānaka, the rules in this chapter shall only apply to signage (excluding instructional or directional signage) that is directed at persons outside the zone.
- 31.3.2.13 The following abbreviations are used within this Chapter.

Р	Permitted	С	Controlled
RD	Restricted Discretionary	D	Discretionary
NC	Non Complying	PR	Prohibited

#### **Advice Notes**

- 31.3.2.14 Any sign located on or over Council land will require the approval of the Council as landowner.
- 31.3.2.15 Any sign located on or over a State Highway will require the approval of the New Zealand Transport Agency as landowner.

### 31.4 District Wide Rules - Activities

These rules apply in all Zones and on roads and, other than Rule 31.4.12, are subject to the standards in Table 31.5. In addition, specific rules apply in each Zone.

	Table 31.4 – District Wide Rules - Activity Status	Activity		
31.4.1	Flags			
31.4.2	Temporary event signs	Р		
31.4.3	Real estate signs (including auction signs)	Р		
31.4.4	Temporary land development signs	Р		
31.4.5	Temporary sale signs	Р		
31.4.6	Temporary construction signs	Р		
31.4.7	Free standing signs	Р		
31.4.8	Sandwich or flat board signs	Р		
31.4.9	Under verandah signs, including under verandah signs within the road where these are related to any overhanging building			
31.4.10	New and replacement signs located within a static signage platform approved by resource consent subject to compliance with all conditions of the resource consent	Р		
31.4.11	Signs displayed within a digital signage platform approved by resource consent subject to compliance with all conditions of the resource consent	Р		
31.4.12	Signs required by acts of Parliament, legislation or statutory requirements.  Signs permitted by this rule are not subject to any other rules in Chapter 31.			
31.4.13	Electioneering signs	Р		
31.4.14	The following signs on or above roads:	Р		
	31.4.14.1 Any sign associated with a road network activity, education activity or public amenities, including:			
	<ul> <li>a. traffic and direction signs;</li> <li>b. road name signs;</li> <li>c. interactive warning signs;</li> <li>d. speed limit signs;</li> <li>e. parking restriction signs; and</li> <li>f. public information boards and associated directional signs.</li> </ul>			
	31.4.14.2 Under verandah signs;			

	31.4.14.3 The part of a freestanding sign located above a footpath in a road and complying with Rule 31.5.7;	
	31.4.14.4 Signs for temporary events and temporary filming;	
	31.4.14.5 Electioneering signs.	
31.4.15	Subject to compliance with the Standards as to size specified for the zone the sign is located in, as defined in Tables 31.7, 31.9, 31.11, 31.13 and 31.15, the following signs in or above public pedestrian paths and cycleways:	Р
	31.4.15.1 traffic and direction signs;	
	31.4.15.2 road, path or cycleway name signs;	
	31.4.15.3 interactive warning signs;	
	31.4.15.4 speed limit signs;	
	31.4.15.5 parking restriction signs; and	
	31.4.15.6 public information boards and associated directional signs.	
31.4.16	Signs on wharves and jetties (including on buildings established on wharves and jetties)	D
31.4.17	Off-site signs, including off-site signs located within or above roads, but excluding:	D
	31.4.17.1 under verandah signs above a footpath where these are related to any overhanging building; and	
31.4.18	to any overhanging building; and	D
31.4.18	to any overhanging building; and  31.4.17.2 the part of a freestanding sign located above a footpath.  Signs on any Category 1, 2 or 3 item listed in the Inventory of Listed Heritage Features in Chapter 26 Historic Heritage or within a setting or	D PR
	to any overhanging building; and  31.4.17.2 the part of a freestanding sign located above a footpath.  Signs on any Category 1, 2 or 3 item listed in the Inventory of Listed Heritage Features in Chapter 26 Historic Heritage or within a setting or extent of place shown in Section 26.8.1.  Billboards, including billboards located within or above roads, except where provided for in Table 31.6 and 31.7  Flashing, moving, animated signs and signs that create an optical illusion	
31.4.19	to any overhanging building; and  31.4.17.2 the part of a freestanding sign located above a footpath.  Signs on any Category 1, 2 or 3 item listed in the Inventory of Listed Heritage Features in Chapter 26 Historic Heritage or within a setting or extent of place shown in Section 26.8.1.  Billboards, including billboards located within or above roads, except where provided for in Table 31.6 and 31.7	PR

31.4.23	Any of the following signs which are located so as to be visible from any road or public place for the purpose of advertising:								
	31.4.23.1	any stationary sign-written trailer or vehicle;							
	31.4.23.2	31.4.23.2 any sign attached to any stationary trailer or vehicle;							
	31.4.23.3 any permanently moored vessel; and								
	31.4.23.4 any sign attached to a permanently moored vessel.								
31.4.24	Signs imitating any traffic direction and safety sign as required by the New								
		igns imitating any traffic direction and safety sign as required by the New lealand Transport Agency							

# 31.5A Rules – Standards for Restricted Discretionary and Discretionary Activities under Rules 31.4 and 31.5

	Table 31.5A – District Wide Rules – Standards for Restricted Discretionary and Discretionary Activities	Non- compliance
		status
31.5A.1	For all restricted discretionary and discretionary activities under Rules 31.4 and 31.5 within the Business Mixed Use zone, applications for resource consent shall include a statement confirming that the relevant design elements from the Business Mixed Use Design Guide 2021 have been considered, including a summary of any particular aspects of the proposal that have resulted from that consideration.	NC

## 31.5 District Wide Rules –Standards

	Table 31.5 –	Table 31.5 – District Wide Rules - Standards					
31.5.1	Flags All flags are comply wit	D					
	31.5.1.1 maximum of 1 flag per site depicting corporate colours or the logo of a business, with a maximum area of 1.8m x 0.9m in size; and						
	31.5.1.2	any number of flags depicting national colours of a state or country provided that each flag does not exceed 1.8m x 0.9m in dimension, that are not for commercial purposes, and only 1 flag of each nationality is erected per site.					

	Table 31.5 –	· District Wide Rules - Standards	Non- compliance status				
31.5.2	Temporary	Event Signs	D				
	Temporary	event signs shall comply with the following standards:					
	31.5.2.1	31.5.2.1 signs shall not be erected more than two months prior to the date of the temporary event;					
	31.5.2.2 signs shall have an area no greater than 2m², or no greater than 3m² if the sign is a banner (both faces of the banner may be sign-written);						
	31.5.2.3 signs shall be removed within 24 hours of completion of the event; and						
	31.5.2.4 signs are able to be erected off the site of the event, however the number of signs erected off the event site must not exceed a maximum of two four signs visible from network in the District State Highway network in the District and a maximum of four signs visible from any other road. The maximum sign areas prescribed in Rule 31.5.2.2 apply.						
	Note: Chapter 35: Temporary Activities and Relocated Buildings also applies to temporary events.						
31.5.3	Real Estate	e Signs (including Auction signs)	D				
	Real estate standards:	signs (including auction signs) shall comply with the following					
	31.5.3.1	signs shall be located on the site to which they relate;					
	31.5.3.2 signs shall have an area no greater than 1.62m²;						
	31.5.3.3	maximum limit of 1 sign per agency;					
	31.5.3.4	real estate signs shall be removed within 14 days of an unconditional agreement for sale and purchase being made; and					

	Table 31.5 –	District Wide Rules - Standards	Non- compliance status				
	31.5.3.5	auction signs shall be removed within 7 days of the auction irrespective of whether the site or development is sold.					
31.5.4	Temporary	Temporary Land Development Signs					
	Temporary standards:	land development signs shall comply with the following					
	31.5.4.1	maximum limit of 1 sign per development;					
	31.5.4.2	31.5.4.2 the sign shall relate to a land development that involves a minimum of 6 allotments or units;					
	31.5.4.3						
	31.5.4.4 the sign shall have a maximum area of 8.64m²; and						
	31.5.4.5	the sign shall be removed within 7 days of unconditional agreements for sale and purchase being made with respect to all allotments or units in the development.					
31.5.5	Temporary	Sale Signs	D				
	Temporary	sale signs shall:					
	31.5.5.1	be located on the site of the temporary sale; and					
	31.5.5.2 be erected or displayed for a maximum of 14 days at a time and there shall be a minimum of 14 days between the display of temporary sale signage at the tenancy.						
31.5.6	Temporary	Construction Signs	D				
	Temporary	construction signs shall comply with the following standards:					
	31.5.6.1	maximum of 4 per site;					
	31.5.6.2	each sign shall have an area no greater than 2m²; and					
	31.5.6.3	the signs may be erected for no more than 30 days prior to works commencing and shall be removed within 14 days of completion of the works.					

	Table 31.5 -		Non- compliance status			
	Rule 31.5.6	and relief sought	Appellant Court Number			
	Standard 31.5.6 Temporary Construction or Health and Safety Signs Temporary construction or heath and safety signs shall comply with the following standards: 31.5.6.1 maximum of 4 per site; 31.5.6.2 each sign shall have an area no greater than 2m²; and 31.5.6.3 the signs may be erected for no more than 30 days prior to works commencing and shall be removed within 14 days of completion of the works.					
31.5.7	Free Stand	ling Signs		D		
	Freestandi	ng signs shall comply with the following standa	rds:			
	31.5.7.1 shall have a maximum height of 3.5m;					
	31.5.7.2 if located above a footpath, shall be elevated a minimum height of 2.5m above the footpath;					
	31.5.7.3 shall not extend more than 1 metre over any footpath; and					
	31.5.7.4 shall have a maximum area of 2m² (both faces of the sign can be sign-written).					
		t 31.21 of this Chapter has a diagram which of this rule.	n illustrates the			
31.5.8	Sandwich	Boards and Flat Board Signs		D		
	Sandwich standards:	boards and flat board signs shall comply wit	th the following			
	31.5.8.1					
	31.5.8.2	maximum of 2 flat board signs or 1 sandwich and	board per site;			
	31.5.8.3	sandwich boards and flat board signs must be wholly within the site where the goods and sadvertised are available.				

	Table 31.5 – District Wide Rules - Standards					
	Note: Part 31.21 of this Chapter has a diagram which illustrates the application of this rule.					
31.5.9	Under Verandah Signs	D				
	Under verandah signs shall be elevated a minimum distance of 2.5m above the footpath, and both sides of the sign can be sign-written.					
31.5.10	Electioneering Signs	D				
	Electioneering signs shall comply with the following standards:					
	31.5.10.1 shall have an area no greater than 3m <sup>2</sup> (both faces of the sign may be sign-written);					
	31.5.10.2 shall be displayed no more than 2 months prior to the election/referendum date; and					
	31.5.10.3 shall be removed before the election/referendum day.					
31.5.11	Illumination of Signs	D				
	Illumination of signs excluding digital signs, shall not exceed 250 candelas per square metre (cd/m²) of illumination.					
31.5.12	Signs on land adjoining State Highways	RD				
	Signs on land adjoining State Highways, other than signs permitted by Rule 31.4.2, shall comply with the following standards:					
	31.5.12.1 Signs shall have a minimum lettering height of 120mm where the speed limit is less than 70km/h, or 160mm where the speed limit is 70km/h or higher.					
	31.5.12.2 Signs shall have a maximum of 6 words and/or symbols, with a maximum of 40 characters.					
	31.5.12.3 Shall be located so that there is unrestricted view to the motorist for at least 180m where the speed limit is 70km/h or higher.					
	31.5.12.4 Shall be located at least 200m from an official sign or traffic signal in rural areas.					

Table 31.5 – District Wide Rules - Standards	Non- compliance status
Discretion is restricted to safety and efficiency of the State Highway network	

## 31.6 Rules – Activity Status of Signs in Commercial Areas

Rule 31.6 and relief sought	Appellant Court Number
Rules 31.6 Provide for digital signage (however defined) as a controlled, restricted discretionary or discretionary activity in all commercial areas, including those areas identified in Table 31.6, where standards in Table 31.7 are met	Go Media Ltd ENV 2019 CHC 073 (Consent Order issued)

The rules relating to signs in Table 31.6 are additional to those in Table 31.4 and are subject to the standards in Table 31.7. If there is a conflict between the rules in Table 31.4 and the rules in Table 31.6, the rules in Table 31.6 apply.

Table 31.0	5 – Activity Status of Signs in ial Areas	Queenstown and Wānaka Town Centre Zones (including commercial activities in a Town Centre Transition Sub-Zone or overlay)	Arrowtown Town Centre Zone (including commercial activities in the Town Centre Transition Overlay)	Jacks Point Village Activity Areas	Airport Zone-Queenstown	Airport Zone - Wānaka	Local Shopping Centre Zone and Settlement Zone Commercial Precinct	Business Mixed Use Zone, Three Parks Commercial Zone and Three Parks Business Zone	General Industrial and Service Zone
31.6.1	Static signage platforms that is one of the sign types listed	С	С	С	С	С	С	С	С
	in Rules 31.6.2 to 31.6.5								
	below and complies with the								
	standards applying to that								
	sign type.								
	Control is reserved to the								
	matters set out in Rule 31.14.								
31.6.2	Arcade directory signs.	Р	Р	Р	Р	Р	Р	Р	Р

Commerc		Queenstown and Wānaka Town Centre Zones (including commercial activities in a Town Centre Transition Sub-Zone or overlay)	Arrowtown Town Centre Zone (including commercial activities in the Town Centre Transition Overlay)	, Jacks Point Village Activity Areas	, Airport Zone-Queenstown	, Airport Zone - Wānaka	Local Shopping Centre Zone and Settlement Zone Commercial Precinct	Business Mixed Use Zone, Three Parks Commercial Zone and Three Parks Business Zone	
31.6.3	Upstairs entrance signs.	Р	P	Р	Р	Р	Р	Р	Р
31.6.4	All signs located within the ground floor facade of a building  In those zones where this is a controlled activity, control is reserved to the matters set out in Rule 31.18.  Note: Parts 31.3.2 and 31.21.7 of this Chapter explain and illustrate the application of this rule.	C	С	С	P	P	С	С	С
31.6.5	Above ground floor signs.	С	С	С	Р	Р	С	С	С
	In those zones where this is a controlled activity, control is reserved to the matters set out in Rule 31.18.  Note: Part 31.21 of this Chapter has a diagram which illustrates the application of this rule.								

Table 31.6 – Activity Status of Signs in Commercial Areas		Queenstown and Wānaka Town Centre Zones (including commercial activities in a Town Centre Transition Sub-Zone or overlay)	Arrowtown Town Centre Zone (including commercial activities in the Town Centre Transition Overlay)	Jacks Point Village Activity Areas	Airport Zone-Queenstown	Airport Zone - Wānaka	Local Shopping Centre Zone and Settlement Zone Commercial Precinct	Business Mixed Use Zone, Three Parks Commercial Zone and Three Parks Business Zone	General Industrial and Service Zone
31.6.6	Digital signage platforms located within the ground floor facade of a building or freestanding	D	NC	PR	PR	NC	PR	PR	PR
31.6.7	Digital signage platforms above ground floor level	NC	NC	PR	NC	NC	PR	PR	PR
31.6.8	Digital signs not located within a digital signage platform	PR	PR	PR	PR	PR	PR	PR	PR
31.6.9	Billboard signs (including billboard signs within a digital signage platform)	D	PR	PR	PR	NC	PR	PR	PR
31.6.10	Any sign activity which is not listed in Table 31.4 or Rules 31.6.1 to 31.6.9 inclusive	D	D	D	D	D	D	D	D

## 31.7 Rules – Standards for Signs in Commercial Areas

	Table 31.7 – Standards for Commercial Area Signage	Non-compliance status
31.7.1	Arcade directory signs	D
	Are not to exceed 3m <sup>2</sup> in area and are limited to one per arcade.	
31.7.2	Upstairs entrance signs	D
	Are not to exceed 1.5m <sup>2</sup> in area per building.	
31.7.3	Signs and static signage platforms within the ground floor facade	
	of a building	
		D, unless consent is sought for a. but complies with b. – RD

	Table 31.7	– Standards for Commercial Area Signage	Non-compliance status
	31.7.3.1	Each tenancy shall not display signs within the ground floor facade of the building that exceed a. or b. whichever is lesser:  a. a maximum area of 5m² per tenancy; or b. 15% of the Ground Floor Facade that the	When RD, discretion is restricted to the matters set out in Rule 31.18.
		tenancy occupies.  Arcade directory and upstairs entrance signs are not included within the ground floor facade signage allowance;	
	31.7.3.2	Signs shall not exceed 50% coverage of glazing. This applies to individual or partitioned glazed areas located within the ground floor facade. Signage platforms with a glazed front and sealed rear such that the interior of the building cannot be seen, are not subject to this clause.	D
	31.7.3.3	Signs not attached to glazing that are sited more than 1 metre inside the enclosed interior of a building are not subject to this rule.	
	tenancy or	the purposes of this rule, 'tenancy' means the primary business at each premises and excludes a tenancy for a nage platform.	
31.7.4	Digital sign building	nage platforms within the ground floor facade of a	D
	31.7.4.1	Each tenancy shall not display signs within the ground floor facade of the building that exceed a. or b. whichever is lesser:	
		<ul> <li>a. a maximum area of 5m² per tenancy; or</li> <li>b. 15% of the Ground Floor Facade that the tenancy occupies.</li> </ul>	
		de directory and upstairs entrance signs are not included in the ground floor facade signage allowance;	
	31.7.4.2	Signs shall not exceed 50% coverage of glazing. This applies to individual or partitioned glazed areas	

	Table 31.7	– Standards for Commercial Area Signage	Non-compliance status
		located within the ground floor facade. Signage platforms with a glazed front and sealed rear such that the interior of the building cannot be seen, are not subject to this clause.	
	31.7.4.3	Signs not attached to glazing that are sited more than 1 metre inside the enclosed interior of a building are not subject to this rule.	
	tenancy or	the purposes of this rule, 'tenancy' means the primary business at each premises and excludes a tenancy for a nage platform.	
	Freestandi	ing digital signage platforms:	
	31.7.4.4	shall have a maximum height of 3.5m;	
	31.7.4.5	if located above a footpath, shall be elevated a minimum height of 2.5m above the footpath;	
	31.7.4.6	shall not extend more than 1 metre over or into the thoroughfare of any footpath; and	
	31.7.4.7	shall have a maximum area of 2m <sup>2</sup> (both faces of the sign can be sign-written).	
		31.21.3 of this Chapter has diagrams which illustrates the of this rule.	
31.7.5	Above gro	und floor signs and static signage platforms	D
		cumulatively exceed 3m <sup>2</sup> in area per building or 1m <sup>2</sup> per to a maximum of 3m <sup>2</sup> per floor.	
31.7.6	Digital sign	nage displayed within a digital signage platform	D
	31.7.6.1	No live broadcasts are to be transmitted;	
	31.7.6.2	Only static advertisements are to be displayed for a minimum duration of 7 seconds;	
	31.7.6.3	There is to be no flashing, movement or animation of images;	

	Table 31.7	' – Standards for Commercial Area Signag	e	Non-compliance status	
	31.7.6.4				
	31.7.6.5	There shall be no noise associated with images displayed on the sign;	There shall be no noise associated with the screen or images displayed on the sign;		
	31.7.6.6	The screen shall incorporate lighting conbrightness in line with ambient light levels			
	31.7.6.7	visible to any residential zoned land or s	The display area (front) of any digital sign shall not be visible to any residential zoned land or settlement zoned land within 50m of the proposed sign.		
	31.7.6.8	31.7.6.8 Illumination shall not exceed 250 candelas per square metre (cd/m²) of illumination at night time and 5000 cd/m² of illumination at day time.			
	Rule 31.7.6.7 and relief sought  Appellant Court Number				
	not be visib	ndards 31.7.6.7 and 31.7.7.2 that require signage ole from any residentially zoned site, to limit the of the standard based on the proximity and/or f the signage in relation to the residentially zoned			
31.7.7	Billboard S	Signs		NC	
	31.7.7.1	Not to exceed 2m <sup>2</sup> in area;			
	31.7.7.2	The display area (front) of any billboard be visible to any residential zoned land zoned land within 50m of the proposed	or settlement		
	Note: Billboard signs displayed on a digital sign are subject to the rules for both billboards and for digital signage, and where relevant, the more restrictive rule applies.				
	Rule 31.7.7				
	not be visib	ndards 31.7.6.7 and 31.7.7.2 that require signage ole from any residentially zoned site, to limit the of the standard based on the proximity and/or f the signage in relation to the residentially zoned	Go Media Ltd ENV-2019- CHC 073 (Consent Order issued)		

Table 31.7 – Standards for Commercial Area Signa	age	Non-compliance status
Rule 31.7.7  Amend the non-compliance status for standard 31.7.7  (billboard standards) from prohibited to non-complying	Go Media Ltd ENV-2019- CHC 073 (Consent Order issued)	

## 31.8 Rules – Activity Status of Signs in Residential Areas

The rules relating to signs in this table are additional to those in Table 31.4 and are subject to the standards in Table 31.10. If there is a conflict between the rules in Table 31.4 and the rules in this table, the rules in this table apply.

Table 31	.8– Activity Status of Signs in Residential	Low, Medium & High Density Residential Zones (excluding commercial activities in the Town Centre Transition Sub- zone)	Arrowtown Residential Historic Management Zone	Large Lot Residential Zone and Settlement Zone Commercial Precinct	Jacks Point Zone Residential Activity Areas	Visitor Accommodation Sub- Zones
31.8.1	One sign per site that complies with Rule 31.9.1.	Р	Р	Р	Р	Р
31.8.2	Signs for recreation grounds, nursing homes, education activities and community activities that complies with Rule 31.9.2.	Р	Р	Р	Р	Р
31.8.3	Signs for Visitor Accommodation that comply with Rule 31.9.3	D	D	D	D	Р
31.8.4	Any sign activity which is not listed in Table 31.4 or Rules 31.8.1 to 31.8.3 inclusive	D	D	D	D	D

## **31.9** Standards for Signs in Residential Areas

	Table 31.9 – Standards for Signs in Residential Areas	Non- compliance status
31.9.1	Other than as provided for in Rule 31.9.2 or Rule 31.9.3, one sign per site with a maximum area of 0.5m <sup>2</sup> with no internal or external illumination of the sign.	D

	Table 31.9 – Standards for Signs in Residential Areas	Non- compliance status
31.9.2	Signs for recreation grounds, nursing homes, education activities and community activities	D
	Maximum area of 2m <sup>2</sup> per site and can be attached to a building or free standing.	
31.9.3	Signs for Visitor Accommodation Within a Visitor Accommodation Sub-	D
	Zone  Must be limited to no more than two signs as listed:	
	31.9.3.1 A sign identifying the visitor accommodation establishment measuring no more than 2m² in area;	
	31.9.3.2 A sign containing only the words "No" and "Vacancy" measuring no more than 0.15m <sup>2</sup> in area.	

## 31.10 Rules – Activities in Rural Areas

The rules relating to signs in this table are additional to those in Table 31.4 and are subject to the standards in Table 31.11. If there is a conflict between the rules in Table 31.4 and the rules in this table, the rules in this table apply.

Table 31.	10 – Activities in Rural Areas	Rural Zone, Gibbston Character Zone & Wakatipu Basin Rural Amenity Zone and Precinct	Rural Lifestyle and Rural Residential Zones	Ski Area Sub-Zone
31.10.1	Signage complying with the standards in Table 31.11.	Р	Р	Р
31.10.2	Any operational, directional and safety signage relating to the movement of vehicles and people around the zone	D	D	Р
31.10.3	Any sign activity which is not listed in Table 31.4 or Rules 31.10.1 or 31.10.2.	D	D	D

## 31.11 Standards for Signs in Rural Areas

	Table 31.1:	1 – Standards for Signs in Rural Areas	Non- compliance status
31.11.1	Gibbston Lifestyle Zo	ithin the Rural Zone (excluding Ski Area Sub Zones), Character Zone, Wakatipu Basin Amenity Zone, Rural one and Rural Residential Zone of signage per site with no internal or external illumination	D
31.11.2	Signs withi	D	
	31.11.2.1	Operational, directional and safety signage related to the movement of vehicles and people around the Sub-Zone – no limit	
	31.11.2.2	All signs other than those provided for in a above, up to $4m^2$ of signage per site with no internal or external illumination of the sign.	

## 31.12 Rules – Activity Status of Signs in Open Space and Recreation Zones

The rules relating to signs in this table are additional to those in Table 31.4 and are subject to the standards in Table 31.13. If there is a conflict between the rules in Table 31.4 and the rules in this table, the rules in this table apply.

Table 31.1 Recreatio	12 – Activity Status of signs in Open Space and n Zones	Nature Conservation Zone, Informal Recreation Zone and Active Sports and Recreation Zone	Civic Spaces Zone and Community Purposes Zone
31.12.1	Identification of a static signage platform.	С	D
	Control is reserved to the matters set out in Rule		
	31.18.		

Table 31.:	12 – Activity Status of signs in Open Space and n Zones	Nature Conservation Zone, Informal Recreation Zone and Active Sports and Recreation Zone	Civic Spaces Zone and Community Purposes Zone
31.12.2	Signs only for the purposes of	Р	D
	31.12.2.1 park information; and		
	31.12.2.2 park way-finding.		
31.12.3	Signs directly associated with a temporary event	Р	P
	occurring on the same site.		
	Note: Rule 31.5.2 also applies to temporary event signs and must also be complied with.		
31.12.4	Signs for commercial activities and community activities.	D	Р
31.12.5	Any sign activity which is not listed in Table 31.4 or Rules 31.12.1 to 31.12.4 inclusive.	D	D

## 31.13 Standards for Signs in Open Space and Recreation Zones

	Table 31.13 – Standards for Signs in Open Space and Recreation Zones	Non- compliance status
31.13.1	Static signage platforms in the Nature Conservation Zone, Informal	D
	Recreation Zone and the Active Sports and Recreation Zone	
	Static signage platforms that individually are no more than 2.5m <sup>2</sup> in	
	area.	
31.13.2	Signs for commercial activities and community activities within the	D
	Civic Spaces Zone and the Community Purposes Zone	
	31.13.2.1 maximum of 2 signs per building or activity;	
	31.13.2.2 the maximum area of each sign shall not exceed 1m <sup>2</sup> ; and	

	Table 31.13 – Standards for Signs in Open Space and Recreation Zones		Non- compliance status
	31.13.2.3	any sign shall be located in the same location and on the	
		same site as the business or activity the sign relates to.	

## 31.14 Rules – Activity Status of Signs in Special Zones

The rules relating to signs in this table are additional to those in Table 31.4 and are subject to the standards in Table 31.15. If there is a conflict between the rules in Table 31.4 and the rules in this table, the rules in this table apply.

Table 31.	14 – Activity Status of signs in Special Zones	Jacks Point Zone outside of Village Activity Areas and residential Activity Areas	Waterfall Park Zone	Millbrook Resort Zone Gibbston Valley Resort Zone Rural Visitor Zone
31.14.1	Signs for commercial activities and community activities  Control is reserved to the matters set out in Rule	С	С	С
31.14.2	31.18.  Identification of a signage platform for a commercial activity or community activity  Control is reserved to the matters set out in Rule	С	С	С
31.14.3	31.18.  Signs for visitor accommodation  Control is reserved to the matters set out in Rule 31.18.	D	D	С
31.14.4	Signs not associated with commercial activities, community activities or visitor accommodation	Р	Р	Р
31.14.5	Any sign activity which is not listed in Table 31.4 or Rules 31.14.1 to 31.14.4 inclusive	D	D	D

## 31.15 Standards for Signs in Special Zones

	Table 31.15– Standards for Signs in Special Zones	Non- compliance status
31.15.1	Signs for commercial activities, community activities or visitor accommodation	D
	31.15.1.1 maximum of 2 signs per building or activity;	
	31.15.1.2 the maximum area of each sign shall not exceed 1m <sup>2</sup> ; and	
	31.15.1.3 any sign shall be located in the same location and on the same site as the business or activity the sign relates to.	
31.15.2	Signs for activities other than for commercial activities, community activities and visitor accommodation	D
	One sign per site with a maximum area of 0.5m <sup>2</sup> with no internal or external illumination of the sign.	

## 31.16 Non-Notification of Applications

31.16.1 All applications for controlled activities shall not require the written consent of other persons and shall not be notified or limited-notified.

## **31.17** Notification of Applications

31.17.1 All applications for resource consent for non-compliance with Rule 31.7.7 shall be publically notified.

### 31.18 Matters of Control

### 31.18.1 The exercise of Council's control shall be limited to:

- a. colour and materials;
- b. design and content;
- c. location;
- d. access and safety; and
- e. compliance with any relevant Council design guideline, being either the Queenstown Town Centre Special Character Area Design Guidelines 2015, Wānaka Town Centre Character Guideline 2011, or the Arrowtown Design Guidelines 2016.

### 31.19 Matters of Discretion

#### 31.19.1 Council's discretion shall be restricted to:

- a. colour and materials;
- b. design and content;
- c. location;
- d. access and safety; and
- e. landscape and visual amenity values, and
- f. dominance effects.

### 31.20 Assessment Matters

Rule 31.19 and relief sought	Appellant Court Number
Delete all Assessment matters from Chapter 31	Wayfare Group Ltd ENV-2019-CHC-076 (Consent Order issued)

31.20.1 In considering whether or not to grant consent or impose conditions on a resource consent for a sign (including a signage platform), the Council shall have regard to, but not be limited by, the following assessment matters.

### 31.20.2 All Activities – General

- 31.20.2.1 The extent to which the proposed sign is compatible with the character of the site, buildings and surrounding environment.
- 31.20.2.2 Whether the sign is located on the site of the activity it relates to and the extent to which there is a functional or locational constraint for locating the sign outside of the site of the activity.
- 31.20.2.3 Whether the sign will affect public safety, including the safety of pedestrians and users of the transport network.
- 31.20.2.4 In respect of temporary event signs: whether the period the sign is to be erected is necessary for the event being advertised and whether the adverse effects on traffic, pedestrian, public safety and visual amenity are appropriately managed.

- 31.20.2.5 In respect of signs located on wharves and jetties (including on buildings on wharves and jetties) whether the signs convey necessary information while preserving a high standard of amenity and public views and ensuring pedestrian access is not impeded.
- 31.20.2.6 Whether the sign will adversely affect heritage values.

### 31.20.3 Controlled Activities

#### **Colour and materials**

- 31.20.3.1 Whether the proposed sign:
  - a. Incorporates colours and materials that complement the external appearance of the building, including surrounding buildings.
  - b. Incorporates colours and materials that are sympathetic to the surrounding landscape.

#### **Design and content**

- 31.20.3.2 Design, including lighting, is consistent with and sympathetic to the surrounding environment
- 31.20.3.3 Whether there are any effects on heritage buildings, or on buildings and structures in heritage precincts, and whether any conservation advice has been obtained.
- 31.20.3.4 When considering signage platforms, the extent that the signage platforms have been considered within the overall design of the building and specifically the architectural features of the building.

#### Location

31.20.3.5 Whether the requirements of multiple tenants within a building have been provided for.

#### **Access and safety**

31.20.3.6 Whether the sign adversely affects public pedestrian access through inappropriate location, design or type of sign.

### Compliance with any relevant Council design guidelines

31.20.3.7 Where relevant, the extent to which a proposal accords with the Queenstown Town Centre Special Character Area Design Guidelines 2015, the Wānaka Town Centre Character Guideline 2011 or the Cardrona Village Character Guideline 2012.

- 31.20.3.8 For an application for a sign in the Arrowtown Town Centre Zone, the extent to which the proposal accords with the following guidelines (from section 3.14.1 of the Arrowtown Design Guideline 2016) to ensure that the design and placement respects historic buildings and the character of the Town Centre:
  - a. Signs must not obscure historic building details or important vistas.
  - b. Reduce the number of signs used in a single location by the use of directory or finger signs.
  - c. Signs handwritten on the building in the traditional way are best, provided they do not alter of obscure parts of the building.
  - d. Small scale signs, either mounted on to buildings or free standing, are appropriate.
  - e. Sign materials shall be similar to those used traditionally. Painted wood and metal are appropriate. Plastic and highly reflective materials are inappropriate.
  - f. Illuminated, neon or flashing signs are not appropriate and must not be used if heritage character is to be protected.
- 31.20.3.9 In respect of signs in any area where the Arrowtown Design Guidelines 2016 applies: whether the application is accompanied by a report from the Arrowtown Planning Advisory Group; and whether that report approves the nature, form, size, content and positioning of the sign.
- 31.20.4 Discretionary Activities Signs within Commercial Areas (including Settlement Zone Commercial Precincts)
- 31.20.4.1 The extent to which:
  - a. The size of the signage is visually compatible with the scale and character of the building to which it relates and the surrounding environment.
  - b. The design, location and size of the proposed signage complements the surrounding built environment and does not dominate built form;
  - c. The design is consistent with other signs in the vicinity.
  - d. The size, colour and location do not adversely affect traffic and/or pedestrian safety.
  - e. The placement, size and choice of materials has considered the architectural features of the building on which the sign is to be erected.

- f. Any signage on windows will retain the function of the window to provide interest, activity and passive surveillance on the street.
- 31.20.4.2 Whether the cumulative effects of the proposed signage (and signage anticipated to be established on the same building) will adversely affect the streetscape and visual amenity of the surrounding environment.
- 31.20.4.3 For any sign within the Arrowtown Town Centre Zone apply the assessment matters in 31.20.3.8.

### 31.20.5 Discretionary Activities – Signs within Residential Areas and the Settlement Zone

- 31.20.5.1 Compatibility with the amenity values of the surrounding environment considering the visual amenity of the street and neighbouring properties including:
  - a. Whether the design, location and size of the proposed signage will detract from the residential character of the site and/or building on which it is situated.
  - b. Whether the proposed signage dominates the streetscape and wider residential character of the area in which it is located.
  - c. The size, colour and location of the signage do not adversely affect traffic and/or pedestrian safety.
- 31.20.5.2 For any sign within a residential zone where the Arrowtown Design Guideline 2016 applies (namely the Arrowtown Residential Historic Management Zone and part of the Lower Density Suburban Residential Zone and Medium Density Residential Zone) apply the guideline (from section 4.23.1) to ensure that the design and placement respects historic buildings and the character of the area. In addition, locate and design signs to complement the context and site.

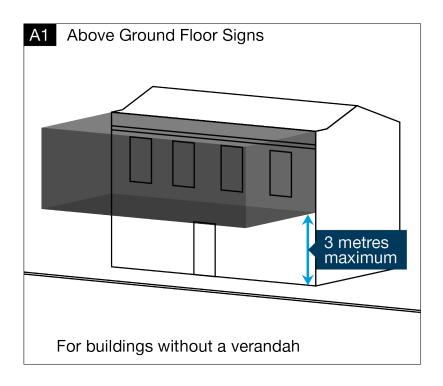
#### 31.20.6 Discretionary Activities – Signs within Other Areas

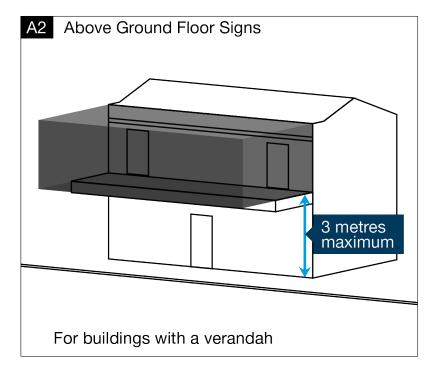
- 31.20.6.1 The extent to which:
  - a. The design, colours and materials of the proposed sign is compatible with the character and amenity values of the site (including the amenity values anticipated for the District Plan zone that applies to the site), street scene and surrounding environment.
- 31.20.6.2 Any adverse effects of the proposed signage in terms of:
  - a. Lighting.
  - b. The extent to which the proposed signage may cause a visual distraction to drivers.

- c. Location with special regard to skylines, ridges, hills and prominent slopes.
- 31.20.6.3 When considering the effects of signs located on an Outstanding Natural Feature (ONF) or within an Outstanding Natural Landscape (ONL) identified on the District Plan web mapping application, apply any relevant assessment matters in part 21.21 Rural Zone of the District Plan.

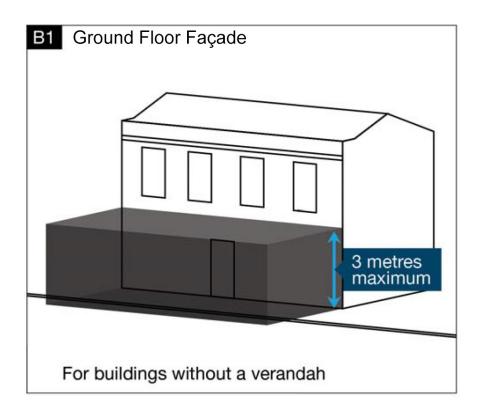
## 31.21 Interpretive Diagrams

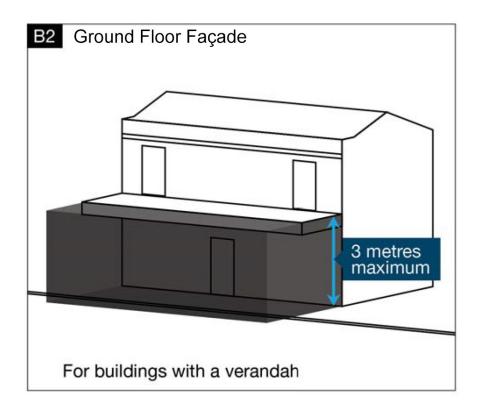
## 31.21.1 Above Ground Floor Signs



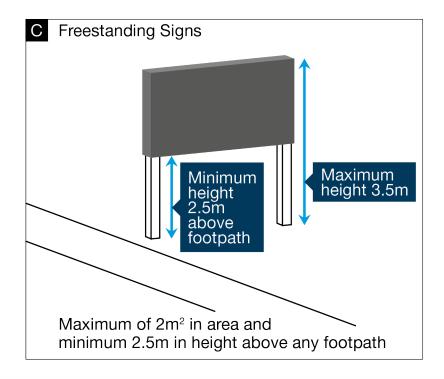


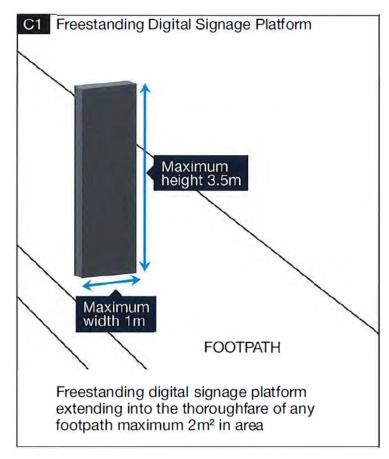
## 31.21.2 Ground Floor Facade for signs



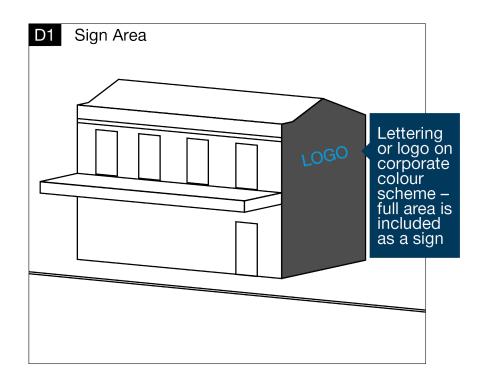


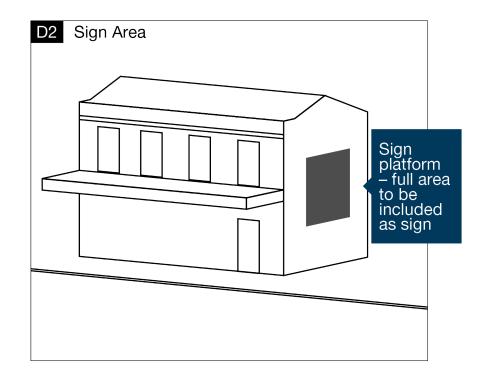
### 31.21.3 Freestanding Signs

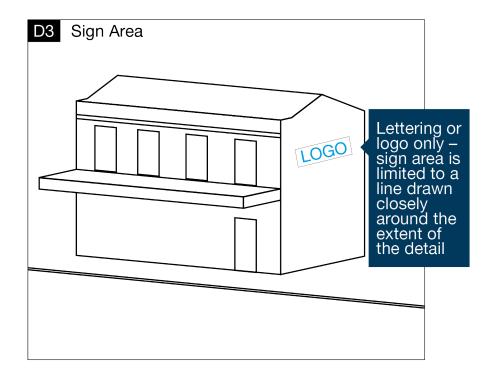




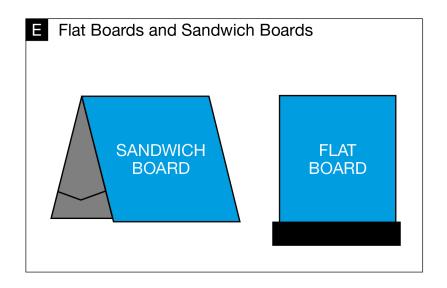
### 31.21.4 Sign Area



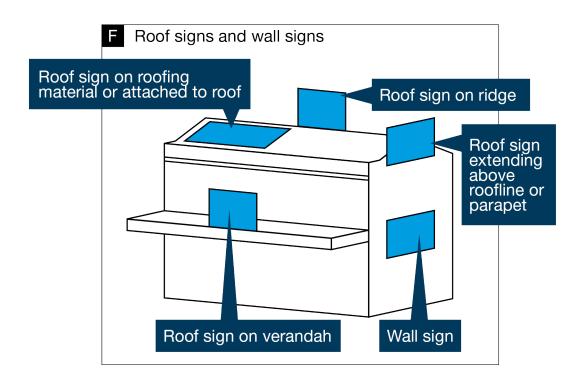




### 31.21.5 Flat Boards and Sandwich Boards



### 31.21.6 Roof Signs and Wall Signs



## 31.21.7 How to apply Rule 31.6.4: Maximum Area of Ground Floor Signs in commercial areas

