

Infrastructure Committee

13 May 2025

Report for Agenda Item | Rīpoata moto e Rāraki take [1]

Department: Community Services

Title | Taitara: Additional parking restrictions under the Traffic and Parking Bylaw 2018

Purpose of the Report | Te Take mō te Pūroko

The purpose of this report is for the Infrastructure Committee to consider new parking restrictions in the Queenstown CBD, specifically Park Street, Lake Esplanade and Glenorchy-Queenstown Road.

Executive Summary | Whakarāpopototaka Matua

As main lakefront thoroughfares into the Queenstown CBD, Park Street and Lake Esplanade are experiencing increasing parking capacity issues, with low vehicle turnover resulting in inequitable access to parking in these locations. Over the last few months there has been an observed change of use in these streets. The changes are a greater volume of demand for parking, and more users parking their vehicles overnight and for multiple days and sometimes weeks.

To mitigate some of these parking pressures, this report proposes a restriction is introduced to sections of Park Street and Lake Esplanade within close proximity to the Queenstown CBD. The restriction proposed is no parking (no stopping) from 10.00pm to 6.00am, applying to the lakeside of each road only, leaving some on-street parking available during the restricted hours.

An additional restriction of 'no stopping at all times' is proposed along a section of the Glenorchy-Queenstown Road on the lakeside shoulder after One Mile Carpark. This restriction will align with other restrictions on this road, to improve safety and mitigate conflict between path users and vehicles.

If approved, these parking restrictions will be implemented with the installation of signage and subsequent enforcement to address access and operational concerns raised by the public, Councillors (on behalf of the public) and Council officers.

Recommendation | Kā Tūtohuka

That the Council:

1. **Note** the contents of this report;
2. **Approve** the following parking restrictions:
 - a. No stopping 10.00pm to 6.00am Monday to Sunday on the lakeside kerb only of Park Street, Queenstown between the entrance to the Frankton Track and the start of Queenstown Gardens;
 - b. No stopping 10.00pm to 6.00am Monday to Sunday on the lakeside kerb only of Lake Esplanade, Queenstown from the corner of Beach Street through to the entrance of the One Mile Carpark;
 - c. No stopping at all times at the start of Glenorchy-Queenstown Road on the lakeside shoulder between One Mile Roundabout and the start of the guardrail (from route position 27m to 198m).
3. **Resolve** that the above parking restrictions will come into force as soon as signage notifying the restrictions has been installed on these streets; and
4. **Note** that if approved, a review of the parking restrictions set out in Attachment A and B will be presented to Council or the Infrastructure Committee prior to November 2025.

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9 May 2025

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Context | Horopaki

1. The Queenstown Lakes District Council (QLDC) Traffic and Parking Bylaw 2018 (the bylaw) regulates parking and the use of roads and public spaces under Council's control and came into effect on 1 March 2019.
2. The bylaw enables changes to existing restrictions or the implementation of new restrictions within the district, in response to changing circumstances, requiring Council resolution prior to implementation. The Infrastructure Committee has delegation to approve such resolutions.
3. Regular changes to traffic restrictions (including parking controls) are required throughout the district, often in response to requests from the public or businesses citing safety or accessibility concerns. Opportunities for improvements are also identified by staff when considering changes in parking use patterns, demand, or as the development of master planning of town centres continues.
4. In making a resolution regulating parking under the bylaw, the Council is required to take account the considerations specified in Section 5.1 of the bylaw.
5. The parking restrictions proposed for approval in this report fall under one category. The restrictions support the Land Transport (Road User) Rule 2004 (the Rule) and are supported by the bylaw.

Analysis and Advice | Tatāritaka me kā Tohutohu

6. As the local resident population and visitor numbers have experienced significant growth in recent years¹, the Queenstown CBD has seen an increase in user numbers, creating more pressure on parking within or close to the town centre.
7. Park Street and Lake Esplanade are currently experiencing parking capacity issues, with low vehicle turnover resulting in inequitable access to parking in these locations. Most of these issues are occurring on Park Street however Lake Esplanade has also experienced these issues in recent months and offers an alternative to Park Street for those seeking long-stay and overnight parking option. For this reason, this report recommends that additional parking restrictions are also introduced for Lake Esplanade. While other CBD locations are also experiencing similar challenges, new parking restrictions are only proposed at this time for these high-use streets, due to their parking accessibility for visitors and the community.
8. These issues have triggered a review to determine if the parking on Park Street and Lake Esplanade is serving the community and recreational users of these valued lakefront locations, and if the parking should be regulated by a resolution under the bylaw. Current parking restrictions in the areas being reviewed are limited to a restriction on parking for more than seven

¹ According to [Statistics New Zealand](#), the Queenstown-Lakes district grew by 8% in the year ending June 2023. This was the fastest growth rate of any territorial authority area in New Zealand.

days concurrently, and six P120 minute parks on Lake Esplanade. The current restrictions will not be affected by the proposed new restrictions. Attachments A and B show current parking restrictions and new restrictions proposed.

9. A restriction of 'no stopping at all times' is proposed on Glenorchy-Queenstown Road, on the lakeside shoulder between One Mile Roundabout and the start of the guardrail. This restriction will align with other restrictions on this road, to improve safety and mitigate conflict between path users and vehicles. Currently, parking on this section of the road is not allowed for more than seven consecutive days, and One Mile Carpark has a parking restriction of P240 at all times. This restriction is proposed as it is anticipated that vehicles may be displaced onto Glenorchy-Queenstown Road from Lake Esplanade if no stopping from 10.00pm to 6.00am restrictions are introduced, increasing the potential user conflict safety risk. Attachments A and B show current parking restrictions and new restrictions proposed.
10. The areas proposed for a restriction of no parking from 10.00pm to 6.00am are:
 - Park Street between the entrance to the Frankton Track and the start of Queenstown Gardens.
 - Lake Esplanade from the corner of Beach Street through to the entrance to the One Mile Carpark.
11. QLDC Summer Ambassadors visited Park Street frequently between December 2024 and April 2025. They counted the number of vehicles who appeared to be parked overnight, with 11-20 vehicles observed in early December, increasing to 30+ vehicles in late January. By April Ambassadors counted 65 vehicles and on April 27, the Ambassadors counted 96 vehicles parking overnight on Park Street. Observationally they noted vehicles are there for periods of weeks (while there is a current parking restriction of no more than seven days concurrently, if users move their vehicle to a new location on the street within the seven days, this is not enforceable). Ambassadors spoke to 'regulars' and to community members who voiced their frustrations at vehicles parked for long periods.
12. It is proposed to include Lake Esplanade due to vehicles overnight parking in this location, with the potential for this to increase if no stopping between 10pm and 6am restrictions are introduced on Park Street.
13. Requests for service (RFS) related to car park access on Park Street, received between November 2024 and April 2025, include:
 - 61 Freedom Camping RFS's with 17 referencing the lack of available parking or vehicles parking for long periods of time.
 - 34 Parking RFS's were received. Common themes were vehicles parked for long periods, cars without valid registration, blocking accessways and vehicles parked illegally.

- 30 parking RFS's were received for the Lake Esplanade during this period. Common themes were vehicles parking on broken yellow lines, parking for extended periods of time and vehicles without a permit parking on the bus stop.

14. If approved, the impact of new parking restrictions will be closely monitored over the first year of implementation. It is recognised that introducing these parking restrictions will limit overnight parking options for residents living in this area, and community and recreational users of these popular lakefront roads, however current long-stay parking behaviour is also causing this problem. Resident parking permits will not be introduced along with these restrictions. The development and implementation of a district-wide resident parking permit process will need to ensure a fair and consistent approach is introduced and is an action for consideration in QLDC's draft Parking Strategy.
15. New restrictions will be reviewed to ensure they are achieving the outcome of providing equity of access to parking spaces on these streets, and regular turnover of vehicles using these carparks. The impact of these overnight parking restrictions will be reviewed and a report presented to Council or the Infrastructure Committee by November 2025, asking it to determine whether to continue with the parking restrictions introduced, to revert to the previous state, or to introduce other restrictions.

Parking Requirements in the district

16. This report seeks a resolution from the Infrastructure Committee on proposed new parking restrictions on Park Street and Lake Esplanade in Queenstown, supported by the bylaw, and ensuring enforceability under the bylaw.
17. As transport strategies are developed, changes and adjustments are required to achieve short-term and long-term objectives. These will be reported when identified and in advance of implementation, allowing for signage and any other on-road requirements to support the restrictions.
18. Information on the restrictions applying across the district must be publicly available consistent with the requirements of the Land Transport Act 1998 (LTA).

Strategic direction for traffic and parking

19. With both visitor and population growth in the district leading to pressure on housing and higher demands for parking, inappropriate parking is becoming increasingly common.
20. Planning for the management of traffic demand and parking in the future is underway, with various transport strategies being developed. This will include the potential development and implementation of a district-wide resident parking permit process.
21. Regulation of parking is required to address current issues and support the future direction of traffic and parking management.

District Plan considerations and implications

22. The District Plan outlines the requirements for parking and traffic to complement the Council's overall land use goals and objectives for district development.
23. The Transport chapter of the District Plan endeavours to support mode use change by reducing parking requirements within commercial developments, encouraging off-street parking in residential developments and increasing densities around town centres.

Proposed parking and restriction changes

24. The sections of Park Street and Lake Esplanade proposed for new overnight parking restrictions have been identified as areas currently being utilised by a high volume of users for all-day, overnight and long-term parking. This is contributing to a lack of available parking for visitors and community members accessing the Queenstown CBD throughout the day, including commuters working in town. It is considered that the implementation of the proposed new parking restrictions and associated signage will allow more equitable provision of parking for users of these lakefront streets by prohibiting vehicles parking on the lakefront sides of these streets for extended periods.
25. The specific restriction recommended is no stopping from 10.00pm to 6.00am in Park Street and Lake Esplanade on the lakefront side of each road. Officers are recommending restrictions on the lakeside of each road only, as a more moderate approach to addressing the issues outlined in this report. Imposing the restriction on both sides of the roads will further limit overnight parking options for residents, community and recreational users of these roads, and those accessing the Queenstown CBD. Enforceable restrictions on the other side of these roads will remain as a parking limit of seven consecutive days only, and the six P120 parks on Lake Esplanade. While this may still allow some long-term parking behaviour to occur, the amount will be greatly reduced and may still result in some options for overnight parking. This is depicted in further detail in Attachments A and B.
26. Under Section 5.1 of the bylaw, in making a resolution under this bylaw, the Council will take into account the following considerations listed in (a)-(f) below, if and to the extent they are relevant and in proportion to the significance of the decision. Each of the considerations is listed, with information provided by the report authors following the hyphen in each case:
 - (a) the purpose of this bylaw is to provide for Council's ability to regulate traffic and parking in the district, so that roads and car parking in the district can be safely, fairly and effectively enjoyed by users of that infrastructure.
 - (b) the statutory context of the relevant bylaw-making power under section 22AB of the Land Transport Act 1998 and/or Part 8 of the Local Government Act 2002 (LGA), as the case may be – *refer to the Legal Considerations part of this report below.*
 - (c) the public interest in a safe and efficient road transport system and the Council's contribution to that objective in relation to roads under its control. – *Council officers have*

observed path users stepping out onto Glenorchy-Queenstown Road to pass vehicles parked on the gravel shoulder. The proposed parking restriction for this road will mitigate this safety issue.

(d) the likely effect of the decision on members of the public or categories of the public – *specifically the users of Park Street and Lake Esplanade, including residents of these roads. Most of these users will be advantaged because daily turnover of parking spaces will improve availability. Users of these roads who wish to occupy a space overnight and/or for multiple days will be disadvantaged as this will be prohibited in the areas proposed. If overnight and long-stay parkers are displaced from Park Street and Lake Esplanade, then they may create effects elsewhere; however, this is difficult to predict. A no stopping at all times restriction on Glenorchy-Queenstown Road is proposed to mitigate vehicles moving to this location if displaced from Lake Esplanade.*

(e) the nature and extent of the problem being addressed by the proposed decision and the reasonably available options for addressing the problem (if any) apart from making a resolution under this bylaw – *the problem being addressed on Park Street and Lake Esplanade is limited turnover of parking due to lengthy occupation of spaces on main CBD thoroughfares that are intended to be accessible to a large number of users. The problem being addressed on Glenorchy-Queenstown Road is to improve safety and mitigate conflict between path users and vehicles.*

(f) the public interest in protecting from damage to land and assets which are owned or under the control of the Council. - *This report is focusing on the issues to parking accessibility in the Queenstown CBD, and safety on Glenorchy-Queenstown Road, and is not assessing damage to land or assets as a result of limited parking options in these locations.*

Enforcement

27. Enforcement will only occur when appropriately signed within the areas described in Attachment A and B.
28. An education plan will be developed to ensure users are aware of any changes. This will include a range of methods including social media, direct communication with residents of Park Street and Lake Esplanade and brochures explaining the reasons for the proposed restrictions.
29. The education plan will be developed collaboratively with input from these QLDC teams: Infrastructure, Regulatory, Policy, Responsible Camping and Communications.
30. It is anticipated that the proposed restrictions can be enforced within existing budgets using existing staff and resources.
31. This proposed enforcement approach is consistent with the QLDC Enforcement Strategy and Prosecution Policy.

Analysis and Advice | Tatāritaka me kā Tohutohu

32. This report identifies and assesses the following reasonably practicable options for assessing the matter as required by section 77 of the LGA.
33. Option 1 Approve the proposed parking restrictions as identified in this report: no stopping between 10.00pm and 6.00am **on the lakeside of the road** on Park Street and Lake Esplanade; and no stopping at all times on Glenorchy-Queenstown Road between One Mile Roundabout and the start of the guardrail, **on the lakeside of the road**. The sections of each road proposed for restrictions are identified in Attachments A and B.

Advantages:

- Places a limit on how long a car park space can be continuously occupied by the same vehicle, which will improve turnover by users and thus availability of spaces for short term and day users of parking in these roads.
- Supports feedback and requests from the public to improve the availability of day-time parking for residents and users of Park Street and Lake Esplanade and for those accessing the Queenstown CBD, by not permitting overnight parking on the lakeside of each street.
- Only introducing these parking restrictions on one side of each road (lake side) will leave some parking spaces on these roads to remain with no restrictions, allowing some overnight parking options for users. While this may still allow some long-term parking behaviour to occur, the amount will be greatly reduced may still result in some options for overnight parking.
- The restriction proposed on Glenorchy-Queenstown Road will improve safety and mitigate conflict between path users and vehicles.
- Is consistent with the Council's Enforcement Strategy and Prosecution Policy.
- Enables effective and lawful enforcement.

Disadvantages:

- This option will impose a restriction on use of car parking spaces which are currently unrestricted and may not be supported by some.
- May cause conflict with vehicle owners receiving infringements for parking in restricted areas which do not permit overnight parking.
- May result in displacement of vehicles seeking overnight parking to areas that are not subject to restrictions.

34. Option 2 Approve the proposed parking restrictions, as identified in this report: no stopping between 10.00pm and 6.00am **on both sides of the road** on Park Street and Lake Esplanade; and no stopping at all times on Glenorchy-Queenstown Road between One Mile Roundabout and the start of the guardrail, **on the lakeside of the road**. The sections of road proposed for restrictions are identified in Attachments A and B.

Advantages:

- Places a daily limit on how long a car park space can be continuously occupied the same vehicle, which will improve turnover by users and thus availability of spaces for short term and day users of parking in these roads.
- Supports feedback and requests from the public to improve the availability of day-time parking for residents and users of Park Street and Lake Esplanade and for those accessing the Queenstown CBD, by not permitting overnight parking on the lakeside of each road (both sides).
- The restriction proposed on Glenorchy-Queenstown Road will improve safety and mitigate conflict between path users and vehicles.
- Is consistent with the Council's Enforcement and Prosecution Policy
- Enables effective and lawful enforcement.

Disadvantages:

- This option will impose a restriction on use of car parking spaces which are currently unrestricted and may not be supported by some.
- This option will impose restrictions on a greater number of parking spaces than Option 1, significantly limiting overnight on-street parking options in these areas.
- May cause conflict with vehicle owners receiving infringements for parking in restricted areas which do not permit overnight parking.
- May result in displacement of vehicles to areas that are not subject to the restrictions.

35. Option 3 Do not approve the proposed parking restrictions as identified in this report.

Advantages:

- No change to the parking allowance in these car parks, enabling members of the public to utilise these parking spaces overnight.
- No cause for conflict with vehicle owners receiving infringements for parking in restricted areas.

- No requirement for signage or monitoring and enforcement resources.

Disadvantages:

- Does not address the parking accessibility issues raised by the public and Council officers, as explained in this report (i.e. lack of available car parking spaces for users of Park Street and Lake Esplanade, and those accessing Queenstown CBD).
- Allowing overnight parking may impede the ability for some visitors and community members to find parking close to Queenstown CBD.
- Safety concerns on Glenorchy-Queenstown Road will not be addressed.
- Does not enable effective and lawful enforcement.

36. This report recommends **Option 1** for addressing the matter because it addresses issues raised by the public and Council officers to improve parking accessibility and turnover of parking space on Park Street and Lake Esplanade. Officers are recommending Option 1 as a more moderate approach to addressing the issues outlined in this report. Option 2 will impose more significant restrictions and will further limit overnight parking options for residents and those accessing the Queenstown CBD.

Consultation Process | Hātepe Matapaki

Significance and Engagement | Te Whakamahi I kā Whakaaro Hiraka

37. This matter is of low significance, as determined by reference to the Council's Significance and Engagement Policy 2024 because impacts and changes in parking controls is specifically provided for as part of the bylaw and while community interest is high, it is mainly localised, and the effects of the restrictions will be contained to a defined area. The actions are consistent with the powers delegated by the Traffic and Parking Bylaw.

38. The persons who are affected by or interested in this matter are residents/ratepayers and visitors, in particular those accessing the Queenstown CBD, and those who are finding it difficult to do so due to the lack of available car parking spaces.

Māori Consultation | Iwi Rūnaka

39. The Council has not sought the specific views of iwi for these operational changes.

Risk and Mitigations | Kā Raru Tūpono me kā Whakamaurutaka

40. This matter relates to the Regulatory/Legal/Compliance risk category. It is associated with RISK10021 Ineffective operations and maintenance of property or infrastructure assets within the QLDC Risk Register. This risk has been assessed as having a very high residual risk rating.

41. The approval of the recommended option will allow Council to avoid the risk. This will be achieved by ensuring operational processes are consistent with legal and regulatory requirements to support education and enforcement activities.

Financial Implications | Kā Riteka ā-Pūtea

42. The cost associated with installing the required signage, monitoring and enforcement will be met from current budgets. The costs are not expected to be material.

Council Effects and Views | Kā Whakaaweawe me kā Tirohaka a te Kaunihera

43. The following Council policies, strategies and bylaws were considered:

- QLDC Strategic Framework
- Long Term Plan 2024-2034
- Traffic and Parking Bylaw 2018
- Parks and Open Spaces Strategy 2017
- The QLDC Disability Policy
- QLDC Enforcement Strategy and Prosecution Policy

44. The recommended option is consistent with the principles set out in the named policies.

45. This matter is not included in the Long Term Plan or Annual Plan, other than operational budgets approved for signage, monitoring and enforcement.

Legal Considerations and Statutory Responsibilities | Ka Ture Whaiwhakaaro me kā Takohaka Waeture

46. The exercise of Council authority contemplated in this report is the regulation of parking on sections of Park Street and Lake Esplanade, which is land owned by the Council. The parking regulation power is widely used by Council throughout the district and is not expected to be controversial. The power is available to Council under the bylaw.

47. This report satisfies the decision-making requirements of Council under the bylaw, together with its powers and responsibilities pursuant to the LTA 1998 and the LGA.

48. The report provides a sound platform for the decision to restrict parking and control vehicle use on Park Street and Lake Esplanade, as part of parking management within the wider Queenstown CBD. The approach has been confirmed by Council's legal advisors as appropriate.

Local Government Act 2002 Purpose Provisions | Te Whakatureture 2002 o te Kāwanataka ā-Kiaka

49. Section 10 of the LGA states the purpose of local government is (a) to enable democratic local decision-making and action by, and on behalf of, communities; and (b) to promote the social, economic, environmental, and cultural well-being of communities in the present and for the future. The option is consistent with these objectives.

50. The recommended option:

- Can be implemented through current funding under the Long Term Plan and Annual Plan;
- Is consistent with the Council's plans and policies; and
- Would not significantly alter the intended level of service provision for any significant activity undertaken by or on behalf of the Council or transfer the ownership or control of a strategic asset to or from the Council.

Attachments | Kā Tāpirihaka

A	Traffic and Parking restrictions
B	Designs relating to Attachment A
C	Community Request for Service (RFS) regarding parking on Park Street and Lake Esplanade (Nov 2024-April 2025)

Attachment A: Traffic and Parking restrictions for the Queenstown Lakes District Council for meeting 13 May 2025

Map Ref.	QLDC Bylaw 2018 or Land Transport Road User Rule 2004	RAMM Road Id	Road Name	Description of issue	Restriction Type	Action Required	Hours of operation	Physical works completed
Item 1	QLDC Bylaw and/or LTRUR 2004	96	Park Street	Park Street is facing increasing parking challenges due to rising demand. More vehicles are now being parked overnight or for extended periods, limiting access.	Parking restriction change (lakeside parking only) – no stopping, 10pm to 6am, Monday to Sunday	Install No stopping, 10pm to 6am, Mon to Sun signs 336m to 1215m Right side only	10:00 pm to 6:00 am, Monday to Sunday	N
Item 2	QLDC Bylaw and/or LTRUR 2004	256	Lake Esplanade	Lake Esplanade is facing increasing parking challenges due to rising demand. More vehicles are now being parked overnight or for extended periods, limiting access.	Parking restriction change (lakeside parking only) – no stopping, 10pm to 6am, Monday to Sunday	Install No stopping, 10pm to 6am, Mon to Sun signs 345m to 538m and 550m to 624m Left side only	10:00 pm to 6:00 am, Monday to Sunday	N
Item 3	QLDC Bylaw and/or LTRUR 2004	350	Glenorchy-Queenstown Road	Glenorchy-Queenstown Road is experiencing issues with vehicles parking on path/road shoulder conflicting with path users.	Parking restriction change – no stopping at all times	Install No stopping at all times signs. 27m to 198m Left side only	No stopping at all times	N

Attachment B: Designs relating to Attachment A

Item 1

Park Street – No stopping, 10pm to 6am, Mon to Sun



Install No stopping 10pm to
6am Mon to Sun sign
(lakeside parking only)

Attachment B: Designs relating to Attachment A

Item 2

Lake Esplanade – No stopping, 10pm to 6am, Mon to Sun



Attachment B: Designs relating to Attachment A

Item 3

Glenorchy-Queenstown Road – No stopping at all times



Attachment C: Community Request for Service (RFS) regarding parking on Park Street and Lake Esplanade (Nov 2024-April 2025)

Request for Service relating to Park Street and the Lake Esplanade between November 2024 and April 2025. Some note the lack of available parking; some note numbers of vehicles parking for long periods or show an interest in exploring parking restrictions. RFS were received from residents of Park Street but also from community members who noted they are recreational or day users of Park Street.

A selection of RFS (verbatim) are noted below:

Date Received	Street	Detail
26/11/2024 14:34	Park Street	Camper vans regularly parked day and night in this quiet area the green van has been parked here for 5-6 nights and using the beach as there private toilet as has the small white van with their bikes chained up to the no exit sign
22/12/2024 17:23	Park Street	Caller reporting a Blue Subaru ([vehicle registration]) has been parked for 2 nights on 112 Park Street and somebody has been sleeping in it.
16/01/2025 12:58	Park Street	Freedom camping in vehicles on Park St. 6 vehicles in a row taking up parking spaces for residents and locals. Some vehicles not self contained.
5/02/2025 13:40	Park Street	I think something needs to be done about the amount of freedom campers parking up along park street to stay overnight. I wouldn't have an issue but this morning when I'm out walking with the dog, I caught a chick going toilet between cars and another one going toilet in the bushes. I can count up to 10 cars staying there overnight every night. There was a sign up, but this has been removed for some reason (could be in the lake?) I can send photos in the mornings if you like but this happening more and more each night.
7/02/2025 8:35	Park Street	Customer has called to say there are more than 20 vans on park street. He believes some vans are not certified for being self-contained & believes the stickers are fake.
7/02/2025 21:05	Park Street	[Customer] called to report illegal camping in her street - she has said that yesterday there was 40 campers parked down the bottom end of Park Street all the way up to The Ivy. Tonight, they've got about 20 campers parked all down the Street and she has said it's beginning to become a nightmare. They've had people excreting as they have no ablutions down there, playing loud music all hours of the night and just being general nuisances. Location: 138 Park Street Queenstown Otago 9300

Attachment C: Community Request for Service (RFS) regarding parking on Park Street and Lake Esplanade (Nov 2024-April 2025)

Date Received	Street	Detail
18/02/2025 14:50	Park Street	Customer called and said there is a large amount of freedom campers along Park Street. He said finding a park is difficult when they are using them all.
19/02/2025 8:27	Park Street	There were at least 10 vehicles down on Park Street this morning very obviously freedom camping.
20/02/2025 8:34	Park Street	Hi Team, The amount of freedom campers along park St is progressively getting worse. I ride down park St each night with my kids and there is at least 15+ campervans parked up in various stages of setting up for the night. I don't go down later but they are still there in the morning using up carparks where workers would generally day park.
20/02/2025 8:41	Park Street	<p>Hi Qldc,</p> <p>I would like to bring this to your attention as I myself live on park street and the recent situation on Park street in Queenstown became unbearable. This morning there were more than 20 camper vans parked on the street with people sleeping inside. There were rubbish bags outside, shoes and all other camping material. Please do something about this. Put the sign on overnight camping and ticket them!</p> <p>Waiting for your response back with the action you will be taking against overnight staying on park street.</p>
20/02/2025 8:43	Park Street	<p>Good morning</p> <p>Yet again there is illegal camping on Jubilee Park, Park St, Queenstown</p> <p>Yet again there are 20-30 sleeper vans with people washing in the lake and pooing on the beaches or behind bushes</p> <p>When does this mess stop? It's great you have kicked them off council owned land at QEC but what about also doing this in our neighbourhoods and parks? When is the correct and enforceable bylaw going to be created and enacted so this mess stops?</p> <p>It's been worse than ever this summer. Get it together.</p>
3/03/2025 10:13	Park Street	Hi, there has been an increasing amount people camping in vans all the way along park street making it harder and harder to get a carpark in the morning. I have also seen an article with reports of these people using the lake for hygiene purposes. Is anything being done to address this? Thanks.

Attachment C: Community Request for Service (RFS) regarding parking on Park Street and Lake Esplanade (Nov 2024-April 2025)

Date Received	Street	Detail
11/03/2025 8:54	Park Street	Hi - thank you for your reply [customer service]. This camper van has been parked outside our property for several days now. They park right up to our hedge with sliding door open to the hedge. I do not know if they have a toilet- this applies to other vans parked here. There are very many vans parked in our street-we thought there was a time limit on how long you can park for - is it a few days or is it weeks? We feel it is not a great look for Queenstown that Park Street looks like a campground!
11/03/2025 8:40	Park Street	I live in Queenstown more than two years ago, I work in the kitchen, I usually have long, hard days. The street has been going on for weeks That Timber Street Trl is full of sleeping vehicles, which are parked in the same place days ago and not only that, they agree to park all together. They leave no room for those of us who live and work in the city. I am tired of this situation. The solution I propose is to fine or exclude such vehicles in this type of area. It is already difficult to find parking, with this situation it is worse. If you want I can take pictures of the vehicles and write down the patents, because there are many! And they are always in the same area.
27/03/2025 8:09	Park Street/Lake Esplanade	Hi team, [Customer] has advised the following "Freedom campers on Park Street/lake esplanade . Why doesn't QLDC take action and put a 4-8hr time limit??? It's out of control. Our QLDC rubbish bins are filled with freedom camper rubbish the minute they are emptied. Waste everywhere, people cooking, partying making noise in the small hours of the day. If there is a limit on VA rules to noise surely this should apply to them as well,"
07/04/2025 10:35	Park Street	<p>Dear Mayor & Councillors</p> <p>PLEASE can you address this problem of up to 80 campers we are faced with on a daily basis blocking the footpath, cooking, cleaning teeth and worse the toilet paper under bushes on lakefront & on both sides of the zig zag at bottom of Brisbane st. It is disgraceful ratepayers are exposed to this.</p> <p>Can you not consider 3 hr max parking & resident only parking from 7 pm to 6 am? We can pay more for this privilege.</p> <p>It is like a gypsy camp, no toilets, no rubbish bins , this should not be a camping area.</p>

Attachment C: Community Request for Service (RFS) regarding parking on Park Street and Lake Esplanade (Nov 2024-April 2025)

Date Received	Street	Detail
15/04/2025 8:23:33 AM	Park Street	Over the last few months there has been a massive increase of 'self contained' campers parking along Park Street. In a short length of the road I counted 31 the other day and it's becoming harder to find parking, and I've noted an increase in rubbish. I've seen QLDC has put a few parking signs and notices on a windscreen but it has made no improvement. Most of the campers look like they are owned so I doubt ticking would work but since they are illegally parked is it possible to clamp them?
22/04/2025 9:43:50 AM	Park Street	Please pass a law or change the parking restrictions to no overnighting. We live on Park St and pay significant rates. We did not sign up to live in a camping ground. It is now crazy with 100s of people overnighting. Cooking. Cleaning teeth in lake. It's not good. Can you please do something.
14-Mar-2025 14:33:12	Lake Esplanade	This self contained van has been parked for more than a week without moving it...bad smell of urine ...and really bad sigh view...I works at lake esplanade residence and have been watching this bad site for more than a week...please take action ASAP...beauty Queenstown will appreciate. Thanks
20-Mar-2025 12:06:01	Lake Esplanade	Lake Esplanade is again becoming a camping ground for freedom campers some of whom are longish term. On our side they use the buxus hedging as a depository for bottles and cans while the reserve is a convenient toilet. I watch tradies loaded down with their gear having to walk from the Fernhill roundabout to the Roki site thru lack of parking because of long term campers.
30-Apr-2025 08:49:15	Lake Esplanade	I have seen this vehicle [vehicle registration] parked and a guy living in there for the last 3 months. He even dry his clothes outside. We all have to pay rates, but he doesn't even pay for parking to live and work in Queenstown. Queenstown is one of the most beautiful cities in the world, but now if you go near the lake, it looks like ""shanty town"". At any given time there are about 6 to 7 freedom campers in front of the lake, some even put a chair and block the car park till they come back and get another camper to guard the chair.